

Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

|                    |   |            |                       |                  |            |
|--------------------|---|------------|-----------------------|------------------|------------|
| Resident Name :    | ANDERSON, GEORGE (001100)   | Location : | Ground W108 1         | Admission Date : | 12/03/2024 |
| Medical Record # : | 2872 371 865 GV   | Gender :   | M                     | Date of Birth :  | 07/11/1936 |
| Physician :        | Charette, Yannick   | Pharmacy : | Medisystem Barrie IMM |                  |            |
| Allergies :        | No Known Allergies  |            |                       |                  |            |
| Diagnoses :        | Unspecified dementia(F03), Arthritis, unspecified, unspecified site(M13.99), Fracture of lumbar vertebra, unspecified level, closed(S32.090), Benign hypertension(I10.0), Atrial fibrillation, unspecified(I48.90), Carcinoma in situ of prostate(D07.5), Benign paroxysmal vertigo(H81.1), Polyp of colon(K63.5), Other depressive episodes(F32.8), Calculus of kidney(N20.0), Personal history of other specified risk-factors, not elsewhere classified(Z91.8) |            |                       |                  |            |

Effective Date: 06/19/2025 17:54 Type: Behaviour - Responsive Behaviour

**Type of Behaviour :** Physical and verbal aggression

**Antecedent/Triggers :** Argument with co resident RM

**Describe the behaviour :** PSW JV intervened as RM and resident were heard with raised voices in hall after resident entered coresident RM room. Staff JV got between residents to separate them and began to escort resident to his room. George was walking away with JV behind him and continued to appear angry. George then suddenly turned around and hit PSW with a closed fist in the face and continued walking down the hall mumbling.

Coresidents witnessed and shouted at resident also.

**Disruptiveness (Data)/Consequences to the behaviour :** Staff was punched in the face and coresidents upset by witnessing behaviour

**Interventions (review/update care plan) (Action) :** No changes at this time

**Change in medication :** No

**What are the risks and causes :** Verbal and physical aggression

**Outcome(s)(Result) :** Staff member was not injured significantly. Neither residents were physically injured.

**Substitute Decision Maker notified (if not, explain) :** Msg left for Steve to call back, details not left on VM.

Author:Maloree Hughes RESP - Nursing - RN [e-SIGNED]

Signature: \_\_\_\_\_

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Resident Name : CELLI, ITALO (001120)

Location : 2 West W218 1

Admission 04/09/2025

Medical Record # : 2376 966 517 wk

Gender : M

Date :

Date of Birth : 02/08/1936

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : No Known Allergies

Diagnoses : Unspecified dementia(F03)

Effective Date: 06/04/2025 13:14 Type: Behaviour - Responsive Behaviour

Type of Behaviour : physical Aggression towards PsW

Antecedent/Triggers : During care, his responsive behavior

Describe the behaviour : SW informed writer while giving him change this afternoon . resident was trying to hit and kick psw . One of the psw ola tries to grab his hand and twisted . but resident squeeze her wrist . PSW said , it hurts. Resident is now on chair sitting calmly

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) : PSW informed writer once the care is done. Resident was sitting on his chair calmly . but writer asked psw , she is looking for any treatment . but psw told writer she will take Tylenol before go to home Monitoring on going . In charge informed.

Change in medication :

What are the risks and causes :

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : SOn

Author:Amanpreet Tung RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

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|                    |  |            |                       |                 |            |
|--------------------|--|------------|-----------------------|-----------------|------------|
| Resident Name :    | DEBEER, GERARDINA (00983)  | Location : | 3 West W305 2         | Admission       | 11/16/2022 |
| Medical Record # : | 1730 678 156 PF  | Gender :   | F                     | Date :          |            |
| Physician :        | Andersen, Lee  | Pharmacy : | Medisystem Barrie IMM | Date of Birth : | 01/16/1936 |
| Allergies :        | Trihexyphenidyl, Cats, Mold, anticholinergics  |            |                       |                 |            |
| Diagnoses :        | Parkinson's disease(G20), Tremor, unspecified(R25.1), Rheumatoid arthritis, unspecified(M06.9), Arthritis, unspecified, multiple sites(M13.90), Unspecified dementia(F03), Pathological fracture, not elsewhere classified, unspecified site(M84.49) |            |                       |                 |            |

