

Contextual Inquiry Testing

Process, Schedule, and Participants

Oct. 26 in Lab

Study on Wednesday Oct. 26

- Remember, that pilot data is not kept but rather informs changes that need to be made before the actual study. You will not use your pilot data when analyzing your results.
- You will analyze the results from your real study.
 - One researcher directs the user and asks the questions. Other researcher/s will fill in the observation sheets - making notes of not just user behaviour but problems with task descriptions/questions (good info).
 - Use all your scripts and task descriptions and questions like you did in the pilot study.
 - Record answers and observations on your observation sheets as like you did in the pilot study
 - Every group will have 4 researchers at a time – one of your group members for three rounds of testing will be a participant (user) for other groups.

Schedule and Process

- 5:30 – show up and organize all your notes

Remember – I'll post a schedule and list of users who act as study participants

- 5:45-6:15: User 1 will go to the given group to perform the study tasks [Groups need to make sure that testers know which group to go to]
 - The rest of the team will run the study. Remember NO NAMES (or anything identifying) are collected or recorded during the study. Use participant numbers only!
- 6:30-7:00: User 2 will go to the given group to do the study
 - The rest of the team will run the study. Remember NO NAMES are collected or recorded during the study. Use participant numbers only!
- 7:15-7:45: User 3 will go to the given group to do the study
- NOTE: if a member who has been identified as a participant is not present, the group needs to select another member to be a tester for that round (even though they may have already been a pilot user AND they can test for the same group).
Any missing members must be recorded in the project logs – (please do not leave your group short handed for this important lab).
- While each user should be about 20-30 minutes, there is a 15-minute buffer between users. You will run one person at a time.

Round 1 (5:45-6:15) <i>For example, In round 1 Bhavna Jindal (from yellow group) will be a pilot tester for the Maroon Group. After this round, Bhavna will go back to their group. [etc. for all the members listed]</i>	Participant Aravind Jayanthi Dharminsinh Pankajsinh Rathod Hrishi Patel Shreya Jayachandran Sukaran Golani Sujeet Kc Bhavesb Lalwani Farhin Damania Sai Chinthirla Sagarkumar Pankajbhai Vaghasia	GOTO → → → → → → → → →	Group Green Purple Red Blue Teal Navy Maroon Gold Yellow Orange
Round 2 (6:30-7:00) <i>For example, in round 2, Bhavna will be back in their group (to help run pilot number 2) and a different member (Heli) will now be a pilot tester for the Maroon Group.</i>	Participant Naveed Hussan Khowaia Prachi Yadav Karan Singh Rathore Sanika Tamhankar Aditya Satendra Dixit Shamsheer Singh Meghna Kumar Purvisha Patel Dharmik Soni Sri Venkata Sai Tejaswini Rallapalli	GOTO → → → → → → → → →	Group Navy Blue Gold Yellow Maroon Orange Green Purple Red Teal

Round 3 (7:15-8:15)	Participant	GOTO	Group
	Ferin Rakeshkumar Patel	→	Gold
	Shivam Dinesh Rank	→	Navy
	Qiwei Sun	→	Blue
	Sangramsinh More	→	Red
	Meghna Rupchandani	→	Green
	Aneri Vishalkumar Shah	→	Teal
	Vanshika Gohel	→	Yellow
	Smriti Mishra	→	Orange
	Jayasree Barla	→	Purple
	Radhey Rupapara	→	Maroon