



### **Title:**

How to copy data on a machine that goes to recovery mode on start up for Windows 10

### **Summary/ Intro:**

This guide will help you recover data on a windows 10 machine that cannot be restored and keeps on going to system recovery and diagnostics and cannot reset windows.

### **Steps:**



Click on advance options



## ← Troubleshoot



### Reset this PC

Lets you choose to keep or remove your files, and then reinstalls Windows.



### Advanced options



Select Command prompt



## ⏪ Advanced options



### Startup Repair

Fix problems that keep Windows from loading



### Uninstall Updates

Remove recently installed quality or feature updates from Windows



### Startup Settings

Change Windows startup behavior



### UEFI Firmware Settings

Change settings in your PC's UEFI firmware



### Command Prompt

Use the Command Prompt for advanced troubleshooting

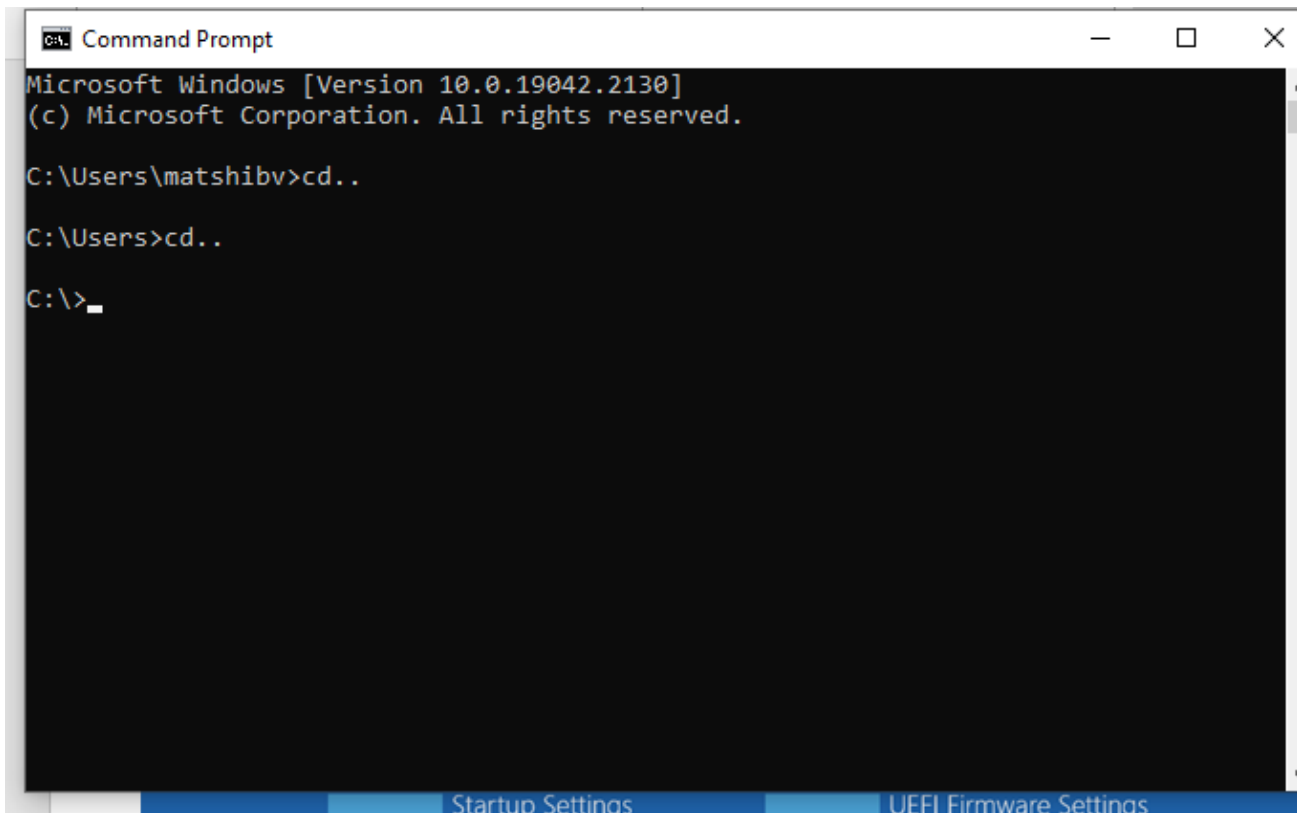


### System Restore

Use a restore point recorded on your PC to restore Windows

See more recovery options

Once the command  
prompt is open



```
Command Prompt
Microsoft Windows [Version 10.0.19042.2130]
(c) Microsoft Corporation. All rights reserved.

C:\Users\matshibv>cd..

C:\Users>cd..

C:\>_
```

Type:

cd..

or c:

Xcopy c:\users\username\ usbdriveletter:\foldername

Eg - Xcopy c:\users\nkgwete\ f:\nkgwetedata

Or

Xcopy /E c:\users\username\ usbdriveletter:\foldername

Xcopy /E c:\users\nkgwete\ e:\nkgwetedata



### **Conclusion (Optional):**

Data will then start to copy and will be done.

### **References (Optional):**

Articles/Videos used to prepare guide and additional resources

### **Created By:**

Credit goes to.. Bheki Matshiga & Kgaogelo Mankgane