

Testing data: Feedback on Hi-Fi (Restaurant)

Sign Up

- Sign up form could be bigger.
- Different sign up for volunteers? Easier to separate between volunteers and businesses.
- Fields look disabled. Could be white or could change colors.

Homepage

- Search feature is not as useful to the restaurant but nice to have.
- Wanted functionality to delete posts - if in case the food goes bad, or the restaurant closes down etc.
- Wanted a page to only show what they've donated till now. Probably on profile?
- A picture for profile so the restaurant can be found easily.
- Had questions about track requests - we do not have a mapping feature so that field is a little misleading.
- Maybe give restaurants the option to drop off food themselves if no driver is available?

Create Post

- Would be nice to post a picture of the food to see how much they have, what quality etc.
- Rather than a description paragraph, maybe there could be probing questions to ask the restaurant what they're donating, any allergy warnings, quantity, type of food etc. - the questions will help standardize the description.
- Add items per restaurant rather than just one product. For example, if the restaurant has seasoned chicken and tomatoes, they should be able to add those in the same post rather than in different posts.
- Would be easier for the pickup time to be a calendar rather than just text.

Sign In

- Make form bigger
- The restaurant thought that some confirmation message would appear in the white space. Less white spaces after the content on the page has ended.

General feedback:

- Do not call the delivery drivers - "drivers". Call them volunteers or something else that makes them feel that they're contributing to the society by volunteering and not like they're going to their full time job.
- Have some indication on the homepage or the sign up/sign in to attract people to volunteer to the cause. Otherwise, it's a job that you have to hire for. Something like - "do good today, volunteer to reduce waste" etc.
- When asked about a dashboard, the idea was highly encouraged. Would love to be able to see other restaurants who contributed and what is up for grabs.

Other questions they had:

- Will they be able to communicate with the driver or the shelter?

November 9th, 2022

- Will we be able to delete our posts?