

Title:

How to Update Mobile number on the system.

Summary/ Intro:

This guide will explain how to update your cell phone number on the system

Steps:

Step 1:

Open Eskom intranet page and select online services.



Step 2:

Select password self-service reset



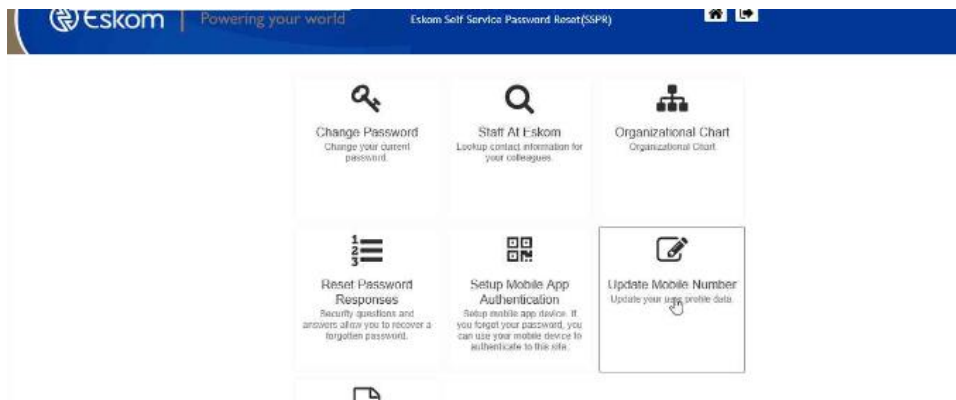
Step 3:

Login with your username and password.



Step 4:

Select update mobile number



Step 5:

Click on agree and continue



Step 6:

Enter your new cellphone number and select update

The screenshot shows the Eskom Self Service Password Reset (SSPR) interface. The header includes the Eskom logo, the tagline 'Powering your world', and the title 'Update Mobile Number'. Below the header, a central panel prompts the user to 'Please update the following information:'. Under the heading 'Mobile Number', a note states 'The + Prefix is mandatory for International Numbers (RSA 0123456789, USA +1(15552671))'. A text input field contains the number '0729667488'. At the bottom of the panel are two buttons: 'Update' and 'Cancel'.

Step 7:

Click on confirm and then on continue.

The screenshot shows the Eskom Self Service Password Reset (SSPR) interface at the confirmation stage. The header is identical to the previous step. The central panel prompts the user to 'Please review the following information you have entered and confirm:'. It displays a 'Mobile Number' field with the value '0729667488'. Below this field are three buttons: 'Confirm' (with a checkmark icon), 'Go Back' (with a left arrow icon), and 'Cancel' (with an 'X' icon). A mouse cursor is shown clicking on the 'Confirm' button.

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