

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

**Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All**

Resident Name : Adatia, Rubina (SL8-2019)

Location : SL4 2 East 233 1

Admission 11/13/2019

Medical Record # : 75849 8090

Gender : F

Date :  
Date of Birth : 02/13/1957

Physician : Ozoka, Nkechi

Pharmacy : CareRX SL

Allergies : NSAIDs, Penicillins, Salicylates

Diagnoses : Schizophrenia, unspecified(F20.9), Type 2 diabetes mellitus without (mention of) complications(E11.9), Hypothyroidism, unspecified(E03.9), Hyperlipidaemia, unspecified(E78.5), Panic disorder [episodic paroxysmal anxiety](F41.0)

Effective Date: 11/11/2025 15:15 Type: Behaviour Note

**Note Text :** the resident came for lunch and the food was served for her but she refused to eat and went to her room , after 15 minutes she came back and asked for food we gave her food and she ate.

Author:Nargis Faqir Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
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Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Amparo, Rogelieta Gicain (SL16-2019) Location : SL4 2 North 220 1 Admission 12/02/2019  
Medical Record # : 33649 6421 Gender : F Date :  
Physician : Virjee, Farhaad Pharmacy : CareRX SL Date of Birth : 01/26/1934  
Allergies : No Known Allergies  
Diagnoses : Dementia in other specified diseases classified elsewhere(F02.8), Benign hypertension(I10.0), Other specified diabetes mellitus with established or advanced kidney disease(E13.23), Other depressive episodes(F32.8)

Effective Date: 11/30/2025 06:53 Type: Behaviour Note

**Note Text :** resident was awake at 0300hrs wandering in her room looking for brother ,hungry and up set about she doesn't have any money to buy food so writer reassured her and given 250 ml of warm milk and cookies which she likes after she finished food settled and slept till now. nurse notified.

Author:Radhika Dhakal Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/17/2025 15:06 Type: Behaviour Note

**Note Text :** During morning care, Writer try to convince resident to change clothes , resident refused said 'I changed it already, I don't want to change it again'. LPN notified.

Author:Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/14/2025 10:30 Type: Behaviour Note

**Note Text :** Writer heard shouting from dining hall, when approached resident heard shouting at dietary aide. Dietary aide was going around with her cart which had a bundle of bananas on it, resident stated she wanted all the bananas. As per resident "my brother gave me those bananas, give them all to me!" HCA talked to resident in their language and explained, resident settled after a couple of minutes. No concerns noted later.

Author:Amanjot Sidhu Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/13/2025 12:51 Type: Behaviour Note

**Note Text :** Resident refused lunch. Her lunch saved in the servery. Nurse on duty aware.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

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User: Ayaan Esmail

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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

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Resident Name : Amparo, Rogelieta Gicain (SL16-2019) Location : SL4 2 North 220 1 Admission 12/02/2019  
Medical Record # : 33649 6421 Gender : F Date :  
Physician : Virjee, Farhaad Pharmacy : CareRX SL Date of Birth : 01/26/1934  
Allergies : No Known Allergies  
Diagnoses : Dementia in other specified diseases classified elsewhere(F02.8), Benign hypertension(I10.0), Other specified diabetes mellitus with established or advanced kidney disease(E13.23), Other depressive episodes(F32.8)

Community #: null

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Date: Dec 3, 2025

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Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Anderton, James (Jim) (SL38-2024)

Location : SL4 1 South 150 1

Admission 10/15/2025

Date :

Date of Birth : 01/16/1953

Medical Record # : 90630 4291

Gender : M

Physician : Ozoka, Nkechi

Pharmacy : CareRX SL

Allergies : Aspirin

Diagnoses : Type 2 diabetes mellitus without (mention of) complications(E11.9), Benign hypertension(I10.0), Stroke, not specified as haemorrhage or infarction(I64)

Effective Date: 11/17/2025 14:07 Type: Behaviour Note

**Note Text :** Resident refused schdeuled tub bath today. writer went to approached to resident couple of times and resident stated," i don't feel to take bath today". LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
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Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Badruddin, Hashim (SL12-2019)

Location : SL4 2 South 255 1

Admission 11/20/2019

Medical Record # : 78168 5071

Gender : M

Date :  
Date of Birth : 04/12/1959

Physician : Ozoka, Nkechi

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Depressive episode, unspecified(F32.9), Moderate mental retardation without mention of impairment of behaviour(F71.9), Unspecified diabetes mellitus with incipient diabetic nephropathy(E14.20), Hypothyroidism, unspecified(E03.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Benign neoplasm of prostate(D29.1), Vitamin B12 deficiency anaemia, unspecified(D51.9)

Effective Date: 11/13/2025 22:49 Type: Behaviour Note

**Note Text :** Resident kept going to kitchen staff requesting for more food, and also screaming writer's name for more food. writer told resident to be patient but resident stated" I report to big manager, referring to { ED}". LPN aware

Author:Grace Okoh Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/13/2025 07:40 Type: Behaviour Note

**Note Text :** Resident frequently requests additional food during mealtimes, sometimes asking for double or triple portions. Resident makes multiple requests for specific food preferences, including ketchup, yogurt, chai, cold water, extra soup, or alternative meals options after already receiving one choice. Resident also calls loudly multiple times in dining room to request items such as water, chai, which occasionally causes disturbance or discomfort to other residents. Staff provided reassurance, accommodated reasonable requests and reminded resident to use a softer voice in dining room.

Will continue to monitor behavior and provide redirection and support as needed.

Author:Uzma Sajwani Nursing/Care Services - Nurse

Signature: \_\_\_\_\_

Effective Date: 11/11/2025 18:39 Type: Behaviour Note

LATE ENTRY

**Note Text :** The resident was very disruptive during supper time. The staff who was attending him serve at least three times back and forth to fill up rice on his plate as he requested and the resident still not happy. The resident was standing , walking and going back and forth to the buffet warmer as he talks it spits on the food. The resident is not compliant. LPN aware.

Author:Jocelyn Ferrer Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

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Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Campbell, Godfrey Adulphus (SL14-2020)	Location :	SL4 1 East 133 1	Admission Date :	02/20/2020
Medical Record # :	69982 1710	Gender :	M	Date of Birth :	12/25/1944
Physician :	Adetu, Adeniyi John	Pharmacy :	CareRX SL		
Allergies :	No Known Allergies				
Diagnoses :	Other and unspecified symptoms and signs involving cognitive functions and awareness(R41.88), Anaemia, unspecified(D64.9), Klinefelter's syndrome, unspecified(Q98.4), Benign hypertension(I10.0), Other specified aplastic anaemias(D61.8), Type 2 diabetes mellitus with other specified complication, not elsewhere classified(E11.68), Delusional disorder(F22.0)				

Effective Date: 11/30/2025 20:43 Type: Behaviour Note

**Note Text :** Resident refused supper. Stayed in the room throughout the shift.

Author:Donalyn Orenia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/30/2025 14:13 Type: Behaviour Note

**Note Text :** Around 1000 hours resident was walking down in the hallway. writer saw resident and follow him, asked resident if need any help then resident stated," mam what day is today i am not sure is monday or sunday because i wanna go to work". writer easily redirected resident. LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/28/2025 20:25 Type: Behaviour Note

**Note Text :** Writer approached resident for his scheduled shower this evening. Resident refused, states "it's night time already, I will do it tomorrow. LPN notified.

Author:Donalyn Orenia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/28/2025 20:23 Type: Behaviour Note

**Note Text :** Resident declined supper,remained in room during supper time will continue to monitor.

Author:Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/28/2025 14:53 Type: Behaviour Note

**Note Text :** Writer hourly checks done, not any other concern noticed. LPN notified.

Community #: null  
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Multi Generational Housing and Community Center -  
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Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Campbell, Godfrey Adulphus (SL14-2020) Location : SL4 1 East 133 1 Admission 02/20/2020  
Medical Record # : 69982 1710 Gender : M Date :  
Physician : Adetu, Adeniyi John Pharmacy : CareRX SL Date of Birth : 12/25/1944  
Allergies : No Known Allergies  
Diagnoses : Other and unspecified symptoms and signs involving cognitive functions and awareness(R41.88), Anaemia, unspecified(D64.9), Klinefelter's syndrome, unspecified(Q98.4), Benign hypertension(I10.0), Other specified aplastic anaemias(D61.8), Type 2 diabetes mellitus with other specified complication, not elsewhere classified(E11.68), Delusional disorder(F22.0)

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/26/2025 22:22 Type: Behaviour Note

**Note Text :** Resident refused to eat supper this evening and went to bed at 1700.

Author:Donalyn Orencia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/25/2025 15:06 Type: Behaviour Note

**Note Text :** Resident refused to wear stocking and no any concern.LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/18/2025 20:19 Type: Behaviour Note

**Note Text :** Resident refused supper.stated "i want to sleep mum" .lpn notified

Author:Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/16/2025 21:39 Type: Behaviour Note

**Note Text :** the resident refused for supper state that "i dont want to come for supper"notified the nurse on floor.

Author:Shakeeba Nazary Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/11/2025 22:15 Type: Behaviour Note

**Note Text :** Resident refused supper states he is not hungry and had already eaten.

Community #: null

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User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Campbell, Godfrey Adulphus (SL14-2020)	Location :	SL4 1 East 133 1	Admission Date :	02/20/2020
Medical Record # :	69982 1710	Gender :	M	Date of Birth :	12/25/1944
Physician :	Adetu, Adeniyi John	Pharmacy :	CareRX SL		
Allergies :	No Known Allergies				
Diagnoses :	Other and unspecified symptoms and signs involving cognitive functions and awareness(R41.88), Anaemia, unspecified(D64.9), Klinefelter's syndrome, unspecified(Q98.4), Benign hypertension(I10.0), Other specified aplastic anaemias(D61.8), Type 2 diabetes mellitus with other specified complication, not elsewhere classified(E11.68), Delusional disorder(F22.0)				

Resident also went to bed early @ 1630. LPN notified.

Author:Donalyne Orencia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 17:36 Type: Behaviour Note

**Note Text :** Resident refused supper states he had already eaten and he is tired.

Resident also went to bed early @ 1630 - maybe due to recent time change? Darkness outside?

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/02/2025 23:21 Type: Behaviour Note

**Note Text :** Resident refused supper,had snacks at 19:30.lpn notified.

Author:Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
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Community Code:  
User: Ayaan Esmail

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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

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Resident Name : Chan, Tsui Sim (SL45-2020) Location : Admission 01/29/2021  
Medical Record # : 45281 9710 Gender : F Date :  
Physician : Ozoka, Nkechi Pharmacy : CareRX SL Date of Birth : 10/02/1941  
Allergies : No Known Allergies  
Diagnoses : Primary generalized (osteo)arthrosis(M15.0), Other secondary hypertension, benign or unspecified(I15.80), Osteoporosis, unspecified(M81.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9)

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Effective Date: 11/22/2025 21:20 Type: Behaviour Note

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**Note Text :** Resident refused supper this evening; pointing at mouth. Scheduled meds given crushed in yoghurt instead of usual applesauce as less acidic on oral sores. Oragel applied to sores in mouth for pain. Staff continue to push fluids this evening.

Will monitor and encourage intake.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

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Effective Date: 11/19/2025 23:12 Type: Behaviour Note

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**Note Text :** HCA notified that resident was facial grimacing when giving apple juice @ 2300; resident also pointing to her mouth.

Writer came to assess but resident refusing to open her mouth. Offered PPO acetaminophen for pain but resident refused.

Will monitor for now.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
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Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Chow, David (SL8-2022)	Location :	SL4 1 East 132 1	Admission Date :	08/24/2022
Medical Record #:	16477 0910	Gender :	M	Date of Birth :	12/12/1939
Physician :	Ozoka, Nkechi	Pharmacy :	CareRX SL		
Allergies :	Beef, Pineapple, Pork				
Diagnoses :	Other disorders of electrolyte and fluid balance, not elsewhere classified(E87.8), Hereditary motor and sensory neuropathy(G60.0), Hyperplasia of prostate(N40), Benign hypertension(I10.0), Asthma, unspecified, without stated status asthmaticus(J45.90)				

Effective Date: 11/25/2025 10:34 Type: Behaviour Note

**Note Text :** resident came out for breakfast this morning , ate good amount of breakfast , socialize with other resident , no concerns voiced by resident, will keep monitoring throughout the shift.

