

# CHARLTON JAO MERCADO

Registered Nurse

## CONTACT

- +63 917 504 8133
- mercadocharlton@gmail.com
- Guadalupe Nuevo, Makati City
- <https://www.linkedin.com/in/chrltnjao23/>

## PROFILE SUMMARY

A highly skilled healthcare professional with 7 years of expertise in nursing, healthcare management, nursing education, and patient care. Proven track record in optimizing healthcare delivery, resolving patient concerns, and leading teams to improve clinical operations. Adept at driving patient outcomes through strategic planning, clinical audits, and effective team coordination. Committed to fostering collaboration and excellence in patient care, leveraging strong organizational skills and a robust educational foundation to contribute to the success of healthcare organizations.

## EDUCATION

2012-2016  
WESTERN MINDANAO STATE  
UNIVERSITY

- Bachelor of Science in Nursing
- Clinical Proficiency Awardee
- Leadership and Service Awardee
- GPA of 1.43

## SKILLS

- Excellent Verbal and Written Communication Skills
- Excellent Computer and Information Technology Skills
- Time Management
- Leadership and Team Player
- Competent Clinical Skills
- Critical Thinking

## CLINICAL SKILLS

- Patient care following JCI standards.
- Adept in using patient care machines (IV pumps, monitor)
- Intermediate ophthalmic skills (eye machines, medications)
- Excellent IV therapist (Sharp shooter)
- Knowledgeable in medication administration.
- Clinical Eye.

## LICENSES AND CERTIFICATES

- Registered Nurse (Philippines) - November 2016
- OET Passer - April 2024

## WORK EXPERIENCE

### MAKATI LIFE MEDICAL CENTER

OCT 2023 - APR 2024

Staff Registered Nurse

- Provided nursing care, assessment, and services to patients in the out-patient setting.
- Prioritized and routed patients to receive appropriate medical care or treatment.
- Managed patients who are waiting and updated doctors and other health care staff about the status of patients.
- Documented patient conditions, treatments and medications using iPatient Care System.

### MEDGROCER HEALTH SOLUTIONS, INC.

NOV 2022 - JUL 2023

Clinic Nurse Reliever

- Administered first aid treatments and provide medications for all employees.
- Assisted all injured employees and bring them to the nearest hospital if needed.
- Secured and ensured that the sick employees submit a "fit to work" certificate upon returning to work. Interpreted and evaluated diagnostic test based on the verification of medical certificates. Scheduled and assisted annual medical examinations of all employees. Maintained all employee's medical records.
- Conducted inventory of medicines and other supplies every month.

### ST. LUKE'S MEDICAL CENTER - GLOBAL CITY

JUL 2019 - AUG 2022

Staff Registered Nurse

- Assigned in a unit catering to general cases such as medical-surgical, pediatric, obstetric, oncology, geriatric care, progressive, and step-down ICU care in a facility with a total bed capacity of 542.
- Assessed, planned, implemented, and evaluated daily nursing care of assigned patients. Identified and diagnosed the nursing needs of assigned patients and coordinated them within the healthcare team.
- Documented timely and accurate nursing care interventions with the corresponding patient response using the JCI accredited standards.
- Participated in clinical innovations to improve existing nursing care modalities through the incorporation of latest technology.

## TRAININGS & SEMINARS

- Cataract and IOL Ophthalmic Staff Conference

Asian Eye Institute, Inc.  
Rockwell Center, Makati City  
Participant | JUL 2024

- ABCs of Chemotherapy  
Clinical Advancement and Informatics, St. Luke's Medical Center - Global City  
Participant | SEP 2021

- Evidenced-based Nursing: Competencies, Challenges & Research  
Philippine Nurses' Association - NCR Region Zone 4 & 5  
Pasig Children's Hospital, Pasig City  
Participant | AUG 2019

- 1st International Conference of Manado Health Polytechnic  
Ministry of Health - Republic of Indonesia & Budi Luhur International Network for Education  
Manado, North Sulawesi, Indonesia  
Oral Presenter & Delegate | DEC 2017