

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Bernatchez, Fernand (922121005521)	Location :	3 606 B	Admission Date :	04/11/2025
Medical Record # :	6477 412 537JK	Gender :	M	Date of Birth :	12/28/1941
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Unspecified dementia(F03), Atherosclerotic heart disease of native coronary artery(I25.10), Type 2 diabetes mellitus without (mention of) complications(E11.9), Unspecified fracture of neck of femur, closed(S72.090), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Gout, unspecified, unspecified site(M10.99), Hyperplasia of prostate(N40), Chronic kidney disease, unspecified(N18.9), Depressive episode, unspecified(F32.9), Lipid storage disorder, unspecified(E75.6), Retention of urine(R33), Need for assistance due to reduced mobility(Z74.0), Resistance to vancomycin(U83.0), Muscle wasting and atrophy, not elsewhere classified, other site(M62.58)				

Effective Date: 12/04/2025 20:06 Type: Behaviour Note

**Behaviour Displayed :** Resident seen by 6 hall exit door asking writer if he can go to his car so he can go to the store. Writer had a conversation with him regarding safety.

**Intervention :** Resident was easily redirected from the door and back into his room. safety checks in place.

**Time, Frequency and # of Staff :** 1900hrs

**Evaluation of Intervention :** Resident is forgetful and is unaware of his limitations at times. He thinks his car is always in the back parking lot and that he has to run errands daily for his wife.

**Resident Response :**

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 14:10 Type: Behaviour Note

**Behaviour Displayed :**

**Intervention :** Oncoming staff made aware.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 14:06 Type: Behaviour Note

**Behaviour Displayed :** At approx 1350 resident was seen by PSW Kelly Preston going out the 6 hall exit doors. He was being let out by a student. The PSW was coming inside and seen the student was holding the door open for Fern to go outside.

**Intervention :** PSW redirected resident back inside with much encouragement.

**Time, Frequency and # of Staff :** One staff.

**Evaluation of Intervention :** Effective. Resident did come back inside but is fixated on going out to find his car.

**Resident Response :** Resident is currently sitting in his chair in 6 hall in front of dinning room B. Safety checks in place.

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

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User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Bernatchez, Fernand (922121005521) Location : 3 606 B Admission Date : 04/11/2025  
Medical Record # : 6477 412 537JK Gender : M Date of Birth : 12/28/1941  
Physician : McLean, Michael Pharmacy : MediSystem London IMM  
Allergies : No Known Allergies  
Diagnoses : Unspecified dementia(F03), Atherosclerotic heart disease of native coronary artery(I25.10), Type 2 diabetes mellitus without (mention of) complications(E11.9), Unspecified fracture of neck of femur, closed(S72.090), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Gout, unspecified, unspecified site(M10.99), Hyperplasia of prostate(N40), Chronic kidney disease, unspecified(N18.9), Depressive episode, unspecified(F32.9), Lipid storage disorder, unspecified(E75.6), Retention of urine(R33), Need for assistance due to reduced mobility(Z74.0), Resistance to vancomycin(U83.0), Muscle wasting and atrophy, not elsewhere classified, other site(M62.58)

Effective Date: 12/04/2025 13:57 Type: Behaviour Note

**Behaviour Displayed :** Resident was looking for his care this afternoon before lunch. He was at 6 hall exit doors trying to get out.

**Intervention :** Writer approached him and asked what he needed. He said he needed to get to his car to work on it. Writer explained i made lunch for him if he wanted to have something to eat first.

**Time, Frequency and # of Staff :** One staff

**Evaluation of Intervention :** Effective. Resident went to the dining room for lunch, ate well then was brought back to his room by writer and transferred to bed. He seemed to forget about his car and was happy to lay down.

**Resident Response :**

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 19:41 Type: Behaviour Note

**Behaviour Displayed :** Resident was up in wheelchair for supper in dining room. Good food and fluid intake

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 14:05 Type: Behaviour Note

**Behaviour Displayed :** A BSO-DOS was initiated for November 25–29 to better capture and document the resident's expressions and behaviours. The BSO team has reviewed DOS.BSO-DOS reveals that resident is sleeping an average of 10.4 hrs per day and is awake and calm an average of 12.5 hrs per day.During the 5 day observation period resident exhibited motor expressions of trying to leave an average of 1 hr per day.BSO-DOS placed in physicians binder for review.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Kim Clifford Nursing - PSW [e-SIGNED]

Signature: \_\_\_\_\_

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User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Bernatchez, Fernand (922121005521)	Location :	3 606 B	Admission Date :	04/11/2025
Medical Record # :	6477 412 537JK	Gender :	M	Date of Birth :	12/28/1941
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Unspecified dementia(F03), Atherosclerotic heart disease of native coronary artery(I25.10), Type 2 diabetes mellitus without (mention of) complications(E11.9), Unspecified fracture of neck of femur, closed(S72.090), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Gout, unspecified, unspecified site(M10.99), Hyperplasia of prostate(N40), Chronic kidney disease, unspecified(N18.9), Depressive episode, unspecified(F32.9), Lipid storage disorder, unspecified(E75.6), Retention of urine(R33), Need for assistance due to reduced mobility(Z74.0), Resistance to vancomycin(U83.0), Muscle wasting and atrophy, not elsewhere classified, other site(M62.58)				

Effective Date: 12/01/2025 13:20 Type: Behaviour Note

**Behaviour Displayed :** Resident refused to change his top but changed his pants. He refused to come to the dining room for meals. He stated he did not feel like coming.

**Intervention :** Resident provided meals in his room and he ate 100%.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author: Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

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Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Berrios, Cecilia (922121005559)	Location :	4 312 B	Admission Date :	10/06/2025
Medical Record # :	9420 230 923CN	Gender :	F	Date of Birth :	12/02/1959
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	carBAMazepine				
Diagnoses :	Epilepsy, unspecified, not stated as intractable(G40.90), Schizoaffective disorder, unspecified(F25.9), Other specified disorders of brain (G93.88), Ganglion, shoulder region(M67.41), Other specified arthritis, lower leg(M13.86), Spondylosis, unspecified, lumbar region(M47.96), Osteoporosis, unspecified(M81.9), Blindness, binocular(H54.0)				

Effective Date: 12/04/2025 21:39 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift. Wearing her compression stockings and used her exercise machine for about an hour. No concerns noted.

**Intervention :** Resident was toileted five times.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident wearing her pajamas and sleeping at this time. Phone in place beside her pillow with the ringer turned on.

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 21:40 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift, but when writer followed up on her pain level after administering prn Tylenol at HS, resident stated she wanted another Tylenol. Resident insisted that writer only gave her 1 Tylenol (325mg). Writer explained that she did have 2 and she will need to wait to have more. Resident agreed to this, then asked to be toileted. No other concerns noted.

**Intervention :** Resident was toileted six times.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Dressed in her pajamas and lying quietly in bed watching videos on her computer. Phone in place beside her pillow with the ringer turned on.

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 20:31 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift. No concerns noted. Resident did not wish to do her exercises this evening.

**Intervention :** Resident was toileted four times as of 2030, but resident is asking to be toileted again at this time.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Dressed in her pajamas and lying quietly in bed at this time. Phone in place beside her pillow with the ringer turned on. Resident also wearing her compression stockings at this time, stating that she doesn't want to remove them right now.

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

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Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Berrios, Cecilia (922121005559)

Location : 4 312 B

Admission Date :

10/06/2025

Medical Record # : 9420 230 923CN

Gender : F

Date of Birth : 12/02/1959

Physician : McLean, Michael

Pharmacy : MediSystem London IMM

Allergies : carBAMazepine

Diagnoses : Epilepsy, unspecified, not stated as intractable(G40.90), Schizoaffective disorder, unspecified(F25.9), Other specified disorders of brain (G93.88), Ganglion, shoulder region(M67.41), Other specified arthritis, lower leg(M13.86), Spondylosis, unspecified, lumbar region(M47.96), Osteoporosis, unspecified(M81.9), Blindness, binocular(H54.0)

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Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Claveau, Claude (922121005485)	Location :	5 401 B	Admission Date :	11/14/2024
Medical Record # :	9735 751 985TL	Gender :	M	Date of Birth :	02/20/1964
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Unspecified dementia(F03), Parkinson's disease(G20), Orthostatic hypotension(I95.1), Cerebral palsy, unspecified(G80.9), Unspecified injury of head(S09.9)				

Effective Date: 12/01/2025 21:16 Type: Behaviour Note

**Behaviour Displayed :** Resident accepted care throughout the shift with no issues but at HS rounds he did not want to wear a Tshirt after the one he was removed was wet.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

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User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Countryman, Edward (922121005465)	Location :	5 408 B	Admission Date :	09/05/2024
Medical Record # :	3552 073 490YK	Gender :	M	Date of Birth :	06/16/1940
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Cipro				
Diagnoses :	Unspecified dementia(F03), Atherosclerotic heart disease of native coronary artery(I25.10), Chronic obstructive pulmonary disease, unspecified(J44.9), Benign hypertension(I10.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Anaemia, unspecified (D64.9), Cataract, unspecified(H26.9), Atrial fibrillation, unspecified(I48.90), Primary generalized (osteo)arthrosis(M15.0), Emphysema, unspecified(J43.9), Angiodysplasia of colon without bleeding(K55.21), Intercostal neuropathy(G58.0), Cardiovascular disease, unspecified (I51.6), Pulmonary embolism without mention of acute cor pulmonale(I26.9), Pneumonia, unspecified(J18.9), Cyst of pancreas(K86.2), Fracture of shaft of tibia with or without fibula, open(S82.201), Phlebitis and thrombophlebitis of other deep vessels of lower extremities(I80.2), Arteritis, unspecified(I77.6), Polymyalgia rheumatica(M35.3), Giant cell arteritis with polymyalgia rheumatica(M31.5), Fracture of rib, closed(S22.300), Fracture of spine, level unspecified, closed(T08.0), Respiratory failure, unspecified, type I [hypoxic](J96.90), Thrombocytopenia, unspecified(D69.6), Disorder of white blood cells, unspecified(D72.9)				

Effective Date: 12/02/2025 13:14 Type: Behaviour Note

**Behaviour Displayed :** Resident refused 0800 medications this shift despite encouragement and health teaching regarding the importance of the medications. He just stated, " No, I don't want those, take them away. I am ok."

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Brittnay Jones Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 20:55 Type: Behaviour Note

**Behaviour Displayed :** Resident was received sleeping in his bed. Around supper time he wanted to get up in his chair. Has been quiet and calm all shift. No complaints of pain or discomfort. Asked if he wanted to go back to his bed but he said he isn't tired and wants to stay up in his chair.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

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Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Di Leva, Jacques (000000004430)	Location :	3 308 A	Admission Date :	05/27/2021
Medical Record # :	3497 846 075YJ	Gender :	M	Date of Birth :	02/07/1947
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Depressive episode, unspecified(F32.9), Hyperlipidaemia, unspecified(E78.5), Constipation(K59.0), Unspecified diabetes mellitus with poor control, so described(E14.64), Hemiplegia of unspecified type of dominant side(G81.90), Dysphasia and aphasia(R47.0), Personal history of COVID-19(U07.5)				

Effective Date: 12/02/2025 21:46 Type: Behaviour Note

**Behaviour Displayed :** The resident refused all care this shift despite multiple approaches including monthly vitals check.

**Intervention :** Re- approached, health education given.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :** Ineffective.

**Resident Response :** Still refused.

Author: FEBY MURUPPEL THADATHIL VARUGHESE [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 13:08 Type: Behaviour Note

**Behaviour Displayed :** Resident accepted care this shift. No concerns

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author: Saraswati Chhetri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 19:42 Type: Behaviour Note

**Behaviour Displayed :** resident quiet all shift, no behaviors reported

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author: Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

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Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Gendreau, Lawrence (922121005322)	Location :	3 601 B	Admission Date :	08/31/2022
Medical Record # :	4135 469 395XW	Gender :	M	Date of Birth :	05/21/1948
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin				
Diagnoses :	Unspecified dementia(F03), Stroke, not specified as haemorrhage or infarction(I64), Depressive episode, unspecified(F32.9), Type 2 diabetes mellitus without (mention of) complications(E11.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hyperplasia of prostate(N40), Benign hypertension(I10.0), Rotator cuff syndrome(M75.1), Lipid storage disorder, unspecified(E75.6), Transient cerebral ischaemic attack, unspecified(G45.9), Mental and behavioural disorders due to use of alcohol, withdrawal state with delirium(F10.4), Other bursal cyst, unspecified site(M71.39), Primary generalized (osteo)arthrosis(M15.0), Psychological and behavioural factors associated with disorders or diseases classified elsewhere(F54), Urinary tract infection, site not specified(N39.0), Cholecystitis, unspecified(K81.9), Other lipid storage disorders(E75.5), Duodenal ulcer, unspecified as acute or chronic, without haemorrhage or perforation(K26.9), Resistance to methicillin(U82.1), Rheumatoid bursitis(M06.2)				

Effective Date: 12/03/2025 12:14 Type: Behaviour Note

**Behaviour Displayed :**

**Intervention :** 30 min behaviour checks resolved from the care plan this shift. Safety checks were initiated on Nov. 28, 2025 after 1:1 PSW supervision was discontinued on evening shift. During the observation period resident did not display any responsive behaviours of concern. Care plan has been updated to reflect the changes. BSO team will continue to monitor.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Ksenia Tchipilko Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 20:36 Type: Behaviour Note

**Behaviour Displayed :** Received the resident sitting and watching TV in the dining hall B. Writer found the resident walking unsteady, helped the resident to go back to his room. Initially he refused to go to his room said" this is not my room".

**Intervention :** Resident was oriented to place by showing the pictures and decorations in the room. He went to bed, took all the scheduled medicine, Dinner provided at room with supervision.

