

# Bank of America Consumer Complaints Overview

States

All

Month

All

Timely resp...

All



Total Complaints

**62,516.**

Total States

**51**

Total timely response

**58,619**

Most complaint prod

checking and saving account  
**24,814**

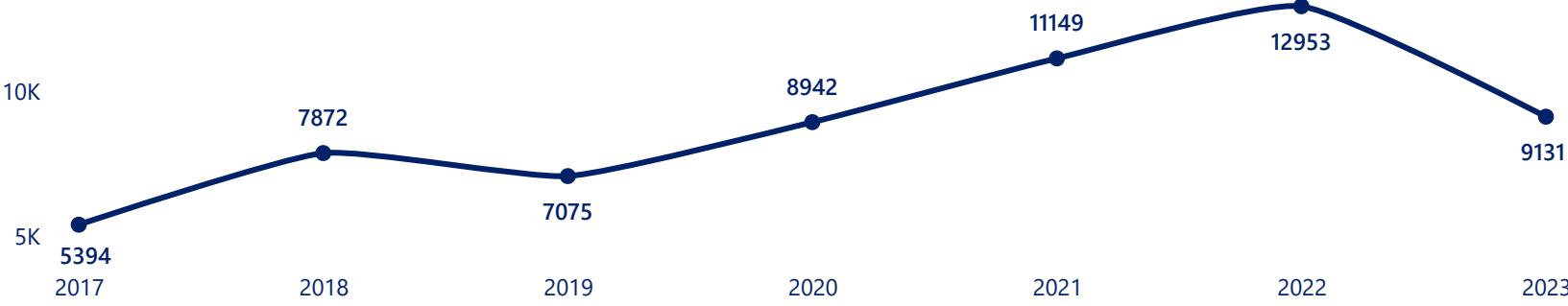
Most issues

**15,109**

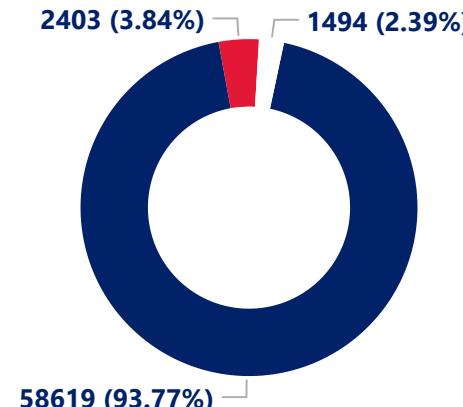
## Total Complaint by Issue



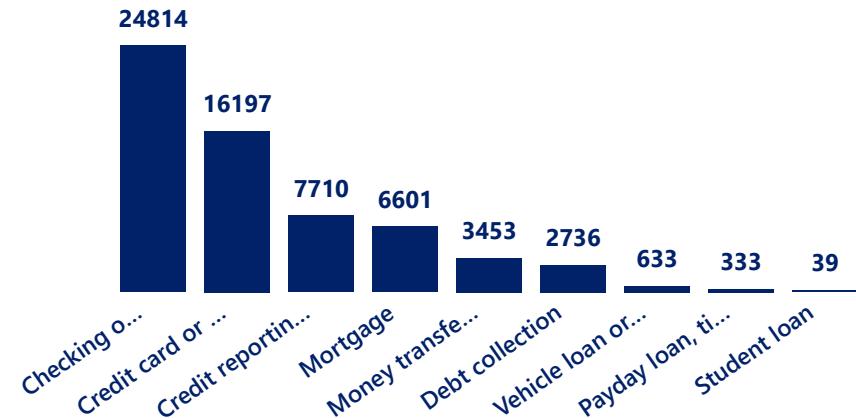
## Total Complaint by year



## Total Complaint by Timely response



## Total Complaint by Product



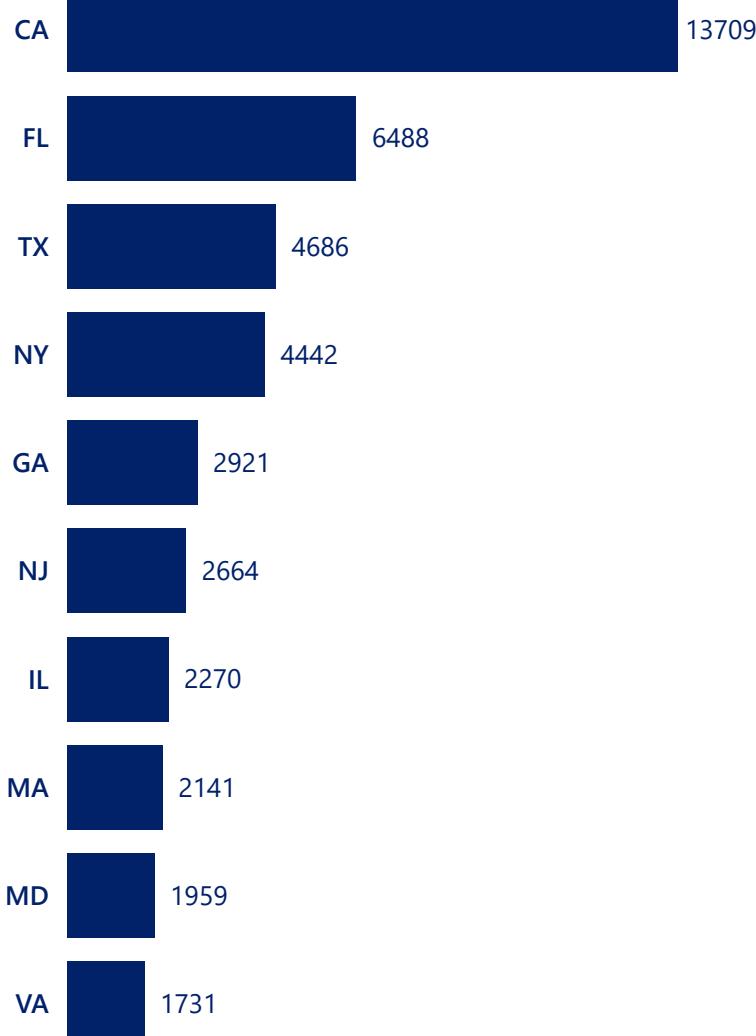
# Bank of America Consumer Complaint Regional performance