Effective Date: 06/03/2025 18:56 Type: Behaviour - Responsive Behaviour

Type of Behaviour : physical aggression

Antecedent/Triggers : after lunch time when resident

Describe the behaviour : kicking

Disruptiveness (Data)/Consequences to the behaviour : none

Interventions (review/update care plan) (Action) : separating and redirecting

Change in medication : no

What are the risks and causes : na

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : Carolyn is aware

Author:Parneet Kaur RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

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Date: Jun 21, 2025

Progress Notes \*NEW\*

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Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : DONNELLY, BARBARA (001037) Location : 2 West W214 1 Admission Date : 11/29/2023  
Medical Record # : 7870 643 249 LT Gender : F Date of Birth : 04/09/1939  
Physician : Andersen, Lee Pharmacy : Medisystem Barrie IMM  
Allergies : No Known Allergies  
Diagnoses : Unspecified dementia(F03), Benign hypertension(I10.0), Occlusion and stenosis of carotid artery(I65.2), Polyp of colon(K63.5), Other specified arthritis, unspecified site(M13.89), Carcinoma in situ of skin of other and unspecified parts of face(D04.3)

Effective Date: 06/06/2025 19:17 Type: Behaviour - Responsive Behaviour

Type of Behaviour :

Antecedent/Triggers :

Describe the behaviour :

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) : responsive behaviour - incident investigation form filled up by staff.

Change in medication :

What are the risks and causes :

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) :

Author:Jenetben Daniel Christian RESP - Nursing - RN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/06/2025 19:15 Type: Behaviour - Responsive Behaviour

Type of Behaviour :

Antecedent/Triggers :

Describe the behaviour :

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) : Writer assessed res for pain or discomfort, she declined pain or discomfort.

Change in medication :

What are the risks and causes :

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) :

Author:Jenetben Daniel Christian RESP - Nursing - RN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/06/2025 18:51 Type: Behaviour - Responsive Behaviour

Type of Behaviour : physical aggression towards staff

Antecedent/Triggers :

Describe the behaviour : Staff reported writer that, when she approached resident to get her up for suppur, the resident refused and the resident became physically aggressive towards the staff, and scratched the staff's right hand.

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) :

Change in medication : no

What are the risks and causes :

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Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : DONNELLY, BARBARA (001037)

Location : 2 West W214 1

Admission 11/29/2023

Medical Record # : 7870 643 249 LT

Gender : F

Date :

Date of Birth : 04/09/1939

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : No Known Allergies

Diagnoses : Unspecified dementia(F03), Benign hypertension(I10.0), Occlusion and stenosis of carotid artery(I65.2), Polyp of colon(K63.5), Other specified arthritis, unspecified site(M13.89), Carcinoma in situ of skin of other and unspecified parts of face(D04.3)

Outcome(s)(Result) : Write assessed res for pain or discomfort, she decline pain or discomfort.

Substitute Decision Maker notified (if not, explain) : upcoming nurse notify

Author:Jenetben Daniel Christian RESP - Nursing - RN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

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Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

|                    |   |            |                       |                  |            |
|--------------------|---|------------|-----------------------|------------------|------------|
| Resident Name :    | GARY, HELEN (00943)   | Location : | Ground W105 1         | Admission Date : | 05/10/2022 |
| Medical Record # : | 5885 733 476 HJ   | Gender :   | F                     | Date of Birth :  | 05/02/1939 |
| Physician :        | Charette, Yannick   | Pharmacy : | Medisystem Barrie IMM |                  |            |
| Allergies :        | No Known Allergies  |            |                       |                  |            |
| Diagnoses :        | Frontal lobe dementia(G31.02), Benign hypertension(I10.0), Oedema, unspecified(R60.9), Ulcerative colitis, unspecified(K51.9) |            |                       |                  |            |

Effective Date: 06/10/2025 16:10 Type: Behaviour - Responsive Behaviour

Type of Behaviour : Shouting of repetitive verbalizations.

**Antecedent/Triggers :** Unknown- happens randomly, at random times. Sometimes if music or movie ends but not case today.

**Describe the behaviour :** Has had several difference verbalizations today and will scream "Help me!", "I'm hungry", "You're the devil!", "Clair de lune!", "Code blue", sometimes hundreds of times in a row and staff are unable to intervene in anyway as resident will ignore and seemdistant from reality at times. This is not new today and has been happening for a few weeks now

**Disruptiveness (Data)/Consequences to the behaviour :** Can be very disruptive to coresidents and agitating to them, sometimes requiring resident to be moved to different areas to lessen disruption.

**Interventions (review/update care plan) (Action) :** Music and Tv helpful at times but for limited periods of time. Effective for moments at a time today.

**Change in medication :** No

**What are the risks and causes :** Agitation to other residents

**Outcome(s)(Result) :** Ongoing intervention by staff as required

**Substitute Decision Maker notified (if not, explain) :** Not new issue.

Author:Maloree Hughes RESP - Nursing - RN [e-SIGNED]

Signature: \_\_\_\_\_

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Resident Name : GASPAR, BETTY (001071) Location : 2 East E217 1 Admission 06/04/2024

Medical Record # : 2414 315 974 VL

Gender : F

Date :

