

# Performance Modeling of Computer Systems and Networks

Prof. Vittoria de Nitto Personè

## The multi-server queue

Università degli studi di Roma Tor Vergata  
Department of Civil Engineering and Computer Science Engineering

Copyright © Vittoria de Nitto Personè, 2021  
<https://creativecommons.org/licenses/by-nc-nd/4.0/>

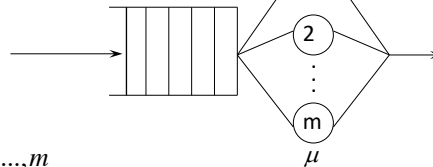


1

Analytical models  
the multiserver queue

Erlang, 1917  
M/M/m abstract scheduling

$$E(N_Q)_{Erlang}$$



$$p(n) = \begin{cases} \frac{1}{n!} (m\rho)^n p(0) & \text{for } n = 1, \dots, m \\ \frac{m^m}{m!} \rho^n p(0) & \text{for } n > m \end{cases}$$

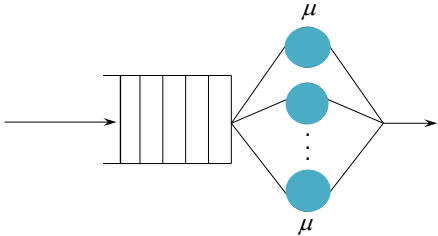
$$p(0) = \left[ \sum_{i=0}^{m-1} \frac{(m\rho)^i}{i!} + \frac{(m\rho)^m}{m!(1-\rho)} \right]^{-1}$$

Prof. Vittoria de Nitto Personè

2

2

## The Erlang-C formula



$$\begin{aligned}
 P_Q &\equiv \Pr\{n \geq m\} = \sum_{n=m}^{\infty} p(n) \\
 &= \sum_{n=m}^{\infty} \frac{m^m}{m!} \rho^n p(0) = \frac{m^m}{m!} p(0) \sum_{n=m}^{\infty} \rho^n \\
 &= \frac{m^m}{m!} p(0) \sum_{n=0}^{\infty} \rho^{n+m} = \frac{m^m}{m!} p(0) \rho^m \sum_{n=0}^{\infty} \rho^n
 \end{aligned}$$

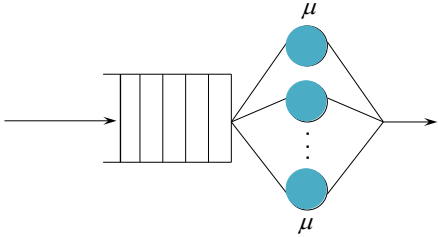
$\frac{1}{1-\rho}$

Prof. Vittoria de Nitto Personè

3

3

## The Erlang-C formula



$$P_Q = \frac{(m\rho)^m}{m!(1-\rho)} p(0)$$

$$E(N_Q)_{Erlang} = P_Q \frac{\rho}{1-\rho} \quad E(N_S) = P_Q \frac{\rho}{1-\rho} + m\rho$$

Little's law

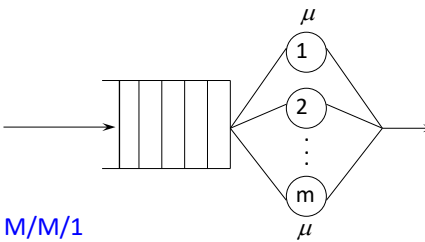
$$E(T_Q) = \frac{E(N_Q)}{\lambda} \quad E(T_Q) = P_Q \frac{\rho}{\lambda(1-\rho)} = \frac{P_Q E(S)}{1-\rho}$$

Prof. Vittoria de Nitto Personè

4

4

## The Erlang formula



$$E(T_Q)_{Erlang} = \frac{P_Q E(S)}{1 - \rho}$$

$$E(T_Q)_{KP} = \frac{\rho E(S)}{1 - \rho} = \frac{E(S_{rem})}{1 - \rho}$$

$$E(S) = \frac{E(S_i)}{m}$$

Prof. Vittoria de Nitto Personè

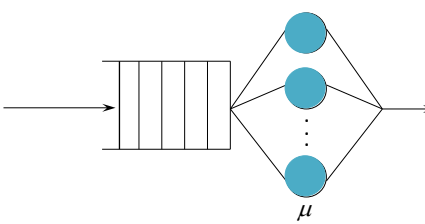
5

5

## The Multi Server Queue

$c \equiv \text{busy servers}$

$$E(c) = \sum_{n=0}^{m-1} np(n) + \sum_{n=m}^{\infty} mp(n) = m\rho$$



$$\rho = \sum_{n=0}^{m-1} \frac{n}{m} p(n) + \sum_{n=m}^{\infty} p(n) = \sum_{n=0}^{m-1} \frac{n}{m} p(n) + P_Q \Rightarrow \rho \geq P_Q$$

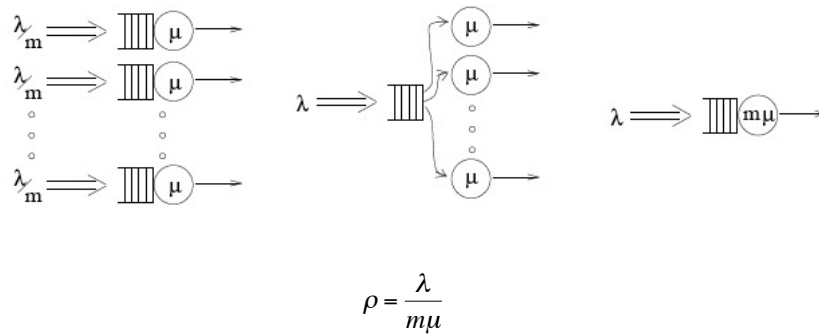
$$E(T_Q)_{Erlang} = \frac{P_Q E(S)}{1 - \rho} \leq E(T_Q)_{KP} = \frac{\rho E(S)}{1 - \rho}$$

