

# Bank of America Consumer Complaints Overview

States

All

Month

All

Timely resp...

All



Total Complaints

62,516.

Total States

51

Total timely response

58,619

Most complaint prod  
checking and saving account

24,814

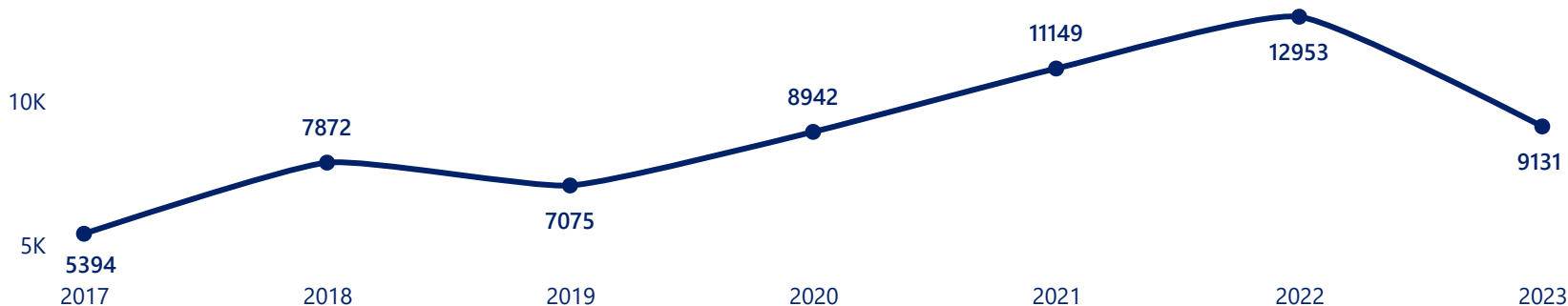
Most issues

15,109

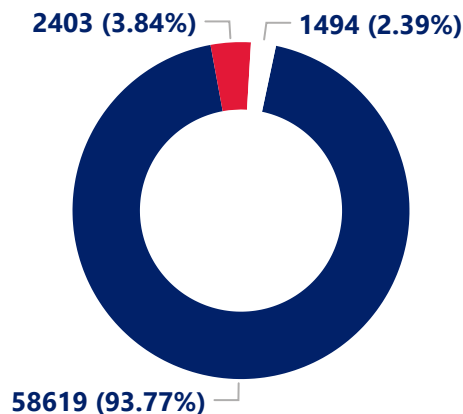
## Total Complaint by Issue



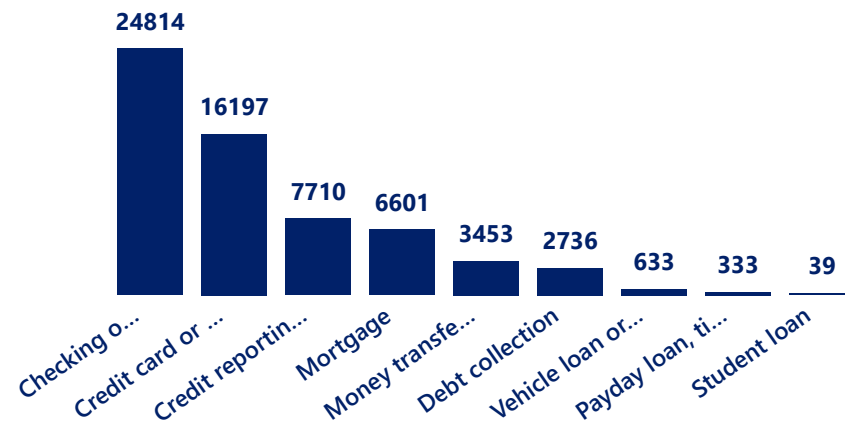
