

2014

(Fourth Semester)

MASTER OF COMPUTER APPLICATIONS

Paper No: MCA 404

(Management Concepts & Practices)

Full Marks : 60

Time : 3 hours

The figures in the margin indicate full marks for the questions

Answer Question No 1 and **any four** from the rest

1. **Answer the following questions briefly: 2X6 = 12**

- a) Explain in brief the different functions of a manager?
- b) Briefly explain the relationship between planning and controlling with a neat diagram?
- c) Differentiate between programmed and non-programmed decisions?
- d) State the principle of the span of management?
- e) Differentiate between transactional and transformational leader?
- f) Differentiate between feedback and feedforward type of control?

2.

a) Explain the System Approach to the management process with a neat labeled diagram. 6

b) What do you understand by planning? Explain briefly the different types of plans. 6

3.

a) "Decision Making is the primary task of a manager". Comment. 6

b) Explain wide span and narrow span of management along with its advantages and disadvantages. 6

4.

a) What do you understand by decentralization of authority? State the advantages and limitations of decentralization. 6

b) What do you understand by delegation of authority? Why is poor delegation of authority often found to be the most important cause of managerial failure? 6

5.

a) Identify the different types of barriers to effective communication. 6

b) What are the different guidelines for improving communication within the organization? 6

6.

a) Explain the requirements for exercising effective controls within the organization. 6

- b) Explain the significance and principles of coordination within the organization. 6
7. a) Differentiate between formal and informal organization. Explain the process of organizing with a diagram. 6
- b) Explain the importance and limitations of rational decision making. 6
8. a) Discuss the various advantages and disadvantages of line and staff organization. 3+3=6
- b) Discuss the development and growth of software industry environment in India. 6

*****IV/MCA/404*****