

Pilot Testing

Process, Schedule, and Pilot Testers

Oct. 19 in Lab

Piloting on Wednesday Oct. 19

- Remember, that pilot data is not kept but rather informs changes that need to be made before the actual study (it's like a dress rehearsal).
 - Run the pilot like your study. One researcher directs the user and asks the questions. Other researcher/s will fill in the observation sheets - making notes of not just user behaviour but problems with task descriptions/questions (good info).
 - Use all your scripts and task descriptions and questions as you would during the actual study.
 - Record answers and observations on your observation sheets as if it were the real study
 - Every group will have 4 researchers at a time – one of your group members for two rounds of pilot testing will be a pilot tester.
- After doing the pilot:
 - Can ask your test user what they found confusing (e.g., task description, interview question) or for any suggestions to make your study better. Don't record this session – but take notes.
 - Can make changes based on user feedback and your own observation (e.g., you may have noticed that the user was confused about a task even if they don't mention it).
 - Make updates/edits to your study forms (e.g., task descriptions, interview questions or even add couple extra questions/prompts because it is confusing but not leading questions).
- Make your changes into the appropriate appendices into MS1

Pilot Schedule and Process

- 5:30 – show up and organize all your notes

Remember – I'll post a schedule and list of users who act as 'pilot users'

- 5:45-6:15: Pilot User 1 will go to the given group to pilot the study [Groups need to make sure that pilot testers know which group to go to]
 - The rest of the team will run the pilot study like they would run the real study with the 'pilot tester'. Remember NO NAMES are collected or recorded during the pilot OR real study. Use participant numbers only! You do not record the pilot study.
- 6:30-7:00: Pilot User 2 will go to the given group to pilot the study
 - The rest of the team will run the pilot study like they would run the real study with the 'pilot tester'. Remember NO NAMES are collected or recorded during the pilot OR real study. Use participant numbers only! You do not record the pilot study.
- NOTE: if a member who has been identified as a pilot tester is not present, the group needs to select another member to be a pilot tester for that round. **Any missing members must be recorded in the project logs – (please do not leave your group short handed for this important lab).**
- The rest of your lab time - discuss out any problems make changes to study tools (appendices).
- While each user should be about 20 minutes you may end up take longer with your pilot tester because you will mostly likely get feedback from your pilot tester – this is normal. You will still have time to make changes to study material if necessary.
- Milestone 1 due **Thursday Oct. 20 at 11:00pm**

Round 1 (5:45-6:15) <i>For example, In round 1 Bhavna Jindal (from yellow group) will be a pilot tester for the Maroon Group. After this round, Bhavna will go back to their group. [etc. for all the members listed]</i>	Pilot Tester Bhavna Jindal Sarthak Patel Harsh Kamleshbhai Shah Nilesh Gupta Sharad Kumar Saifali Prasla Vatsal Yadav Dhurpa Patel Arti Bhalodia Jayashree Ramasubramanian	GOTO → → → → → → → → → →	Group Maroon Orange Green Purple Red Blue Teal Navy Gold Yellow
Round 2 (6:30-7:00) <i>For example, in round 2, Bhavna will be back in their group (to help run pilot number 2) and a different member (Heli) will now be a pilot tester for the Maroon Group.</i>	Pilot Tester Heli Bhavsar Kishan Mahendrabhai Savaliya Faiza Aziz Umatiya Vinay Vilas Patil Manasvi Janvi Nayanbhai Patel Arshdeep Singh Hemanth Kumar Nadipineni Dhairva Doctor Dharmay Dineshchandra Sureja	GOTO → → → → → → → → → →	Group Maroon Orange Green Purple Red Blue Teal Navy Gold Yellow