

Testing data: Feedback on Hi-Fi (Shelter)

Sign Up

- Maybe allow fillable fields, for example the address could be filled automatically when typing to save time.
- Contact name should be changed, or not needed. Different people work at the shelter every shift so there is no single contact person, it would just be whoever is in on that day. Since the shelter's phone number is already given, that should be enough.

Homepage

- Grey colour scheme looks a bit like looking at a newspaper.
- Search is nice to have.
- None of the restaurants stick out to me or make me want to click them, maybe the ability to see logos to add a pop of colour.
- If any shelter is looking for food in a rush, it would be better to see a quick picture of the food instead of having to read a description of the food.
- Would be nice to know exact quantities in a separate bolded section on the post so it sticks out (we would not want to waste time reading through a description and later figure out it's only a few servings).
- Should add the ability to filter certain types of food and filter by quantity of servings. For example, if the shelter has enough meat and veggies for people, maybe we would want to check for any desserts or drinks being donated as a small treat).
- Maybe allow us to click on a restaurant's profile and see their address and number, this way if we want to send a shelter employee to drive and get the food, we can look at the restaurant closest to us.
- Maybe adding a filter to also find restaurants within a certain distance to us, makes it easier for us to go there ourselves if no volunteers are available.

Request

- *The request button was not on the hi-fi anymore but I told her what it essentially was.*
- Simple and easy to use, she likes that there is no additional information needed when requesting, that will give shelters more motivation to use the application.

Sign In

- Will the food come in a customised box like the one in the picture? If not, it is misleading. Shelters might expect it to look like and be packaged like that.
- Instead, include the mission statement here so everyone has easy access to it or replace it with an image you take of the donated food.

General feedback:

- Where is the mission statement? Explain what your intention is and maybe add statistics in the future to show how you are helping the community directly. This would encourage both volunteers and restaurants.

- Kind of dull and unexciting, look into the psychology of colours to pick a better colour scheme that would evoke emotions in people (to encourage warmth and kindness because people are donating food/time).
- Likes that everything is very straightforward and user friendly.
- Everything is organised well and not too much going on, which is nice.
- How can we contact the restaurant or No More Waste itself? *Told her there would be a chat feature and a contact form to get in touch with us.* Can we chat with a restaurant before or after requesting (what if we have questions to ask before we want to request)?
- Can we get ingredient lists from restaurants as well or access to their menu to see exactly what they are donating?