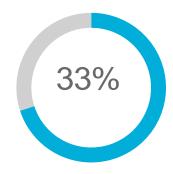
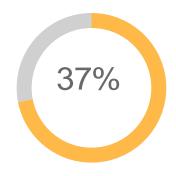
# Platform Usage



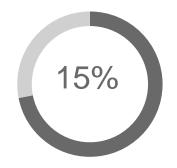
0-10 Times

Check 11-20 times per day.



11-20 Times

Check11-20 times per day.



21-30 Times

Check 21-30 times per day.



0

More than 30

Check more than 30 times per day.

### Which Platforms Are Used the Most?





83% of our respondents claimed Facebook was among their top three most used platforms



Snapchat

75% of millennials claimed Snapchat to be among their top three most used platforms

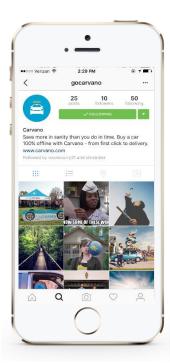


Instagram

68% claimed Instagram to be among their top three most used platforms

# Company Interaction & Social Media

Which social media platforms do you use to follow companies?





### Instagram

70% chose Instagram

### Facebook

50% chose Facebook

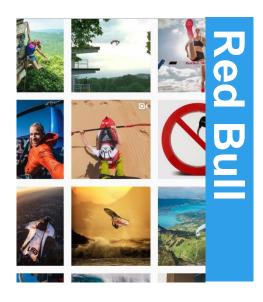
### **Twitter**

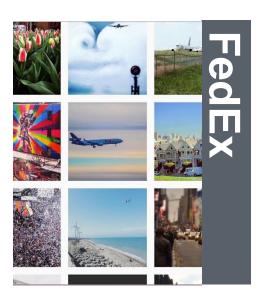
36% chose Twitter

### Snapchat

14% chose Snapchat

# Who's doing a good job?

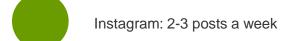




## Carvana Current Practices













• • • • •















# What are we currently doing?



























# Platform Approach



### Instagram

Visual communication with a consistent message



### Facebook

Used for informative posts that share about the company and events



### Snapchat

Expand our bandwidth; opportunity for large amount of advertising