**Time, Frequency and # of Staff :** 2, 15:10.

**Evaluation of Intervention :** Resident remained in the room rest of the shift.

**Resident Response :** Resident remained calm and stayed in the bed. Currently he is resting comfortably in the bed.

Author:FEBY MURUPPEL THADATHIL VARUGHESE [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 19:43 Type: Behaviour Note

**Behaviour Displayed :** No behaviors reported this shift. Resident quiet all shift, kept to self. Meal provided in room with supervision.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

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Resident Name :	Gendreau, Lawrence (922121005322)	Location :	3 601 B	Admission Date :	08/31/2022
Medical Record # :	4135 469 395XW	Gender :	M	Date of Birth :	05/21/1948
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin				
Diagnoses :	Unspecified dementia(F03), Stroke, not specified as haemorrhage or infarction(I64), Depressive episode, unspecified(F32.9), Type 2 diabetes mellitus without (mention of) complications(E11.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hyperplasia of prostate(N40), Benign hypertension(I10.0), Rotator cuff syndrome(M75.1), Lipid storage disorder, unspecified(E75.6), Transient cerebral ischaemic attack, unspecified(G45.9), Mental and behavioural disorders due to use of alcohol, withdrawal state with delirium(F10.4), Other bursal cyst, unspecified site(M71.39), Primary generalized (osteo)arthrosis(M15.0), Psychological and behavioural factors associated with disorders or diseases classified elsewhere(F54), Urinary tract infection, site not specified(N39.0), Cholecystitis, unspecified(K81.9), Other lipid storage disorders(E75.5), Duodenal ulcer, unspecified as acute or chronic, without haemorrhage or perforation(K26.9), Resistance to methicillin(U82.1), Rheumatoid bursitis(M06.2)				

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 12:46 Type: Behaviour Note

**Behaviour Displayed :** A trial period without 1:1 supervision was initiated for the resident on the evening shift of November 28, 2025-December 1, 2025. A 72-hour follow-up review was completed, during which no expressions of concern or responsive behaviours were observed. Based on this review, the resident's 1:1 supervision has been discontinued. The BSO team recommends continuing to follow all current interventions and strategies outlined in the resident's care plan. The resident will remain on 30-minute safety checks for ongoing monitoring. BSO will continue to monitor.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Kim Clifford Nursing - PSW [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 05:27 Type: Behaviour Note

**Behaviour Displayed :** 30 minutes safety checks ongoing and maintained this shift. Resident slept good, no concerns with safety/behavior. care provided.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

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Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Gervais, Helen (922121005512)	Location : 3 310 A	Admission Date :	03/03/2025
Medical Record # : 8509 605 476AF	Gender : F	Date of Birth : 05/16/1935	
Physician : Chand, Pavaneet	Pharmacy : MediSystem London IMM		
Allergies : No Known Allergies			
Diagnoses : Rheumatoid arthritis, unspecified(M06.9), Anaemia, unspecified(D64.9), Primary generalized (osteo)arthrosis(M15.0), Hypothyroidism, unspecified(E03.9)			

Effective Date: 12/04/2025 13:34 Type: Behaviour Note

**Behaviour Displayed :**

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Care was provided this shift with some encouragement. She refused to get out of bed and took her meals in her room.

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 05:56 Type: Behaviour Note

**Behaviour Displayed :** Resident refused all care this shift.

**Intervention:**

**Time, Frequency and # of Staff:** 2 staff,

**Evaluation of Intervention:** ineffective.

**Resident Response:** Resident refused

**Intervention :** She was approached on 3 different times by PSW. This writer went to her room to attempt persuading her once she was alerted by PSW that resident refused care, but she was met asleep.

**Time, Frequency and # of Staff :** both at first and last round of care, 2 staff.

**Evaluation of Intervention :** Resident continued to refuse care.

**Resident Response :** Resident said to PSW, "Am good, cover me up repeatedly."

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 21:17 Type: Behaviour Note

**Behaviour Displayed :** Writer notified by Abigail K that resident refused all care this shift.

**Intervention :** Resident was approached four times this shift with no success. Resident was verbally responsive towards staff when asked to have care provided on her. She stated " What are you guys stupid, if i was wet or full of crap I would let you know".

Health teaching provided

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :** unable to provided care, resident refused despite multiple attempts

**Resident Response :**

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

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Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Gervais, Helen (922121005512)	Location :	3 310 A	Admission Date :	03/03/2025
Medical Record # :	8509 605 476AF	Gender :	F	Date of Birth :	05/16/1935
Physician :	Chand, Pavaneet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Rheumatoid arthritis, unspecified(M06.9), Anaemia, unspecified(D64.9), Primary generalized (osteo)arthrosis(M15.0), Hypothyroidism, unspecified(E03.9)				

Effective Date: 12/03/2025 12:37 Type: Behaviour Note

**Behaviour Displayed :**

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident provided care this shift with some encouragement. Her mattress cover was also changed due to it being soaked with urine.

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 05:48 Type: Behaviour Note

**Behaviour Displayed :** Resident refused last round care. She accepted care during first round.

**Intervention :** PSW went to provide care earlier this morning, but resident refused.

**Time, Frequency and # of Staff :** 2 staff,

**Evaluation of Intervention :** ineffective.

**Resident Response :** Resident refused.

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 21:50 Type: Behaviour Note

**Behaviour Displayed :** Resident refused all care this shift despite multiple attempts.

**Intervention :** Re-approached.

**Time, Frequency and # of Staff :** Ineffective.

**Evaluation of Intervention :**

**Resident Response :**

Author:FEBY MURUPPEL THADATHIL VARUGHESE [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 13:52 Type: Behaviour Note

**Behaviour Displayed :** Resident accepted care this shift.

**Intervention :**

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Gervais, Helen (922121005512)

Location : 3 310 A

Admission Date :

03/03/2025

Medical Record # : 8509 605 476AF

Gender : F

Date of Birth : 05/16/1935

Physician : Chand, Pavaneet

Pharmacy : MediSystem London IMM

Allergies : No Known Allergies

Diagnoses : Rheumatoid arthritis, unspecified(M06.9), Anaemia, unspecified(D64.9), Primary generalized (osteo)arthrosis(M15.0), Hypothyroidism, unspecified(E03.9)

Time, Frequency and # of Staff :

Evaluation of Intervention :

Resident Response :

Author:Saraswati Chhetri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 05:27 Type: Behaviour Note

**Behaviour Displayed :** Resident refused care on both rounds this shift.

**Intervention :** Resident was approached 3 times on both rounds, and encouraged without effect.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :** Ineffective.

**Resident Response :** Resident refused care despite of interventions and encouragement.

Author:Chelsea Ndlovu Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Kafi Almaout, Hekmat (922121005472)	Location :	5 405 A	Admission Date :	10/01/2024
Medical Record # :	5735 656 166TT	Gender :	M	Date of Birth :	02/02/1934
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Congestive heart failure(I50.0), Atherosclerotic heart disease of native coronary artery(I25.10), Type 2 diabetes mellitus without (mention of complications(E11.9), Anaemia, unspecified(D64.9), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Primary generalized (osteo)arthrosis(M15.0), Osteoporosis, unspecified(M81.9), Other forms of scoliosis, unspecified site(M41.89), Other and unspecified kyphosis, unspecified site(M40.29), Aortic (valve) insufficiency(I35.1), Cardiovascular disease, unspecified(I51.6)				

Effective Date: 12/03/2025 12:46 Type: Behaviour Note

**Behaviour Displayed :** Physical aggression on 10/10/25 reviewed. No other incident reported. The care plan has been resolved.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Marie Jadraque Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 13:25 Type: Behaviour Note

**Behaviour Displayed :** Resident refused 0800 medications and blood glucose this morning. Agitated with staff for re-approaches. No success despite encouragement and health teaching regarding the importance of medications and diabetes monitoring.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Brittnay Jones Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 20:44 Type: Behaviour Note

**Behaviour Displayed :** Resident refused care at the beginning of the shift yelling at staff to go away and leave him alone.

**Intervention :** Re-approached with different staff.

**Time, Frequency and # of Staff :** 2 staff, 1600hrs.

**Evaluation of Intervention :** Resident was more receptive and accepted care after he calmed down.

**Resident Response :** Resident accepted care, did not yell at staff after first out burst.

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Karatzias, Peter (922121005487)	Location :	2 212 A	Admission Date :	11/19/2024
Medical Record # :	8909 548 516PC	Gender :	M	Date of Birth :	04/24/1938
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Need for assistance due to reduced mobility(Z74.0), Bipolar affective disorder, unspecified(F31.9), Schizophrenia, unspecified(F20.9), Benign hypertension(I10.0), Primary generalized (osteo)arthrosis(M15.0), Unspecified dementia(F03), Pure hypercholesterolaemia(E78.0), Atrial fibrillation, unspecified(I48.90), Other hypertrophic osteoarthropathy, other site(M89.48), Anaemia, unspecified(D64.9), Embolism and thrombosis of other specified veins(I82.8), Resistance to methicillin(U82.1), Cystitis, unspecified(N30.9), Pneumonia, unspecified(J18.9), Acute cystitis(N30.0)				

Effective Date: 12/04/2025 20:58 Type: Behaviour Note

**Behaviour Displayed :** BSO/DOS tracking for physical expressions towards another resident. Resident had a quiet evening, spent time before supper pacing the halls. Resident ate supper, and crawled into bed around 1830h. No concerning expressions or behaviours observed or reported.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Yeastin Rashid Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 12:04 Type: Behaviour Note

**Behaviour Displayed :** BSO/DOS tracking due to physical expression towards another resident. No further behaviours noted or reported so far this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Angelique Uwayirege Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 05:29 Type: Behaviour Note

**Behaviour Displayed :** BSO/DOS tracking due to physical expression towards another resident on Dec. 1st. is ongoing and maintained this shift. No concerns to report this shift. He stayed in his bed sleeping through the night.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Karatzias, Peter (922121005487)

Location : 2 212 A

Admission Date :

11/19/2024

Medical Record # : 8909 548 516PC

Gender : M

Date of Birth : 04/24/1938

Physician : Chand, Pavanjeet

Pharmacy : MediSystem London IMM

Allergies : No Known Allergies

Diagnoses : Need for assistance due to reduced mobility(Z74.0), Bipolar affective disorder, unspecified(F31.9), Schizophrenia, unspecified(F20.9), Benign hypertension(I10.0), Primary generalized (osteo)arthrosis(M15.0), Unspecified dementia(F03), Pure hypercholesterolaemia(E78.0), Atrial fibrillation, unspecified(I48.90), Other hypertrophic osteoarthropathy, other site(M89.48), Anaemia, unspecified(D64.9), Embolism and thrombosis of other specified veins(I82.8), Resistance to methicillin(U82.1), Cystitis, unspecified(N30.9), Pneumonia, unspecified(J18.9), Acute cystitis(N30.0)

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 19:13 Type: Behaviour Note

**Behaviour Displayed :** BSO/DOS tracking due to physical expression towards another resident. Resident had no behaviour issue during evening shifts.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Manju Neopaney Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 12:37 Type: Behaviour Note

**Behaviour Displayed :** BSO/DOS tracking due to physical expression towards another resident. No further behaviours noted or reported this shift.

**Intervention :** No intervention needed , resident calm all shift

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Angelique Uwayirege Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 05:50 Type: Behaviour Note

LATE ENTRY

**Behaviour Displayed :** BSO/DOS tracking due to physical expression towards another resident on Dec. 1st. is ongoing and maintained this shift. No concerns to report this shift. He stayed in his bed sleeping through the night.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Karatzias, Peter (922121005487)

Location : 2 212 A

Admission Date :

11/19/2024

Medical Record # : 8909 548 516PC

Gender : M

Date of Birth : 04/24/1938

Physician : Chand, Pavanjeet

Pharmacy : MediSystem London IMM

Allergies : No Known Allergies

Diagnoses : Need for assistance due to reduced mobility(Z74.0), Bipolar affective disorder, unspecified(F31.9), Schizophrenia, unspecified(F20.9), Benign hypertension(I10.0), Primary generalized (osteo)arthrosis(M15.0), Unspecified dementia(F03), Pure hypercholesterolaemia(E78.0), Atrial fibrillation, unspecified(I48.90), Other hypertrophic osteoarthropathy, other site(M89.48), Anaemia, unspecified(D64.9), Embolism and thrombosis of other specified veins(I82.8), Resistance to methicillin(U82.1), Cystitis, unspecified(N30.9), Pneumonia, unspecified(J18.9), Acute cystitis(N30.0)

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 19:29 Type: Behaviour Note

**Behaviour Displayed :** Resident was calm and cooperative. Resident got up for supper and was walking back and forth on the hallways resident had no behaviour issue during evening shifts.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Manju Neopaney Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 18:59 Type: Behaviour Note

LATE ENTRY

**Behaviour Displayed :** Resident had no unusual behaviour in the evening shifts.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Manju Neopaney Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 13:46 Type: Behaviour Note

LATE ENTRY

**Behaviour Displayed :** Resident was calm and cooperative on this shift. No behavioural concern noted in this shift.

**Intervention :** Resident on safety check, BSo monitoring completed for this shift.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Subeksha Giri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Karatzias, Peter (922121005487)	Location :	2 212 A	Admission Date :	11/19/2024
Medical Record # :	8909 548 516PC	Gender :	M	Date of Birth :	04/24/1938
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Need for assistance due to reduced mobility(Z74.0), Bipolar affective disorder, unspecified(F31.9), Schizophrenia, unspecified(F20.9), Benign hypertension(I10.0), Primary generalized (osteo)arthrosis(M15.0), Unspecified dementia(F03), Pure hypercholesterolaemia(E78.0), Atrial fibrillation, unspecified(I48.90), Other hypertrophic osteoarthropathy, other site(M89.48), Anaemia, unspecified(D64.9), Embolism and thrombosis of other specified veins(I82.8), Resistance to methicillin(U82.1), Cystitis, unspecified(N30.9), Pneumonia, unspecified(J18.9), Acute cystitis(N30.0)				

Effective Date: 12/02/2025 13:20 Type: Behaviour Note

**Behaviour Displayed :** Resident was calm and cooperative on this shift. No behavioural concern noted in this shift.

**Intervention :** Resident on safety check, BSo monitoring completed for this shift.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident had no concern with expression on this shift, resident was cooperative to care and scheduled meds.

Author:Subeksha Giri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 05:37 Type: Behaviour Note

**Behaviour Displayed :** No concerns with expressions this shift, resident slept all shift, no signs of pain/discomfort observed at the time of assessment.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Chelsea Ndlovu Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 19:02 Type: Behaviour Note

**Behaviour Displayed :** Resident was sitting in the dinning room waiting for his food. When PSW cerfel wheeled other resident (J,R) into the next sit next to resident in table 13. Resident suddenly got up from his chairs and slapped resident (J,R) in her face twice on the left side. When writer asked resident what happened writer was unable to understand due to language.