Date of Birth : 07/15/1930

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : Sulfamethoxazole

Diagnoses : Delirium, unspecified(F05.9), Other specified anaemias(D64.8), Chronic kidney disease, unspecified(N18.9), Carrier of drug-resistant Clostridium difficile(Z22.303), Atrial fibrillation(I48.0), Benign hypertension(I10.0), Arthritis, unspecified, unspecified site(M13.99), Unspecified dementia(F03), Anaemia, unspecified(D64.9), Magnesium deficiency(E61.2), Hypothyroidism, unspecified(E03.9), Irritable bowel syndrome with mixed bowel habits [IBS-M](K58.3), Other and unspecified dysphagia(R13.8), Pathological fracture, not elsewhere classified, pelvic region and thigh(M84.45), Acquired absence of genital organ(s)(Z90.7), Intracranial injury, unspecified(S06.9), Other specified disorders of thyroid(E07.88)

Effective Date: 06/06/2025 15:07 Type: Behaviour - Responsive Behaviour

Type of Behaviour : resident was aggressive during bath to staff

Antecedent/Triggers : resistive to care

Describe the behaviour : aggression, try to kick staff

Disruptiveness (Data)/Consequences to the behaviour : staff stop care and different staff reapproached

Interventions (review/update care plan) (Action) : staff stop care and different staff reapproached

Change in medication : no

What are the risks and causes : n/a

Outcome(s)(Result) : resident received care

Substitute Decision Maker notified (if not, explain) : VM left

Author: Maryam Dolatabady RESP - Nursing - RN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

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|                    |   |            |                       |                  |            |
|--------------------|---|------------|-----------------------|------------------|------------|
| Resident Name :    | HRISTOVSKI, PERSA (00864)   | Location : | 3 West W308 1         | Admission Date : | 12/17/2020 |
| Medical Record # : | 8627 046 934 WD   | Gender :   | F                     | Date of Birth :  | 10/20/1949 |
| Physician :        | Andersen, Lee   | Pharmacy : | Medisystem Barrie IMM |                  |            |
| Allergies :        | No Known Allergies  |            |                       |                  |            |
| Diagnoses :        | Cataract, unspecified(H26.9), Glaucoma, unspecified(H40.9), Hypothyroidism, unspecified(E03.9), Recurrent depressive disorder, current episode mild(F33.0), Unspecified dementia(F03), Delusional disorder(F22.0) |            |                       |                  |            |

Effective Date: 06/13/2025 17:47 Type: Behaviour - Responsive Behaviour

Type of Behaviour : physical aggression

Antecedent/Triggers : resident re-directed from touching another co-resident's walker

Describe the behaviour : slapped co-resident L.L on her mouth

Disruptiveness (Data)/Consequences to the behaviour : both resident's separated

Interventions (review/update care plan) (Action) : to monitor residents

Change in medication : no

What are the risks and causes : no injuries

Outcome(s)(Result) : both residents no injuries

Substitute Decision Maker notified (if not, explain) : yes

Author: Mariam Mahmoud RESP - Nursing - Agency - RPN - Unit Supervisor  
[e-SIGNED]

Signature: \_\_\_\_\_



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Progress Notes \*NEW\*

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|                    |   |            |                       |                  |            |
|--------------------|---|------------|-----------------------|------------------|------------|
| Resident Name :    | HUGHES, PAUL (001023)   | Location : | 3 West W316 2         | Admission Date : | 07/11/2023 |
| Medical Record # : | 9449 337 121 CN   | Gender :   | M                     | Date of Birth :  | 11/14/1944 |
| Physician :        | Andersen, Lee   | Pharmacy : | Medisystem Barrie IMM |                  |            |
| Allergies :        | No Known Allergies  |            |                       |                  |            |
| Diagnoses :        | Alzheimer's disease, unspecified(G30.9), Benign hypertension(I10.0), Type 2 diabetes mellitus without (mention of) complications(E11.9), Sleep apnoea, central(G47.31), Supraventricular tachycardia(I47.1), Atrial fibrillation, unspecified(I48.90), Old myocardial infarction(I25.2), Atherosclerotic heart disease of native coronary artery(I25.10), Pathological fracture, not elsewhere classified, unspecified site(M84.49) |            |                       |                  |            |

Effective Date: 06/15/2025 22:02 Type: Behaviour - Responsive Behaviour

Type of Behaviour : agitated

Antecedent/Triggers : unknown

Describe the behaviour : Res keeps entering cores room, when staff tried to redirect res became agitated and tried to hit staff. staff said res has been having bahviours lately and becomes aggressive when redirection is provided. res then left in cores room for some time with staff watching him.

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) : stop and go approach utilized, different staffs tried to redirect res.

Change in medication :

What are the risks and causes :

Outcome(s)(Result) : Res settled after some time and followed writer to his room.

Substitute Decision Maker notified (if not, explain) : yes. POA Brenda notified and was appreciative of call.