Author:Navneet Kaur Nursing/Care Services - Licensed Practical Nurse

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 22:55 Type: Behaviour Note

**Note Text :** Resident agitated during supper time shouting pointing and trying to enter in the kitchen stated" what are you putting in my chicken my body is getting itchy". Also resident stood in the middle of dinning area lifting his shirt up showing all resident and speaking in hightone of voice not easy to redirect resident. Ipn aware

Author:Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
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Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Dharamsi, Shamimbanu (Mina) (SL28-2024)	Location :	SL4 2 South 253 1	Admission Date :	05/14/2025
Medical Record # :	94239 1880	Gender :	F	Date of Birth :	08/17/1949
Physician :	Bhatia, Sumeet	Pharmacy :	CareRX SL		
Allergies :	No Known Allergies				
Diagnoses :	Anaemia, unspecified(D64.9), Unspecified diabetes mellitus with poor control, so described(E14.64), Benign hypertension(I10.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Malignant neoplasm of central portion of breast, unspecified side(C50.19)				

Effective Date: 11/26/2025 14:57 Type: Behaviour Note

**Note Text :** Writer asked resident if she is ready then she can have a shower but resident said no she don't want to take a shower because in her washroom water is cold write ask her let's go together and check the water if there is any problem but resident refused to go and she said no she don't want to take a shower. writer approach twice and ask her again to take a shower but she refused again .nurse was notified.

Author:Rupinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
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User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Dossa, Mohammedali (SL9-2024)	Location :	SL4 1 South 155 1	Admission Date :	05/23/2024
Medical Record #:	52086 9410	Gender :	M	Date of Birth :	07/13/1946
Physician :	Ozoka, Nkechi	Pharmacy :	CareRX SL		
Allergies :	amLODIPine, Omeprazole				
Diagnoses :	Atherosclerotic heart disease of native coronary artery(I25.10), Benign hypertension(I10.0), Unspecified fracture of neck of femur, closed (S72.090), Unspecified dementia(F03), Old myocardial infarction(I25.2), Cardiovascular disease, unspecified(I51.6), Type 2 diabetes mellitus without (mention of) complications(E11.9), Systemic sclerosis, unspecified(M34.9)				

Effective Date: 11/15/2025 14:07 Type: Behaviour Note

**Note Text :** Resident was upset after breakfast, resident was camplaning eggs not cooked properly. writer redirected to resident easily. LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/08/2025 14:00 Type: Behaviour Note

**Note Text :** Resident refused eat lunch and stated," I am not hungry." nurse aware.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/06/2025 20:08 Type: Behaviour Note

**Note Text :** Resident refused supper this evening; meal saved for later.

Later in evening, resident also refused eye drops and fucidin cream; tired and does not want to be bothered. Invited resident to dining room as we saved his supper but resident did not want to eat.

After 15 minutes, JK volunteer notified that resident had went to the multipurpose hall to attend prayers but had already finished. Volunteer redirected resident back to 1st floor.

Staff offered meal and meds again but resident refused and returned to his room.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Community #: null  
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Multi Generational Housing and Community Center -  
Calgary ALF  
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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

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Resident Name : Flaman, Bernadine Ann (SL36-2024) Location : SL4 2 East 232 1 Admission 10/09/2025  
Medical Record # : 45244 1241 Gender : F Date :  
Physician : Virjee, Farhaad Pharmacy : CareRX SL Date of Birth : 08/27/1967  
Allergies : Codeine, Penicillin  
Diagnoses : Multiple sclerosis(G35)

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Effective Date: 11/20/2025 14:56 Type: Behaviour Note

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**Note Text :** After breakfast writer went to ask for bathing but resident was downstairs for breakfast. when resident came writer went resident said ' I already did shower at 7am in the morning '. Writer told resident if she needs early shower, press the call bell for help. LPN notified.

Author: Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Haji, Fatmakhana Navroz (SL32-2024)

Location : SL4 2 North 222 1

Admission 09/04/2025

Date :

Date of Birth : 06/05/1935

Medical Record # : 69296 1980

Gender : F

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Unspecified dementia(F03), Type 2 diabetes mellitus without (mention of) complications(E11.9), Primary generalized (osteo)arthrosis(M15.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9)

Effective Date: 11/07/2025 11:30 Type: Behaviour Note

**Note Text :** During morning care, writer asked resident to lie on the bed to enable writer apply her regular stockings. Resident was a bit hesitant but laid down on the bed. Resident did not lift her feet up when asked to and said to writer "if you have pain, then why are you coming to work?" Writer explained that even without writer having pain, resident still have to raise her feet a little for the application of her stockings. Nurse on duty notified.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/06/2025 15:18 Type: Behaviour Note

**Note Text :** Resident prefers to sit on the bed and have writer apply her regular stockings. During morning care, writer asked resident to lift her feet up so writer could apply the stockings but resident kept dropping her feet down. Writer explained that resident needed to lift her feet up (since she did not want to lie on the bed) to enable writer apply the stocks as writer had pain in her lower back and right shoulder so could not help support resident's feet properly. Resident said to writer "if you cannot work here, then refuse the work." Nurse on duty notified.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/01/2025 20:28 Type: Behaviour Note

LATE ENTRY

**Note Text :** Resident called from call bell and writer went to answer call, getting there resident was upset and stated "you know I'm 91 years, I can not wait, I don't like the way they change clothes here, I will report to Ali tomorrow. The other girl told me, wait I am coming to help you, so why is not coming. Writer apologize on behalf of her partner but resident started giving writer attitude by ordering and not letting writer finish one task. Resident was becoming rude to writer, so writer left and called in LPN.

Author:Grace Okoh Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
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Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Haji, Nazir (SL5-2023)	Location :	SL4 1 South 151 1	Admission Date :	03/27/2023
Medical Record #:	16031 4502	Gender :	M	Date of Birth :	01/31/1947
Physician :	Ozoka, Nkechi	Pharmacy :	CareRX SL		
Allergies :	Shell Fish				
Diagnoses :	Myositis, unspecified, other site(M60.98), Other secondary hypertension, benign or unspecified(I15.80), Hyperlipidaemia, unspecified(E78.5), Glaucoma, unspecified(H40.9)				

Effective Date: 11/25/2025 15:17 Type: Behaviour Note

**Note Text :** Resident came out in his room at around 8:15AM and found me out the others room going in holding knee brace (room 154) saying "I need help", writer explained to the resident that writer still helping other resident to get ready and be there to help the resident. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 23:10 Type: Behaviour Note

**Note Text :** No behavior during evening shift.

Author:Hanan Aden Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 08:41 Type: Behaviour Note

**Note Text :** resident came out in the hallway with only bottom shorts on and asking for HCA staff , writer notified resident that staff is helping one of the other resident first today who is going for her appointment , resident mentioned " well it is everyday thing ,staff should have gone to her earlier and come to me at exact time 0800" , writer notified resident that somedays staff have to get other resident ready first exact 0800 sometimes will not be possible. resident mentioned in angry voice " i don't want to talk to you , you are always arguing " resident went back to his room.Enough space provided.

Author:Navneet Kaur Nursing/Care Services - Licensed Practical Nurse

Signature: \_\_\_\_\_

Effective Date: 11/07/2025 14:20 Type: Behaviour Note

**Note Text :** Writer went to residence room to do the exercise program, but resident refuse to do it. Resident stated , "we will be starting tomorrow."LPN notify.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

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Resident Name : Haji, Nazir (SL5-2023) Location : SL4 1 South 151 1 Admission 03/27/2023  
Medical Record # : 16031 4502 Gender : M Date :  
Physician : Ozoka, Nkechi Pharmacy : CareRX SL Date of Birth : 01/31/1947  
Allergies : Shell Fish  
Diagnoses : Myositis, unspecified, other site(M60.98), Other secondary hypertension, benign or unspecified(I15.80), Hyperlipidaemia, unspecified(E78.5), Glaucoma, unspecified(H40.9)

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Hamir, Kassamali (SL20-2019)	Location :	SL4 2 East 236 1	Admission Date :	12/05/2019
Medical Record #:	43242 6510	Gender :	M	Date of Birth :	10/27/1927
Physician :	Virjee, Farhaad	Pharmacy :	CareRX SL		
Allergies :	No Known Allergies				
Diagnoses :	Chronic obstructive pulmonary disease, unspecified(J44.9), Fall involving other furniture(W08), Type 2 diabetes mellitus without (mention of) complications(E11.9), Asthma, unspecified, without stated status asthmaticus(J45.90), Cataract, unspecified(H26.9), Presence of artificial knee(Z96.61), Benign neoplasm of prostate(D29.1), Idiopathic peripheral autonomic neuropathy(G90.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Depressive episode, unspecified(F32.9)				

Effective Date: 11/20/2025 15:18 Type: Behaviour Note

**Note Text :** At approximately 1200 hours, resident requested assistance and was placed on the toilet. He did not make any bowel movement at that time, he only passed gas and stated "I am done." Resident called again at 1400 hours, staff were on break at that time, and only one staff member was available, so he was asked to wait. At 1425 hours, staff assisted the resident onto the toilet again and returned after 10 minutes to check on him but resident stated "I am not done yet." Staff went back after 10 minutes, the resident stated "I am been sitting here for 40 minutes." Resident became upset afterwards, stating "I missed my snack." Because snack time had ended and there was no more coffee left. Nurse on duty notified.

Author: Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/17/2025 15:10 Type: Behaviour Note

**Note Text :** After lunch, writer and co-worker helped resident for toileting, the moment writer and co-worker put resident on toilet and came out of room, resident press the call bell, writer went inside to ask resident said ' I'm done', writer asked resident that itsnot even 2 minutes since he's on toilet. Resident said ' I'm done, take me outside'. Before snacks as well resident did the same. writer and co-worker put resident on toilet and after few minutes resident called , writer and co-worker were helping in snack, resident started shouting loudly, clearly heard in the dining area. so writer and co-worker stop serving snacks and went to resident to help and explained resident that they were in the middle of serving snacks. Lpn notified.

Author: Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/16/2025 22:47 Type: Behaviour Note

**Note Text :** Around 16:15, writer was assisting another resident. resident asked writer to assist resident for toileting. writer requested resident to give two minutes but resident started screaming loudly. informed to LPN.

Author: Daljeet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/16/2025 15:04 Type: Behaviour Note

**Note Text :** During AM care Resident had behavior and keep complaining about not having proper care. Resident was crying. Writer and

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Hamir, Kassamali (SL20-2019)

Location : SL4 2 East 236 1

Admission 12/05/2019

Medical Record # : 43242 6510

Gender : M

Date :  
Date of Birth : 10/27/1927

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Chronic obstructive pulmonary disease, unspecified(J44.9), Fall involving other furniture(W08), Type 2 diabetes mellitus without (mention of) complications(E11.9), Asthma, unspecified, without stated status asthmaticus(J45.90), Cataract, unspecified(H26.9), Presence of artificial knee(Z96.61), Benign neoplasm of prostate(D29.1), Idiopathic peripheral autonomic neuropathy(G90.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Depressive episode, unspecified(F32.9)

other staff just redirect resident and it worked. Nurse noted

Author:Parveen Rahmani Nursing/Care Services - Health Care Aid

Signature: \_\_\_\_\_

Effective Date: 11/12/2025 15:44 Type: Behaviour Note

**Note Text :** Writer intervene and mentioned him that snack time staff is not allowed to take resident to washroom until they serve all resident. RCM notified about his behavior.

Author:Uzma Sajwani Nursing/Care Services - Nurse

Signature: \_\_\_\_\_

Effective Date: 11/12/2025 15:16 Type: Behaviour Note

**Note Text :** During the snack time all the staff distributing the snack and other resident's family was in the dinning due to her birthday. Resident yelling loudly, take me to the washroom, I am not interested in the cake cutting. Other co-worker took resident and with the help of writer put resident in toileting. Nurse notify on duty.

