

Faiz Jamal

832.769.1694 | fzjamal6@gmail.com
<https://www.linkedin.com/in/faiz-jamal-ba0305187/>
<https://faizyjamal.github.io/FaizyJamal/>

SELECTED HIGHLIGHTS

- ❖ Launched DeafMatrix, a social media app for deaf and hard of hearing on the App and Google Store. Connected with over 4000 users in the Last May, 2022 across over the world.
- ❖ Currently working with DEAFinitely, INC and TIMB to lead a national mental health non-profit dedicated to provide a platform for individuals to share their mental health experiences through deaf culture.

CORE COMPETENCIES

- | | | |
|--|--|---|
| ▪ Proficient in Sketch, InVision & Figma for UX Principles | ▪ Implement innovative solutions | ▪ Look-and-feel of across multiple products |
| ▪ Entry knowledge in Photoshop, Illustrator, and Indesign | ▪ User friendliness to complex design roadblocks | ▪ Identify any issues impeding the UX methods |
| ▪ Basic understanding the concepts of HTML, CSS, & JS | ▪ Lean & Agile Process with development team | ▪ Identify opportunities to improve user experience |
| ▪ Understanding of implmenteting pages in Wordpress | ▪ Analyzing results of user research | ▪ Create low-fidelity wireframes to high fidelity mockups |
| ▪ Expert knowledge in Word, Powerpoint, and Excel | ▪ Structuring and conducting user research | |

PROFESSIONAL EXPERIENCE

DeafMatrix App | Houston, TX | AUG. 2020– Current

- Development, upgrading, maintaining, and marketing the electronic platform.
- UX research on the user experience, market gaps, and testing.
- Analyzing and integrating UX feedback in continued improvements of the app.

Parcel Plus | Houston, TX | AUG. 2018– OCT.2022

- Designing brochures, business cards, posters, & video commercial.
- Responding to customers' email about the packaging and shipping prices.
- Troubleshooting, networking, maintaining and upgrading operating systems, and installation of IP security camera systems.

CORE COMPETENCIES

Bachelors of Science in User Experience Design,
Lesley University, Massachusetts, 2020-2022

Google UX Design Professional Certificate & Technical Support Fundamentals
Coursea, 2021- 2022

TECHNICAL SKILLS

- Ability to multitask and work in a fast-paced.
- Demonstrated organizational, problem-solving, and creative thinking skills.