Author:chideraAnerobi RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Facility #: 54716

MILL CREEK CARE CENTRE

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Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : LEMAY, LEONA (001078)

Location : 3 West W322 2

Admission 07/18/2024

Medical Record # : 1391 003 371 KK

Gender : F

Date :

Date of Birth : 03/21/1936

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : No Known Allergies

Diagnoses : Arthritis, unspecified, other site(M13.98), Pure hypercholesterolaemia(E78.0), Syncope and collapse(R55), Iron deficiency(E61.1), Presence of coronary angioplasty implant and graft(Z95.5), Benign hypertension(I10.0), Unspecified dementia(F03), Atherosclerotic heart disease of native coronary artery(I25.10), Delirium, unspecified(F05.9), Depressive episode, unspecified(F32.9), Constipation(K59.0)

Effective Date: 06/13/2025 18:12 Type: Behaviour - Responsive Behaviour

Type of Behaviour : physical expression

Antecedent/Triggers : resident was gently slapped by co-resident H.P on her mouth so she slapped back on her face

Describe the behaviour : resident was gently slapped by co-resident H.P on her mouth so she slapped back on her face

Disruptiveness (Data)/Consequences to the behaviour : both resident's separated

Interventions (review/update care plan) (Action) :

Change in medication : no

What are the risks and causes : no injuries on both parties

Outcome(s)(Result) : no injuries

Substitute Decision Maker notified (if not, explain) : yes

Author: Mariam Mahmoud RESP - Nursing - Agency - RPN - Unit Supervisor  
[e-SIGNED]

Signature: \_\_\_\_\_

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MILL CREEK CARE CENTRE

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Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : MCLEISH, ELLEN (001063)

Location : 2 East E206 1

Admission 04/30/2024

Medical Record # : 4463 996 415 AB

Gender : F

Date :

Date of Birth : 07/19/1959

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : Environmental allergen

Diagnoses : Sequelae of cerebral infarction(I69.3), Ulcerative colitis, unspecified(K51.9), Schizophrenia, unspecified(F20.9), Proteus (mirabilis) (morganii) as the cause of diseases classified to other chapters(B96.4), Other bipolar affective disorders(F31.8), Personal history of other psychoactive substance abuse(Z86.48), Tachycardia, unspecified(R00.0)

Effective Date: 06/13/2025 05:42 Type: Behaviour - Responsive Behaviour

**Type of Behaviour :** resident was calling the bell after every few minutes.

**Antecedent/Triggers :** Attention or resident is in bed because of her broken recliner.

**Describe the behaviour :** res was ringing bell every few minutes for anything like, close the closet, fix the pillow, bring orange juice (5 times), bring chocolate milk(2 times).

**Disruptiveness (Data)/Consequences to the behaviour :** staff was answering the call bells.

**Interventions (review/update care plan) (Action) :** resident was asked if she needs anything before leaving the room but still kept on calling the bell.

**Change in medication :** none

**What are the risks and causes :**

**Outcome(s)(Result) :**

**Substitute Decision Maker notified (if not, explain) :** no - public trustee (not able to call at night).

Author:Ramanpreet Kaur RESP - Nursing - RN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/12/2025 15:41 Type: Behaviour - Responsive Behaviour

**Type of Behaviour :** Resident was keep ringing the bell every 2 mins

**Antecedent/Triggers :** Attention?

**Describe the behaviour :** The resident keeps ringing the bell every 2 mins and telling the staff to fix the shoes which were on the floor and asking staff about the movie's description which is on television, resident was asking to put the table away from her which is beside her bed.

**Disruptiveness (Data)/Consequences to the behaviour :** Staff were answering the call bell

**Interventions (review/update care plan) (Action) :** Resident continues to use call bell every 2 minutes, despites needs being met, reassurance provided to resident that we are here, staff continues to ask if there is anything else they can help resident with before leaving room, she states no, but rings 2 minutes later, education provided to resident that she will be checked on at least every hour for needs to be met, but she continues to use the call bell inappropriately, resident not cooperative, suggested plans by the BSO team continues to be utilized with no effective results.

**Change in medication :** None

**What are the risks and causes :** Unknown

**Outcome(s)(Result) :** Ineffective

**Substitute Decision Maker notified (if not, explain) :** No, Resident's POA- PG & T

Author:Janvi Nayee RESP - Nursing - RN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/07/2025 18:27 Type: Behaviour - Responsive Behaviour

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Resident Name : MCLEISH, ELLEN (001063)

Location : 2 East E206 1

Admission 04/30/2024

Medical Record # : 4463 996 415 AB

Gender : F

Date :

Date of Birth : 07/19/1959

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : Environmental allergen

Diagnoses : Sequelae of cerebral infarction(I69.3), Ulcerative colitis, unspecified(K51.9), Schizophrenia, unspecified(F20.9), Proteus (mirabilis) (morganii) as the cause of diseases classified to other chapters(B96.4), Other bipolar affective disorders(F31.8), Personal history of other psychoactive substance abuse(Z86.48), Tachycardia, unspecified(R00.0)