**Intervention :** PSW cerfel immediately remove (J,R) from the dinning room. Charge nurse sarbjit was notified. Resident son Steve was called and was notified. Half a hour safety check initiated. BSO Kim was notified.

**Time, Frequency and # of Staff :** 1640 hrs, Dinning room b table 13. PSW cerfel Pretencio, and PSW Mary Campos witnessed this incident.

**Evaluation of Intervention :** Resident was told not to do this anymore and resident stated okay but writer was unable to tell if resident understood or not. There was no prior interaction or conflict with both of the resident. No injuries were noted. Resident was put on safety check to check his behaviour.

**Resident Response :** Resident stated okay.

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Karatzias, Peter (922121005487)

Location : 2 212 A

Admission Date :

11/19/2024

Medical Record # : 8909 548 516PC

Gender : M

Date of Birth : 04/24/1938

Physician : Chand, Pavaneet

Pharmacy : MediSystem London IMM

Allergies : No Known Allergies

Diagnoses : Need for assistance due to reduced mobility(Z74.0), Bipolar affective disorder, unspecified(F31.9), Schizophrenia, unspecified(F20.9), Benign hypertension(I10.0), Primary generalized (osteo)arthrosis(M15.0), Unspecified dementia(F03), Pure hypercholesterolaemia(E78.0), Atrial fibrillation, unspecified(I48.90), Other hypertrophic osteoarthropathy, other site(M89.48), Anaemia, unspecified(D64.9), Embolism and thrombosis of other specified veins(I82.8), Resistance to methicillin(U82.1), Cystitis, unspecified(N30.9), Pneumonia, unspecified(J18.9), Acute cystitis(N30.0)

Author:Manju Neopaney Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 18:03 Type: Behaviour Note

**Behaviour Displayed :** A behavioural huddle was completed with staff following an incident involving physical expression from the resident. PSW Cerfel reported that she had brought the other resident(JR) into the dining room for supper, where the resident was already seated at the table. She stated that she observed the resident stand up and, without warning, slap resident (JR) in the face. PSW Cerfel attempted to quickly move the other resident(JR) away from the situation when the resident slapped (JR) again on the opposite side of the face.PSW Cerfel reported there were no verbal aggressive behaviours or indicators prior to the incident and that the behaviour appeared to occur unexpectedly. Staff also stated that this is not the resident's baseline behaviour.

**Intervention :** Residents were separated

30 min safety checks were initiated

BSO-DOS was initiated Dec 2-Dec 6

email sent to FSM for possible table change.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Writer attempted to speak with resident due to language barrier writer was unable to get clear information.

Author:Kim Clifford Nursing - PSW [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Knight, Janet (922121005527)	Location :	4 504 A	Admission Date :	04/22/2025
Medical Record #:	8311 507 035KN	Gender :	F	Date of Birth :	11/16/1947
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	Sulfa Antibiotics				
Diagnoses :	Other specified disorders of brain(G93.88), Chronic obstructive pulmonary disease, unspecified(J44.9), Benign hypertension(I10.0), Osteoporosis, unspecified(M81.9), Fracture of other and unspecified parts of lumbar spine and pelvis, closed(S32.800), Other disorders of lung(J98.4), Urinary tract infection, site not specified(N39.0), Pneumonia, unspecified(J18.9), Carcinoma in situ of bladder(D09.0), Mild cognitive disorder(F06.7)				

Effective Date: 12/04/2025 21:37 Type: Behaviour Note

**Behaviour Displayed :** Resident refused her shower this shift stating she wanted to go to bingo instead (after dinner).

**Intervention :** Per resident req, PSW April O. gave her a full bed bath after bingo finished.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident states she will take her shower next week.

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Kozub, Natalie (922121005366)	Location :	1 208 A	Admission Date :	02/15/2023
Medical Record # :	7211 287 813XX	Gender :	F	Date of Birth :	10/11/1958
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Stroke, not specified as haemorrhage or infarction(I64), Depressive episode, unspecified(F32.9), Benign hypertension(I10.0), Congestive heart failure(I50.0), Atrial fibrillation, unspecified(I48.90), Pneumonia, unspecified(J18.9), Delirium, unspecified(F05.9), Follicular cyst of ovary(N83.0), Arthritis, unspecified, other site(M13.98), Fibromyalgia(M79.7), Personal history of alcohol abuse(Z86.40), Cardiovascular disease, unspecified(I51.6), Deforming dorsopathy, unspecified, lumbar region(M43.96), Fracture of other and unspecified parts of wrist and hand, closed(S62.800), Contusion of knee(S80.0), Pain in thoracic spine(M54.6), Bipolar affective disorder, unspecified(F31.9), Chronic obstructive pulmonary disease, unspecified(J44.9), Chronic viral hepatitis, unspecified(B18.9), Venous insufficiency (chronic)(peripheral) (I87.2), Calculus of gallbladder without cholecystitis without mention of obstruction(K80.20), Other hypertrophic osteoarthropathy, other site (M89.48), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Urinary tract infection, site not specified(N39.0), Traumatic subdural haemorrhage(S06.5), Retention of urine(R33), Unspecified dementia(F03), Constipation(K59.0), Alcoholic fatty liver(K70.0), Obesity, unspecified(E66.9), Other and unspecified ovarian cysts(N83.2), Intracranial haemorrhage (nontraumatic), unspecified(I62.9), Abnormal finding of blood chemistry, unspecified(R79.9), Sepsis, unspecified(A41.9), Acute respiratory failure, type unspecified(J96.09), Keratitis, unspecified(H16.9), Bradycardia, unspecified(R00.1), Resistance to vancomycin(U83.0)				

Effective Date: 12/01/2025 21:47 Type: Behaviour Note

**Behaviour Displayed :** Resident was calm and quiet this evening shift. No behavioural concerns to report this time.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Gianina Teano Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 11:07 Type: Behaviour Note

**Behaviour Displayed :** Resident was calling out, crying uncontrollably. Staff tried to spent time with her and determine why she is crying but is unsuccessful at this time. She was repositioned at this time and she was changed but she was still crying.

**Intervention :** Ativan 0.5 mg po given with some effect

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** She is quiet and content at this time

Author:Zdravka Ostojic Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Kubinjec, Anka (922121005561)	Location :	6 420 A	Admission Date :	11/28/2025
Medical Record # :	4233 311 978KW	Gender :	F	Date of Birth :	09/01/1943
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin				
Diagnoses :	Malignant neoplasm of spinal cord(C72.0), Unspecified dementia(F03), Atherosclerotic heart disease of native coronary artery(I25.10), Type 2 diabetes mellitus without (mention of) complications(E11.9), Atrial fibrillation, unspecified(I48.90), Bradycardia, unspecified(R00.1), Benign hypertension(I10.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hyperlipidaemia, unspecified(E78.5), Diverticular disease of intestine, part unspecified, without perforation or abscess(K57.9), Need for assistance due to reduced mobility(Z74.0), Vitamin B12 deficiency anaemia, unspecified(D51.9), Hearing loss, unspecified(H91.9)				

Effective Date: 12/01/2025 16:43 Type: Behaviour Note

**Behaviour Displayed :** As per physicians orders a MMSE was completed with resident. Residents score was 22/30. Assessment placed in physicians binder for review.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Kim Clifford Nursing - PSW [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Labruzzo, Margherita (922121005406)	Location :	4 507 A	Admission Date :	10/11/2023
Medical Record # :	8392 495 738TW	Gender :	F	Date of Birth :	03/02/1934
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Benign hypertension(I10.0), Arthritis, unspecified, other site(M13.98), Degeneration of macula and posterior pole(H35.3), Alzheimer's disease, unspecified(G30.9), Vascular dementia, unspecified(F01.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Osteoporosis, unspecified(M81.9), Presence of artificial hip(Z96.60), Transient cerebral ischaemic attack, unspecified(G45.9), Paranoid personality disorder(F60.0), Constipation(K59.0), Pure hypercholesterolaemia(E78.0), Conductive hearing loss, unspecified(H90.2), Nausea alone(R11.1), Urinary tract infection, site not specified(N39.0)				

Effective Date: 12/04/2025 20:39 Type: Behaviour Note

**Behaviour Displayed :** Resident in a very foul mood this shift, yelling and swearing at staff and other residents. Resident in her wheelchair wandering up and down 5 hall and yelling at staff along the way. Resident's son visited after dinner but did not stay long. Resident settled at 1930 and went to bed with no further problems.

**Intervention :** Resident still requires 1:1 d/t physical aggression towards roommate and other residents.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 13:19 Type: Behaviour Note

**Behaviour Displayed :** 1:1 staff continues. Resident was responding other resident C. P "shut up" when C. P. was saying "hurry up". and she was talking in Italian language when staff talking to her and she was upset when staff asked her to speak in English. No behavior issue towards her room mate.

**Intervention :** She brought her to east lounge and she participated with the activity.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 04:53 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Labruzzo, Margherita (922121005406)	Location :	4 507 A	Admission Date :	10/11/2023
Medical Record # :	8392 495 738TW	Gender :	F	Date of Birth :	03/02/1934
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Benign hypertension(I10.0), Arthritis, unspecified, other site(M13.98), Degeneration of macula and posterior pole(H35.3), Alzheimer's disease, unspecified(G30.9), Vascular dementia, unspecified(F01.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Osteoporosis, unspecified(M81.9), Presence of artificial hip(Z96.60), Transient cerebral ischaemic attack, unspecified(G45.9), Paranoid personality disorder(F60.0), Constipation(K59.0), Pure hypercholesterolaemia(E78.0), Conductive hearing loss, unspecified(H90.2), Nausea alone(R11.1), Urinary tract infection, site not specified(N39.0)				

Effective Date: 12/03/2025 21:43 Type: Behaviour Note

**Behaviour Displayed :** Resident in a foul mood this shift, yelling and swearing at staff and other residents. At the start of the shift, resident kept trying to go through the laundry baskets, yelling at staff that all of the clothes were hers. PSW April O. showed her the labels to indicate they weren't her own, but she kept calling April a liar. Resident finally redirected, but then she started yelling at other residents in her bathroom. Resident's son visited during the evening, but he left earlier than usual because he was upset about her attitude. Resident settled and went to sleep at 2100.

**Intervention :** Resident still requires 1:1 d/t physical aggression towards roommate and other residents.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 12:56 Type: Behaviour Note

**Behaviour Displayed :** 1:1 staff continues this shift. Resident was talking a lot in the morning, she was talking in her native language, refused to speak in English. No noted behavior issue towards her room mate. She was sleeping from 0930-11:00. She was cooperative with care.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 04:47 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Labruzzo, Margherita (922121005406)	Location :	4 507 A	Admission Date :	10/11/2023
Medical Record # :	8392 495 738TW	Gender :	F	Date of Birth :	03/02/1934
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Benign hypertension(I10.0), Arthritis, unspecified, other site(M13.98), Degeneration of macula and posterior pole(H35.3), Alzheimer's disease, unspecified(G30.9), Vascular dementia, unspecified(F01.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Osteoporosis, unspecified(M81.9), Presence of artificial hip(Z96.60), Transient cerebral ischaemic attack, unspecified(G45.9), Paranoid personality disorder(F60.0), Constipation(K59.0), Pure hypercholesterolaemia(E78.0), Conductive hearing loss, unspecified(H90.2), Nausea alone(R11.1), Urinary tract infection, site not specified(N39.0)				

Effective Date: 12/02/2025 20:23 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Zena Ibrahim Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 12:39 Type: Behaviour Note

**Behaviour Displayed :** No disruptive behaviors to report from resident at this time. Resident has been resting on and off throughout shift with 1:1 supervision.

**Intervention :** No interventions required at this time.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident doing well this shift. She consumed both breakfast and lunch in the dining room. No concerns to report regarding residents behaviour so far.

Author:Kenyah Womack Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 04:53 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 20:36 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Labruzzo, Margherita (922121005406)	Location :	4 507 A	Admission Date :	10/11/2023
Medical Record # :	8392 495 738TW	Gender :	F	Date of Birth :	03/02/1934
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Benign hypertension(I10.0), Arthritis, unspecified, other site(M13.98), Degeneration of macula and posterior pole(H35.3), Alzheimer's disease, unspecified(G30.9), Vascular dementia, unspecified(F01.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Osteoporosis, unspecified(M81.9), Presence of artificial hip(Z96.60), Transient cerebral ischaemic attack, unspecified(G45.9), Paranoid personality disorder(F60.0), Constipation(K59.0), Pure hypercholesterolaemia(E78.0), Conductive hearing loss, unspecified(H90.2), Nausea alone(R11.1), Urinary tract infection, site not specified(N39.0)				

**Behaviour Displayed :** Resident had no significant behavioural issues this shift. Son came to visit after dinner. Resident in good spirits throughout the evening.

**Intervention :** Resident still requires 1:1 d/t physical aggression towards roommate and other residents.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 13:57 Type: Behaviour Note

**Behaviour Displayed :** No physical or verbal expression noted or reported. care provided and tolerated with no concern.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Korede Adepitinan Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 04:32 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Laurie, Edna (922121005473)	Location :	1 202 B	Admission Date :	10/07/2024
Medical Record # :	3076 229 545YF	Gender :	F	Date of Birth :	05/16/1941
Physician :	Chand, Pavaneet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Atrial fibrillation, unspecified(I48.90), Aortic valve disorder, unspecified(I35.9), Arthritis, unspecified, other site(M13.98), Peripheral vascular disease, unspecified(I73.9), Degeneration of macula and posterior pole(H35.3), Osteoporosis, unspecified(M81.9), Need for assistance due to reduced mobility(Z74.0), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Chronic obstructive pulmonary disease, unspecified(J44.9), Cardiovascular disease, unspecified(I51.6), Hypo-osmolality and hyponatraemia(E87.1), Iron deficiency anaemia, unspecified(D50.9)				

Effective Date: 12/02/2025 16:59 Type: Behaviour Note

**Behaviour Displayed :** Physical aggression toward other residents on October 10 reviewed.

**Intervention :** The resident was on safety checks. POA, MD and BSO made aware.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :** The care plan has been resolved, no other incident noted.

