

# Faiyaaz Haque

[faiyaaz.haque90@gmail.com](mailto:faiyaaz.haque90@gmail.com) | [linkedin.com/in/faiyaaz-haque/](https://www.linkedin.com/in/faiyaaz-haque/) | <https://github.com/FaiyaazHawk> | [www.faiyaaz.ca](http://www.faiyaaz.ca)

## TECHNICAL SKILLS

---

**Languages:** JavaScript, HTML5/CSS3, TypeScript, Ruby, SQL

**Frameworks:** Express.js, Mongoose

**Developer Tools:** Github, Google Developer Tools, VS Code, Linux, Webpack, Vercel, Railways

**Libraries:** React.js, Pug, Bootstrap

## PROJECTS

---

Ani-Next | *React, React-Router, TypeScript, Git*

- Link to *Demo* and *Source Code*
- Developed an anime-streaming frontend capable of content-searching and video-playback without serving ads
- Utilized the Consumet API to get all the data using Axios.
- Managed the page routes using React-Router and version controlled the project using Git.

Message Board | *Node.js, Express.js, Passport.js, Mongoose, MongoDB, Pug, Git*

- Link to *Demo* and *Source Code*
- Built a message board capable of multiple user logins and message posting
- Used Node.js and Express.js to create the back-end and served the front-end using Pug
- For authentication purposes, implemented Passport.js and connected to MongoDB using Mongoose

Game Inventory | *Node.js, Express.js, Mongoose, MongoDB, Pug, Git*

- Link to *Demo* and *Source Code*
- Created a video game collection tracker capable of tracking game titles, developers and genres
- Developed a CRUD application using Express.js serving as the back end and using Pug to serve the front-end
- For data storage, implemented MongoDB and connected to database using Mongoose

Store with Cart | *React, React-Router, React-Bootstrap, Git*

- Link to *Demo* and *Source Code*
- Developed an E-commerce site using React and delivered client side routing using React-Router
- Populated the store page using fakestoreapi.com for users to peruse the items available for purchase
- Styled the single page app using React-Bootstrap and version controlled the development using Git

## EDUCATION

---

**University of Toronto**

Toronto, ON

*Honours Bachelor of Science, Double Major in Cell and Systems Biology/Health and Disease*

## EXPERIENCE

---

**Chargeback Specialist**

Nov 2018 – Present

*Bank of Montreal*

*Mississauga, ON*

- Handled customer inquiries in filing chargebacks while meeting service level agreements and achieving 124% annual customer satisfaction metrics
- Used multiple bank applications to determine the nature of transactions and assessed validity of fraud and chargeback claims.
- Applied chargeback guidelines provided by Mastercard WorldWide along with regulatory requirements to each inquiry.