Type of Behaviour : screaming, yelling at the dining hall

Antecedent/Triggers : Co- resident H. B. sit with her at the dining hall for supper

Describe the behaviour : Resident was yelling and screaming in the dining hall that " I don't want this lady with me, take her away"

Disruptiveness (Data)/Consequences to the behaviour : Co-resident got upstate

Interventions (review/update care plan) (Action) : The writer and staff explained to the resident that this is inappropriate and should not talk to the other resident with louder voice

Change in medication : No

What are the risks and causes : Resident was keep screaming after explanation

Outcome(s)(Result) : Ineffective

Substitute Decision Maker notified (if not, explain) : Resident has public trustee; No POA

Author:Janvi Nayee RESP - Nursing - RN [e-SIGNED]

Signature: \_\_\_\_\_

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Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : MCPHAIL, DONALD (001104) Location : 2 West W208 1 Admission Date : 01/09/2025  
Medical Record # : 4434 320 976 BN Gender : M Date of Birth : 02/29/1936  
Physician : Andersen, Lee Pharmacy : Medisystem Barrie IMM  
Allergies : Environment, POLYSPORIN  
Diagnoses : Arthritis, unspecified, unspecified site(M13.99), Mild cognitive disorder(F06.7), Pulmonary embolism without mention of acute cor pulmonale (I26.9), Chronic kidney disease, unspecified(N18.9), Cardiac arrhythmia, unspecified(I49.9), Atrial Fibrillation, Unspecified(I48.90), Dementia in Alzheimer's disease, atypical or mixed type(F00.2), Epilepsy, unspecified, not stated as intractable(G40.90), Hypokalaemia (E87.6), Pneumonia, unspecified(J18.9), Acquired absence of other parts of digestive tract(Z90.4)

Effective Date: 06/07/2025 16:07 Type: Behaviour - Responsive Behaviour

Type of Behaviour : Physical aggression

Antecedent/Triggers : May be noise and gathering or his wife most of the time visiting him for breakfast but she was not there this morning

Describe the behaviour : Physical aggression towards staff

Disruptiveness (Data)/Consequences to the behaviour : Injuries may happen

Interventions (review/update care plan) (Action) : Code white, incharge informed , get extra help for observation

Change in medication : No

What are the risks and causes : Damage and injuries can happen

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : PoA aware

Author:Amanpreet Tung RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/06/2025 15:21 Type: Behaviour - Responsive Behaviour

Type of Behaviour :

Antecedent/Triggers :

Describe the behaviour : Resident was verbally arguing with co- resident.

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) :

Change in medication :

What are the risks and causes :

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : POA- DIANE MCPHAIL- called, but she didn't pick up phone, Voicemail left.

Author:Jenetben Daniel Christian RESP - Nursing - RN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/05/2025 19:38 Type: Behaviour - Responsive Behaviour

Type of Behaviour : Verbal arguments with another resident

Antecedent/Triggers :

Describe the behaviour : The resident was talking to another resident and she was not replying back so the resident got agitated and started screaming.

Disruptiveness (Data)/Consequences to the behaviour : None

Interventions (review/update care plan) (Action) : Redirected resident

Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : MCPHAIL, DONALD (001104)

Location : 2 West W208 1

Admission 01/09/2025

Medical Record # : 4434 320 976 BN

Gender : M

Date :

Date of Birth : 02/29/1936

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : Environment, POLYSPORIN

Diagnoses : Arthritis, unspecified, unspecified site(M13.99), Mild cognitive disorder(F06.7), Pulmonary embolism without mention of acute cor pulmonale (I26.9), Chronic kidney disease, unspecified(N18.9), Cardiac arrhythmia, unspecified(I49.9), Atrial Fibrillation, Unspecified(I48.90), Dementia in Alzheimer's disease, atypical or mixed type(F00.2), Epilepsy, unspecified, not stated as intractable(G40.90), Hypokalaemia (E87.6), Pneumonia, unspecified(J18.9), Acquired absence of other parts of digestive tract(Z90.4)

Change in medication : No

What are the risks and causes : No

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) :

Author:Jenetben Daniel Christian RESP - Nursing - RN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

|                    |  |            |                       |                  |            |
|--------------------|--|------------|-----------------------|------------------|------------|
| Resident Name :    | MULHALL, REGINALD (00877)  | Location : | Ground W116 1         | Admission Date : | 03/25/2021 |
| Medical Record # : | 4420 464 432 EH  | Gender :   | M                     | Date of Birth :  | 01/05/1962 |
| Physician :        | Charette, Yannick  | Pharmacy : | Medisystem Barrie IMM |                  |            |
| Allergies :        | No Known Allergies   |            |                       |                  |            |
| Diagnoses :        | Cytomegaloviral pancreatitis(B25.2), Pneumonia, unspecified(J18.9), Alcoholic cirrhosis of liver(K70.3), Benign hypertension(I10.0), Ascites (R18), Hyperosmolality and hypernatraemia(E87.0), Atrial fibrillation, unspecified(I48.90), Peripheral vascular disease, unspecified(I73.9), Wernicke's encephalopathy(E51.2) |            |                       |                  |            |