**Resident Response :**

Author:Marie Jadraque Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Lavin, Guy (922121005277)	Location :	2 210 B	Admission Date :	12/05/2022
Medical Record # :	4608 701 639HW	Gender :	M	Date of Birth :	12/07/1959
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Schizophrenia, unspecified(F20.9), Anxiety disorder, unspecified(F41.9), Depressive episode, unspecified(F32.9), Epilepsy, unspecified, not stated as intractable(G40.90), Fracture of neck, part unspecified, closed(S12.900), Decubitus [pressure] ulcer, unstageable(L89.8), Osteomyelitis, unspecified, unspecified site(M86.99), Discitis, unspecified, unspecified site(M46.49), Other and unspecified hydronephrosis (N13.3), Phlebitis and thrombophlebitis of other deep vessels of lower extremities(I80.2), Other cholelithiasis without mention of obstruction (K80.80), Need for assistance due to reduced mobility(Z74.0), Post COVID-19 condition(U07.4), Hydroureter(N13.4), Gross hematuria(R31.0), Urinary tract infection, site not specified(N39.0), Retention of urine(R33), Injury of kidney NOS without open wound into cavity(S37.090), Hypotension, unspecified(I95.9)				

Effective Date: 12/04/2025 20:54 Type: Behaviour Note

**Behaviour Displayed :** Resident refused care this evening and missed his scheduled shower. Resident was compliant with 1700h medications, but once writer approached for HS medications, resident stated "would you get out of my room". Once writer and another RPN re-approached, resident stated "would you get your ass out of here".

Resident refused HS care and scheduled shower. He accepted a brief change this evening as per PSW Dhana.

**Intervention :** Reappraisal, communication, health teaching

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :** Ineffective

**Resident Response :** Resident continued to refuse.

Author: Yeasin Rashid Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Maggio, Aurelio (922121005248)	Location :	5 406 A	Admission Date :	09/23/2021
Medical Record # :	6097 833 336	Gender :	M	Date of Birth :	06/06/1930
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Codeine				
Diagnoses :	Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Benign neoplasm of prostate(D29.1), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hyperlipidaemia, unspecified(E78.5), Presence of cardiac pacemaker(Z95.00), Retention of urine(R33), Old myocardial infarction(I25.2), Degeneration of macula and posterior pole(H35.3), Urinary tract infection, site not specified(N39.0), Atrial fibrillation, unspecified(I48.90), Cardiovascular disease, unspecified(I51.6), Psoriasis, unspecified(L40.9), Gastrojejunal ulcer, acute with haemorrhage(K28.0), Hypokalaemia(E87.6), Unspecified dementia(F03), Other specified diseases of gallbladder(K82.8), Other and unspecified abnormalities of heart beat(R00.8), Congestive heart failure(I50.0), Hyperplasia of prostate(N40)				

Effective Date: 12/04/2025 20:53 Type: Behaviour Note

**Behaviour Displayed :** Resident on DOS tracking. He was awake and alert for the first half of the shift. Went to the dining room for supper and then has slept in his bed from around 1800hrs.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 13:04 Type: Behaviour Note

**Behaviour Displayed :** No physical or verbal expression noted or reported during this shift.

**Intervention :** Care provided and tolerated well.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Korede Adeputan Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 04:45 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO- DOS tracking for adjustment of medications. No behaviours of concern noted this shift. Resident slept all night .

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Maggio, Aurelio (922121005248)

Location : 5 406 A

Admission Date :

09/23/2021

Medical Record # : 6097 833 336

Gender : M

Date of Birth : 06/06/1930

Physician : Chand, Pavanjeet

Pharmacy : MediSystem London IMM

Allergies : Codeine

Diagnoses : Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Benign neoplasm of prostate(D29.1), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hyperlipidaemia, unspecified(E78.5), Presence of cardiac pacemaker(Z95.00), Retention of urine(R33), Old myocardial infarction(I25.2), Degeneration of macula and posterior pole(H35.3), Urinary tract infection, site not specified(N39.0), Atrial fibrillation, unspecified(I48.90), Cardiovascular disease, unspecified(I51.6), Psoriasis, unspecified(L40.9), Gastrojejunal ulcer, acute with haemorrhage(K28.0), Hypokalaemia(E87.6), Unspecified dementia(F03), Other specified diseases of gallbladder(K82.8), Other and unspecified abnormalities of heart beat(R00.8), Congestive heart failure(I50.0), Hyperplasia of prostate(N40)

Effective Date: 12/03/2025 21:14 Type: Behaviour Note

**Behaviour Displayed :** Resident on DOS tracking. Slept for almost the whole evening shift. No signs/symptoms of pain shown, was resting comfortably. Did not eat or drink this evening.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 12:40 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO-DOS monitoring due to medication adjustment. Resident has been observed resting more than usual this shift. The resident was woken up and brought to the dining room via wheelchair for breakfast and lunch. After lunch the resident was escorted back to his room where he put himself back in his bed to rest. RR 16

**Intervention :** PSW staff had to wake the resident up for meal times and utilized resident wheelchair more than usual.

**Time, Frequency and # of Staff :** 2x , PSW Hari

**Evaluation of Intervention :** successful.

**Resident Response :** The resident was quiet and cooperative this shift during his waking periods.

Author:Kenyah Womack Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 04:50 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO- DOS tracking for adjustment of medications. No behaviours of concern noted this shift.Resident slept all night .

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Maggio, Aurelio (922121005248)	Location :	5 406 A	Admission Date :	09/23/2021
Medical Record # :	6097 833 336	Gender :	M	Date of Birth :	06/06/1930
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Codeine				
Diagnoses :	Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Benign neoplasm of prostate(D29.1), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hyperlipidaemia, unspecified(E78.5), Presence of cardiac pacemaker(Z95.00), Retention of urine(R33), Old myocardial infarction(I25.2), Degeneration of macula and posterior pole(H35.3), Urinary tract infection, site not specified(N39.0), Atrial fibrillation, unspecified(I48.90), Cardiovascular disease, unspecified(I51.6), Psoriasis, unspecified(L40.9), Gastrojejunal ulcer, acute with haemorrhage(K28.0), Hypokalaemia(E87.6), Unspecified dementia(F03), Other specified diseases of gallbladder(K82.8), Other and unspecified abnormalities of heart beat(R00.8), Congestive heart failure(I50.0), Hyperplasia of prostate(N40)				

Effective Date: 12/02/2025 20:47 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO-BOS monitoring for an adjustment made to his medications. No concerns observed this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Binita Bastola Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 13:24 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO- DOS tracking for adjustment of medications. No behaviours of concern noted this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Brittnay Jones Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 05:03 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO-BOS monitoring for an adjustment made to his medications. Resident was awake and sitting outside his room till 2.30 am but resident was calm and he slept around 3.00 am.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 20:52 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Maggio, Aurelio (922121005248)	Location :	5 406 A	Admission Date :	09/23/2021
Medical Record # :	6097 833 336	Gender :	M	Date of Birth :	06/06/1930
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Codeine				
Diagnoses :	Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Benign neoplasm of prostate(D29.1), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Hyperlipidaemia, unspecified(E78.5), Presence of cardiac pacemaker(Z95.00), Retention of urine(R33), Old myocardial infarction(I25.2), Degeneration of macula and posterior pole(H35.3), Urinary tract infection, site not specified(N39.0), Atrial fibrillation, unspecified(I48.90), Cardiovascular disease, unspecified(I51.6), Psoriasis, unspecified(L40.9), Gastrojejunal ulcer, acute with haemorrhage(K28.0), Hypokalaemia(E87.6), Unspecified dementia(F03), Other specified diseases of gallbladder(K82.8), Other and unspecified abnormalities of heart beat(R00.8), Congestive heart failure(I50.0), Hyperplasia of prostate(N40)				

**Behaviour Displayed :** Resident on DOS tracking. Slept for the majority of the shift. Was up for a short period of time calling out "Maria" then quiet and back to sleeping.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 13:29 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO- DOS tracking for discontinuation of medications. No behaviours of concern noted this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Brittnay Jones Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 04:35 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO-BOS monitoring for an adjustment made to his medications. Resident was awake and repeating words till 2.00 am and he slept.

**Intervention :** writer talked with him in his own language and he was better after talking with him.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident slept from 2 .00 am onwards and currently he is sleeping.

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Mantha, Mark (922121004898)	Location :	4 505 A	Admission Date :	02/09/2017
Medical Record # :	7877 809 272NV	Gender :	M	Date of Birth :	03/19/1960
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin				
Diagnoses :	Cerebral palsy, unspecified(G80.9), Bell's palsy(G51.0), Fragile X chromosome(Q99.2), Other specified diseases of gallbladder(K82.8), Hepatomegaly, not elsewhere classified(R16.0), Panniculitis, unspecified, other site(M79.38), Benign hypertension(I10.0), Post COVID-19 condition(U07.4), Sleep disorder, unspecified(G47.9), COVID-19, virus identified(U07.1), Hyperlipidaemia, unspecified(E78.5), Primary generalized (osteo)arthrosis(M15.0), Hyperplasia of prostate(N40)				

Effective Date: 12/04/2025 20:40 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :** Resident still requires 1:1 d/t occasional unpredictable outbursts.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 13:15 Type: Behaviour Note

**Behaviour Displayed :** No behavior issue exhibited this shift. He went out with Community worker at 1310HR.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 04:53 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 21:48 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift and remained in a good mood throughout. Shower given with no issues.

**Intervention :** Resident still requires 1:1 d/t occasional unpredictable outbursts.

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Mantha, Mark (922121004898)

Location : 4 505 A

Admission Date :

02/09/2017

Medical Record # : 7877 809 272NV

Gender : M

Date of Birth : 03/19/1960

Physician : Chand, Pavanjeet

Pharmacy : MediSystem London IMM

Allergies : Penicillin

Diagnoses : Cerebral palsy, unspecified(G80.9), Bell's palsy(G51.0), Fragile X chromosome(Q99.2), Other specified diseases of gallbladder(K82.8), Hepatomegaly, not elsewhere classified(R16.0), Panniculitis, unspecified, other site(M79.38), Benign hypertension(I10.0), Post COVID-19 condition(U07.4), Sleep disorder, unspecified(G47.9), COVID-19, virus identified(U07.1), Hyperlipidaemia, unspecified(E78.5), Primary generalized (osteo)arthrosis(M15.0), Hyperplasia of prostate(N40)

Time, Frequency and # of Staff :

Evaluation of Intervention :

Resident Response :

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 13:00 Type: Behaviour Note

**Behaviour Displayed :** 1:1 staff Pabitra Mailani reported that at 1015HR resident was falling sleep while sitting in his room, Pabitra asked him to toilet him before he goes to bed and he got up went to the washroom. When Pabitra asked to change his attend, he refused and suddenly grabbed the wall decoration and thrown on the floor. He calm immediately when PSW Colette talk to him and he agreed to change his attend. He was calm when writer went to talk to him. After he was toileted he went to bed and sleeping at about 1030HR. He refused to eat at lunch time, he is awake laying in bed aT this time.

Intervention :

Time, Frequency and # of Staff :

Evaluation of Intervention :

Resident Response :

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 04:47 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

Intervention :

Time, Frequency and # of Staff :

Evaluation of Intervention :

Resident Response :

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 20:18 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

Intervention :

Time, Frequency and # of Staff :

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Mantha, Mark (922121004898)

Location : 4 505 A

Admission Date :

02/09/2017

Medical Record # : 7877 809 272NV

Gender : M

Date of Birth : 03/19/1960

Physician : Chand, Pavanjeet

Pharmacy : MediSystem London IMM

Allergies : Penicillin

Diagnoses : Cerebral palsy, unspecified(G80.9), Bell's palsy(G51.0), Fragile X chromosome(Q99.2), Other specified diseases of gallbladder(K82.8), Hepatomegaly, not elsewhere classified(R16.0), Panniculitis, unspecified, other site(M79.38), Benign hypertension(I10.0), Post COVID-19 condition(U07.4), Sleep disorder, unspecified(G47.9), COVID-19, virus identified(U07.1), Hyperlipidaemia, unspecified(E78.5), Primary generalized (osteo)arthrosis(M15.0), Hyperplasia of prostate(N40)

Evaluation of Intervention :

Resident Response :

Author:Zena Ibrahim Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 12:46 Type: Behaviour Note

**Behaviour Displayed** : No behaviours to report from resident this shift.

**Intervention** : No interventions required thus far.

**Time, Frequency and # of Staff** :

**Evaluation of Intervention** :

**Resident Response** : Resident has displayed calm and cooperative behaviours this shift. Resident went out in the community for bowling and returned in time to have lunch in the dining room. No further concerns at this time.

Author:Kenyah Womack Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 04:54 Type: Behaviour Note

**Behaviour Displayed** : Resident had no behavioural issues this shift.

**Intervention** :

**Time, Frequency and # of Staff** :

**Evaluation of Intervention** :

**Resident Response** :

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 20:37 Type: Behaviour Note

**Behaviour Displayed** : Resident had no significant behavioural issues this shift, but 1:1 PSW Mae had an issue shaving him. Mae was able to shave part of one side of his face, but then he pushed her hand away, stating that he wants Claudette to do it. Mae states that resident is the same way with cutting his toenails. Resident will allow her to cut his fingernails, but he will only let Claudette cut his toenails.

**Intervention** : Resident still requires 1:1 d/t occasional unpredictable outbursts.

**Time, Frequency and # of Staff** :

**Evaluation of Intervention** :

**Resident Response** :

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Mantha, Mark (922121004898)

Location : 4 505 A

Admission Date :

02/09/2017

Medical Record # : 7877 809 272NV

Gender : M

Date of Birth : 03/19/1960

Physician : Chand, Pavanjeet

Pharmacy : MediSystem London IMM

Allergies : Penicillin

Diagnoses : Cerebral palsy, unspecified(G80.9), Bell's palsy(G51.0), Fragile X chromosome(Q99.2), Other specified diseases of gallbladder(K82.8), Hepatomegaly, not elsewhere classified(R16.0), Panniculitis, unspecified, other site(M79.38), Benign hypertension(I10.0), Post COVID-19 condition(U07.4), Sleep disorder, unspecified(G47.9), COVID-19, virus identified(U07.1), Hyperlipidaemia, unspecified(E78.5), Primary generalized (osteo)arthrosis(M15.0), Hyperplasia of prostate(N40)

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 13:54 Type: Behaviour Note

**Behaviour Displayed :** care provided and tolerated with no concern. No physical or verbal expression noted or reported.