Author:Kamaljeet Chahal Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 20:57 Type: Behaviour Note

**Note Text :** At 2010,resident called from call bell, writer went to answer resident. Writer asked resident" how can I help you". but ignored writer, and then started yelling and stated" I did not call any body, please leave me alone". resident was in bed, comfortable.Writer left and Notified LPN

Author:Grace Okoh Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 15:29 Type: Behaviour Note

**Note Text :** At breakfast time as per resident's tablemate R.K.(R#263) mentioned that staff are asking him for gift, he concerned he has nothing to give that's why staff neglecting him. Writer assured K.R.(263) the statement is not right; we staff are never asking gifts from any of

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Hamir, Kassamali (SL20-2019) Location : SL4 2 East 236 1 Admission 12/05/2019  
Medical Record # : 43242 6510 Gender : M Date :  
Physician : Virjee, Farhaad Pharmacy : CareRX SL Date of Birth : 10/27/1927  
Allergies : No Known Allergies  
Diagnoses : Chronic obstructive pulmonary disease, unspecified(J44.9), Fall involving other furniture(W08), Type 2 diabetes mellitus without (mention of) complications(E11.9), Asthma, unspecified, without stated status asthmaticus(J45.90), Cataract, unspecified(H26.9), Presence of artificial knee(Z96.61), Benign neoplasm of prostate(D29.1), Idiopathic peripheral autonomic neuropathy(G90.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Depressive episode, unspecified(F32.9)

the residents.

On-call RN was informed about resident's behavior.

Author:Uzma Sajwani Nursing/Care Services - Nurse

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 14:55 Type: Behaviour Note

**Note Text :** 1. Resident's family arrived after 11:20am to visit him. Resident did not engage in conversation with family members. As per son, he asked his family to leave him alone and go back.  
2. For lunch, resident independently wheeled himself to the dining room and refused assistance from both family members and staff.  
3.Upon entering the dining room and seeing his tablemate, the resident began crying loudly. The episode lasted approximately few seconds, after which he stopped crying on his own.  
4. Afterlunch, staff assisted the resident in returning to his room. on his way back to room resident asked writer for police phone number. Writer did not provide the number. Resident stated he knew "911" but said that was not the number he wanted. When asked why he needed police number, the resident responded, "it's my business; I want to deal with that.  
Around 1300hrs. writer Left voice message for daughter in law that resident is asking police number.

Author:Uzma Sajwani Nursing/Care Services - Nurse

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 13:41 Type: Behaviour Note

**Note Text :** Resident had a behavior in the morning. and when writer came to his room for AM care. Resident went to washroom and after sometime he start yelling to the writer and co-worker and writer and co-worker both try to explain him but he didn't listen and start shouting that don't hurt me and god will see you. and writer and co-worker try to redirect him and co-worker push him to the dinning room. and in dinning room Resident start shouting and crying with no tear. and when nurse come to assist him he was trying shout to the nurse and make nurse emotional and when resident saw nurse was crying he try to shouting and crying. After that resident came to dinning room and kept shouting and ask for toileting again. writer and co-worker helped him to put him to the toilet and he did nothing. and resident try to called 911 and start yelling in the lunch room. After lunch resident was calm. Nurse on duty was notified.

Author:Bhautik Gondaliya Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Hamir, Kassamali (SL20-2019)

Location : SL4 2 East 236 1

Admission 12/05/2019

Medical Record # : 43242 6510

Gender : M

Date :  
Date of Birth : 10/27/1927

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Chronic obstructive pulmonary disease, unspecified(J44.9), Fall involving other furniture(W08), Type 2 diabetes mellitus without (mention of) complications(E11.9), Asthma, unspecified, without stated status asthmaticus(J45.90), Cataract, unspecified(H26.9), Presence of artificial knee(Z96.61), Benign neoplasm of prostate(D29.1), Idiopathic peripheral autonomic neuropathy(G90.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Depressive episode, unspecified(F32.9)

Effective Date: 11/08/2025 13:48 Type: Behaviour Note

**Note Text :** Resident took 45 minutes in the shower and later after breakfast resident was asking for toileting. Writer and co-worker put resident on the toilet and went to helped other resident and after 2 minutes resident was shouting " Hello Hello". writer told resident that he need to wait as my partner is busy and resident just got angry and try to kept shouting. Nurse on duty was notified.

Author:Bhautik Gondaliya Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Hirji, Gulzar (SL5-2022)	Location :	SL4 1 North 127 1	Admission Date :	06/23/2022
Medical Record #:	33322 9600	Gender :	F	Date of Birth :	06/27/1938
Physician :	Bhatia, Sumeet	Pharmacy :	CareRX SL		
Allergies :	Codeine, Iodine I 131 Tositumomab				
Diagnoses :	Presence of artificial knee(Z96.61), Type 2 diabetes mellitus with advanced ophthalmic disease(E11.36), Benign hypertension(I10.0), Urinary tract infection, site not specified(N39.0), Osteoporosis of disuse with pathological fracture, unspecified site(M80.29), Depressive episode, unspecified(F32.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Glaucoma, unspecified(H40.9), Hypothyroidism, unspecified(E03.9), Conductive hearing loss, unspecified(H90.2), Hyperlipidaemia, unspecified(E78.5), Haemorrhoids in the puerperium, unspecified as to episode of care, or not applicable(O87.209), Bimalleolar fracture of ankle, open(S82.801)				

Effective Date: 11/30/2025 14:11 Type: Behaviour Note

**Note Text :** at 1320hours noticed resident was drinking juice in dinning. at 1325hours writer helped resident take her room. noticed resident was talking on phone saying" nobody brought me in room after lunch how i can answer your phone. now this lady helped me and yanow i can talk to you". writer make sure with resident you need anything but she said i am ok. no other concern noticed.

Author:Manpreet Deol Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 20:06 Type: Behaviour Note

**Note Text :** writer threw all her food wrapped in a paper towel on top of her counter and side table its a small portion like a bite of fruits cookie and some dessert.

Author:Rose Mary Magalgalit Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/20/2025 22:22 Type: Behaviour Note

**Note Text :** During the scheduled shower, the resident was not cooperative and repeatedly requested to stay in the shower longer. Despite being approached twice and reminded that the shower time had already reached 35 minutes, the resident stated, "Give me two more minutes," . Staff encouraged her to complete the shower and provided support as needed. Notified the nurse on duty.

Author:Shakeeba Nazary Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/16/2025 21:41 Type: Behaviour Note

**Note Text :** The resident stayed in the shower for a longer time even after the HCA had completed the shower care.The resident took 40mints in total.

Author:Shakeeba Nazary Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Hirji, Gulzar (SL5-2022)	Location :	SL4 1 North 127 1	Admission Date :	06/23/2022
Medical Record # :	33322 9600	Gender :	F	Date of Birth :	06/27/1938
Physician :	Bhatia, Sumeet	Pharmacy :	CareRX SL		
Allergies :	Codeine, Iodine I 131 Tositumomab				
Diagnoses :	Presence of artificial knee(Z96.61), Type 2 diabetes mellitus with advanced ophthalmic disease(E11.36), Benign hypertension(I10.0), Urinary tract infection, site not specified(N39.0), Osteoporosis of disuse with pathological fracture, unspecified site(M80.29), Depressive episode, unspecified(F32.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Glaucoma, unspecified(H40.9), Hypothyroidism, unspecified(E03.9), Conductive hearing loss, unspecified(H90.2), Hyperlipidaemia, unspecified(E78.5), Haemorrhoids in the puerperium, unspecified as to episode of care, or not applicable(O87.209), Bimalleolar fracture of ankle, open(S82.801)				

Effective Date: 11/15/2025 21:42 Type: Behaviour Note

LATE ENTRY

**Note Text :** The resident was not following the HCA instruction related to holding the sit to stand lift so that the HCA could provide the resident care.

Author:Shakeeba Nazary Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/13/2025 18:35 Type: Behaviour Note

**Note Text :** At 1545, writer approached resident for her scheduled shower. Resident requested that writer return in 10mins. Writer and co-worker returned at 1555, resident stated it had not been 10mins and requested more time to rest, explaining that she has returned from Bingo at 1500. Writer and co-worker informed resident that other scheduled showers required 2 person assist also but resident continued to request more time. Writer and co-worker left the room.

At 1635, resident called and states she was ready for her shower. 2 person assist for transfer, and resident was set up in the shower. Resident stated "I'll just take 5mins." After approximately 10mins, co-worker checked on resident and reminded her that it's already supper time. Resident states "I'm not coming for supper and just save my food, I will eat after Jamatkhana." Resident requested additional time to continue showering. Resident remained in the shower for an extended period.

Writer and co-worker assisted resident with dressing and transfer at 1750. LPN aware.

Author:Donalyn Orencia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 18:55 Type: Behaviour Note

**Note Text :** Resident is able to shower independently once set up. Writer and co-worker assisted with shower set up and ensured call bell was within reach. At 1600, resident was set up in the shower. Writer checked resident at 16:25, resident requested for more time. Writer and co-worker returned at 16:35, resident stated she was not yet done and requested 5 more mins. Resident requires 2 person assist for transfer. Writer reminded resident that it was almost supper time and staff need to help other residents too. Resident appeared slightly upset. LPN notified.

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Hirji, Gulzar (SL5-2022)	Location :	SL4 1 North 127 1	Admission Date :	06/23/2022
Medical Record # :	33322 9600	Gender :	F	Date of Birth :	06/27/1938
Physician :	Bhatia, Sumeet	Pharmacy :	CareRX SL		
Allergies :	Codeine, Iodine I 131 Tositumomab				
Diagnoses :	Presence of artificial knee(Z96.61), Type 2 diabetes mellitus with advanced ophthalmic disease(E11.36), Benign hypertension(I10.0), Urinary tract infection, site not specified(N39.0), Osteoporosis of disuse with pathological fracture, unspecified site(M80.29), Depressive episode, unspecified(F32.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Glaucoma, unspecified(H40.9), Hypothyroidism, unspecified(E03.9), Conductive hearing loss, unspecified(H90.2), Hyperlipidaemia, unspecified(E78.5), Haemorrhoids in the puerperium, unspecified as to episode of care, or not applicable(O87.209), Bimalleolar fracture of ankle, open(S82.801)				

Author:Donalyn Orencia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

**Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All**

Resident Name : Jessa, Gulshan (SL35-2024)

Location : SL4 2 North 221 1

Admission 09/22/2025

Date :

Date of Birth : 06/14/1936

Medical Record # : 58709 4711

Gender : F

Physician : Bhatia, Sumeet

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Depressive episode, unspecified(F32.9), Osteoporosis, unspecified(M81.9), Arthritis, unspecified, other site(M13.98)

Effective Date: 11/15/2025 15:00 Type: Behaviour Note

**Note Text :** Around 1300, resident was asking writer if writer can give her shower earlier, writer explained that resident shower is in the evening so writer is not able to do the shower now. LPN notified.

Author: Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Jessa, Shirin (SL19-2020)

Location : SL4 1 East 130 1

Admission 03/03/2020

Date :

Date of Birth : 04/24/1924

Medical Record # : 15531 8810

Gender : F

Physician : Adetu, Adeniyi John

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Iron deficiency anaemia, unspecified(D50.9), Gout, unspecified, unspecified site(M10.99), Hearing loss, unspecified(H91.9)

Effective Date: 11/28/2025 14:17 Type: Behaviour Note

**Note Text :** Resident refused her scheduled shower, writer approached couple of times. At lunch resident awoke up writer helped to dress up and changed bed linen. LPN notified

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/12/2025 15:08 Type: Behaviour Note

**Note Text :** Writer provided resident morning care and resident refused to eat breakfast, lunch and snack.nurse aware.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Jivraj, Hassanali (SL5-2019)

Location : SL4 2 South 256 1

Admission 11/07/2019

Medical Record # : 78951 0390

Gender : M

Date :  
Date of Birth : 11/14/1938

Physician : Bhatia, Sumeet

Pharmacy : CareRX SL

Allergies : Tetracycline

Diagnoses : Seizure disorder, so described(R56.80), Dementia in Alzheimer's disease, unspecified(F00.9), Stroke, not specified as haemorrhage or infarction(I64), Incisional hernia with obstruction, without gangrene(K43.0), Depressive episode, unspecified(F32.9)

Effective Date: 11/07/2025 06:52 Type: Behaviour Note

**Note Text :** During morning care at 6:30AM writer went to resident's room to clean him and change his briefs, but resident yelled "I don't want a change, it is my right and you can't force me" writer left to report this to the nurse on duty who accompanied writer to resident room, and tried talking to his but he refused care.

