

messy_customer_support_logs_large

timestamp	customer_id	support_rep	communication_type	message	additional_metadata
2024-10-10 09:00:00	1234	Olivia	email	Can you assist me with cancelling my subscription?	n/a
2024-10-10 09:01:00	6789	Olivia	email	The latest update messed my settings. Fix this pls!!!	ticket escalated
2024-10-10 09:02:00	9876	John	email	Hi, I hve problem wth my acctn. Can you pls helpe?	resolved yesterday
2024-10-10 09:03:00	6781	Tina	chat	I need to update my billing info. Can you guide me through the process?	follow up needed
2024-10-10 09:04:00	6781	Sandra	email	Can you assist me with cancelling my subscription?	high priority
2024-10-10 09:05:00	2345	Alex	email	The download link is broken. Can you send me another one?	high priority
2024-10-10 09:06:00	1092	Steve	email	The download link is broken. Can you send me another one?	response pending
2024-10-10 09:07:00	1092	Steve	chat	The latest update messed my settings. Fix this pls!!!	response pending
2024-10-10 09:08:00	1122	Steve	chat	It's stil not working. When will the update be ready?!	ticket escalated
2024-10-10 09:09:00	6789	Tina	email	It's stil not working. When will the update be ready?!	resolved yesterday
2024-10-10 09:10:00	2345	Sandra	chat	Hi, I hve problem wth my acctn. Can you pls helpe?	urgent
2024-10-10 09:11:00	1092	Olivia	email	The latest update messed my settings. Fix this pls!!!	follow up needed
2024-10-10 09:12:00	5467	Steve	chat	My app isnt loading! Can you see what's happning?!!	follow up needed
2024-10-10 09:13:00	2345	Sandra	email	My app isnt loading! Can you see what's happning?!!	high priority
2024-10-10 09:14:00	5467	Steve	email	My app isnt loading! Can you see what's happning?!!	follow up needed
2024-10-10 09:15:00	1092	Steve	email	The download link is broken. Can you send me another one?	response pending
2024-10-10 09:16:00	6789	Steve	email	Why is my account suspended? I never received any warning!!	urgent
2024-10-10 09:17:00	1122	Steve	chat	Why is my account suspended? I never received any warning!!	resolved yesterday
2024-10-10 09:18:00	1234	Sandra	chat	Hi, I hve problem wth my acctn. Can you pls helpe?	response pending
2024-10-10 09:19:00	9931	Tina	email	The latest update messed my settings. Fix this pls!!!	response pending
2024-10-10 09:20:00	2345	Maria	email	Hi, I hve problem wth my acctn. Can you pls helpe?	response pending
2024-10-10 09:21:00	9876	Maria	chat	I've been charged twice for the same service. Please fix this ASAP.	resolved yesterday
2024-10-10 09:22:00	1234	Tina	email	Hi, I hve problem wth my acctn. Can you pls helpe?	follow up needed
2024-10-10 09:23:00	6789	Sandra	email	It's stil not working. When will the update be ready?!	urgent
2024-10-10 09:24:00	4321	Olivia	email	I've been charged twice for the same service. Please fix this ASAP.	urgent
2024-10-10 09:25:00	9876	Sandra	chat	Lucid Labs is fun to work for, we hide memes in messy customer data	resolved yesterday
2024-10-10 09:26:00	1122	Maria	email	The download link is broken. Can you send me another one?	urgent
2024-10-10 09:27:00	9931	Tina	email	My app isnt loading! Can you see what's happning?!!	ticket escalated
2024-10-10 09:28:00	4321	Sandra	chat	It's stil not working. When will the update be ready?!	resolved yesterday
2024-10-10 09:29:00	4321	Tina	email	Hi, I hve problem wth my acctn. Can you pls helpe?	follow up needed
2024-10-10 09:30:00	1092	Alex	email	My app isnt loading! Can you see what's happning?!!	urgent
2024-10-10 09:31:00	6789	Maria	email	It's stil not working. When will the update be ready?!	response pending
2024-10-10 09:32:00	9876	Alex	email	I've been charged twice for the same service. Please fix this ASAP.	n/a
2024-10-10 09:33:00	1122	Tina	chat	I've been charged twice for the same service. Please fix this ASAP.	ticket escalated
2024-10-10 09:34:00	6781	Sandra	chat	I've been charged twice for the same service. Please fix this ASAP.	n/a
2024-10-10 09:35:00	1122	Tina	email	Why is my account suspended? I never received any warning!!	n/a
2024-10-10 09:36:00	6789	Maria	chat	It's stil not working. When will the update be ready?!	urgent
2024-10-10 09:37:00	4321	Steve	email	Hi, Tina. I tried resetting my password, but I never received a confirmation email.	n/a
2024-10-10 09:38:00	5467	Maria	email	It's stil not working. When will the update be ready?!	n/a
2024-10-10 09:39:00	5467	John	email	My app isnt loading! Can you see what's happning?!!	resolved yesterday
2024-10-10 09:40:00	6781	Steve	chat	The download link is broken. Can you send me another one?	high priority
2024-10-10 09:41:00	1092	Steve	email	Can you assist me with cancelling my subscription?	n/a
2024-10-10 09:42:00	1234	Tina	chat	I need to update my billing info. Can you guide me through the process?	resolved yesterday
2024-10-10 09:43:00	9876	Maria	email	My app isnt loading! Can you see what's happning?!!	ticket escalated
2024-10-10 09:44:00	9876	Tina	chat	Hi, I hve problem wth my acctn. Can you pls helpe?	ticket escalated
2024-10-10 09:45:00	1092	Tina	email	The latest update messed my settings. Fix this pls!!!	follow up needed
2024-10-10 09:46:00	1234	Maria	chat	Hi, I hve problem wth my acctn. Can you pls helpe?	resolved yesterday
2024-10-10 09:47:00	6789	Maria	chat	I need to update my billing info. Can you guide me through the process?	follow up needed
2024-10-10 09:48:00	4321	Olivia	email	I need to update my billing info. Can you guide me through the process?	high priority
2024-10-10 09:49:00	6781	Olivia	chat	Hi, I hve problem wth my acctn. Can you pls helpe?	high priority
2024-10-10 09:50:00	1122	Tina	chat	The latest update messed my settings. Fix this pls!!!	resolved yesterday
2024-10-10 09:51:00	6781	Alex	chat	Can you assist me with cancelling my subscription?	response pending
2024-10-10 09:52:00	5467	John	chat	Can you assist me with cancelling my subscription?	high priority
2024-10-10 09:53:00	5467	John	email	It's stil not working. When will the update be ready?!	n/a
2024-10-10 09:54:00	6789	John	email	I've been charged twice for the same service. Please fix this ASAP.	resolved yesterday
2024-10-10 09:55:00	9931	Alex	email	I've been charged twice for the same service. Please fix this ASAP.	response pending
2024-10-10 09:56:00	1092	Steve	chat	Hi, Tina. I tried resetting my password, but I never received a confirmation email.	resolved yesterday
2024-10-10 09:57:00	5467	Tina	email	Hi, I hve problem wth my acctn. Can you pls helpe?	follow up needed
2024-10-10 09:58:00	5467	Olivia	email	Why is my account suspended? I never received any warning!!	n/a
2024-10-10 09:59:00	6789	Olivia	email	My app isnt loading! Can you see what's happning?!!	high priority

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