**Intervention :** Refused lunch, currently on LOA for community outing.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Korede Adeputan Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 04:31 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Marar, Nader (922121005490)	Location :	2 216 A	Admission Date :	11/26/2024
Medical Record # :	7459 077 876PL	Gender :	M	Date of Birth :	10/09/1951
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Unspecified dementia(F03), Depressive episode, unspecified(F32.9), Atrial fibrillation, unspecified(I48.90), Hypertensive heart disease(I11), Rheumatoid arthritis, unspecified(M06.9), Other sleep disorders(G47.8), Bipolar affective disorder, unspecified(F31.9), Benign hypertension (I10.0), Immobility(R26.3), Cardiovascular disease, unspecified(I51.6), Urinary tract infection, site not specified(N39.0), Gallstone ileus(K56.3), Calculus of kidney(N20.0), Fracture of rib, closed(S22.300)				

Effective Date: 12/03/2025 01:39 Type: Behaviour Note

**Behaviour Displayed :** Resident received seated in wheelchair at the main nursing station. He was calm and appeared to be getting settled for sleep. No signs or symptoms of pain or discomfort of any kind noted.

**Intervention :** At about 2315h he was taken to his room, care provided by PSW and he was assisted into bed.

**Time, Frequency and # of Staff :** 2 staff at about 2315h.

**Evaluation of Intervention :** Effective.

**Resident Response :** Resident settled to sleep and had remained in bed sleeping thus far.

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Miletic, Anna (922121005500)	Location :	4 507 B	Admission Date :	01/13/2025
Medical Record # :	8251 418 078BD	Gender :	F	Date of Birth :	06/27/1924
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Unspecified dementia(F03), Benign hypertension(I10.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Degeneration of macula and posterior pole(H35.3), Cataract, unspecified(H26.9), Fracture of lumbar vertebra, L1 level, closed(S32.000)				

Effective Date: 12/03/2025 14:11 Type: Behaviour Note

**Behaviour Displayed :** Resident remain on safety checks. No noted behavior issue from her room mate towards her.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 13:05 Type: Behaviour Note

**Behaviour Displayed :** As per physicians orders a BSO-DOS was initiated Nov 27 - Dec 1 to monitor for agitation due to a new order for seroquel PRN.BSO-DOS reveals that resident is awake and calm an average of 12 hrs per day and is sleeping an average 11.6 hrs per day with someperiods of broken sleep.There were no expressions noted during observation period.BSO-DOS placed in physicians binder for review.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Kim Clifford Nursing - PSW [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 04:49 Type: Behaviour Note

**Behaviour Displayed :** BSO-DOS maintained this shift. Resident slept well this night. No behaviours displayed

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 21:41 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Miletic, Anna (922121005500)	Location :	4 507 B	Admission Date :	01/13/2025
Medical Record #:	8251 418 078BD	Gender :	F	Date of Birth :	06/27/1924
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Unspecified dementia(F03), Benign hypertension(I10.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Degeneration of macula and posterior pole(H35.3), Cataract, unspecified(H26.9), Fracture of lumbar vertebra, L1 level, closed(S32.000)				

**Behaviour Displayed :** Resident had no behavioural issues this shift. Resident sitting quietly in the wheelchair with no agitation.

**Intervention :** DOS maintained.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 13:53 Type: Behaviour Note

**Behaviour Displayed :** No physical or verbal expression noted or reported,

**Intervention :** care provided and tolerated with no concern. Family in to visit.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Korede Adepitinan Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 04:26 Type: Behaviour Note

**Behaviour Displayed :** BSO-DOS maintained this shift. No behaviour displayed this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident slept well this night from 23.30 pm and no other concerns noticed or reported.

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Mtowa, Fiona (922121005260)	Location :	4 312 A	Admission Date :	10/25/2021
Medical Record # :	9233 304 162KX	Gender :	F	Date of Birth :	09/19/1972
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	Lyrica				
Diagnoses :	Type 2 diabetes mellitus with poor control, so described(E11.64), Sicca syndrome [Sjogren](M35.0), Obesity, unspecified(E66.9), Helicobacter pylori [H. pylori] as the cause of diseases classified to other chapters(B98.0), Other hypertrophic osteoarthropathy, unspecified site(M89.49), Diabetic polyneuropathy(G63.2), Other gastritis(K29.6), Fatty (change of) liver, not elsewhere classified(K76.0), Calculus of kidney(N20.0), Other sleep apnoea(G47.38), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Arthritis, unspecified, other site(M13.98), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Sprain and strain of ankle, unspecified(S93.49), Pathological fracture, not elsewhere classified, unspecified site(M84.49), COVID-19, virus identified(U07.1)				

Effective Date: 12/04/2025 21:41 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift. Shower given without incident, though resident did take almost 2 hours for care. PSW Marija searched her room during that time and found a stale piece of cake and 6 hard-boiled eggs, 2 of which were completely dried out.

**Intervention :** Resident still requires 1:1 d/t continuous behavioural episodes.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 13:17 Type: Behaviour Note

**Behaviour Displayed :** 1:1 staff continues. No Behaviour issue reported this shift. Care provided with out concern.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 04:52 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Mtowa, Fiona (922121005260)

Location : 4 312 A

Admission Date :

10/25/2021

Medical Record # : 9233 304 162KX

Gender : F

Date of Birth : 09/19/1972

Physician : McLean, Michael

Pharmacy : MediSystem London IMM

Allergies : Lyrica

Diagnoses : Type 2 diabetes mellitus with poor control, so described(E11.64), Sicca syndrome [Sjogren](M35.0), Obesity, unspecified(E66.9), Helicobacter pylori [H. pylori] as the cause of diseases classified to other chapters(B98.0), Other hypertrophic osteoarthropathy, unspecified site(M89.49), Diabetic polyneuropathy(G63.2), Other gastritis(K29.6), Fatty (change of) liver, not elsewhere classified(K76.0), Calculus of kidney(N20.0), Other sleep apnoea(G47.38), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Arthritis, unspecified, other site(M13.98), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Sprain and strain of ankle, unspecified(S93.49), Pathological fracture, not elsewhere classified, unspecified site(M84.49), COVID-19, virus identified(U07.1)

Effective Date: 12/03/2025 21:43 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :** Resident still requires 1:1 d/t continuous behavioural episodes.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 13:20 Type: Behaviour Note

**Behaviour Displayed :** No reported behavior issue towards her room mate this shift. She stayed in bed all shift as her usual. Care provided with out issue.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 04:46 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 21:45 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Mtowa, Fiona (922121005260)	Location :	4 312 A	Admission Date :	10/25/2021	
Medical Record # :	9233 304 162KX	Gender :	F	Date of Birth :	09/19/1972	
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM			
Allergies :	Lyrica					
Diagnoses :	Type 2 diabetes mellitus with poor control, so described(E11.64), Sicca syndrome [Sjogren](M35.0), Obesity, unspecified(E66.9), Helicobacter pylori [H. pylori] as the cause of diseases classified to other chapters(B98.0), Other hypertrophic osteoarthropathy, unspecified site(M89.49), Diabetic polyneuropathy(G63.2), Other gastritis(K29.6), Fatty (change of) liver, not elsewhere classified(K76.0), Calculus of kidney(N20.0), Other sleep apnoea(G47.38), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Arthritis, unspecified, other site(M13.98), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Sprain and strain of ankle, unspecified(S93.49), Pathological fracture, not elsewhere classified, unspecified site(M84.49), COVID-19, virus identified(U07.1)					

**Behaviour Displayed :** No behavioral concerns this shift.

**Intervention :** resident still requires 1:1 monitoring d/t continuous behaviors

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Zena Ibrahim Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 04:51 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift. Resident refused care on this shift .

**Intervention :** Health education provided but resident refused .

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 20:35 Type: Behaviour Note

**Behaviour Displayed :** Resident had no behavioural issues this shift, but she refused her shower stating that she was too tired for it today.

**Intervention :** Resident still requires 1:1 d/t continuous behavioural episodes.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 13:56 Type: Behaviour Note

**Behaviour Displayed :** No verbal expression note or reported, care provided and tolerated with no concern. Meal provided.

**Intervention :**

**Time, Frequency and # of Staff :**

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Mtowa, Fiona (922121005260)

Location : 4 312 A

Admission Date :

10/25/2021

Medical Record # : 9233 304 162KX

Gender : F

Date of Birth : 09/19/1972

Physician : McLean, Michael

Pharmacy : MediSystem London IMM

Allergies : Lyrica

Diagnoses : Type 2 diabetes mellitus with poor control, so described(E11.64), Sicca syndrome [Sjogren](M35.0), Obesity, unspecified(E66.9), Helicobacter pylori [H. pylori] as the cause of diseases classified to other chapters(B98.0), Other hypertrophic osteoarthropathy, unspecified site(M89.49), Diabetic polyneuropathy(G63.2), Other gastritis(K29.6), Fatty (change of) liver, not elsewhere classified(K76.0), Calculus of kidney(N20.0), Other sleep apnoea(G47.38), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Arthritis, unspecified, other site(M13.98), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Sprain and strain of ankle, unspecified(S93.49), Pathological fracture, not elsewhere classified, unspecified site(M84.49), COVID-19, virus identified(U07.1)

Evaluation of Intervention :

Resident Response :

Author:Korede Adeputan Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 04:30 Type: Behaviour Note

Behaviour Displayed : Resident had no behavioural issues this shift.

Intervention :

Time, Frequency and # of Staff :

Evaluation of Intervention :

Resident Response :

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Newby, Terence (922121005504)	Location :	4 505 B	Admission Date :	01/23/2025
Medical Record # :	1773 708 605GT	Gender :	M	Date of Birth :	12/20/1939
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Stroke, not specified as haemorrhage or infarction(I64), Osteoporosis, unspecified(M81.9), Presence of cardiac pacemaker(Z95.00), Old myocardial infarction(I25.2), Atrial fibrillation, unspecified(I48.90), Benign hypertension(I10.0), Other sleep apnoea(G47.38), Vitamin B12 deficiency anaemia, unspecified(D51.9), Obesity, unspecified(E66.9), Dysphasia and aphasia(R47.0), Primary generalized (osteo)arthrosis (M15.0), Calculus of kidney(N20.0), Hyperlipidaemia, unspecified(E78.5), Carcinoma in situ of colon(D01.0), Umbilical hernia without obstruction or gangrene(K42.9), Other and unspecified ulnar nerve injury at forearm level(S54.08), Atherosclerotic heart disease of native coronary artery(I25.10), Congestive heart failure(I50.0), Cardiovascular disease, unspecified(I51.6), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Pneumonia, unspecified(J18.9), Other specified injuries of head(S09.8), Embolism and thrombosis of arteries of upper extremities(I74.2), Pleural effusion in conditions classified elsewhere(J91), Urinary tract infection, site not specified(N39.0), Fracture of orbital floor, closed(S02.300), Fracture of second cervical vertebra, closed(S12.100), Nontraumatic subdural haemorrhage(I62.0), Unspecified injury of head(S09.9)				

Effective Date: 12/01/2025 21:18 Type: Behaviour Note

**Behaviour Displayed :** Resident went to the dining room for dinner this shift and ate about 75%. Resident had refused to go for dinner all weekend.

**Intervention :** No other concerns noted this shift.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident cooperative with care.

Author:Douglas Pineau Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Orgis, Ingrid (922121005427)	Location :	5 409 A	Admission Date :	02/01/2024	
Medical Record # :	1563 520 392CV	Gender :	F	Date of Birth :	03/30/1938	
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM			
Allergies :	Doxycycline, Statins					
Diagnoses :	Congestive heart failure(I50.0), Atrial fibrillation, unspecified(I48.90), Delirium, unspecified(F05.9), Unspecified dementia(F03), Stroke, not specified as haemorrhage or infarction(I64), Degeneration of macula and posterior pole(H35.3), Acute renal failure, unspecified(N17.9), Urinary tract infection, site not specified(N39.0), Pneumonia, unspecified(J18.9), Retention of urine(R33), Fracture of spine, level unspecified, closed(T08.0), Osteoporosis, unspecified(M81.9), Cardiovascular disease, unspecified(I51.6), Pathological fracture, not elsewhere classified, unspecified site(M84.49), Arthritis, unspecified, multiple sites(M13.90), Other cholelithiasis without mention of obstruction(K80.80), Unspecified injury of head(S09.9), Vitamin B12 deficiency anaemia, unspecified(D51.9), Cellulitis of other sites(L03.8), Syncope and collapse(R55)					

Effective Date: 12/03/2025 12:57 Type: Behaviour Note

**Behaviour Displayed :** Eloement incident on 10/19/25 reviewed. Care plan were updated and have been resolved. POA, MD, ministry were notified.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Marie Jadraque Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 20:11 Type: Behaviour Note

**Behaviour Displayed :** At HS med pass, resident refused scheduled medications. Resident stated,"I don't need it, I have no pain."

**Intervention :** Medication education and potential benefits explained. Multiple attempts done by the writer and Anusha RPN.

**Time, Frequency and # of Staff :** Attempted by 2 staff at 2000, 2010 and 2015

**Evaluation of Intervention :** Resident continued to refuse.

**Resident Response :** Refused.

Author:Binita Bastola Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Piche, George (922121005348)	Location :	3 607 B	Admission Date :	12/05/2022
Medical Record # :	8909 176 177AN	Gender :	M	Date of Birth :	08/13/1936
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Alzheimer's disease, unspecified(G30.9), Benign neoplasm of prostate(D29.1), Cellulitis of other sites(L03.8), Other and unspecified hematuria(R31.8), Other acute renal failure(N17.8), Retention of urine(R33), Post COVID-19 condition(U07.4), Other specified arthritis, other site(M13.88), Urinary tract infection, site not specified(N39.0), Unspecified dementia(F03), Resistance to methicillin(U82.1), Resistance to vancomycin(U83.0), Depressive episode, unspecified(F32.9), Other sleep apnoea(G47.38), Other specified disorders of kidney and ureter(N28.88), Coronavirus infection, unspecified site(B34.2), Acidosis(E87.2)				

Effective Date: 12/04/2025 20:16 Type: Behaviour Note

**Behaviour Displayed :** No behaviors reported. Resident was up in wheelchair for supper and Bingo this evening

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 13:23 Type: Behaviour Note

**Behaviour Displayed :** Resident refused to get up in his chair this shift.

**Intervention :** Health teaching and encouragement given.

**Time, Frequency and # of Staff :** Two staff

**Evaluation of Intervention :** Ineffective. Resident continued to refuse. PSW and writer told him it was Bingo today and he still would not get up. He stated 'I'm not interested in Bingo.'