Author:Uchechi Ajuonuma Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/01/2025 03:18 Type: Behaviour Note

**Note Text :** Resident called at 12am ,writer and her coworker went to resident resident was already on the toilet we change his pullup, and peri care done but he had dry poop on his bum writer cleaned him properly ,resident called at 2.45am writer went to him residentwas already on the toilet he had bm ,writer done his peri care but he was not satisfied and start cleaning himself and his poop was keep coming little little bit and writer was keep cleaning after cleaned resident said no its not cleaned and start bloodcoming because from his bum he want to keep clean non stop and very hardly when blood start coming ,writer cleaned and peri care him again he said I'm not happy and writer put him in the bed nurse notified

Author:Santosh Sharma Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Kaler, Devinder Kaur (SL44-2020)	Location :	SL4 1 South 156 1	Admission Date :	11/20/2020
Medical Record # :	87431 2200	Gender :	F	Date of Birth :	07/05/1936
Physician :	Ozoka, Nkechi	Pharmacy :	CareRX SL		
Allergies :	No Known Allergies				
Diagnoses :	Bradycardia, unspecified(R00.1), Benign hypertension(I10.0), Depressive episode, unspecified(F32.9), Chronic kidney disease, unspecified (N18.9), Other benign neoplasm of other parts of uterus(D26.7), Other specified acquired deformities of limbs, hand(M21.84), Cellulitis, unspecified(L03.9), Liver disease, unspecified(K76.9), Stroke, not specified as haemorrhage or infarction(I64), Osteoporosis, unspecified (M81.9), Airway disease due to other specific organic dusts(J66.8), Asthma, unspecified, without stated status asthmaticus(J45.90)				

Effective Date: 11/20/2025 15:03 Type: Behaviour Note

**Note Text :** Resident was very verbally aggressive towards writer resident stated "why they send you here when you cant do anything like you are useless" resident also stated " Did you have breakfast you are so weak towards my care, why are you here" writer made sure to educate resident that no need to worry about anything writer is doing her best and to give the care you need also writer stated that verbal abuse is not tolerated towards writer.

Author:Nelofar Azrati Nursing/Care Services - hca

Signature: \_\_\_\_\_

Effective Date: 11/11/2025 21:00 Type: Behaviour Note

**Note Text :** Resident refused both puffers and the eye drops. Resident appeared upset and stated,"Before when i was at home taking one buffer I was feeling better but now I am taking two still I have wheezing. This buffers doesn't help me anything. Let me wait tonight see what happens tomorrow".The writer acknowledged the residents concerns,provided reassurance.

Author:Santhosa Neelakandan Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/08/2025 17:27 Type: Behaviour Note

**Note Text :** Resident came out to dining room @ 1700 to pick own food to save for later; chose veggie curry and the amount she wanted to avoid any concerns later. Saved extra food from lunch time for later too.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/06/2025 21:20 Type: Behaviour Note

**Note Text :** Resident upset at snack time; complained that whoever saved her food did not give enough.

Writer asked if she came out to pick her food?

- "No, I told them what to save for me but they didn't give me enough! I will complain to the higher president that you people are starving residents!"

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Kaler, Devinder Kaur (SL44-2020)	Location :	SL4 1 South 156 1	Admission	11/20/2020
Medical Record # :	87431 2200	Gender :	F	Date :	
Physician :	Ozoka, Nkechi	Pharmacy :	CareRX SL	Date of Birth :	07/05/1936
Allergies :	No Known Allergies				
Diagnoses :	Bradycardia, unspecified(R00.1), Benign hypertension(I10.0), Depressive episode, unspecified(F32.9), Chronic kidney disease, unspecified (N18.9), Other benign neoplasm of other parts of uterus(D26.7), Other specified acquired deformities of limbs, hand(M21.84), Cellulitis, unspecified(L03.9), Liver disease, unspecified(K76.9), Stroke, not specified as haemorrhage or infarction(I64), Osteoporosis, unspecified (M81.9), Airway disease due to other specific organic dusts(J66.8), Asthma, unspecified, without stated status asthmaticus(J45.90)				

On and off issues with resident complaining and yelling at staff about meals being incorrect or not to her liking. RCM had already previously spoken with resident prior regarding this (See progress notes Jan 2024).

Staff are not suppose to be taking residents orders in room as this was considered a "courtesy" which had not been appreciated, hence was changed.

Resident refuses to come out to choose food to be saved as supper is during her "prayer time". As per previous agreement - Resident is suppose to come out of room between 1730-1745 choose her food herself and THE AMOUNT SHE WANTS to avoid any more concerns - if she does not come out, then sandwich is to be provided.

Reminded resident of this but does not remember previous conversation with RCM and refuses to come out to choose meals to be saved. Resident states "Next time, I will order food and Generations will have to pay for it."

Resident returned to room and settled; will monitor.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Kang, Daljinder Singh (SL37-2024) Location : SL4 2 North 224 1 Admission 10/14/2025  
Medical Record # : 45774 1221 Gender : M Date :  
Physician : Bhatia, Sumeet Pharmacy : CareRX SL Date of Birth : 03/08/1940  
Allergies : No Known Allergies  
Diagnoses : Benign hypertension(I10.0), Personal history of alcohol abuse(Z86.40), Hyperlipidaemia, unspecified(E78.5), Stroke, not specified as haemorrhage or infarction(I64)

Effective Date: 11/21/2025 20:00 Type: Behaviour Note

LATE ENTRY

**Note Text :** Resident asked writer to change TV channel. when writer was searching TV shows, resident touched writer upper back three times with his finger. informed to LPN.

Author:Daljeet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/19/2025 18:51 Type: Behaviour Note

LATE ENTRY

**Note Text :** while writer was given Bedtime medication, resident took medication. and started touching writer abdomen. writer maintain distance. will inform staff to maintains distance and 2 person in his room

Author:benafsha alizada Nursing/Care Services - Licensed Practical Nurse

Signature: \_\_\_\_\_

Effective Date: 11/05/2025 15:22 Type: Behaviour Note

**Note Text :** During the morning care writer call the resident for breakfast resident refuse to come in the dining area. At the lunch time writer call resident for lunch. Resident stated", I am on fasting I don't want eat anything today, Don't come in my room again andagain". Notify the on duty nurse

Author:Kamaljeet Chahal Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/03/2025 21:04 Type: Behaviour Note

**Note Text :** The resident isolated himself in the room. Writer went to check on him. The resident refused firmly for supper.

Author:Jocelyn Ferrer Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/03/2025 15:05 Type: Behaviour Note

**Note Text :** Resident didn't come out whole morning shift. Refused both meals and routine medications despite several approach. It has been

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Kang, Daljinder Singh (SL37-2024)

Location : SL4 2 North 224 1

Admission 10/14/2025

Medical Record # : 45774 1221

Gender : M

Date :  
Date of Birth : 03/08/1940

Physician : Bhatia, Sumeet

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Benign hypertension(I10.0), Personal history of alcohol abuse(Z86.40), Hyperlipidaemia, unspecified(E78.5), Stroke, not specified as haemorrhage or infarction(I64)

observed that resident standing toward the wall and staring. On behavior mapping.

Author:Uzma Sajwani Nursing/Care Services - Nurse

Signature: \_\_\_\_\_

Effective Date: 11/02/2025 00:08 Type: Behaviour Note

**Note Text :** Resident didnot have supper and snacks. All the resident was inside his room and lying on bed during evening shift.

Author:Daljeet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Khan, Anwar Hussain (SL03-2025)

Location : SL4 2 South 261 1

Admission 02/18/2025

Medical Record # : 31412 8721

Gender : M

Date :  
Date of Birth : 07/04/1942

Physician : Bhatia, Sumeet

Pharmacy : CareRX SL

Allergies : Penicillin

Diagnoses : Dementia in Alzheimer's disease, atypical or mixed type(F00.2), Atherosclerotic heart disease of native coronary artery(I25.10), Primary generalized (osteo)arthrosis(M15.0), Other and unspecified symptoms and signs involving cognitive functions and awareness(R41.88), Hyperkalaemia(E87.5), Type 2 diabetes mellitus without (mention of) complications(E11.9), Anxiety disorder, unspecified(F41.9), Depressive episode, unspecified(F32.9), Benign hypertension(I10.0)

Effective Date: 11/27/2025 22:16 Type: Behaviour Note

**Note Text :** at the beginning of the shift, resident approached writer crying and stated " my son put me in here, took my money and my house. I gave him everything. he does not even come and see me. I am going to die in here alone". writer provided re-assurance. RCM aware. will continued to monitored

Author:benafsha alizada Nursing/Care Services - Licensed Practical Nurse

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 02:21 Type: Behaviour Note

**Note Text :** Previous progress note: Milk warm up 30 seconds not on 30 minutes. Thanks.

Author:Sharanjit Brar Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 01:30 Type: Behaviour Note

**Note Text :** Resident came to the nursing hub at 0050h, stated," I am hungry, I need something to eat." Writer ask resident what he would like to eat? Resident said," What you have to eat? Writer told about sandwich, toast and fruit. Resident was not happy. Then writer gave him 2 vege sandwich, Banana, 3 digestive cookies. Resident requested to put hot sauce and ketchup on the vege sandwich. Resident requested warm milk. Writer provided everything as resident s request. Then resident said, 'milk is not hot enough. Writer put 30 minutes more in the microwave, first writer put 1 minutes. resident ate and came to the nursing hub, stated, 'you make milk very hot and I burnt my mouth, I will complain about you." after resident went to his room. LPN was present at nursing hub as well.

Author:Sharanjit Brar Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/05/2025 23:01 Type: Behaviour Note

**Note Text :** Writer changed resident clothes and clean the resident. first resident refused for help but after that resident thanks the writer for care. informed to LPN.

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

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Resident Name : Khan, Anwar Hussain (SL03-2025) Location : SL4 2 South 261 1 Admission 02/18/2025  
Medical Record # : 31412 8721 Gender : M Date :  
Physician : Bhatia, Sumeet Pharmacy : CareRX SL Date of Birth : 07/04/1942  
Allergies : Penicillin  
Diagnoses : Dementia in Alzheimer's disease, atypical or mixed type(F00.2), Atherosclerotic heart disease of native coronary artery(I25.10), Primary generalized (osteo)arthrosis(M15.0), Other and unspecified symptoms and signs involving cognitive functions and awareness(R41.88), Hyperkalaemia(E87.5), Type 2 diabetes mellitus without (mention of) complications(E11.9), Anxiety disorder, unspecified(F41.9), Depressive episode, unspecified(F32.9), Benign hypertension(I10.0)

Author:Daljeet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

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Effective Date: 11/05/2025 13:26 Type: Behaviour Note

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**Note Text :** Writer asked resident 3 times and resident refused to take shower and said " I always take shower by my self when I needed." Nurse on duty was notified.