Effective Date: 06/02/2025 02:46 Type: Behaviour - Responsive Behaviour

Type of Behaviour : elopement

Antecedent/Triggers : n/a

Describe the behaviour : 2150h on June 1st, staff came to inform writer that resident has left the floor through the courtyard entrance. writer immediately went to the courtyard and caught resident exiting from the courtyard through the 2nd door leading to the hallway close to reception. resident was heading for the front door. One of the staff immediately grabbed his chair and tried redirecting him. He stood up and wanted to run. writer calmly told him to sit down and he was wheeled back to the floor. He kept screaming "I don't wanna be here, get me out of here." writer called the POA severally and he kept hanging up. writer informed the nurse in-charge of the incident.

Disruptiveness (Data)/Consequences to the behaviour : n/a

Interventions (review/update care plan) (Action) : code white initiated

nurse in-charge aware

POA called but kept cutting the call.

1:1 initiated

Change in medication : n/a

What are the risks and causes : n/a

Outcome(s)(Result) : redirected successfully

Substitute Decision Maker notified (if not, explain) : POA hung up the phone multiple times

Author:Adaee Anyanwu RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/01/2025 15:22 Type: Behaviour - Responsive Behaviour

Type of Behaviour : Resident found in the main entrance. Resident went out without staff noticing him leaving.

Antecedent/Triggers : Resident said there is nothing to do here and he needs to have more entertainment

Describe the behaviour : Resident has been polite and has not been disrespectful or any aggressive behaviours

Disruptiveness (Data)/Consequences to the behaviour : Resident has been spoken too regarding leaving the floor/unit

Interventions (review/update care plan) (Action) : Staff went to the front entrance to retrieve resident

Change in medication : no

What are the risks and causes :

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : No.Family is

Author:Sophie Maxius GinCare RESP - Nursing - Agency - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/01/2025 02:50 Type: Behaviour - Responsive Behaviour

Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

|                    |  |            |                       |                  |            |
|--------------------|--|------------|-----------------------|------------------|------------|
| Resident Name :    | MULHALL, REGINALD (00877)  | Location : | Ground W116 1         | Admission Date : | 03/25/2021 |
| Medical Record # : | 4420 464 432 EH  | Gender :   | M                     | Date of Birth :  | 01/05/1962 |
| Physician :        | Charette, Yannick  | Pharmacy : | Medisystem Barrie IMM |                  |            |
| Allergies :        | No Known Allergies   |            |                       |                  |            |
| Diagnoses :        | Cytomegaloviral pancreatitis(B25.2), Pneumonia, unspecified(J18.9), Alcoholic cirrhosis of liver(K70.3), Benign hypertension(I10.0), Ascites (R18), Hyperosmolality and hypernatraemia(E87.0), Atrial fibrillation, unspecified(I48.90), Peripheral vascular disease, unspecified(I73.9), Wernicke's encephalopathy(E51.2) |            |                       |                  |            |

**Type of Behaviour :** physical aggression initiated by resident

**Antecedent/Triggers :** unable to leave the building

**Describe the behaviour :** @ 2215 on May 31st, staff came to writer to let her know that he would be taking the resident outside. Writer told him the resident isn't allowed to leave the unit but can go to the balcony if he wants some air. Resident happened to be there when writer was talking to staff. He became upset and started using inappropriate words on staff and writer and threatened to destroy everything in the unit. He started throwing things on the floor. First was the vital sign machine then he grabbed the unit fan he was about throwing that on the floor when one of the male staff got hold of the fan before it could get to the floor. Writer called a code white and other unit supervisors came to the floor to help. He was yelling and screaming that he wants to go home . He doesn't want to live here anymore. he said " I have lived here for more than five years, I need to go home". At this point, redirection couldn't help. The nurse in-charge called the nurse manager on call and she asked writer to call resident POA, maybe that would help calm him down. Writer called the POA and explain the situation to him. POA asked to speak with him. They both spoke for some minutes and he became calm. POA gave him his brother's number to call as resident has been requesting for it. resident waited for some time at the door to see if anyone would come in so he can leave. After some minutes he went to sit at the balcony. Resident was awake till 0300 wandering around the unit looking for an exit route. No unit/facility property was damaged. no physical injuries incurred by staff or resident.

