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'There are two types of companies: those that have been hacked and those that will be'

-Robert Mueller, FBI Director 2012



'Yesterday, I changed my WiFi name to 'hack if you can'. When I checked it today, it was 'challenge accepted'

-anonymous

## Introduction

In this assignment, you are required to write a report on cybersecurity related issues for a GaaS (games as a service) provider that is looking to launch a new service and is concerned with potential issues relating to hacking, phishing, data security and compliance to the GDPR regulations.

#### **XYZ Online Games Cybersecurity report**

This is a report from another consultant's visit to XYZ games. She spent a day with the company having an office tour and interviewing people from each department and the company's CEO.

XYZ Online is a relatively new game developer looking to soft launch its exciting new game service 'Trankcraft: Plains of Destruction', an MMO drawing heavily from World of Tanks. Currently, the game will launch on PC with support for mobile and web services to allow players to keep up to date with their tank clans and battle ladders.

The company is organised into four functional areas: development, operations, sales & marketing and customer service, with each area running vertical teams with an overall management team overseeing business operations made up of the heads of each area and the CEO and CFO of the company.

The development team is responsible for on-going game development and consists of a small development team that works in the basement of the company office and is supplemented with remote contractors. All development is managed through Trello and git, with a remote git service through github.com. Typically, development is undertaken on a main branch, tested locally and then pushed to the operations team. Development back-ups are 'managed through git' according to the lead developer.

The operations team is responsible for keeping the game service running. Currently, the game service is hosted on several blade servers in the company office that the company acquired in a liquidation sale from another SaaS company. The servers have no service-level agreements in place, their OS is tied to the original purchaser and there appeared to be little operational redundancy. The operations team share the same git service as the developers, allowing developers to easily 'live patch' issues in the service as they are found.

The sales & marketing team is responsible for bringing customers to the game and keeping them playing (and paying for) it. Much of the team's work is done through data mining the game's database to up-sell and cross-sell in-game items to players through targeted emailing using player sign-up details.

The team cite that a big advantage of having just one database in the

company allows easy access of data for all. Typically, the person responsible for data mining will 'pull' customer details from the database onto a usb stick to run pivot table enquires in Excel, though he has lost several sticks during communing to and from work. This is not regarded as an issue as 'no-one would know what to do with our data'.

The customer service team is responsible for dealing with customer issues, typically issues with login details, credit card and payment issues and issues with in-game purchases, either purchases not going through or requests for refunds. Much of the customer service team's work is centred around updating the game database, given the employee churn in customer service, there is one account that all customer service employees use to update the database and this is used for all customer transactions (password changes, payment details, game data reversals and so on).

When interviewed, the CEO stated that the goal of the company was to 'travel light and break stuff to get things done and make a great game' and stated that they didn't really have time to waste putting pointless processes in place that would just slow them down.

Like the blade servers, much of the company's hardware has been acquired second hand resulting in a wide range of equipment, OS and application versions. The CEO says it's a good thing that the company is using 'all the windows from 7 to 10' as it gives them a lot of scope to do compatibility testing of the game without using an external company and wasting money. Currently, the company has no explicit IT department with programmers from the development and operations filling the roles on an ad hoc basis.

The report required for this assignment consists of the following components:

(A) A section that highlights key potential cybersecurity issues for the company based on your shared body of knowledge website developed for the cybersecurity worksheet:

https://github.com/Falmouth-Games-Academy/comp280-cyberworkshop.git

- (B) A discussion on how control strategies can mitigate the issues raised in (A)
- (C) A section that outlines major potential GDPR issues for the company based on their current operations.
- (D) A section containing a code demonstration comparing the Caesar and XOR ciphers against modern AES standard cryptography as found in Python libraries like cryptodome, fernet and others, demonstrating why AES is a better approach to cryptograph.

https://www.geeksforgeeks.org/caesar-cipher-in-cryptography/https://www.geeksforgeeks.org/xor-cipher/

The report should be around 1500 words [+/-10%] with a fairly equal weighting to sections A, B & C. Section D should contain a python project.

# **Assignment Setup**

This assignment is a combination of a reporting writing task and a programming

task.

For the report writing part, you are free to use any work processing software you are comfortable using (Word, Google Docs, Latex etc) and any referencing style (IEEE or Falmouth-Harvard) though ensure that you keep to one style of referencing throughout the report

For the programming task, create a project in Python that contains working code samples.

#### Part A

Part A consists of a **single formative submission**. This work is **individual** and will be assessed on a **criterion** basis.

To complete Part A, write the report using a word processing package of your choice, preferably creating output as a pdf file. For the programming work, use PyCharm and make sure to include the AES encryption libraries, and any other libraries you use, as part of the project. Zip the report and the PyCharm project together and then upload the zip to Learning Space.