Author:Bhautik Gondaliya Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Kurji Chakoo, Roshankhanu (SL12-2024)	Location :	SL4 2 South 263 1	Admission Date :	07/31/2024
Medical Record # :	60326 9100	Gender :	F	Date of Birth :	01/01/1944
Physician :	Virjee, Farhaad	Pharmacy :	CareRX SL		
Allergies :	No Known Allergies				
Diagnoses :	Chronic obstructive pulmonary disease, unspecified(J44.9), Benign hypertension(I10.0), Type 2 diabetes mellitus with poor control, so described(E11.64), Depressive episode, unspecified(F32.9), Arthritis, unspecified, unspecified site(M13.99)				

Effective Date: 11/13/2025 12:57 Type: Behaviour Note

**Note Text :** Resident refused lunch. Lunch saved in the servery. Nurse on duty aware.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/12/2025 14:06 Type: Behaviour Note

**Note Text :** Resident refused lunch. Nurse on duty aware.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Kurji, Zerakhanu (SL65-2020) Location : SL4 2 North 223 1 Admission 12/09/2021  
Medical Record # : 21314 7321 Gender : F Date :  
Physician : Virjee, Farhaad Pharmacy : CareRX SL Date of Birth : 02/09/1933  
Allergies : No Known Allergies  
Diagnoses : Benign hypertension(I10.0), Primary generalized (osteo)arthrosis(M15.0), Osteoporosis, unspecified(M81.9), Tremor, unspecified(R25.1)

Effective Date: 11/17/2025 13:38 Type: Behaviour Note

**Note Text :** Writer heard resident complaining to RCM that She lost her watch and can somebody look for her watch in the room so writer went and check every corner of the room but found nothing. LPN notified.

Author:Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/15/2025 14:55 Type: Behaviour Note

**Note Text :** In the morning , writer went 3 times in the room to put the cream on for the resident but every times resident refused and ask writer to come back again. After half an hour, resident called and ask for the cream, writer put the cream. LPN notified.

Author:Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/12/2025 13:54 Type: Behaviour Note

**Note Text :** Writer noticed during morning care that resident had folded a face cloth and placed in her private area and pulled up her incontinent product over it. Writer explained that it was not hygienic. Resident did not respond to writer. Nurse on duty notified.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/12/2025 11:02 Type: Behaviour Note

**Note Text :** Resident declined the application of compression stockings stating "I will wear the regular stockings." Which writer applied. Nurse on duty notified.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/04/2025 14:49 Type: Behaviour Note

**Note Text :** When this morning writer went to resident room resident already in shower and resident was standing inside the shower and

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Kurji, Zerakhanu (SL65-2020)

Location : SL4 2 North 223 1

Admission 12/09/2021

Date :

Date of Birth : 02/09/1933

Medical Record # : 21314 7321

Gender : F

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Benign hypertension(I10.0), Primary generalized (osteo)arthrosis(M15.0), Osteoporosis, unspecified(M81.9), Tremor, unspecified(R25.1)

taking shower. bathroom and room light off ,so dark inside .writer called RCM{ALI} inside the resident room and show him because its about resident safety .Resident did not call staff for water temperature check. writer explained resident its not safe for you to take alone shower. writer checked water temperature and set but resident during shower keep changing water temperature. then writer dressed resident and bring her out for breakfast. notified on duty nurse and RCM.

Author:Amrit Gill Nursing/Care Services - Registered Nurse

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Lakha, Maleksultan (SL16-2024)	Location :	SL4 2 North 227 1	Admission Date :	11/25/2024
Medical Record # :	35000 4020	Gender :	F	Date of Birth :	05/22/1934
Physician :	Virjee, Farhaad	Pharmacy :	CareRX SL		
Allergies :	Cephalexin, Clindamycin, Penicillin				
Diagnoses :	Primary generalized (osteo)arthrosis(M15.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Other vitamin B12 deficiency anaemias(D51.8), Benign hypertension(I10.0)				

Effective Date: 11/15/2025 14:46 Type: Behaviour Note

**Note Text :** During morning care, writer and co-worker ask resident what clothes she wants to put on , resident pointed the one on the chair. writer's co-worker ask resident to put on the new clothes as she was wearing the same yesterday too but resident refused. Writer offered new clothes too but resident refused again said ' I want to wear clothes sitting on the chair'. so writer and co-worker put the clothes. After breakfast resident ask writer to open the cupboard and took out the new clothes and ask writer if she can change the clothes, writer refused and explained to the resident that they ask 2 -3 times in the morning to put the new clothes but resident refused at that time and that they are busy with the other resident toileting now. Resident agreed. LPN notified.

Author: Gurleen Swaich Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/08/2025 22:56 Type: Behaviour Note

**Note Text :** Resident call around 10:15pm writer and partner Writer used sit to stand lift when assisting resident to go toilet.

Author: Negash Wakhuu Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/08/2025 20:50 Type: Behaviour Note

**Note Text :** Writer provided care to resident. Resident show no signs of behaviour throughout the shift, remained calm and comfortable and no signs of discomfort. Writer used sit to stand lift when assisting resident with care.

Author: Muskan Ghai Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/07/2025 23:05 Type: Behaviour Note

**Note Text :** Around 16:50, writer asked resident for supper. resident replied, resident wants to go washroom. and resident requested to writer to bring resident early so resident can use washroom before going to prayer. Writer replied writer will assist resident for washroom once before prayer. because there is only 20 mints different in the time. also, now resident can't able to wear her weight so writer needs to use sit stand lift. then resident got so mad and started yelling. then around 21:30, resident stated writer and co workers why you rushing too much. resident yelled again. when writer put resident on bed. resident said sorry and started crying. resident said sometimes resident don't have control on her anger. informed to LPN.

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Lakha, Maleksultan (SL16-2024)

Location : SL4 2 North 227 1

Admission 11/25/2024

Medical Record # : 35000 4020

Gender : F

Date :

Date of Birth : 05/22/1934

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : Cephalexin, Clindamycin, Penicillin

Diagnoses : Primary generalized (osteo)arthrosis(M15.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Other vitamin B12 deficiency anaemias(D51.8), Benign hypertension(I10.0)

Author:Daljeet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Lila, Kamrudin (SL33-2024)

Location : SL4 1 South 157 1

Admission 09/05/2025

Date :

Date of Birth : 09/08/1947

Medical Record # : 66502 4910

Gender : M

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Hyperplasia of prostate(N40), Peripheral vascular disease, unspecified(I73.9), Hypothyroidism, unspecified(E03.9), Primary generalized (osteo)arthrosis(M15.0)

Effective Date: 11/25/2025 15:10 Type: Behaviour Note

**Note Text :** Writer able to catch up resident while doing washroom and offered resident if needs help and cleaned put pant up and put the stocking on. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/19/2025 22:59 Type: Behaviour Note

**Note Text :** Resident came to carehub requesting for PRN hydromorphone for pain.

Resident has scheduled hydromorphone 9mg due @ 2359 - offered this to resident but resident refused. Demanding for PRN dose instead.

Asked resident to wait as writer will need to check timing of last dose as it is every 4 hours PRN.

Resident impatient and didn't want to wait. Began yelling at writer stating "First you don't want to give me blue one earlier, now you want to give me blue one! What's wrong with you people!" Resident agitated and turned around to return to his room.

Writer reapproached resident calmly in room; offered PRN hydromorphone 2mg for pain but resident now refusing stating "Take it back! I don't want to take anymore!"

Daughter previously warned that resident will be verbally aggressive towards writer this evening.

Resident very agitated with staff; will monitor for now and offer PRN prior to end of shift.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/19/2025 17:40 Type: Behaviour Note

**Note Text :** Evening medications missing from blister pack.

Writer discussed this with resident; as per resident he did not take them - states he returned the medications to one of the day nurses? Not found anywhere in med cart. Spoke with one of the day nurses whois also working this evening; resident had returned hydromorphone 9mg this morning stating he already received it. LPN accidentally removed it from Nov 20 blister but returned and taped it back inside Nov 20. Writer tried to explain situation to resident by showing him his blister packs; next meds start Nov 20 - Nov 19 all torn off already.

Unfortunately there is no way of knowing whether or not resident had taken them or not; explained to resident that we cannot give him another

Community #: null  
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Multi Generational Housing and Community Center -  
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Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Lila, Kamrulin (SL33-2024) Location : SL4 1 South 157 1 Admission 09/05/2025  
Medical Record # : 66502 4910 Gender : M Date :  
Physician : Virjee, Farhaad Pharmacy : CareRX SL Date of Birth : 09/08/1947  
Allergies : No Known Allergies  
Diagnoses : Hyperplasia of prostate(N40), Peripheral vascular disease, unspecified(I73.9), Hypothyroidism, unspecified(E03.9), Primary generalized (osteo)arthrosis(M15.0)

set of evening medications due to safety concerns. Offered resident another option for pain; PRN hydromorphone 2mg which he may have every 4 hours or PPO acetaminophen for pain but refused insisting he wants the 9mg.

Resident saw pharmacy plus courier and called him over; complained to pharmacy plus about this issue. Pharmacy plus courier relayed message to writer - reassured them we will phone daughter to explain.

Resident very upset and refused to take any PRN pain medications; states he will complain to his daughter. Advised staff to give resident space due to agitation.

Will phone daughter with update.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/11/2025 13:58 Type: Behaviour Note

**Note Text :** Writer offered morning care but resident refused, later writer made bed, put on stocking. LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/07/2025 14:48 Type: Behaviour Note

**Note Text :** writer explained the same that shower is scheduled in evening. Resident stated that" will talk to RCM, why it changed ."

Author:Paramjeet Grewal Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/07/2025 11:46 Type: Behaviour Note

**Note Text :** Writer went resident room for morning care, resident refused and asked for shower. Writer explained to resident you have scheduled shower today in the evening but resident still refused morning care , wear stocking. LPN notified.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/06/2025 11:38 Type: Behaviour Note

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Lila, Kamrulin (SL33-2024)

Location : SL4 1 South 157 1

Admission 09/05/2025

Date :

Date of Birth : 09/08/1947

Medical Record # : 66502 4910

Gender : M

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Hyperplasia of prostate(N40), Peripheral vascular disease, unspecified(I73.9), Hypothyroidism, unspecified(E03.9), Primary generalized (osteo)arthrosis(M15.0)

LATE ENTRY

**Note Text :** Writer went to see a resident and provide morning care and then after that writer reminded resident come for a breakfast but resident refused to come out for breakfast and tell writer I wanna go to bed for more sleep and then writer came out. afterwards around 11 o' clock resident came through the hallway way down there and stated,"no one made my bed, so I wanna complain for you guys". Writer went to his room and made his bed. LPN notified.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
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Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Millar, Harvey Bruce (SL17-2020)	Location :	SL4 1 East 140 1	Admission Date :	02/26/2020
Medical Record # :	41933 3600	Gender :	M	Date of Birth :	02/11/1942
Physician :	Virjee, Farhaad	Pharmacy :	CareRX SL		
Allergies :	No Known Allergies				
Diagnoses :	Middle cerebral artery syndrome(G46.0), Hyperlipidaemia, unspecified(E78.5), Atrial fibrillation, unspecified(I48.90), Benign hypertension (I10.0), Type 2 diabetes mellitus with incipient diabetic nephropathy(E11.20), Other specified cataract(H26.8), Gout due to impairment of renal function, multiple sites(M10.30), Presence of artificial hip(Z96.60), Presence of artificial knee(Z96.61), Gout due to impairment of renal function, lower leg(M10.36)				

Effective Date: 11/02/2025 21:02 Type: Behaviour Note

**Note Text :** Upon starting the shift, writer received report from day nurse. Writer wrote a note for resident to read about taking sample of the blisters and taking his blue pills, also staying the room and we will serve him dinner in the room. Resident write back to writer that he agrees to take the pills and staying in the room but he does not want anyone to touch his blisters. So resident took all his pill plus the valtrex. Writer was unable to take sample.  
will endorse to next shift.

Author:Hanan Aden Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/02/2025 12:38 Type: Behaviour Note

**Note Text :** Resident refused to provide sample and also refused to take medication(valtrex). Resident displayed aggression towards staff when medication was offered.writer explained the importance of taking medication ,however resident refused. Resident also not staying in the room came to dining area for meals , very hard to redirect. Will continue to monitor and endorse to evening nurse.

Author:Paramjeet Grewal Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/01/2025 21:33 Type: Behaviour Note

**Note Text :** Writer went to resident room and tried to collect sample and give medications. Resident refuse and was yelling at writer stated that writer should go out and pointing at the door. Writer left and will endorse to next shift so sample can be collected.

