

Experiment / observation						Pondering				
Timestamp	Classification	Something they say?	What are they doing?	Comments		Timestamp	Pondering ?	End time	Total	Comment
04:14	Task Start			Task 1 Start		05:32	Yes	06:16	44	Waiting for an answer from Generativ AI
04:30	Asks question		Asks what you could do on the chatbot	We said it has all the data but you can't ask it about the interface		14:58	Yes	15:04	6	
04:55	Generativ AI	"Frågar här varför den står still"	Writes to Generativ AI: What is the most common cause of stoppage on bth machine b?	Forgets to mention the date and time						
06:20	Generativ AI	"Ja juste ska ju vara under förmiddagen där med"	Stops Generativ AI and asks the question again but adds March 11 and 06 to 12	Noticed himself that he forgot to mention the date and time, stops Generative AI to ask about the issue						
07:33	Asks question	"Kan man under tiden man väntar på gpt navigera i applikationen ?"		We answered yes						
08:23	Help	Det är väll då machine failure antar jag		Answered that it is a category						
08:45	Answer	Svarar att det är Transportband som är den vanligaste orsaken								
08:45	Task End			Task 1 Completed						
09:25	Task Start			Task 2 Start						
09:35	Interesting comment	"Den förra frågan kändes nog smidigare att gå in i systemet att kolla men denna frågan känns mer lämplig att fråga chatbotten"								
10:00	Generativ AI		Asks Generative AI about task 2.							
10:50			Looks around in overview while waiting for an answer from Generative AI.							
11:56	Error	"Juste vi är på maskin B nu"		Should be in Machine A and not B						
12:38	Error	"Svarar som chattbotten att det inte finns några stopp som är längre en 1 timme 20 minuter och 20 sekunder"	Inside the overview view and does not find specific stop times	Rely more on Generativ AI as he himself does not find the specific stop times. However, Generativ AI hallucinates and says that there are no stop times when there really should be.						
13:26	Interesting comment		Notices that in the application he finds that there is a stop that is 2 hours long.							
14:05			Prompting the Generativ AI again							
15:00	Error			Generative AI says that there are no stops for machine A. Could be because the Generativ AI has lost the context of which machine "Machine A" is meant.						
16:00			Manually counts stop in stop analysis in overview							
16:24	Answer	"Jag kör på att det är 5 stop"		Does not feel at all sure about the answer he gave.						
16:24	Task End			Task 2 End						
17:11	Task Start			Task 3 Goal 1						

17:28	Generativ AI		Asks Generativ AI about the task							
18:45			Waits for an answer from GPT and checks the application and directly finds the total stop time for machine A.							
19:02			Navigates to machine B and found the total stop time in the overview view							
20:00	Answer	"För Maskin A var det 79:53 och 82:02 för Maskin B, SKiljer 2 timmar och 49 minuter"								
20:15	Task Start			Task 3 Goal 2						
20:30	Generativ AI		Looks through the Generativ AI answer to the previous question							
22:00			Thinks about what to do							
22:30	Generativ AI		Thinks that it will be easiest to write to the chat and ask why Machine B is stopped more than Machine A. Because he thinks it looks very complicated to analyze this							
27:00	Generativ AI		Feels very insecure as Generativ AI hallucinates and does not easily find the information in the interface. Generativ AI starts to say that Machine A has a longer stop time. According to the application it has 82 hours and not 79 according to Generativ AI.							
28:10	Answer	"Vad som skiljer sig kan jag inte riktigt sätta fingret på. Men Maskin B har lite mer machine failure som kan påverka men mycket mer än så kan jag inte gräva tyvär"								
28:10	Task End			Task 3 Goal 2 Done						
29:10	Task Start			Task 4 Start						
29:55	Help	"Frågar om hjälp vad tiderna stod för duration i stop analys widgeten i overview"		Explains that it is duration, how long they have stayed.						
30:51			In the stop analysis view and finds staff shortage.							
31:13		"För Maskin A är det mellan 15-16:21"								
31:30	Answer	"För maskin B är det på natten mellan 00 till 02:38"								
31:35	Task End									
32:17	Task Start			Task 5 Start						
33:41	Generativ AI	"Känns att gå ignom stoppen manuellt känns väldigt ineffektivt"	Asks GPT what is the difference in downtime between different days of the week and hours.							

35:00	Intresting choice		Looks at individual days while waiting for an answer from Generativ AI.							
35:30	Task End	Answer: "Ja det skiljer sig mellan olika vardagar"		Time ended						