

## Team 2: Courier Tracker

### RISK & MITIGATION

1. User cause risk: The package could be delivered to the wrong destination  
Mitigation: customer can contact us through the contact form
2. The Customers could forget to verify the package which could cause the courier to have a delay in payment.  
Mitigation: An alert should be sent to the customer to verify the package so the process can move forward.
3. The courier could be stuck on the courier detail page and the information is not loading.  
Mitigation: The user should refresh the page to regenerate the database

### TEST CASE

#### 1. INPUT: User login

The user types in their username

The user types in their password

#### TEST: STEPS

The user types their username correctly. The user types their username correctly. The user types the Click button. The user successfully logs into the system

#### 2. INPUT: Submit

##### STEPS

The user clicks on a delivery button. An Alert pops up to the prompt user to confirm delivery

The user can click yes. And proceed to record corresponding to the delivery is added to the couriers on the courier ID

#### 3. INPUT: update button on delivery is clicked

##### STEPS

The customer user clicks the update button on the link sent to them. The database should be updated to the next value. The field on the webpage should also be updated.