Author:Hanan Aden Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Murji, Khalil (SL30-2024) Location : SL4 1 South 159 1 Admission 06/26/2025  
Medical Record # : 86694 2320 Gender : M Date :  
Physician : Ozoka, Nkechi Pharmacy : CareRX SL Date of Birth : 02/20/1942  
Allergies : No Known Allergies  
Diagnoses : Type 2 diabetes mellitus without (mention of) complications(E11.9), Familial chondrocalcinosis, unspecified site(M11.19), Benign hypertension(I10.0), Hyperplasia of prostate(N40)

Effective Date: 11/23/2025 23:00 Type: Behaviour Note

**Note Text :** resident called many times for small things like In need to drink water even the his bottled water was on his side table ,I need my phone and phone was on top of his side all these are reachable to him.

Author:Rose Mary Magalgalit Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/17/2025 15:11 Type: Behaviour Note

**Note Text :** During morning care resident stated," i feel weak today and won't be able to do walking program today". LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/08/2025 06:55 Type: Behaviour Note

**Note Text :** At 2a.m. resident did not allow writer to change his brief. He said it was changed at 10 pm and did not need to be changed at that time. LPN was informed.

Author:Ekunboyede Adenipekun Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

**Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All**

Resident Name : Murji, Mohamed (Moe) (SL18-2024)

Location : SL4 1 North 124 1

Admission 12/23/2024

Date :

Date of Birth : 05/05/1944

Medical Record # : 22118 1510

Gender : M

Physician : Ozoka, Nkechi

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Parkinson's disease(G20), Depressive episode, unspecified(F32.9), Unspecified dementia(F03), Benign hypertension(I10.0), Osteoporosis, unspecified(M81.9), Hearing loss, unspecified(H91.9), Carcinoma in situ of breast, unspecified, unspecified side(D05.99), Progressive supranuclear ophthalmoplegia [Steele-Richardson-Olszewski](G23.1)

Effective Date: 11/28/2025 20:31 Type: Behaviour Note

**Note Text :** Resident refused supper despite encouragement.Resident able to voice needs.Hydration offerd and accepted.

Author:Ruth Kiihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/02/2025 23:20 Type: Behaviour Note

**Note Text :** resident refused supper ,had fluids only |pn notified.

Author:Ruth Kiihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

**Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All**

Resident Name : Naik, Babu (SL22-2020)

Location : SL4 1 East 138 1

Admission 03/10/2020

Date :

Date of Birth : 05/10/1951

Medical Record # : 75946 2131

Gender : M

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Parkinson's disease(G20), Benign hypertension(I10.0), Type 2 diabetes mellitus without (mention of) complications(E11.9), Mild cognitive disorder(F06.7), Cataract, unspecified(H26.9)

Effective Date: 11/14/2025 11:42 Type: Behaviour Note

**Note Text :** during shift resident was incontinent of large loose BM twice. writer helped resident with wipe down, pull up changed and inform lpn.

Author:Manpreet Deol Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/08/2025 22:21 Type: Behaviour Note

**Note Text :** When writer was giving resident Bed-Time Care, resident refused that writer should put catheter on him for the night. Nurse was notified.

Author:Charles Anowai

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Nath, Nina (SL05-2025)	Location :	SL4 1 North 121 1	Admission Date :	02/24/2025
Medical Record # :	90419 1130	Gender :	F	Date of Birth :	04/25/1954
Physician :	Virjee, Farhaad	Pharmacy :	CareRX SL		
Allergies :	Codeine, dimenhyDRINATE, Ibuprofen, Morphine, Penicillin, Sulfa Antibiotics				
Diagnoses :	Transient cerebral ischaemic attack, unspecified(G45.9), Depressive episode, unspecified(F32.9), Benign hypertension(I10.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Arthritis, unspecified, multiple sites(M13.90), Iron deficiency anaemia, unspecified (D50.9)				

Effective Date: 11/28/2025 20:26 Type: Behaviour Note

**Note Text :** Resident refused to come the dinning room for supper. Meal offered in room. no signs of distress noted.

Author: Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/28/2025 14:16 Type: Behaviour Note

**Note Text :** writer served lunch in resident room. after 5 minutes resident call i do not like this noodles there is no sauce bring me more chicken. writer brought more chicken but resident was still complaining they do not know how to cook food. resident call again said bring me salt. writer told resident if you can tell me everything together then i can bring you because we are serving lunch in dinning . after resident apologized. no other concern noticed. notified LPN.

Author: Manpreet Deol Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/22/2025 18:42 Type: Behaviour Note

**Note Text :** At supper time, resident doesn't want the food for supper, and requested a chicken sandwich. Writer checked the fridge and informed resident that only egg and vegetable sandwiches were available. Resident became upset and stated " the kitchen staff needs to make me chicken sandwich in the main kitchen, That's what they're doing during the day. Why are they doing this? The food here is getting is nasty!" Vegetable sandwich, roasted potato, carrot cake and coffee were provided to the resident in the room. LPN notified.

Author: Donalyn Orenia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/20/2025 20:35 Type: Behaviour Note

**Note Text :** Resident refused mirtazapine @ bedtime.

Resident states "I 300% do not want it! Tell the doctor to stop it and tell pharmacy not to charge me for these meds because I am not taking them!"

Will communicate this in tomorrow's report.

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Nath, Nina (SL05-2025)

Location : SL4 1 North 121 1

Admission 02/24/2025

Medical Record # : 90419 1130

Gender : F

Date :  
Date of Birth : 04/25/1954

Physician : Virjee, Farhaad

Pharmacy : CareRX SL

Allergies : Codeine, dimenhyDRINATE, Ibuprofen, Morphine, Penicillin, Sulfa Antibiotics

Diagnoses : Transient cerebral ischaemic attack, unspecified(G45.9), Depressive episode, unspecified(F32.9), Benign hypertension(I10.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Arthritis, unspecified, multiple sites(M13.90), Iron deficiency anaemia, unspecified (D50.9)

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/16/2025 14:27 Type: Behaviour Note

**Note Text :** Resident refused to come out breakfast and lunch when writer asked to go to the dinning, stated "I'm in pain right now I don't want to go out". Writer gave the residents food in the room. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/14/2025 18:36 Type: Behaviour Note

**Note Text :** Resident refused to come in the dining to eat her supper. Meal served in the room.

Author:Donalyn Orenia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/06/2025 14:51 Type: Behaviour Note

**Note Text :** writer provide lunch in the room, resident keep asking little things again and again, writer keep back in fort to resident room. resident keep asking "are you guys mad of me". writer said " were not MAD, were just doing our job". LPN notified.

Author:Chona Lacdao Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/01/2025 14:16 Type: Behaviour Note

**Note Text :** Resident refused to come in dinning area to come for breakfast and lunch.writer provided resident breakfast and lunch in the room. resident refused to go for walks and applied cream to.nurse aware.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Nath, Nina (SL05-2025)	Location :	SL4 1 North 121 1	Admission	02/24/2025
Medical Record # :	90419 1130	Gender :	F	Date :	
Physician :	Virjee, Farhaad	Pharmacy :	CareRX SL	Date of Birth :	04/25/1954
Allergies :	Codeine, dimenhyDRINATE, Ibuprofen, Morphine, Penicillin, Sulfa Antibiotics				
Diagnoses :	Transient cerebral ischaemic attack, unspecified(G45.9), Depressive episode, unspecified(F32.9), Benign hypertension(I10.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Arthritis, unspecified, multiple sites(M13.90), Iron deficiency anaemia, unspecified (D50.9)				

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Pardhan, Zetun (SL7-2024)

Location : SL4 1 South 152 1

Admission 05/06/2024

Medical Record # : 37463 5230

Gender : F

Date :  
Date of Birth : 11/14/1940

Physician : Bhatia, Sumeet

Pharmacy : CareRX SL

Allergies : DULoxetine, Losartan, ACE Inhibitors

Diagnoses : Alzheimer's disease, unspecified(G30.9), Primary generalized (osteo)arthrosis(M15.0), Other spondylosis, cervical region(M47.82), Benign hypertension(I10.0), Stroke, not specified as haemorrhage or infarction(I64), Other specified diabetes mellitus with poor control, so described(E13.64)

Effective Date: 11/27/2025 14:21 Type: Behaviour Note

**Note Text :** Resident have behaviors during breakfast time ,resident cabling to kitchen staff angry with and resident told all other resident also all staff .Resident went reception area and crying writer convenes bring back report to nurse .After 2 hours resident was ok card playing with other resident. monitoring thought my shift .Nurse on duty notified.

Author:Sujamma Mathew Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 23:14 Type: Behaviour Note

**Note Text :** Resident come to the nursing station and complaint of not sleeping for 3 days now. Resident requesting sleeping pills. Writer informed resident that there is no order for that. Resident asked to call the daughter and she informed the daughter same and daughter wanted a call from MD. she stated that she thinks the new medication is causing her mom not to sleep and dry mouth. Writer noticed resident has dry mouth. Writer informed daughter that will leave a note for MD to call tomorrow. Writer tried to give resident PRN risperidone and resident refused that this does not work and its half. Resident went to her room after talking to her daughter. will continue to monitor.

Author:Hanan Aden Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 13:05 Type: Behaviour Note

**Note Text :** Resident was late for lunch upon knocking on the door resident did not hear writer knocking, resident got agitated and got angry at writing stating " you have no shame and I will complain about you".

Author:Nelofar Azrati Nursing/Care Services - hca

Signature: \_\_\_\_\_

Effective Date: 11/23/2025 23:07 Type: Behaviour Note

**Note Text :** resident came to the nurse station giving instruction that hoousekeeping is not allowed to go inside her room and clean.

Author:Rose Mary Magalgalit Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Pardhan, Zetun (SL7-2024) Location : SL4 1 South 152 1 Admission 05/06/2024  
Medical Record # : 37463 5230 Gender : F Date :  
Physician : Bhatia, Sumeet Pharmacy : CareRX SL Date of Birth : 11/14/1940  
Allergies : DULoxetine, Losartan, ACE Inhibitors  
Diagnoses : Alzheimer's disease, unspecified(G30.9), Primary generalized (osteo)arthrosis(M15.0), Other spondylosis, cervical region(M47.82), Benign hypertension(I10.0), Stroke, not specified as haemorrhage or infarction(I64), Other specified diabetes mellitus with poor control, so described(E13.64)

Effective Date: 11/21/2025 15:06 Type: Behaviour Note

**Note Text :** Writer administered PRN Risperidone 0.25mg due to increasing behaviours. Resident paranoid about others using her washroom and her gold ring being stolen.

Author:Amanjot Sidhu Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/21/2025 15:00 Type: Behaviour Note

**Note Text :** Resident was complainig someone stole my shampoo, body wash, writer went into her room and found resident's bathing stuff in the blue bag in the closet. resident was happy but within ten mintnues resident came back and told writer my gold ring lost someone took it. LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/19/2025 06:45 Type: Behaviour Note

**Note Text :** Writer came to care hun upon calling of staff at 0020. Resident hallucinated and blaming the staff that staff went to her room to use washroom. Writer tried to calm down resident and offer medication. Resident calmed down but denied medication and went back to her room. At 0238, staff called the writer stating that resident need medication. Writer approached to care hub and administered medication. Resident settled and slept well. Will keep monitoring.

Author:Dilip Bhandary Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/19/2025 02:41 Type: Behaviour Note

**Note Text :** Resident came to care hub at 0020 and pointing to the writerand said," why did you came to my room to use the washroom, you have no shame, what do you want from me coming to my room all the time? And give me your name I'm going to report you" Writer triedto calm her down but she was not listening. Nurse was called help.

Resitend came again to nursing hub at 0240 and asked for sleeping pills. Nurse informed.