Quarter

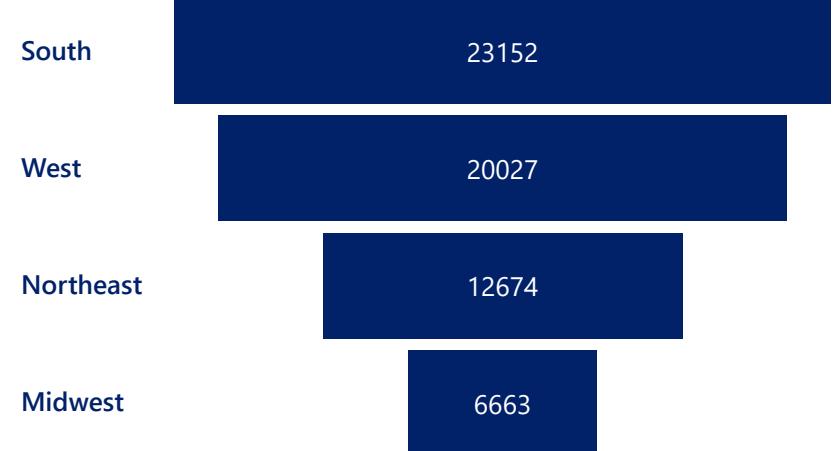
All



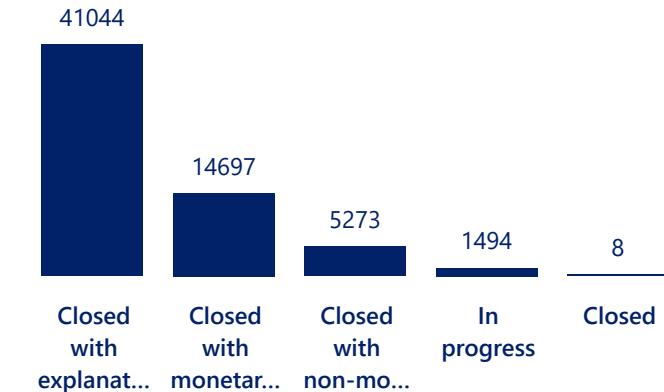
## Total Complaint by State



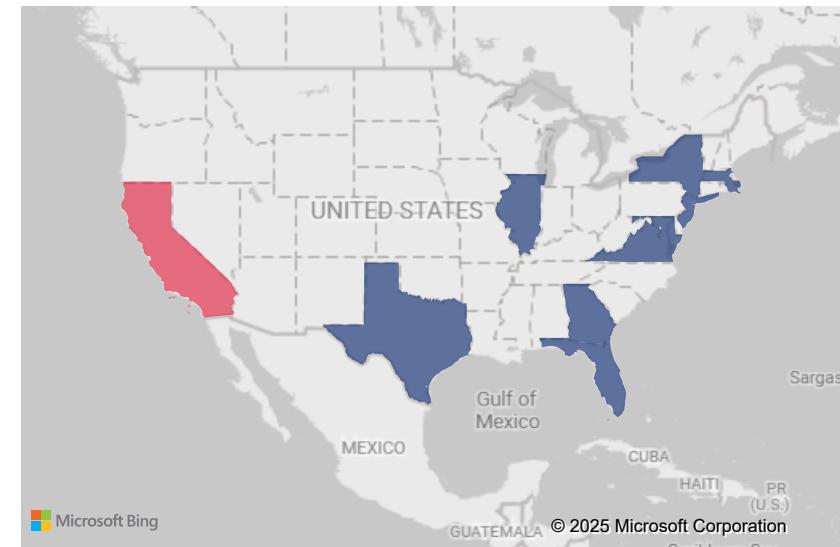
## Total Complaint by Region



## Total Complaint by Company response to consumer



## Total Complaint by State



## Total Complaint by Media