**Disruptiveness (Data)/Consequences to the behaviour :** throwing unit properties

**Interventions (review/update care plan) (Action) :** code white initiated

POA informed

nurse manager informed

nurse in-charge aware.

redirection was unsuccessful

**Change in medication :** n/a

**What are the risks and causes :** n/a

**Outcome(s)(Result) :** resident became calm after speaking to his son

**Substitute Decision Maker notified (if not, explain) :** yes

Author:Adaeze Anyanwu RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_



Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

|                    |  |            |                       |                  |            |
|--------------------|--|------------|-----------------------|------------------|------------|
| Resident Name :    | NEWMAN, PHYLLIS (001034)   | Location : | Ground W104 1         | Admission Date : | 11/02/2023 |
| Medical Record # : | 1451 295 313 EH  | Gender :   | F                     | Date of Birth :  | 06/27/1932 |
| Physician :        | Charette, Yannick  | Pharmacy : | Medisystem Barrie IMM |                  |            |
| Allergies :        | No Known Allergies   |            |                       |                  |            |
| Diagnoses :        | Unspecified dementia(F03), Atrial Fibrillation, Unspecified(I48.90), Other specified dermatitis(L30.8), Hyperlipidaemia, unspecified(E78.5), Malignant hypertension(I10.1) |            |                       |                  |            |

Effective Date: 06/19/2025 17:29 Type: Behaviour - Responsive Behaviour

Type of Behaviour : Resident to staff aggression

Antecedent/Triggers :

Describe the behaviour : Writer observed resident wheel up to med cart as nurse was addressing another resident, and resident began reaching up and grabbing cup of resource that was poured for another resident. Writer intervened, called residents name to redirect her, and then moved the resource drink out of resident's reach.

Resident then grabbed onto writers wrist, pulled writer in manner that forced writer to have back to resident, and then resident began spanking writers backside while still holding onto writer's arm to keepwriter in place. Writer calmly said "June, please stop, you're hurting me." Resident continued to hit staff on backside, striking writer about 8 times, and then finally let go.

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) :

Change in medication :

What are the risks and causes : Injury to staff

Outcome(s)(Result) : resident stopped personal expression towards staff member, and then self-propelled down the hallway.

Substitute Decision Maker notified (if not, explain) : no, nurse notified. (Draft)

Author:Michelle Kewell RESP - Programs - Program Therapist

Signature: \_\_\_\_\_

Effective Date: 06/16/2025 02:56 Type: Behaviour - Responsive Behaviour

Type of Behaviour : agitation, restlessness, screaming.

Antecedent/Triggers : n/a

Describe the behaviour : resident was up all night. pulling the emergency call call and screaming "I WANT TO GO HOME". very restless. touching and grabbing things. she was found on the hallway wandering and was later redirected by staff. staff put resident on the wheelchair. resident kept getting out of the chair. resident kept saying home! home!

Disruptiveness (Data)/Consequences to the behaviour : emergency call bell woke up resident in room 102. resident had a fall and is currently on HIR.

Interventions (review/update care plan) (Action) : 1:1 was initiated. writer called the in-charge for a 1:1 as the other staff was on break.

Change in medication : n/a

What are the risks and causes : n/a

Outcome(s)(Result) : n/a

Substitute Decision Maker notified (if not, explain) : no

Author:Adaee Anyanwu RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : RIVERS, CRAIG (00990) Location : 3 East E312 2 Admission 09/07/2024

Medical Record # : 7815 213 314 EM

Gender : M

Date :

Date of Birth : 06/02/1944

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : Cephalosporins, Penicillins, Elastoblast

Diagnoses : Benign hypertension(I10.0), Delirium, unspecified(F05.9), Peripheral vascular disease, unspecified(I73.9), Chronic ulcer of skin, not elsewhere classified(L98.4), Anaemia, unspecified(D64.9), Cellulitis, unspecified(L03.9), Other and unspecified hydronephrosis(N13.3), Fracture of ankle NOS, closed(S82.890), Mild cognitive disorder(F06.7), Traumatic amputation at shoulder joint(S48.0), Motorcycle rider [any] injured in unspecified traffic accident(V29.9), Arthritis, unspecified, other site(M13.98), Carrier of other drug-resistant micro-organism (Z22.308), Resistance to methicillin(U82.1)

Effective Date: 06/11/2025 13:09 Type: Behaviour - Responsive Behaviour

Type of Behaviour :

Antecedent/Triggers :

Describe the behaviour :

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) :

Change in medication :

What are the risks and causes :

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : Detailed Vm left to PoA Suzanne.

Author:Gulshanpreet Kaur Bal RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/11/2025 05:19 Type: Behaviour - Responsive Behaviour

Type of Behaviour : resident kicked staff during care.

Antecedent/Triggers : resident was agitated during care and wanted to be left alone.

Describe the behaviour : PSW staff reported that while providing incontinence care, resident was resistive and kicked staff on the shoulder twice to avoid being changed. Resident was agitated during the interaction.

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) : n/a

Change in medication : no

What are the risks and causes : cause: incontinence care.

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : to be notified by day staff.