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Pardhan, Zetun (SL7-2024) Location : SL4 1 South 152 1 Admission 05/06/2024  
Medical Record # : 37463 5230 Gender : F Date :  
Physician : Bhatia, Sumeet Pharmacy : CareRX SL Date of Birth : 11/14/1940  
Allergies : DULoxetine, Losartan, ACE Inhibitors  
Diagnoses : Alzheimer's disease, unspecified(G30.9), Primary generalized (osteo)arthrosis(M15.0), Other spondylosis, cervical region(M47.82), Benign hypertension(I10.0), Stroke, not specified as haemorrhage or infarction(I64), Other specified diabetes mellitus with poor control, so described(E13.64)

Author:Naseera Mehri Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/18/2025 20:52 Type: Behaviour Note

**Note Text :** At the start of the shift, the resident seemed paranoid. persisted in complaining about someone using her restroom frequently and using powerful spray. writer administered PRN with effect. Will endorse to next shift.

Author:Chanda Mishra Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/17/2025 15:40 Type: Behaviour Note

**Note Text :** resident looked agitated , writer tried to redirect , resident still complaining , don't want to listen to writer , writer offered PRN , resident refused. enough space provided,will endorse to the evening staff.

Author:Navneet Kaur Nursing/Care Services - Licensed Practical Nurse

Signature: \_\_\_\_\_

Effective Date: 11/17/2025 15:18 Type: Behaviour Note

**Note Text :** Resident was complaing bad odour from my washroom somebody used it, i cannot go to my room then writer redircted to resident. no any other concern noticed.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/15/2025 14:09 Type: Behaviour Note

**Note Text :** resident was complaing bad odour from my washroom somebody used it, i cannot go to my room then writer redircted to resident. no any other concern noticed.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Pardhan, Zetun (SL7-2024) Location : SL4 1 South 152 1 Admission 05/06/2024  
Medical Record # : 37463 5230 Gender : F Date :  
Physician : Bhatia, Sumeet Pharmacy : CareRX SL Date of Birth : 11/14/1940  
Allergies : DULoxetine, Losartan, ACE Inhibitors  
Diagnoses : Alzheimer's disease, unspecified(G30.9), Primary generalized (osteo)arthrosis(M15.0), Other spondylosis, cervical region(M47.82), Benign hypertension(I10.0), Stroke, not specified as haemorrhage or infarction(I64), Other specified diabetes mellitus with poor control, so described(E13.64)

Effective Date: 11/10/2025 05:51 Type: Behaviour Note

**Note Text :** Resident awake and agitated at start of shift, came to care hub, stated "staff stealing her things, causing pain to her body". Offered PRN quetiapine, resident refused. Writer took resident back to her room and spent some time to listen resident concerns. Offered again PRN quetiapine and Tylenol, resident refused, took glass of apple juice. Resident stated "I don't take any medication now, but I will go to sleep, because you listen to me". Resident settled to bed at 0020 hrs, slept after, no further behaviour concerns noted.

Author:Mandeep Khosa Nursing/Care Services - Licensed Practical Nurse

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 23:37 Type: Behaviour Note

**Note Text :** Resident came to care hub; yelling that "Dona took my vicks and ran away with it! The one who massage me!" Resident demanding for HCAs last name to report it. Requesting for a pen and currently writing on paper to report HCA. HCA had come in 10 minutes ago to apply voltaren cream on hip but now believes she stole it. Unable to give PRN quetiapine at this time as resident is quite agitated. Will notify nights to monitor.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 23:09 Type: Behaviour Note

**Note Text :** Resident came back to carehub yelling at staff about stolen vicks again. States she needs it for her hip - staff offered to apply her voltaren cream and resident agreed. HCA escorted resident back to room and applied voltaren to hip.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/09/2025 23:03 Type: Behaviour Note

**Note Text :** Resident came to care hub stating somebody came to her room and stole her big bottle of vicks; reports seeing them running away with her vicks. Residents began to raise her voice, "I come to report to you only but how can you people do this with senior?!" Then turned and went back to her room. Will monitor for now.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Pardhan, Zetun (SL7-2024)	Location :	SL4 1 South 152 1	Admission Date :	05/06/2024
Medical Record # :	37463 5230	Gender :	F	Date of Birth :	11/14/1940
Physician :	Bhatia, Sumeet	Pharmacy :	CareRX SL		
Allergies :	DULoxetine, Losartan, ACE Inhibitors				
Diagnoses :	Alzheimer's disease, unspecified(G30.9), Primary generalized (osteo)arthrosis(M15.0), Other spondylosis, cervical region(M47.82), Benign hypertension(I10.0), Stroke, not specified as haemorrhage or infarction(I64), Other specified diabetes mellitus with poor control, so described(E13.64)				

Effective Date: 11/06/2025 14:20 Type: Behaviour Note

**Note Text :** Resident came nursing hub and said," someone come my bathroom and bathroom smells so bad." Writer went resident room and checked everything is clean.writer tells to the nurse and nurse gave to the PRN medication.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/05/2025 12:53 Type: Behaviour Note

**Note Text :** Lunch time resident agitated with other resident.staff redirected resident and bring in the TV area.nurse aware

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/02/2025 14:09 Type: Behaviour Note

**Note Text :** resident hardly distracted and PRN administred with effect.

Author:Paramjeet Grewal Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Effective Date: 11/02/2025 12:50 Type: Behaviour Note

**Note Text :** during shift noticed resident was keep saying i will not let housekeeping lady enter in my washroom because she is not going there to cleaning, she is going there to "poop". she is very stupid lady, nonsense, shame on her because she is keep eating food that's why she is so big and after she is keep pooping in my washroom. For god sake nobody can enter in my room in the future, if somebody enter i will do something to make them run. writer sat with resident to distract her but resident did not stop. after writer gave her space, checked after 5 minutes she was quiet. there is no other concern noticed.

Author:Manpreet Deol Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:  
User: Ayaan Esmail

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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

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Resident Name :	Pardhan, Zetun (SL7-2024)	Location :	SL4 1 South 152 1	Admission Date :	05/06/2024
Medical Record #:	37463 5230	Gender :	F	Date of Birth :	11/14/1940
Physician :	Bhatia, Sumeet	Pharmacy :	CareRX SL		
Allergies :	DULoxetine, Losartan, ACE Inhibitors				
Diagnoses :	Alzheimer's disease, unspecified(G30.9), Primary generalized (osteo)arthrosis(M15.0), Other spondylosis, cervical region(M47.82), Benign hypertension(I10.0), Stroke, not specified as haemorrhage or infarction(I64), Other specified diabetes mellitus with poor control, so described(E13.64)				

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Parmar, Saroop SINGH (SL33-2020)

Location : SL4 1 North 122 1

Admission 06/04/2020

Date :

Date of Birth : 12/02/1975

Medical Record # : 97614 2421

Gender : M

Physician : Bhatia, Sumeet

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Multiple traumatic amputations, unspecified(T05.9), Pain, unspecified(R52.9), Unspecified diabetes mellitus with incipient diabetic nephropathy(E14.20)

Effective Date: 11/12/2025 21:35 Type: Behaviour Note

**Note Text :** resident refused to help for lotion .

Author:Navneet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Community #: null

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Poonawala, Karim (SL11-2024)

Location : SL4 1 East 139 1

Admission 10/17/2025

Date :

Date of Birth : 02/21/1960

Medical Record # : 25803 5680

Gender : M

Physician : Bhatia, Sumeet

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Amputation of limb(s) as the cause of abnormal reaction or later complication, without mention of misadventure at the time of the procedure (Y83.5), Type 2 diabetes mellitus with poor control, so described(E11.64), Benign hypertension(I10.0), Pyoderma gangrenosum(L88), Anaemia, unspecified(D64.9)

Effective Date: 11/29/2025 18:48 Type: Behaviour Note

**Note Text :** Resident was on his to supper when he started complaining to writer, stating, "I've been calling for an hour and no one came to help me." Writer explained to resident that at the time he started calling, all HCAs were providing showers and could not leave residents unattended in the shower room.

Writer informed colleagues that resident was upset. One coworker reported that she had already checked on the resident and provided him with juice and a warm blanket. Another coworker too reported that she went to checked on him too and told her why he's asking for juice because he didn't come for snack during the day. LPN notified.

Author:Donalyn Orenia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/23/2025 21:01 Type: Behaviour Note

**Note Text :** Resident agitated at bedtime.

Writer brought meds to bedroom along with BP machine and wound instructions. Resident looked at meds and said "You didn't bring my pain medication." Resident did not notify if he had pain prior so writer did not bring. Asked resident if he had pain, states "I always have pain at this time, give me hydromorphone and tylenol." Writer went to retrieve pain meds at care hub.

Writer returned with pain meds, writer gave meds with his juice mix - resident then asked writer to go get him an empty glass for water; writer left and retrieved him a new glass.

Writer returned for a 3rd time and resident states, "Open that drawer, those 2 creams are empty, go bring me new ones now." Writer aware resident that he cannot just keep sending writer back and forth. If he needs something to try and notify staff all at once. Also aware resident that if he has pain and wants pain meds at bedtime; he should notify nurse earlier so it can be brought together. Pain meds are as needed and writer cannot read his mind; must notify if he needs.

Resident also doesn't want writer to follow wound instructions. Raising his voice, demanding writer do what the hospital was doing (scrub with towel and warm water). Wound care was done as per wound management orders. (See wound note)

Prior to leaving room, writer aware resident that his behavior towards writer is unacceptable; advised resident to be kinder to staff.

Author:Lindsay Bernardo Nursing/Care Services - LPN

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Premji, Maleksultan (SL08-2025) Location : SL4 1 East 134 1 Admission 04/10/2025  
Medical Record # : 71503 7220 Gender : F Date :  
Physician : Bhatia, Sumeet Pharmacy : CareRX SL Date of Birth : 07/25/1939  
Allergies : No Known Allergies  
Diagnoses : Dementia in Alzheimer's disease, unspecified(F00.9), Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Other chronic pain(R52.2)

Effective Date: 11/24/2025 21:40 Type: Behaviour Note

**Note Text :** During evening care, writer noticed resident had hunged her wet pullup in shower rail to dry.Writer took the wet pullup disposed it and notified nurse in charge.

Author:Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/23/2025 23:05 Type: Behaviour Note

**Note Text :** writer do her care after prayer and she was wearing 3 under wears two regular underwear and one pull up

Author:Rose Mary Magalgalit Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/23/2025 18:51 Type: Behaviour Note

**Note Text :** After shower, resident refused to disposed of the dirty pull-up and insisted that writer leave it on the sink. Writer explained to resident that the pull up was already soiled and needed to be discarded. Resident appeared slightly upset. LPN notified.

Author:Donalyn Orencia Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Somers, Laura (SL11-2023)	Location :	SL4 1 North 120 1	Admission Date :	07/14/2023
Medical Record # :	87407 8971	Gender :	F	Date of Birth :	02/14/1945
Physician :	Ozoka, Nkechi	Pharmacy :	CareRX SL		
Allergies :	Indomethacin, Liver				
Diagnoses :	Tendency to fall, not elsewhere classified(R29.6), Rheumatoid arthritis, unspecified(M06.9), Vascular dementia, unspecified(F01.9), Depressive episode, unspecified(F32.9), Osteoporosis, unspecified(M81.9), Atrial fibrillation, unspecified(I48.90), Presence of cardiac pacemaker(Z95.00), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Benign hypertension(I10.0), Anaemia, unspecified (D64.9), Alcohol involvement, not otherwise specified(Y91.9), Osteoporosis of disuse with pathological fracture, unspecified site(M80.29), Atherosclerotic heart disease of native coronary artery(I25.10)				

Effective Date: 11/28/2025 20:39 Type: Behaviour Note

**Note Text :** Resident refused to come in the dinning for supper ,meal tray provided in room ate 40 percent of her meal. will continue to monitor

Author:Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/18/2025 15:01 Type: Behaviour Note

**Note Text :** Resident was offered by the writer to go to the toiled at around 14:25 and 14:57 and both time resident refused stated "No I'm good".

Resident refused to go eat for lunch. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/17/2025 15:02 Type: Behaviour Note

**Note Text :** Resident refused the writer 2times at around 14:28 and 14:54 to go to the washroom and be change, stated "I'm good I don't need to".

