Milestone 9: Users

A user is anyone who logs in to Salesforce. Users are employees at your company, such as sales reps, managers, and IT specialists, who need access to the company's records. Every user in Salesforce has a user account. The user account identifies the user, and the user account settings determine what features and records the user can access.

Every user in Salesforce has a user account. The user account identifies the user, and the user account settings determine what features and records the user can access. Each user account contains at least the following:

- Username
- Email Address
- User's First Name (optional)
- User's Last Name
- Alias
- Nickname
- License
- Profile
- Role (optional)

Use Case:

The Smart Bridge is all set to move with the Salesforce platform. As this platform is very new to the employees in the organization it's up to you to enlight every employee in it.

Activity 1: Create User

- 1. Go to setup --> type users in quick find box --> select users --> click New user.
- 2. Fill in the fields

1. First Name: Niklaus

2. Last Name: Mikaelson

3. Alias: Give a Alias Name

4. Email id: Give your Personal Email id

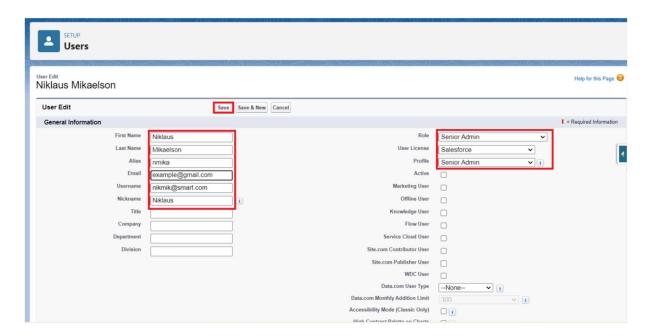
5. Username: Username should be in this form: text@text.text

6. Nick Name: Give a Nickname

7. Role: Senior Admin

8. User licence: Salesforce

9. Profiles: Senior Admin



3. Save.

Activity 2

1. Go to setup --> type users in quick find box --> select users --> click New user.

2. Fill in the fields

First Name : Kol

• Last Name : Mikaelson

Alias : Give a Alias Name

• Email id : Give your Personal Email id

• Username : Username should be in this form: text@text.text

• Nick Name : Give a Nickname

• Role : General Admin

• User license : Standard Platform

• Profiles : General Admin

3. Save.

Activity 3

Create two more users for Management Admin and Crew Members as mentioned in activity 2.