Faiyaz Sattar

Kamloops, Canada

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**** 778-586-4006

Profile Summary

- √ 4th Year student pursuing Bachelor in Computing Science.
- ✓ Coding experience of 4 years through university learnings and projects.
- ✓ 3 years of experience in customer service and sales through working in different retail settings.
- ✓ Proficient knowledge and experience in MS Office programs(Word, PowerPoint, Excel), different coding languages(C#, C, Python, Java, Jquery, PHP), network security related topics, software development.
- ✓ Strong communication skills developed through working with customers and different situations.

Education

Higher Secondary Certificate(H.S.C), Chattogram City Collge

Result: 4.58 (Out of 5.00)

2017 - 2019 Chattogram, Bangladesh

Bachelor of Computing Science (B. C. S), Thompson Rivers University GPA: 3.61

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Relevant courses in:

- ✓ Software Engineering
- ✓ Data Structure and Algorithms

Expected graduation, April 2025

- ✓ UI/UX
- ✓ Power BI/Data Science
- ✓ Java, Python, C, C#
- ✓ HTML, CSS, JavaScript, JQuery, Database
- ✓ Network Security
- ✓ Artificial Intelligence
- **Project 1 (K'Cart)**: Developed a full software development project through software designing, gathering functional and non-functional requirements, developing test plans and codes, and reviews.
- **Project 2 (FlixHub)**: Developed a movie rating website using the knowledge of HTML, CSS, JavaScript, Jquery, PHP, Database with a grade of 98% (A+).
- **Project 3 (FitBod)**: Developed and designed a fitness application in a group of 3 being the team lead using Figma. Used basic UI/UX knowledge and designed user interface for the full app with requirement gathering, research using qualitative and quantitative methods.
- **Project 4 (IMDB Rating Analysis)**: Developed and designed a full IMDB rating analysis project in a group of 3 being the team lead using python and Power BI. Used basic data analysis and power BI knowledge and designed a full data structure with the analysis of different types of data.

Professional Profile

√I have been recognized as employee of the month twice for teamwork, time management, leadership, and attention to detail at Old Navy.

√Engaged with people to drive sales and service using suggestive selling.

- \checkmark Enhanced customer experience by providing knowledge about products using all omni-channel offerings.
- ✓ Provided training to new employees at cash about POS system and for store operations.
- √Leadership skills demonstrated through leading and maintaining cash team.
- ✓ I have lead teams of 4s and 3s and managed store operations.

Professional Experience

Cash Lead, Old Navy 2022 Jul – present Kamloops, Canada

Dairy/Frozen Associate, Walmart Supercenter2021 Feb - 2022 AprKamloops, Canada

Abilities and Skills

- Leadership and management skills: I have lead teams in order to support store operations. Also, have lead teams for various academic projects like mobile application interface design, software development project.
- **Strong communication skills**: I have developed and implemented my communications skills while working at retail and ensured great customer service.
- **Detail-oriented and organized**: I have received great compliments from my supervisors because of my attention to detail at any task. One of the reasons for which I was recognized twice as the employee of the month at Old Navy.
- Ability to work independently or as part of a team: I have worked on many projects individually and also blended in teams for academic projects and work.
- Time management and prioritization skills: I have always completed my projects and any task on time.
- **Understanding of computer networking and security protocols**: I have gained knowledge about network security, algorithms(MD5, SHA-1).

Languages

✓ Bengali (native) ✓English

√ Hindi

References

Sherry Chalotra, Computing Science Instructor, Thompson Rivers University schalotra@tru.ca

Samiha Suba, Store Lead, Moores 778-538-9911