

Services

Projects

Product Manager / Product Owner
Scrum Master
Discovery / User research
Project initiation and backlog
Solution scoping and definition
Ongoing deep collaboration with technical team

Team Enablement

Users, developers, nonprofit staff, volunteers
Custom training and support
Skill development
Facilitate specialized activities (f.ex., user or client journey assessment)
Experiential/immersive learning
Mini-training and targeted support: "How do I _____?"

Software / Systems

Legacy systems
Enhancement/maintenance
Modernization / replacement
Transformation / evolution
Greenfield
B2B, B2B2C, markets, platforms, enterprise, internal
Web and mobile

Engagements

Flexible Working Arrangements

Type: Contract, Direct, Fractional, Consultation
Duration: Short-term, long-term, project-based, contract-to-hire
Location: Remote, hybrid, on-site

Roles Options

Leader: figures things out, enables a team, gets things done
Player-Coach: a hands-on veteran who helps your team level up
Utility Player: fills in where needed
Specialist: someone with specific expertise
Trainer: develop your team by deepening or broadening their skills

Getting Aligned

Ready to engage your team day 1 after initial consultation. I'll quickly discover and assess:
What's happening?
Why is it happening?
How to fix it?
What's the path to impact?

Certifications

Certified Scrum Product Owner (CSPO)
Certified ScrumMaster (CSM)
Certified Usability Analyst (CUA)

Career Synopsis

ScrumMaster, Trainer/Coach, Data Analyst — Healthcare Client - Patient Engagement
Project Initiation
Team Transformation
User Story Refinement and Acceptance Criteria
Data Standardization Analysis and Assessment
Sr Product Manager — Talent Acquisition Platform
Sr. Business Analyst / Product Owner — Field Force Management for Home Care
Product Manager — Educational Assessment System
Business Systems Analyst — e-Commerce - Deerfield, IL / Remote
Sr. Business Systems Analyst — Automotive Remarketing System