## Total Complaint by year



## Total Complaint by Timely response



## Total Complaint by Product



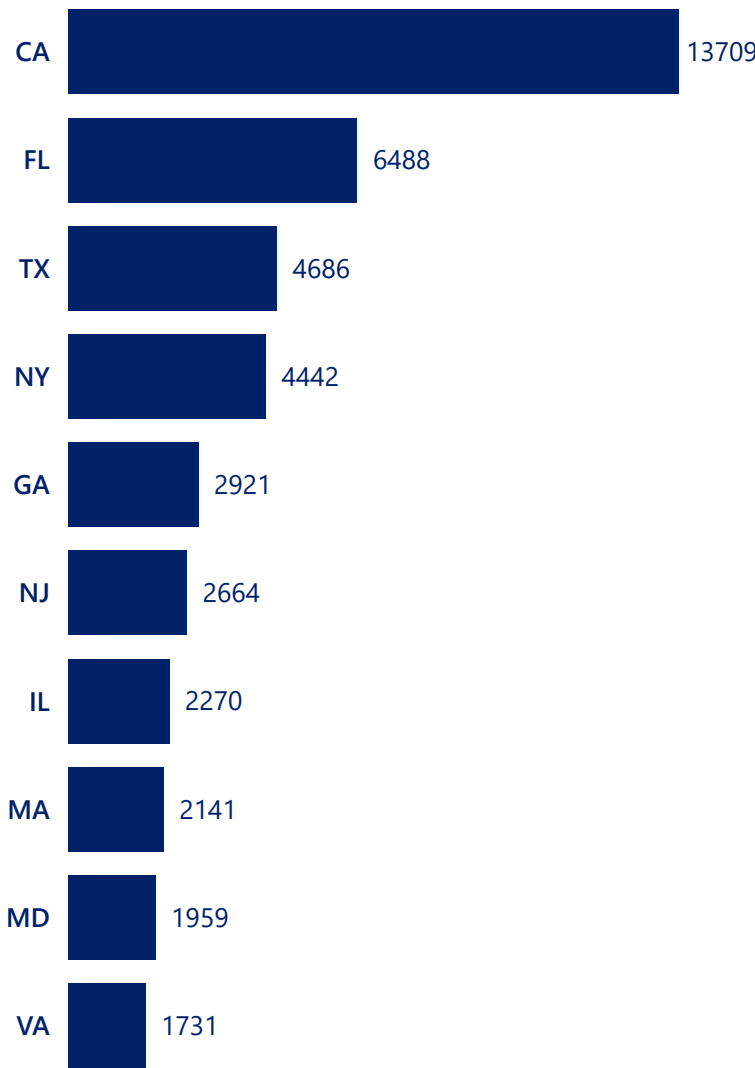
# Bank of America Consumer Complaint Regional performance

Quarter

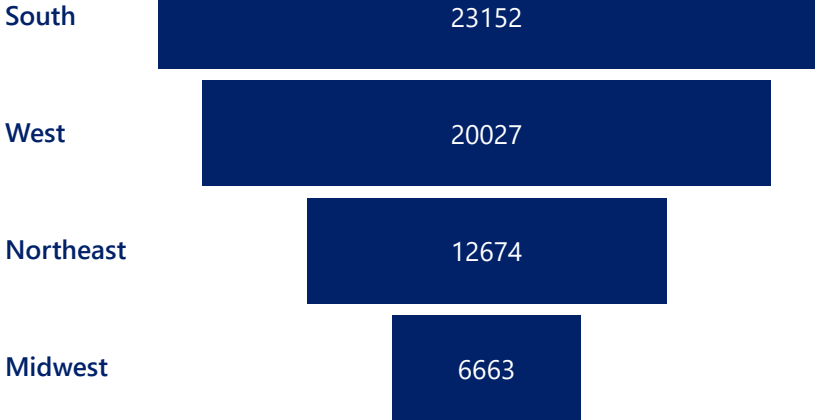
All



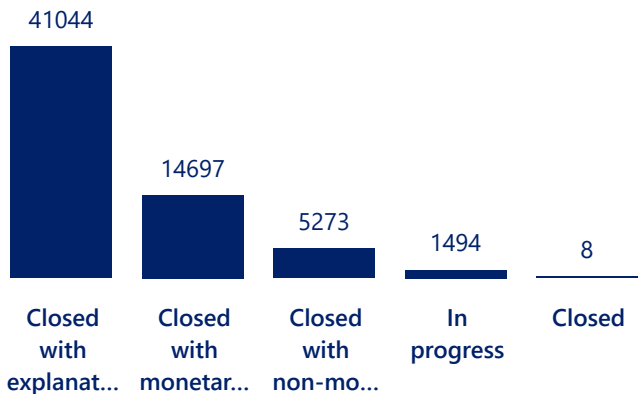
## Total Complaint by State



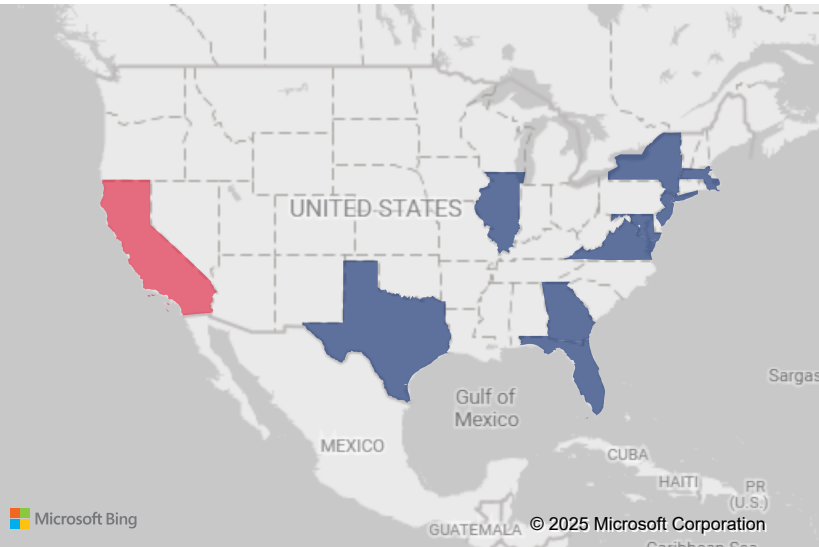
## Total Complaint by Region



## Total Complaint by Company response to consumer



## Total Complaint by State



## Total Complaint by Media