Resident refused lunch and drink only liquid when writer went. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/16/2025 14:59 Type: Behaviour Note

**Note Text :** Resident refused to the writer 2times to be toiled at around 14:26 and 14:54 stated "I'm good I'm dry". Resident refused to go for lunch. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Somers, Laura (SL11-2023) Location : SL4 1 North 120 1 Admission 07/14/2023  
Medical Record # : 87407 8971 Gender : F Date :  
Physician : Ozoka, Nkechi Pharmacy : CareRX SL Date of Birth : 02/14/1945  
Allergies : Indomethacin, Liver  
Diagnoses : Tendency to fall, not elsewhere classified(R29.6), Rheumatoid arthritis, unspecified(M06.9), Vascular dementia, unspecified(F01.9), Depressive episode, unspecified(F32.9), Osteoporosis, unspecified(M81.9), Atrial fibrillation, unspecified(I48.90), Presence of cardiac pacemaker(Z95.00), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Benign hypertension(I10.0), Anaemia, unspecified (D64.9), Alcohol involvement, not otherwise specified(Y91.9), Osteoporosis of disuse with pathological fracture, unspecified site(M80.29), Atherosclerotic heart disease of native coronary artery(I25.10)

Effective Date: 11/15/2025 15:06 Type: Behaviour Note

**Note Text :** Writer went to the residents room offered to be toileted and be change but resident refused 2times at around 14:20 and 14:57 stated "I don't need to go".  
Resident refused lunch. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/14/2025 14:48 Type: Behaviour Note

**Note Text :** Resident refused to the writer 2times when asked and offered to go to the toilet and be change at around 14:25 and 14:45, stated "I'm good I'm dry".  
Resident refused lunch when asked 2times. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/12/2025 18:36 Type: Behaviour Note

**Note Text :** Resident refused oral care. Nurse notified.

Author:Navneet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/11/2025 15:02 Type: Behaviour Note

**Note Text :** Resident refused to be change and go to the toilet when writer offered at around 14:51 and stated "I'm good I went already".  
Resident refused for lunch. Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Somers, Laura (SL11-2023) Location : SL4 1 North 120 1 Admission 07/14/2023  
Medical Record # : 87407 8971 Gender : F Date :  
Physician : Ozoka, Nkechi Pharmacy : CareRX SL Date of Birth : 02/14/1945  
Allergies : Indomethacin, Liver  
Diagnoses : Tendency to fall, not elsewhere classified(R29.6), Rheumatoid arthritis, unspecified(M06.9), Vascular dementia, unspecified(F01.9), Depressive episode, unspecified(F32.9), Osteoporosis, unspecified(M81.9), Atrial fibrillation, unspecified(I48.90), Presence of cardiac pacemaker(Z95.00), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Benign hypertension(I10.0), Anaemia, unspecified (D64.9), Alcohol involvement, not otherwise specified(Y91.9), Osteoporosis of disuse with pathological fracture, unspecified site(M80.29), Atherosclerotic heart disease of native coronary artery(I25.10)

Effective Date: 11/10/2025 14:51 Type: Behaviour Note

**Note Text :** Writer went to the residents room and asked if resident can go to the toilet and need to be changed pads and resident refused and stated "I don't need to go I'm fine". Nurse notified.

Author:May Ann Pervandos Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/08/2025 14:50 Type: Behaviour Note

**Note Text :** writer enter the resident room and resident said right away " why are you wearing that stupid orange shirt". writer answer" why what's wrong with this shirt?. resident said " you guys need to wear puppy for the remembrance day" writer said " we can wear on Tuesday because that's the remembrance day". resident answer you need to wear it today till Tuesday, but the problem is no one is giving puppy here". writer re-direct resident but still upset.

resident refused to come for breakfast and lunch, refused to changed her pull-up at 1500. LPN notified.

Author:Chona Lacdao Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/07/2025 15:10 Type: Behaviour Note

**Note Text :** Resident refused to change her pull up resident stated,"I don't need to change it it's OK". LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/02/2025 23:23 Type: Behaviour Note

**Note Text :** Resident refused supper, remained in room during supper .lpn notified

Author:Ruth Kihiu Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Somers, Laura (SL11-2023)	Location :	SL4 1 North 120 1	Admission	07/14/2023
Medical Record # :	87407 8971	Gender :	F	Date :	
Physician :	Ozoka, Nkechi	Pharmacy :	CareRX SL	Date of Birth :	02/14/1945
Allergies :	Indomethacin, Liver				
Diagnoses :	Tendency to fall, not elsewhere classified(R29.6), Rheumatoid arthritis, unspecified(M06.9), Vascular dementia, unspecified(F01.9), Depressive episode, unspecified(F32.9), Osteoporosis, unspecified(M81.9), Atrial fibrillation, unspecified(I48.90), Presence of cardiac pacemaker(Z95.00), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Benign hypertension(I10.0), Anaemia, unspecified (D64.9), Alcohol involvement, not otherwise specified(Y91.9), Osteoporosis of disuse with pathological fracture, unspecified site(M80.29), Atherosclerotic heart disease of native coronary artery(I25.10)				

Effective Date: 11/01/2025 14:20 Type: Behaviour Note

**Note Text :** Resident refused to go for lunch and refused to change pull-up around 14:00 .nurse aware.

Author:Rupinder Mahey Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

**Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All**

Resident Name : Taneja, Krishna (SL06-2025)

Location : SL4 2 East 239 1

Admission 03/14/2025

Date :

Date of Birth : 01/03/1945

Medical Record # : 16094 2500

Gender : M

Physician : Ozoka, Nkechi

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Benign hypertension(I10.0), Unspecified dementia(F03), Parkinson's disease(G20)

Effective Date: 11/22/2025 23:06 Type: Behaviour Note

**Note Text :** when writer started to gave shower, resident looked calm but suddenly during shower, resident started screaming and tried to hit writer. informed to LPN.

Author:Daljeet Kaur Nursing/Care Services - HCA

Signature: \_\_\_\_\_

Effective Date: 11/05/2025 15:22 Type: Behaviour Note

**Note Text :** Writer asked resident to shaved his beard and resident refused and during the shower resident start yelling and don't want to wash his hair. Nurse on duty was notified.

Author:Bhautik Gondaliya Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

**Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All**

Resident Name : Topiwala, Nirmala (SL10-2024)

Location : SL4 1 South 154 1

Admission 06/11/2024

Date :

Date of Birth : 07/25/1939

Medical Record # : 15967 8661

Gender : F

Physician : Ozoka, Nkechi

Pharmacy : CareRX SL

Allergies : No Known Allergies

Diagnoses : Type 2 diabetes mellitus with other specified complication, not elsewhere classified(E11.68), Depressive episode, unspecified(F32.9), Anxiety disorder, unspecified(F41.9), Hypothyroidism, unspecified(E03.9), Benign hypertension(I10.0), Irritable bowel syndrome with mixed bowel habits [IBS-M](K58.3)

Effective Date: 11/17/2025 21:28 Type: Behaviour Note

**Note Text :** writer went in her room to remove her knee brace but resident took it and kept it .

Author:Rose Mary Magalgalit Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Velji, Roshan (SL29-2024)

Location : SL4 2 East 235 1

Admission 06/20/2025

Date :

Date of Birth : 04/03/1934

Medical Record # : 68607 8710

Gender : F

Physician : Ozoka, Nkechi

Pharmacy : CareRX SL

Allergies : Aspirin, Codeine, Penicillin

Diagnoses : Other specified diabetes mellitus with other specified complication, not elsewhere classified(E13.68), Primary generalized (osteo)arthrosis (M15.0), Benign hypertension(I10.0), Other glaucoma(H40.8), Chronic kidney disease, unspecified(N18.9), Varicose veins of other specified sites(I86.8), Gout, unspecified, other site(M10.98), Hypothyroidism, unspecified(E03.9), Bilateral inguinal hernia, without obstruction or gangrene(K40.2)

Effective Date: 11/13/2025 12:49 Type: Behaviour Note

**Note Text :** Resident refused lunch. Nurse on duty aware.

Author:Paulina Jessa Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Virani, Azim (SL57-2020) Location : SL4 1 East 135 1 Admission 09/09/2021  
Medical Record # : 21446 6280 Gender : M Date :  
Physician : Ozoka, Nkechi Pharmacy : CareRX SL Date of Birth : 03/31/1952  
Allergies : No Known Allergies  
Diagnoses : Parkinsonism in diseases classified elsewhere(G22), Depressive episode, unspecified(F32.9), Disorders of initiating and maintaining sleep [insomnias](G47.0), Hyperplasia of prostate(N40), Degeneration of macula and posterior pole(H35.3), Vitamin B12 deficiency anaemia, unspecified(D51.9)

Effective Date: 11/30/2025 14:54 Type: Behaviour Note

**Note Text :** Writer had breakfast, refused lunch. Writer assisted resident for walking program. Resident refused to changed brief, toileting. LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/28/2025 14:56 Type: Behaviour Note

**Note Text :** writer hourly checks done,Resident refused to changed brief, toileting, writer approached couple of times.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/24/2025 15:16 Type: Behaviour Note

**Note Text :** Resident refused to changed brief, and resident stated," it's dry i don't want to change it". LPN notified.

Author:Harpinder Gill Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/14/2025 14:50 Type: Behaviour Note

**Note Text :** at 1500hours writer ask resident i will help you change pull up, but resident refuse and said" i will go washroom in the evening not now". no other concern noticed.

Author:Manpreet Deol Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

Effective Date: 11/11/2025 15:06 Type: Behaviour Note

**Note Text :** at 1500hours writer asked resident if i can help you with change brief,but resident refuse to go washroom."resident stated i do not want to go washroom, i will go in the evening". no other concern noticed.

Community #: null  
Date: Dec 3, 2025  
Time: 13:34:32 MT

Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\*

Community Code:  
User: Ayaan Esmail

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Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

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Resident Name : Virani, Azim (SL57-2020) Location : SL4 1 East 135 1 Admission 09/09/2021  
Medical Record # : 21446 6280 Gender : M Date :  
Physician : Ozoka, Nkechi Pharmacy : CareRX SL Date of Birth : 03/31/1952  
Allergies : No Known Allergies  
Diagnoses : Parkinsonism in diseases classified elsewhere(G22), Depressive episode, unspecified(F32.9), Disorders of initiating and maintaining sleep [insomnias](G47.0), Hyperplasia of prostate(N40), Degeneration of macula and posterior pole(H35.3), Vitamin B12 deficiency anaemia, unspecified(D51.9)

Author:Manpreet Deol Nursing/Care Services - Health Care Aide

Signature: \_\_\_\_\_

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Effective Date: 11/08/2025 20:52 Type: Behaviour Note

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**Note Text :** It was not resident's shower day but he insisted that he must have shower before he would go for supper. Writer assisted him in taking shower. Nurse was notified.

Author:Charles Anowai

Signature: \_\_\_\_\_

Community #: null

**Multi Generational Housing and Community Center -  
Calgary ALF  
Progress Notes \*NEW\***

Community Code:

Date: Dec 3, 2025

User: Ayaan Esmail

Time: 13:34:32 MT

**Primary Physician: All Progress Note Type: Behaviour Note Effective Date Range: 11/01/2025 to 11/30/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All**

Resident Name :	Walji, Parin (SL13-2022)	Location :	Admission	10/21/2022
Medical Record # :	72477 0921	Gender :	Date :	
Physician :	Virjee, Farhaad	Pharmacy :	Date of Birth :	02/10/1942
Allergies :	COVID-19 (mRNA) Vaccine, Keflex			
Diagnoses :	Benign hypertension(I10.0), Chronic obstructive pulmonary disease, unspecified(J44.9), Stroke, not specified as haemorrhage or infarction (I64), Sick sinus syndrome(I49.5), Atrial fibrillation, unspecified(I48.90), Hyperlipidaemia, unspecified(E78.5)			

Effective Date: 11/11/2025 06:48 Type: Behaviour Note

**Note Text :** Resident was confused and calling the staff throughout the shift, asking to make the bed straight. Slept after 0630. Will keep monitoring and endorse to day nurse.

Author:Dilip Bhandary Nursing/Care Services - LPN

Signature: \_\_\_\_\_