

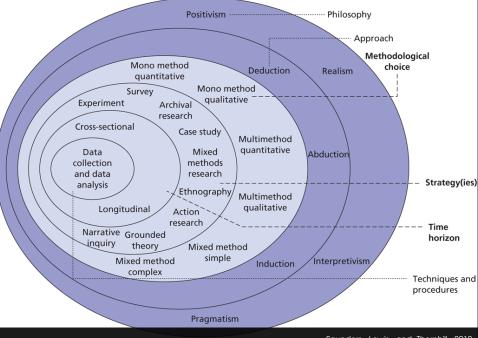
COMP240: Game Development I: Production

## 4: Research Methods



# Learning Outcomes

- Compare research methods
- Distinguish between qualitative and quantitative measurement
- Assess the suitability of a research design for a given question
- Design a suitable market research task





### Philosophy and Practice

- Ontology—your view of the nature of reality; assumptions on what the world is and how the world works
- Epistemology—your view of the nature of knowledge; beliefs on what constitutes knowledge and acceptable evidence
- Axiology—your view of the role of people in research; how professional researchers should conduct themselves
- Approach to Inference—they ways in which you approach sense-making and form conclusions; notably, deduction, induction, and/or abduction



# Well-Known Philosophies

#### ▶ Positivism

Knowledge derived from logical and mathematical treatments and reports of sensory experience are the exclusive source of all authoritative knowledge

#### Interpretivism

The social realm may not be subject to the same determinism and laws as the natural world; knowledge is constructed from understanding the interpretations that social actions have for the people being studied



# Mary's Example

Mary wants to understand how permanent loss in persistent game worlds influences the stress-levels, interest, and purchasing behaviour of players. To this end, she starts planning a research project.

However, many approaches are possible:

- An observational study or experiment exploring measurable indicators of stress, while tracking in-game behaviour and events
- An interview study where the researcher investigates workers perspective on stress and its influence on them



## Mary's Example

So, what are you philosophical positions?

**Discuss** with a partner for 5 minutes

- Focus on ontology, epistemology, axiology, and approach to inference
- Probe whether your is positivist, interpretivist, or neither

**Discuss** openly with the class for 10 minutes

- Debate the 'best' philosophies
- Identify how many people in the class are positivist, interpretivist, or neither

## Research Design

Research design is a **coherent framework** that outlines each procedure involved in all stages of the research, from the hypothesis to the analysis.

- Complex maze of decisions to navigate
- Fundamentally based on your own philosophy
- Conventionally, market researchers typically assume an empirical position—that knowledge should be drawn from observations
- Four key decisions:
  - Mono or Multi Method
  - Qualitative or Quantitative or Mixed Measurement
  - Longitudinal or Cross-Sectional
  - Objectivist, Subjectivist, or Critical Modes of Collection



# Methodology

- Mono-Method
   Use a single data collection method
- Multi-Method
   More than one data collection/analysis method



# Types of Data

- QuantiativeNumerical data
- Qualitative
   Systematic coding and decomposition of meanings from observations



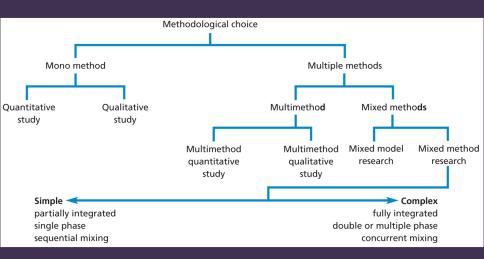
#### Time-Frame

- Longitudinal
   Repeated over a long period of time; trends in the market
- Cross-Sectional
   Study of a particular situation at a particular time; the status-quo



#### Data Collection Methods

- Objectivist
  - Test; Questionnaire; Experiment; Quasi-Experiment; Structured Observation (e.g., Market Data)
- Subjectivist
   Interview; Focus Group; Ethnography; General
   Observation
- CriticalContent Analysis





## Activity

In pairs, review and analyse the following proposal:

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https://www.academia.edu/4420526/Research_
Proposal_Video_Game_Preferences_Empathy_trait
```

Pay careful attention to the underlying philosophy, methodology, and its credibility.

(20 minutes)



# Activity

As a class, discuss the content of the proposal. Could we draw useful insight from this research?

(10 minutes)

#### Be Critical

- Ensure sources of data are credible
- Assure validity and reliability in measurement
- Apply reasoning appropriate to your philosophy
- If applying statistical analyses, assure assumptions hold
- Respect limitations

Market research done wrong can be disastrous:

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https://www.qualtrics.com/blog/
coca-cola-market-research/
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