**Resident Response :** Resident is in bed at this time.

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 13:05 Type: Behaviour Note

**Behaviour Displayed :** It was reported by PSW Kim Beaulieu that resident was sexually inappropriate with her this shift. When the PSW went to remove his breakfast tray from his table in his room he tried to reach between her legs.

**Intervention :** Resident is informed at the time of the behavior it is inappropriate and kindly asked to stop.

**Time, Frequency and # of Staff :** Two staff for care. One staff removed the tray from his room.

**Evaluation of Intervention :** Resident laughs it off. During residents care today he did not make sexual comments or attempts to touch.

**Resident Response :**

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 12:30 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Piche, George (922121005348)	Location :	3 607 B	Admission Date :	12/05/2022
Medical Record # :	8909 176 177AN	Gender :	M	Date of Birth :	08/13/1936
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Alzheimer's disease, unspecified(G30.9), Benign neoplasm of prostate(D29.1), Cellulitis of other sites(L03.8), Other and unspecified hematuria(R31.8), Other acute renal failure(N17.8), Retention of urine(R33), Post COVID-19 condition(U07.4), Other specified arthritis, other site(M13.88), Urinary tract infection, site not specified(N39.0), Unspecified dementia(F03), Resistance to methicillin(U82.1), Resistance to vancomycin(U83.0), Depressive episode, unspecified(F32.9), Other sleep apnoea(G47.38), Other specified disorders of kidney and ureter(N28.88), Coronavirus infection, unspecified site(B34.2), Acidosis(E87.2)				

**Behaviour Displayed :** No behaviors reported or observed thus far. Resident is up in wheelchair to lunch at present.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Saraswati Chhetri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 19:39 Type: Behaviour Note

**Behaviour Displayed :** No behaviors reported. resident was up in wheelchair for supper in dining room

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 13:41 Type: Behaviour Note

**Behaviour Displayed :** Resident refused to get in his chair this shift.

**Intervention :** Health teaching and encouragement given.

**Time, Frequency and # of Staff :** Two

**Evaluation of Intervention :** Ineffective.

**Resident Response :** Resident continued to refuse. He stated 'No i am not getting up!'

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Rea, Maria (922121005549)	Location :	5 403 A	Admission Date :	07/22/2025
Medical Record # :	2988 232 118FL	Gender :	F	Date of Birth :	05/18/1935
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin, Keflex				
Diagnoses :	Unspecified dementia(F03), Depressive episode, unspecified(F32.9), Anxiety disorder, unspecified(F41.9), Benign hypertension(I10.0), Osteoporosis, unspecified(M81.9), Primary generalized (osteo)arthrosis(M15.0), Hearing loss, unspecified(H91.9), Cataract, unspecified (H26.9), Venous insufficiency (chronic)(peripheral)(I87.2), Bladder disorder, unspecified(N32.9), Postcholecystectomy syndrome(K91.5), Congenital hiatus hernia(Q40.1), Fracture of patella, closed(S82.000), Cervical disc disorder unspecified site(M50.9), Prolapse of vaginal vault after hysterectomy(N99.3), Urinary tract infection, site not specified(N39.0), Vitamin B12 deficiency anaemia, unspecified(D51.9), Mental disorder, not otherwise specified(F99), Need for assistance due to reduced mobility(Z74.0), Iron deficiency(E61.1)				

Effective Date: 12/04/2025 21:50 Type: Behaviour Note

**Behaviour Displayed :** Resident refused her medications this evening.

**Intervention :** Re-approached multiple times.

**Time, Frequency and # of Staff :** Throughout the shift. 1 staff.

**Evaluation of Intervention :** Ineffective, resident continued to pull her head away.

**Resident Response :** Resident continued to pull her head away not accepting anything.

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 21:43 Type: Behaviour Note

**Behaviour Displayed :** Resident allowed care this evening without any issues. Refused to eat supper and only drank 175ml of fluids.

**Intervention :** Re-approached for food throughout the shift.

**Time, Frequency and # of Staff :** 2 staff. Throughout the shift.

**Evaluation of Intervention :** ineffective resident refused to eat and drink any additional fluids other than the 175ml.

**Resident Response :** Resident would turn away her head when food was offered. Only drank a small amount of fluids.

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 21:23 Type: Behaviour Note

**Behaviour Displayed :** Resident refused care, medications and food this evening.

**Intervention :** Re-approached, health teaching provided. Food and drinks encouraged.

**Time, Frequency and # of Staff :** Throughout the shift. 2 staff.

**Evaluation of Intervention :** Ineffective, resident continued to refuse pulling her head away from staff or pulling up the blankets over her face.

**Resident Response :** Resident did not speak but she would turn her head away or pull up blankets.

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 21:11 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Rea, Maria (922121005549)	Location :	5 403 A	Admission Date :	07/22/2025
Medical Record # :	2988 232 118FL	Gender :	F	Date of Birth :	05/18/1935
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin, Keflex				
Diagnoses :	Unspecified dementia(F03), Depressive episode, unspecified(F32.9), Anxiety disorder, unspecified(F41.9), Benign hypertension(I10.0), Osteoporosis, unspecified(M81.9), Primary generalized (osteo)arthrosis(M15.0), Hearing loss, unspecified(H91.9), Cataract, unspecified (H26.9), Venous insufficiency (chronic)(peripheral)(I87.2), Bladder disorder, unspecified(N32.9), Postcholecystectomy syndrome(K91.5), Congenital hiatus hernia(Q40.1), Fracture of patella, closed(S82.000), Cervical disc disorder unspecified site(M50.9), Prolapse of vaginal vault after hysterectomy(N99.3), Urinary tract infection, site not specified(N39.0), Vitamin B12 deficiency anaemia, unspecified(D51.9), Mental disorder, not otherwise specified(F99), Need for assistance due to reduced mobility(Z74.0), Iron deficiency(E61.1)				

**Behaviour Displayed :** Resident allowed care this evening but refused food and medications.

**Intervention :** Re-approached for food and medications throughout the shift.

**Time, Frequency and # of Staff :** 3 staff.

**Evaluation of Intervention :** Ineffective as resident just wanted to sleep and was not interested and drinking or eating anything.

**Resident Response :** Resident would turn her head away refused anything offered to her.

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Ritchie, JoAnn (922121005350)	Location :	3 604 B	Admission Date :	12/08/2022
Medical Record # :	9129 428 851HP	Gender :	F	Date of Birth :	07/28/1938
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin, Sulfa Antibiotics, Pineapple				
Diagnoses :	Unspecified dementia(F03), Congestive heart failure(I50.0), Atherosclerotic heart disease of native coronary artery(I25.10), Need for assistance due to reduced mobility(Z74.0), Fracture of unspecified part of humerus, closed(S42.390), Urinary tract infection, site not specified(N39.0)				

Effective Date: 12/04/2025 20:30 Type: Behaviour Note

**Behaviour Displayed :** Safety checks in place. There were no safety concerns this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author: Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 13:30 Type: Behaviour Note

**Behaviour Displayed :** Safety checks in place. There were no safety concerns this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author: Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 12:57 Type: Behaviour Note

**Behaviour Displayed :** Resident was in her room after lunch when her roommate E.S. sister R.G. was in visiting. JoAnn believes when R.G. visits she is stealing things from the room and will yell and swear at her.

**Intervention :** Writer and PSW's intervene and explain to JoAnn that R.G. is visiting and brings items for her roommate and she is not stealing.

**Time, Frequency and # of Staff :** PSWs and writer.

**Evaluation of Intervention :** JoAnn has been removed from the room while R.G. visits her roommate E.S.

**Resident Response :** Resident is currently sitting beside writers med cart and has a warm blanket on and she has no complaints.

Author: Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 05:23 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Ritchie, JoAnn (922121005350)	Location :	3 604 B	Admission Date :	12/08/2022
Medical Record # :	9129 428 851HP	Gender :	F	Date of Birth :	07/28/1938
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Penicillin, Sulfa Antibiotics, Pineapple				
Diagnoses :	Unspecified dementia(F03), Congestive heart failure(I50.0), Atherosclerotic heart disease of native coronary artery(I25.10), Need for assistance due to reduced mobility(Z74.0), Fracture of unspecified part of humerus, closed(S42.390), Urinary tract infection, site not specified(N39.0)				

**Behaviour Displayed :** Resident is on temporary 30 minutes safety checks post physical incident with another resident on Dec. 1st.

**Intervention :** Resident was checked every half an hour for her safety. No concerns to report this shift in regards to safety. She was received in her room and in bed and she remained in bed the entire shift. Care provided by PSW without any behavioral issues.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident slept through the night. No voice complaints.

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 19:39 Type: Behaviour Note

**Behaviour Displayed :** Resident is on safety checks. No behaviors reported this shift

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 12:38 Type: Behaviour Note

**Behaviour Displayed :** Resident is on safety checks. She was in a foul mood this morning, swearing at the PSW and writer and told us to f\*\*\* off.

**Intervention :** Resident left in bed. Breakfast provided in her room. She got up this afternoon but needed re-approaching and encouragement.

**Time, Frequency and # of Staff :** Three staff

**Evaluation of Intervention :** Resident is currently in the dining room eating her lunch.

**Resident Response :**

Author:Courtney Nantais Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 05:26 Type: Behaviour Note

LATE ENTRY

**Behaviour Displayed :** Resident is on temporary 30 minutes safety checks post physical incident with another resident on Dec. 1st.

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Ritchie, JoAnn (922121005350)

Location : 3 604 B

Admission Date : 12/08/2022

Medical Record # : 9129 428 851HP

Gender : F

Date of Birth : 07/28/1938

Physician : Chand, Pavanjeet

Pharmacy : MediSystem London IMM

Allergies : Penicillin, Sulfa Antibiotics, Pineapple

Diagnoses : Unspecified dementia(F03), Congestive heart failure(I50.0), Atherosclerotic heart disease of native coronary artery(I25.10), Need for assistance due to reduced mobility(Z74.0), Fracture of unspecified part of humerus, closed(S42.390), Urinary tract infection, site not specified(N39.0)

**Intervention :** Resident was checked every half an hour for her safety. No concerns to report this shift. She was received in her room and in bed and she remained in bed the entire shift. Care provided by PSW without any behavioral issues.

**Time, Frequency and # of Staff :** 1 staff

**Evaluation of Intervention :**

**Resident Response :** Resident slept through the night.

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 16:40 Type: Behaviour Note

**Behaviour Displayed :** Resident was being wheeled into the dining room from her room for supper at 1640hrs by psw Cerfel Pretencio. Resident was seated at her table #13, Resident that was sitting right next to her(P.K)suddenly got up and slapped her in the face (left side) without any provocation, there was no verbal altercation observed prior to the incident. Resident (p.k) offered no explanation when asked about his behavior.

**Intervention :** Resident was immediately removed from dining room and brought into her room. Charge nurse was notified of incident. Resident son Frank was notified and was pleased to be informed and stated he will be in tomorrow to visit his mom. Head to toe completed with no injuries noted, Vitals taken and recorded. Pain assessment completed, resident denies pain, Meal was provided in room with supervision. Half hour safety checks initiated.

**Time, Frequency and # of Staff :** 1640hrs, Table #13 Dining room B.

PSW Jermaine Walker, Cerfel Pretencio, Mary Campos witnessed the incident

**Evaluation of Intervention :** Half hour location safety checks in place

**Resident Response :** Resident is doing okay, Emotional support provided.

No distress or physical injuries noted.

Author:Mariusz (Mark) Stefanowski Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Sim, Joseph (922121005370)	Location :	5 401 A	Admission Date :	02/22/2023
Medical Record # :	8458 539 551RP	Gender :	M	Date of Birth :	08/01/1944
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Unspecified fracture of neck of femur, closed(S72.090), Type 2 diabetes mellitus with poor control, so described(E11.64), Hypothyroidism, unspecified(E03.9), Other and unspecified cirrhosis of liver(K74.6), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Retention of urine(R33), Fracture of other and unspecified parts of lumbar spine and pelvis, closed(S32.800), Benign hypertension(I10.0), Spinal stenosis, lumbar region(M48.06), Angiodysplasia of colon without bleeding(K55.21), Multiple myeloma(C90.0), Urinary tract infection, site not specified(N39.0), Disorder of prostate, unspecified(N42.9), Other and unspecified injury of muscle(s) and tendon(s) of the rotator cuff of shoulder(S46.08), Depressive episode, unspecified(F32.9), Chronic kidney disease, unspecified(N18.9), Pleural effusion, not elsewhere classified(J90)				

Effective Date: 12/01/2025 21:13 Type: Behaviour Note

**Behaviour Displayed :** Resident refused his shower this evening.

**Intervention :** Re-approached, health teaching given.

**Time, Frequency and # of Staff :** Throughout the shift. 2 staff.

**Evaluation of Intervention :** Ineffective continued to refuse despite encouragement.

**Resident Response :** continued to refuse getting angry with staff.

Author:Gino Celletti Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Sinadinovski, Radmila (922121005548)	Location :	6 420 B	Admission Date :	07/18/2025
Medical Record # :	9725 524 111KM	Gender :	F	Date of Birth :	10/05/1939
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Alzheimer's disease, unspecified(G30.9), Unspecified dementia(F03), Depressive episode, unspecified(F32.9), Glaucoma, unspecified(H40.9), After-cataract(H26.4), Primary generalized (osteo)arthrosis(M15.0), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Benign neoplasm of meninges, unspecified(D32.9), Vitamin B12 deficiency anaemia, unspecified(D51.9)				

Effective Date: 12/04/2025 20:23 Type: Behaviour Note

**Behaviour Displayed :** Resident was asleep whole shift, no verbal aggression or behaviour noted till present time. Resident refused 1700 meds but took 2000 and 2200 meds with no concern. Care provided with 3 person assist.