You will receive formal feedback from your tutor within three weeks

#### **Additional Guidance**

For many companies, particularly games companies, the challenge of just making and launching a product can become a completely encompassing task with process and long termism slipping under the radar as activities that can just be 'done later'. From our studies in cybersecurity, our 'later' may not fit into a hacker timeline of later allowing hackers to break into systems will the system's owner is concerned with other 'more pressing' activities.

Business reports often reveal as much about a business by what is not said rather than what is said. In this case, it is worth thinking about what has been written concerning issues like control and control strategies, OWASP, GDPR and penetration testing. By thinking about what is missing from the report, you should have a large choice of issues to consider, the challenge is in deciding which ones are the most important for the company.

### **FAQ**

#### What is the deadline for this assignment?

Falmouth University policy states that deadlines must only be specified on the MyFalmouth system.

#### What should I do to seek help?

You can email your tutor for informal clarifications. For informal feedback, make a pull request on GitHub.

# **Marking Rubric**

Learning Outcome Name	Learning Outcome Description	Criteria	Weighting	Clear Fail	Near Pass	3rd	2:2	2:1	1st	>1st
	working and maintainable software components.	Naïve crypto	10%	No submission / nothing presented	Samples do not function correctly	Samples function sporadically	Samples function with few issues	Samples function correctly	Samples function correctly	Samples function correctly
					Code is poorly laid out with few, if any comments	with few, if any comments	Code laid out is acceptable, comments are somewhat ad hoc and meaningless	Code is generally well laid out and comments are fairly meaningful	Code is well laid out and suitably commented	Code is well laid out and suitably commented
					_		Some evidence of testing	Some evidence of testing framework	Clear evidence of testing framework	Significant testing evident
		AES crypto	15%	No submission / nothing presented	No evidence of 3rd party AES framework		Submission uses 3rd party AES framework	Submission uses 3rd party AES framework		Submission uses multiple 3rd party AES frameworks and compares performance and functionality
					Samples do not function correctly	Samples function sporadically	Samples function with few issues	Samples function correctly	Samples function correctly	Samples function correctly
					Code is poorly laid out with few, if any comments	with few, if any comments	Code laid out is acceptable, comments are somewhat ad hoc and meaningless	Code is generally well laid out and comments are fairly meaningful	Code is well laid out and suitably commented	Code is well laid out and suitably commented
					, and the second	Some evidence of testing	Some evidence of testing	Some evidence of testing framework	Clear evidence of testing framework	Significant testing evident
	Analyse the legal, social,	Highlighting cyber security		No submission / nothing presented	few or superficial considerations given	3-6 issues presented	3-6 issues presented	3-6 issues presented	3-6 issues presented	3-6 issues presented
Advocate /	professional issues that affect creative projects, with a focus on the role of professional bodies.	issues	20%			Lack of depth / insight / coherence	Reasonable depth / insight / coherence		some insight between	Good coverage with significant insight between business areas
						or two business functions	Covers all areas, but not equally	across business areas		Fairly equal coverage across business areas
		Control & Control Strategies	20%	No submission / nothing presented	few or superficial considerations given	·	3-6 issues presented  Reasonable depth / insight / coherence	Good of depth / insight /	·	3-6 issues presented Good coverage with significant insight between business areas
						Over-concerned with one or two business functions	Covers all areas, but not equally	Fairly equal coverage across business areas	Fairly equal coverage across business areas	Fairly equal coverage across business areas

G	GDPR		No submission /	few or superficial	Lack of depth / insight /	Reasonable depth /	Good of depth / insight /	Good coverage with	Good coverage with
c	considerations		nothing presented	considerations given	coherence	insight / coherence	coherence	some insight between	significant insight
								business areas	between business areas
		20%							
i I					Concerned with a single	Concerned with several	Concerned with most	Concerned with most	Concerned with key
					GDPR consideration	GDPR considerations	relevant GDPR	relevant GDPR	GDPR considerations
							considerations	considerations	
	Quality of		No submission /	Report is wall of text	Report has minimal	Report is reasonably well	Report is well formatted	Report is well formatted	Report is well formatted
P	Presentation		nothing presented	with little or no	formatting	formatted			
8	& writing			formatting					
					Some references, not	Referencing generally	Referencing (quality &	Referencing (quality &	Referencing (quality &
				No referencing	necessarily following	follows guides but few	quantity) generally good	quantity) is very good	quantity) is very good
		15%			reference guides	references			
		15%		Significant spell-checking	Some spelling / grammar		Very Occasional spelling	No obvious spelling /	No obvious spelling /
				/ grammar issues	issues	Occasional spelling /	/ grammar issues	grammar issues	grammar issues
						grammar issues			
				No consideration of	Some use of	Some relevant use of	Good use of	Very good use of	Excellent use of
				diagramming	diagramming	diagramming	diagramming	diagramming	diagramming