Author:Yasmeen Kaur RESP - Nursing - RPN - Unit Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/01/2025 16:31 Type: Behaviour - Responsive Behaviour

Type of Behaviour : Resident punched PSW in the jaw during toileting

Antecedent/Triggers : Resident was agitated during care

Describe the behaviour : PSW reported receiving a punch to her right lower jaw by resident. She reported assisting resident to the toilet because he was incontinent with his bowels .Resident suddenly punched her unexpectedly

Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : RIVERS, CRAIG (00990) Location : 3 East E312 2 Admission 09/07/2024

Medical Record # : 7815 213 314 EM

Gender : M

Date :

Date of Birth : 06/02/1944

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : Cephalosporins, Penicillins, Elastoblast

Diagnoses : Benign hypertension(I10.0), Delirium, unspecified(F05.9), Peripheral vascular disease, unspecified(I73.9), Chronic ulcer of skin, not elsewhere classified(L98.4), Anaemia, unspecified(D64.9), Cellulitis, unspecified(L03.9), Other and unspecified hydronephrosis(N13.3), Fracture of ankle NOS, closed(S82.890), Mild cognitive disorder(F06.7), Traumatic amputation at shoulder joint(S48.0), Motorcycle rider [any] injured in unspecified traffic accident(V29.9), Arthritis, unspecified, other site(M13.98), Carrier of other drug-resistant micro-organism (Z22.308), Resistance to methicillin(U82.1)

Disruptiveness (Data)/Consequences to the behaviour : Resident assigned 2 PSW's to continue the care

Interventions (review/update care plan) (Action) : n/a

Change in medication : no

What are the risks and causes :

Outcome(s)(Result) :

Substitute Decision Maker notified (if not, explain) : Susanne (POA )notified

Author: Sophie Maxius GinCare RESP - Nursing - Agency - RPN - Unit  
Supervisor [e-SIGNED]

Signature: \_\_\_\_\_

Facility #: 54716

MILL CREEK CARE CENTRE

Facility Code:

Date: Jun 21, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 14:45:42 ET

Primary Physician: All Progress Note Type: Behaviour - Responsive Behaviour Effective Date Range: 06/01/2025 to 06/21/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : TOLLEY, DENNIS John (001033)

Location : 3 East E305 1

Admission 10/25/2023

Medical Record # : 5793 970 145 NA

Gender : M

Date :

Date of Birth : 07/25/1935

Physician : Andersen, Lee

Pharmacy : Medisystem Barrie IMM

Allergies : Penicillins, Chocolate

Diagnoses : Old myocardial infarction(I25.2), Carcinoma in situ of prostate(D07.5), Benign hypertension(I10.0), Hyperlipidaemia, unspecified(E78.5), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hypothyroidism, unspecified(E03.9), Glaucoma, unspecified(H40.9), Other and unspecified intestinal obstruction(K56.6), Left bundle-branch block, unspecified(I44.7), Unspecified dementia(F03)

Effective Date: 06/02/2025 18:35 Type: Behaviour - Responsive Behaviour

Type of Behaviour :

Antecedent/Triggers :

Describe the behaviour :

Disruptiveness (Data)/Consequences to the behaviour :

Interventions (review/update care plan) (Action) :

Change in medication :

What are the risks and causes :

Outcome(s)(Result) : Writer went for residents supper med. resident is his room that moment. writer gave supper med and PRN . resident is lying on his bed with no brief. No concern noted at this moment.

Substitute Decision Maker notified (if not, explain) :

Author:Feny Patel RESP - Nursing - RN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 06/02/2025 16:10 Type: Behaviour - Responsive Behaviour

Type of Behaviour : Physical aggression Initiated

Antecedent/Triggers : N/A

Describe the behaviour : Resident was playing bingo with multiple residents and program staff Tiffany Mclead. T.M asked D.T if he wanted help clearing his cards. Resident D.T agreed. Staff T.M started clearing his cards. suddenly he grabbed a card and getting angry. Resident D. T grabbed T.M harm and stated yelling. T.M tried to release her arms then resident D.T slapped T.M arm. Resident A.W moved out of the way so T.M could call code white. while resident 1:1 staff S.K moved other residents away from that area. that moment resident D.T was throwing things and pushing tables. after that all staff came to assist for code white.

Disruptiveness (Data)/Consequences to the behaviour : Pushing tables and try to throwing things.

Interventions (review/update care plan) (Action) : Programme staff T.M called code white. all staff came. other resident moved away from sun room to safe place. POA aware with no concern. ashline J. was trying to give him his PRN med. Resident refused PRN med.

Change in medication : N/A

What are the risks and causes : N/A

Outcome(s)(Result) : At this moment resident is sitting in his room.

Substitute Decision Maker notified (if not, explain) : POA aware, No concern

Author:Feny Patel RESP - Nursing - RN [e-SIGNED]

Signature: \_\_\_\_\_