**Intervention :** 1:1 staff continued for monitoring on this shift.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Subeksha Giri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 12:54 Type: Behaviour Note

**Behaviour Displayed :** resident remained in the front lobby until 0830 today due to incident occurring last night. She was heard calling out loudly on occasion.

**Intervention :** Resident was given AM meds at 0700 and had some effect. She returned to her room at 0830. She was spitting at staff and trying to bite them. She was heard calling out very loudly multiple times. PRN seroquel was given at 0850 with effect.

**Time, Frequency and # of Staff :** 8 hours with one to one staff.

**Evaluation of Intervention :**

**Resident Response :**

Author:Scott Langlois Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 10:49 Type: Behaviour Note

**Behaviour Displayed :** Writer received follow up report from GMHOT recommendations are as follows:

1.As much as possible,using serbian speaking staff would be beneficial.Also,stating very clearly what the staff are going to do before they do something may help prevent fear based agitation,which i witnessed today.

2.It may be helpful for the patient to have a robotic pet,if available.Daughter said she may look into it herself.The patient seems to be seeking social contact and grew up with animals,so sometimes this can be comforting.

3.Please continue to monitor for pain and optimize bowel regimen.Her bowel function is likely diminished as she is spending most of her time sitting down.Also she is at risk of increased pain given her immobility(for example,pressure sores).

4.As she is minimally mobile right now,which can exacerbate various issues,i recommend physiotherapy for her if possible,even if she just tolerates passive range of motion exercises.But if possible,getting her up to walk regularly would be ideal.

Facility #:

# Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

## Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Sinadinovski, Radmila (922121005548)	Location :	6 420 B	Admission Date :	07/18/2025
Medical Record # :	9725 524 111KM	Gender :	F	Date of Birth :	10/05/1939
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Alzheimer's disease, unspecified(G30.9), Unspecified dementia(F03), Depressive episode, unspecified(F32.9), Glaucoma, unspecified(H40.9), After-cataract(H26.4), Primary generalized (osteo)arthrosis(M15.0), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Benign neoplasm of meninges, unspecified(D32.9), Vitamin B12 deficiency anaemia, unspecified(D51.9)				

### 5.Medications:

I am somewhat unclear on whether brexpiprazole and nabilone have had any beneficial effect. If not, I would recommend tapering and discontinuing them to avoid polypharmacy which can worsen behaviours.

If both brexpiprazole and nabilone have not been helpful, I would begin by tapering and then stopping nabilone over the course of 1 week, waiting 3 days and then tapering and stopping brexpiprazole over the course of another week. After the taper of brexpiprazole you can proceed with increasing quetiapine as below. If both nabilone and brexpiprazole have been beneficial, you can simply proceed with quetiapine increase right away.

Quetiapine can be increased every 4 days in 12.5 mg increments to either the daytime or nighttime dose, depending on the pattern of symptoms. It seems PRN's are mostly given in the mornings, so increasing the morning dose first may be ideal. For now I recommend a maximum of 100 mg of quetiapine daily from ALL sources (including PRN's). The titration should be based on tolerability, with particular attention paid to oversedation risks. Potential side effects include sedation, orthostatic hypotension, falls, weight gain, hyperglycemia, and hyperlipidemia. Quetiapine may cause extrapyramidal symptoms though has lower risk of this compared to other antipsychotics. There is a rare risk of neuroleptic malignant syndrome or seizure, and in patients with dementia there is a small increase in risk of mortality.

In addition, if not recently done, an ECG is recommended prior to starting quetiapine given the risk of QT interval.

For monitoring lipid profile, fasting glucose, HbA1c, weight, BMI and blood pressure can be checked every 3 months, if within goals of care.

The switch from quetiapine can be done by tapering quetiapine in 12.5 mg increments every 4 days, while simultaneously increasing risperidone by 0.125 mg every 4 days. The maximum daily dose should be 1 mg from all sources. Risperidone can be given BID or as a single evening dose, depending on the timing of symptoms. Risk are similar to those stated above, with a higher risk of EPS and lower risk of sedation.

I have not booked follow-up but please feel free to re-refer for future issues.

Upon reviewing follow up report recommendations.

1. Resident has been provided with Serbian cue cards staff who speak Serbian are utilized when available.

2. Robotic dog was trialled in the past with resident and was unsuccessful, resident would just hand it back to staff.

3. Team currently monitors for pain and bowel regime regularly.

4. Physiotherapy has been trialed in the past with no success. 1:1 Staff will encourage resident to walk daily as tolerated. GMHOT follow up report reviewed and placed in physician's binder for review.

### Intervention :

Time, Frequency and # of Staff :

Evaluation of Intervention :

Resident Response :

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Sinadinovski, Radmila (922121005548) Location : 6 420 B Admission Date : 07/18/2025  
Medical Record # : 9725 524 111KM Gender : F Date of Birth : 10/05/1939  
Physician : McLean, Michael Pharmacy : MediSystem London IMM  
Allergies : No Known Allergies  
Diagnoses : Alzheimer's disease, unspecified(G30.9), Unspecified dementia(F03), Depressive episode, unspecified(F32.9), Glaucoma, unspecified(H40.9), After-cataract(H26.4), Primary generalized (osteo)arthrosis(M15.0), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Benign neoplasm of meninges, unspecified(D32.9), Vitamin B12 deficiency anaemia, unspecified(D51.9)

Author:Kim Clifford Nursing - PSW [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 05:13 Type: Behaviour Note

**Behaviour Displayed :** Resident was moved to front desk after the incident happened in her room with resident W.S (422.B).Resident was yelling after she came to front desk.

**Intervention :** Writer and 1:1 staff tried to make her calm and was ineffective.

**Time, Frequency and # of Staff :** reapproached 4 times ,2 staffs.

**Evaluation of Intervention :** ineffective resident was yelling .

**Resident Response :** Resident was loud and distraction techniques were ineffective.

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 20:23 Type: Behaviour Note

**Behaviour Displayed :** Resident stayed in her room, minor yelling. Resident is leaning on her left side. Meds and supper taken with no concern.

**Intervention :** 1:1 staff continued for behaviour monitoring.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Subeksha Giri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 12:34 Type: Behaviour Note

**Behaviour Displayed :** Resident stayed in her room, minor yelling.. Medication and meals taken with no concern. Care provided with 2 person assist.

**Intervention :** 1:1 staff continued for monitoring behavior.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Andreas Piciorea Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Sinadinovski, Radmila (922121005548)	Location :	6 420 B	Admission Date :	07/18/2025
Medical Record # :	9725 524 111KM	Gender :	F	Date of Birth :	10/05/1939
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Alzheimer's disease, unspecified(G30.9), Unspecified dementia(F03), Depressive episode, unspecified(F32.9), Glaucoma, unspecified(H40.9), After-cataract(H26.4), Primary generalized (osteo)arthrosis(M15.0), Benign hypertension(I10.0), Lipid storage disorder, unspecified(E75.6), Benign neoplasm of meninges, unspecified(D32.9), Vitamin B12 deficiency anaemia, unspecified(D51.9)				

Effective Date: 12/01/2025 20:08 Type: Behaviour Note

**Behaviour Displayed :** Resident stayed in her room, minor yelling. Resident is leaning on her left side. Meds and supper taken with no concern. Care provided with 2 person assist.

**Intervention :** 1:1 staff continued for monitoring behavior.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Subeksha Giri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/01/2025 04:59 Type: Behaviour Note

**Behaviour Displayed :** resident was awake and loud throughout this shift. Writer and 1:1 staff tried to make her calm and was ineffective.

**Intervention :** reapproached

**Time, Frequency and # of Staff :** 3

**Evaluation of Intervention :** ineffective

**Resident Response :** Resident was loud and distraction techniques were ineffective.

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Smith, Allan Albert Orville (922121005211)	Location :	4 506 B	Admission Date :	04/15/2021
Medical Record # :	4708 095 015BN	Gender :	M	Date of Birth :	07/03/1938
Physician :	Chand, Pavanjeet	Pharmacy :	MediSystem London IMM		
Allergies :	Naprosyn				
Diagnoses :	Type 2 diabetes mellitus with poor control, so described(E11.64), Benign hypertension(I10.0), Atherosclerotic heart disease of native coronary artery(I25.10), Hyperlipidaemia, unspecified(E78.5), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Disease of appendix, unspecified(K38.9), Diabetic retinopathy(H36.0), Vitamin B12 deficiency anaemia, unspecified(D51.9), Other sleep apnoea(G47.38), Chronic kidney disease, unspecified(N18.9), Unspecified dementia(F03), Atrial fibrillation, unspecified(I48.90), Stroke, not specified as haemorrhage or infarction(I64), Atrial flutter, unspecified(I48.91), Impetiginization of other dermatoses(L01.1), COVID-19, virus identified (U07.1), Cardiovascular disease, unspecified(I51.6), Presence of cardiac pacemaker(Z95.00), Urinary tract infection, site not specified(N39.0), Anaemia, unspecified(D64.9), Localized oedema(R60.0), Congestive heart failure(I50.0), Retention of urine(R33), Pulmonary oedema (J81), Other specified disorders of kidney and ureter(N28.88), Bradycardia, unspecified(R00.1)				

Effective Date: 12/04/2025 12:29 Type: Behaviour Note

**Behaviour Displayed :** Resident was agitated when staff toileted him, he was aggressive towards the PSW student.

**Intervention :** PRN Haldol 0.5ml given at 1142HR. Writer was trying to apply subq. lock for haldol to his thigh but he was resistive.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** He is calm eating in the dining room at this time.

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 11:20 Type: Behaviour Note

**Behaviour Displayed :** PSW Colette reported that resident physically aggressive when they tried to repositioned him in bed due to he was at the edge, he was trying to punch her arm and when writer tried to check his blood pressure, he tried hit writer. He refused to take his POmeds at the first attempt, and refused to go to dining room at breakfast.

**Intervention :** Writer asked him if he has pain and he denied pain, Haldol 0.5ml. given at 0827HR. Staff fed him in bed at breakfast.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Haldol was effective, he was calm when staff fed him bed in bed and he was not resistive and took his PO meds when writer re-approached him after 35 mins Haldol was given.

Author:Elena Malannag Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

# Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

## Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Warren, Sean (922121005405)	Location :	6 422 B	Admission Date :	09/26/2023
Medical Record # :	2214 642 650AM	Gender :	M	Date of Birth :	01/25/1962
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Other and unspecified symptoms and signs involving cognitive functions and awareness(R41.88), Bipolar affective disorder, unspecified (F31.9), Other depressive episodes(F32.8), Benign hypertension(I10.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Schizophrenia, unspecified(F20.9), Hyperlipidaemia, unspecified(E78.5), Vitamin B12 deficiency anaemia, unspecified(D51.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Fracture of unspecified part of humerus, closed(S42.390), Cervical rib(Q76.5), Muscle strain, other site(M62.68), Urinary tract infection, site not specified(N39.0)				

Effective Date: 12/04/2025 20:18 Type: Behaviour Note

**Behaviour Displayed :** Resident did not display any behaviour on this shift. Resident was calm and cooperative towards care and meds.

**Intervention :** Ear plug provided on this shift.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Subeksha Giri Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 12:52 Type: Behaviour Note

**Behaviour Displayed :** Resident did not have any verbal aggression towards others today. He was calm, his usual self. Up at 0700, care provided. Up to the dining room for meals.

**Intervention :** Message was left with daughter Deborah Kossom in regards to the incident.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Scott Langlois Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 01:49 Type: Behaviour Note

**Behaviour Displayed :**

**Intervention :** Behaviour huddle completed wit CN anna.S ansd Sarabjeet k., PSW Amy c. and Nadine A. Nikki A RPN and writer. Based on residents statement he was upset by the noises that he claimed was coming from the other room. PSW Blession A. stated that the resident from 420-B was not making any noise at the time.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Warren, Sean (922121005405)	Location :	6 422 B	Admission Date :	09/26/2023
Medical Record # :	2214 642 650AM	Gender :	M	Date of Birth :	01/25/1962
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	No Known Allergies				
Diagnoses :	Other and unspecified symptoms and signs involving cognitive functions and awareness(R41.88), Bipolar affective disorder, unspecified (F31.9), Other depressive episodes(F32.8), Benign hypertension(I10.0), Disorders of initiating and maintaining sleep [insomnias](G47.0), Schizophrenia, unspecified(F20.9), Hyperlipidaemia, unspecified(E78.5), Vitamin B12 deficiency anaemia, unspecified(D51.9), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Fracture of unspecified part of humerus, closed(S42.390), Cervical rib(Q76.5), Muscle strain, other site(M62.68), Urinary tract infection, site not specified(N39.0)				

Effective Date: 12/04/2025 01:32 Type: Behaviour Note

**Behaviour Displayed :** Incident happened to the room 420 next to residents room. As per PSW 1:1 Blession A. resident entered to the next room started screaming and came towards the 1:1 staff for 420-b resident and hit on the both hands particularly hard hit on his left hand while protecting himself. Resident was yelling that he couldn't sleep due to the loud noises from resident 420-B. The resident R.S. was not making any noise as per 1:1 staff. Resident was wearing his ear plug at the time.

**Intervention :** Staff intervened once code white was initiated. By lots of encouragement and gentle approach resident eventually returned to his room. The other resident (420-B) was brought to the front desk to avoid further provocation. PRN medication for agitation provided as resident continued talking loudly and unable to settle

**Time, Frequency and # of Staff :** 00.35 am ,7 staffs

**Evaluation of Intervention :** Effective resident settled and currently calm.

**Resident Response :** Resident is calm and sleeping at present.

Author:Boby Joseph Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Whitfield, Wayne (922121005477)	Location :	1 108 A	Admission Date :	10/21/2024
Medical Record # :	2340 774 633PH	Gender :	M	Date of Birth :	03/30/1944
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	cat dander				
Diagnoses :	Congestive heart failure(I50.0), Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Atrial fibrillation, unspecified(I48.90), Other sleep apnoea(G47.38), Immobility(R26.3), Benign neoplasm of spinal cord(D33.4), Other retinal detachments (H33.5), Carcinoma in situ of skin of scalp and neck(D04.4), Hypothyroidism, unspecified(E03.9), Birth injury to spine and spinal cord(P11.5), Benign neoplasm of prostate(D29.1), Cardiovascular disease, unspecified(I51.6), Pneumonia, unspecified(J18.9), Anaemia, unspecified (D64.9), Other and unspecified hematuria(R31.8), Asthma, unspecified, without stated status asthmaticus(J45.90), Other lipid storage disorders(E75.5), Chronic kidney disease, unspecified(N18.9), Vitamin B12 deficiency anaemia, unspecified(D51.9), Glaucoma, unspecified (H40.9), Acute conjunctivitis, unspecified(H10.3), Type 2 diabetes mellitus with poor control, so described(E11.64)				

Effective Date: 12/04/2025 20:49 Type: Behaviour Note

**Behaviour Displayed :** Resident was calm and quiet this shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Gianina Teano Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 10:58 Type: Behaviour Note

**Behaviour Displayed :** Resident was relatively calm and quiet on day shift.

**Intervention :** No interventions needed on day shift.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Zdravka Ostojic Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 05:37 Type: Behaviour Note

**Behaviour Displayed :** Resident was within his baseline this shift; no confusion observed. He slept through the shift.

**Intervention :**

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 21:34 Type: Behaviour Note

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Whitfield, Wayne (922121005477)	Location :	1 108 A	Admission Date :	10/21/2024
Medical Record # :	2340 774 633PH	Gender :	M	Date of Birth :	03/30/1944
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	cat dander				
Diagnoses :	Congestive heart failure(I50.0), Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Atrial fibrillation, unspecified(I48.90), Other sleep apnoea(G47.38), Immobility(R26.3), Benign neoplasm of spinal cord(D33.4), Other retinal detachments (H33.5), Carcinoma in situ of skin of scalp and neck(D04.4), Hypothyroidism, unspecified(E03.9), Birth injury to spine and spinal cord(P11.5), Benign neoplasm of prostate(D29.1), Cardiovascular disease, unspecified(I51.6), Pneumonia, unspecified(J18.9), Anaemia, unspecified (D64.9), Other and unspecified hematuria(R31.8), Asthma, unspecified, without stated status asthmaticus(J45.90), Other lipid storage disorders(E75.5), Chronic kidney disease, unspecified(N18.9), Vitamin B12 deficiency anaemia, unspecified(D51.9), Glaucoma, unspecified (H40.9), Acute conjunctivitis, unspecified(H10.3), Type 2 diabetes mellitus with poor control, so described(E11.64)				

**Behaviour Displayed :** Resident is still confused but he is much calmer this shift. He sometimes seen talks to himself and mentioning about a person in his room that isn't actually there.

**Intervention :** Resident was closely monitored throughout the shift. Pushed fluids.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident is sleeping comfortably at this moment.

Author:Gianina Teano Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 10:41 Type: Behaviour Note

**Behaviour Displayed :** Resident still seems confused on day shift

**Intervention :** He is in his chair occasionally talking to himself or talking to other people and not making much sense. Vitals are checked and entered in pcc. He is also occasionally leaning forward and trying to climb out. Staff redirected resident multiple times

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident is quiet now

Author:Zdravka Ostojic Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 05:36 Type: Behaviour Note

**Behaviour Displayed :** Resident was received in bed at the beginning of shift. He was awake and appeared confused. his roommate alerted writer at about 2300h that he was about to fall out of bed.

**Intervention :** Writer went to his room and met him trying to exit his bed; his legs were out of the bed, he was holding onto his blanket and bed sheet and would not let go when writer attempted to cover him up after putting his legs back into bed. Vital signs were assessed, within normal limits and recorded. Orientation to time of day provided. He was closely monitored to prevent fall through out this shift. Urine sample was obtained on evening shift. Resident had no bowel movement this shift. no reports of abdominal pain/discomfort.

**Time, Frequency and # of Staff:**

**Evaluation of Intervention:**

**Resident Response:** Resident settled around 2030 hrs. He's comfortably sleeping in bed with equal and unlaboured breathing at present time.

**Time, Frequency and # of Staff :** 2 staff, PSW Nancy Taylor and this writer.

**Evaluation of Intervention :** effective, resident settled to sleep and remained in bed the remainder of shift.

**Resident Response :** Resident was saying no, no and would not let go of his blanket and bed sheet.

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Whitfield, Wayne (922121005477)	Location :	1 108 A	Admission Date :	10/21/2024
Medical Record # :	2340 774 633PH	Gender :	M	Date of Birth :	03/30/1944
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	cat dander				
Diagnoses :	Congestive heart failure(I50.0), Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Atrial fibrillation, unspecified(I48.90), Other sleep apnoea(G47.38), Immobility(R26.3), Benign neoplasm of spinal cord(D33.4), Other retinal detachments (H33.5), Carcinoma in situ of skin of scalp and neck(D04.4), Hypothyroidism, unspecified(E03.9), Birth injury to spine and spinal cord(P11.5), Benign neoplasm of prostate(D29.1), Cardiovascular disease, unspecified(I51.6), Pneumonia, unspecified(J18.9), Anaemia, unspecified (D64.9), Other and unspecified hematuria(R31.8), Asthma, unspecified, without stated status asthmaticus(J45.90), Other lipid storage disorders(E75.5), Chronic kidney disease, unspecified(N18.9), Vitamin B12 deficiency anaemia, unspecified(D51.9), Glaucoma, unspecified (H40.9), Acute conjunctivitis, unspecified(H10.3), Type 2 diabetes mellitus with poor control, so described(E11.64)				

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 20:49 Type: Behaviour Note

**Behaviour Displayed :** Resident was in bed at beginning of the shift. Awake but confused. He kept on trying to climbed out of bed most of the shift and tried to pull out his catheter.

**Intervention :** V/S assessed and recorded, within acceptable limits. Closely monitored to prevent him from falling. Pushed fluids. Urine sample obtained for urine culture as ordered. Resident had no BM this shift, however, resident kept on passing gas and abdominal distension noted but resident denied having any pain upon assessment.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident settled around 2030 hrs. He's comfortably sleeping in bed with equal and unlaboured breathing at present time.

Author:Gianina Teano Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 10:46 Type: Behaviour Note

**Behaviour Displayed :** Resident was sitting in the nursing station at 0600 when the writer arrived.

**Intervention :** Resident has been talking to himself and was very confused on day shift. Vitals are checked and entered in pcc. There is an order to obtain urine

**Time, Frequency and # of Staff :** Staff encouraged resident to drink fluids.

**Evaluation of Intervention :**

**Resident Response :** Resident is sitting in the front of nursing stating relaxing and occasionally talking to himself and staff but he is not making much sense .

Author:Zdravka Ostojic Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/02/2025 05:33 Type: Behaviour Note

**Behaviour Displayed :** Resident was presenting with confusion and he was trying to get out of bed and taking off his CPAP off the whole shift. Resident did not sleep, he was transferred to wheelchair around 0430 and he is currently sitting by the nursing station. No signs of pain observed, resident care needs were met.

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Whitfield, Wayne (922121005477)	Location :	1 108 A	Admission Date :	10/21/2024
Medical Record # :	2340 774 633PH	Gender :	M	Date of Birth :	03/30/1944
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	cat dander				
Diagnoses :	Congestive heart failure(I50.0), Stroke, not specified as haemorrhage or infarction(I64), Benign hypertension(I10.0), Atrial fibrillation, unspecified(I48.90), Other sleep apnoea(G47.38), Immobility(R26.3), Benign neoplasm of spinal cord(D33.4), Other retinal detachments (H33.5), Carcinoma in situ of skin of scalp and neck(D04.4), Hypothyroidism, unspecified(E03.9), Birth injury to spine and spinal cord(P11.5), Benign neoplasm of prostate(D29.1), Cardiovascular disease, unspecified(I51.6), Pneumonia, unspecified(J18.9), Anaemia, unspecified (D64.9), Other and unspecified hematuria(R31.8), Asthma, unspecified, without stated status asthmaticus(J45.90), Other lipid storage disorders(E75.5), Chronic kidney disease, unspecified(N18.9), Vitamin B12 deficiency anaemia, unspecified(D51.9), Glaucoma, unspecified (H40.9), Acute conjunctivitis, unspecified(H10.3), Type 2 diabetes mellitus with poor control, so described(E11.64)				

Intervention :

Time, Frequency and # of Staff :

Evaluation of Intervention :

Resident Response :

Author:Chelsea Ndlovu Nursing - Registered Practical Nurse [e-SIGNED]

Signature: \_\_\_\_\_

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name :	Zilli, Eldred (922121005536)	Location :	1 201 A	Admission Date :	05/14/2025
Medical Record # :	8420 523 857AJ	Gender :	F	Date of Birth :	07/08/1938
Physician :	McLean, Michael	Pharmacy :	MediSystem London IMM		
Allergies :	Amoxicillin, Methyldopa, OxyBUTYNin, Penicillin, Perindopril, Dilaudid, Ditropan, Isoptin SR, Norvasc				
Diagnoses :	Primary generalized (osteo)arthrosis(M15.0), Anaemia, unspecified(D64.9), Benign hypertension(I10.0), Other glaucoma(H40.8), Chronic kidney disease, unspecified(N18.9), Arthritis, unspecified, other site(M13.98), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Pure hypercholesterolaemia(E78.0), Diverticular disease of intestine, part unspecified, with perforation and abscess(K57.8), Fibromyalgia(M79.7), Peripheral vascular disease, unspecified(I73.9), Polymyalgia rheumatica(M35.3), Atrial fibrillation, unspecified(I48.90), Cellulitis of other sites(L03.8), Mild cognitive disorder(F06.7), Other specified orthopaedic follow-up care(Z47.8), Urgency of micturition(R39.13), Vitamin B12 deficiency anaemia, unspecified(D51.9), Iron deficiency(E61.1), Generalized anxiety disorder(F41.1), Malignant neoplasm of kidney, except renal pelvis(C64)				

Effective Date: 12/04/2025 21:44 Type: Behaviour Note

**Behaviour Displayed :** Resident was somewhat anxious this shift. She was in bad mood. She frequently concludes that others are speaking about her whenever she overhears a conversation. She threatened her PSW of calling police on him even she was just being ask how she is and ifshe needed anything.

**Intervention :** BSO-DOS maintained. Reassurance and emotional support provided.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :** Resident settled and is currently sleeping in bed.

Author:Gianina Teano Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/04/2025 11:01 Type: Behaviour Note

**Behaviour Displayed :** Resident is on BSO-DOS monitoring

**Intervention :** Resident was somewhat anxious .She was refusing medications ,stating that she wants to see her doctor or a person of authority. Charge nurse attempted at giving her medications but she was not happy and she was yelling. Writer took the pills and reapproached resident later. She took the pills.

**Time, Frequency and # of Staff :** Multiple staff was redirecting resident and trying to answer her questions.

**Evaluation of Intervention :** Reapproach works for this resident .

**Resident Response :** Resident is happy now

Author:Zdravka Ostojic Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 14:24 Type: Behaviour Note

**Behaviour Displayed :**

**Intervention :** As per physicians orders a BSO-DOS was initiated from December 4-8, 2025 to monitor resident for anxiety. BSO team will review DOS upon completion and will discuss findings with physician. BSO team will continue to monitor.

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Facility #:

Banwell Gardens Care Centre

Facility Code: 92212

Date: Dec 4, 2025

Progress Notes \*NEW\*

User: Ayaan Esmail

Time: 22:25:23 ET

Primary Physician: All Progress Note Type: Behaviour Note, Responsive Behaviour Assessment Summary Effective Date Range: 12/01/2025 to 12/04/2025 Effective Time Range: All Created Date Range: All Created Time Range: All Author: All Department: All

Resident Name : Zilli, Eldred (922121005536) Location : 1 201 A Admission Date : 05/14/2025  
Medical Record # : 8420 523 857AJ Gender : F Date of Birth : 07/08/1938  
Physician : McLean, Michael Pharmacy : MediSystem London IMM  
Allergies : Amoxicillin, Methyldopa, OxyBUTYNin, Penicillin, Perindopril, Dilaudid, Ditropan, Isoptin SR, Norvasc  
Diagnoses : Primary generalized (osteo)arthrosis(M15.0), Anaemia, unspecified(D64.9), Benign hypertension(I10.0), Other glaucoma(H40.8), Chronic kidney disease, unspecified(N18.9), Arthritis, unspecified, other site(M13.98), Gastro-oesophageal reflux disease without oesophagitis(K21.9), Pure hypercholesterolaemia(E78.0), Diverticular disease of intestine, part unspecified, with perforation and abscess(K57.8), Fibromyalgia(M79.7), Peripheral vascular disease, unspecified(I73.9), Polymyalgia rheumatica(M35.3), Atrial fibrillation, unspecified(I48.90), Cellulitis of other sites(L03.8), Mild cognitive disorder(F06.7), Other specified orthopaedic follow-up care(Z47.8), Urgency of micturition(R39.13), Vitamin B12 deficiency anaemia, unspecified(D51.9), Iron deficiency(E61.1), Generalized anxiety disorder(F41.1), Malignant neoplasm of kidney, except renal pelvis(C64)

Author:Ksenia Tchipilko Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 10:43 Type: Behaviour Note

**Behaviour Displayed :** Resident is quiet on day shift.

**Intervention :** No interventions are needed at this time

**Time, Frequency and # of Staff :**

**Evaluation of Intervention :**

**Resident Response :**

Author:Zdravka Ostojic Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_

Effective Date: 12/03/2025 02:25 Type: Behaviour Note

**Behaviour Displayed :** Resident was received seated in wheelchair. She refused to go to bed, even after she was transferred to bed, initially she refused to lay in bed.

**Intervention :** she was re-approached, oriented to time of day, and toileted. At about 2245h she was transferred to bed so that her wheelchair can be washed, but got up and sat at the edge of her bed. At about 0015h she stated her readiness to go to bed. Care provided, and she was assisted into bed.

**Time, Frequency and # of Staff :** 2 staff

**Evaluation of Intervention :** Resident eventually agreed to lay in bed, she is currently in bed sleeping for the night.

**Resident Response :** Not yet each time staff approached her with persuasion to go to bed.

Author:Nkechinyere (Nikki) Adigwe Nursing - RPN [e-SIGNED]

Signature: \_\_\_\_\_