Prof. Vittoria de Nitto Personè

6

6

## Server Organizations

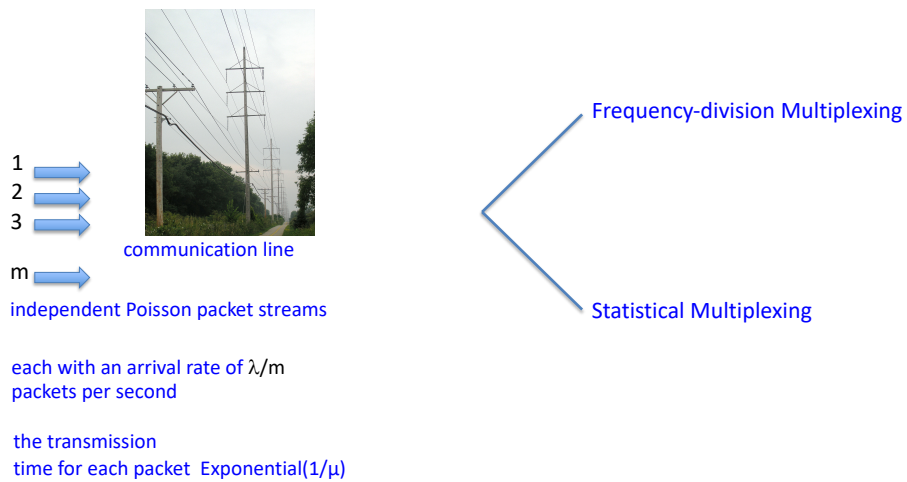


Prof. Vittoria de Nitto Personè

7

7

## Communication systems



Prof. Vittoria de Nitto Personè

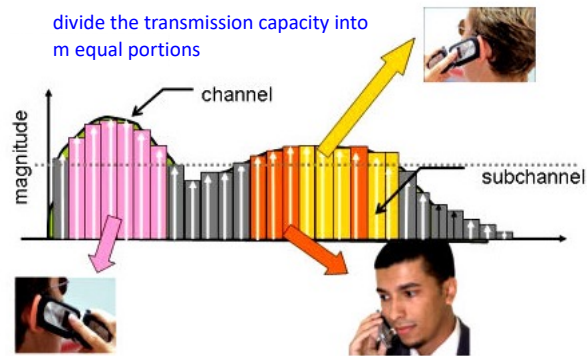
8

8

## Communication systems

### Frequency-division Multiplexing

1  
2  
3  
m  
separated streams



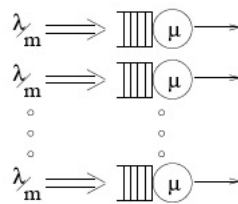
Prof. Vittoria de Nitto Personè

9

9

## Communication systems

### Frequency-division Multiplexing



Prof. Vittoria de Nitto Personè

10

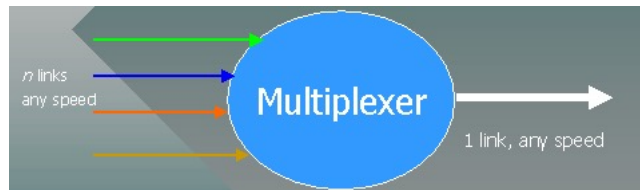
10

## Communication systems

### Statistical Multiplexing

keep the transmission capacity as a whole

1  
2  
3  
  
m  
merge into a single stream



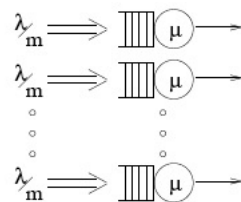
Prof. Vittoria de Nitto Personè

11

11

## Communication systems

### Frequency-division Multiplexing



### Statistical multiplexing



How do the two approaches compare with respect to mean response time?

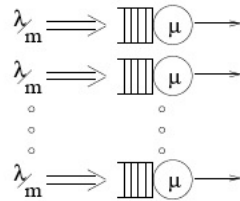
Prof. Vittoria de Nitto Personè

12

12

## Communication systems

## Frequency-division Multiplexing



$$E(T_S) = \frac{\rho E(S)}{1-\rho} + E(S) = \frac{E(S)}{1-\rho}$$

$$E(T_S) = \frac{1}{\mu \left(1 - \frac{\lambda}{\mu}\right)} = \frac{1}{\mu - \lambda}$$

## Statistical multiplexing



M/M/1

 $\lambda \quad \mu$ 

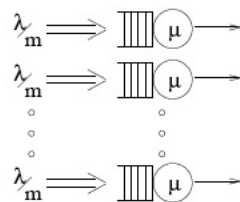
Prof. Vittoria de Nitto Personè

13

13

## Communication systems

## Frequency-division Multiplexing



$$E(T_S)^{FDM} = \frac{1}{\mu - \frac{\lambda}{m}} = \frac{m}{m\mu - \lambda}$$

## Statistical multiplexing



$$E(T_S)^{SM} = \frac{1}{m\mu - \lambda}$$

FDM shows a response time  $m$  times greater then for SM !

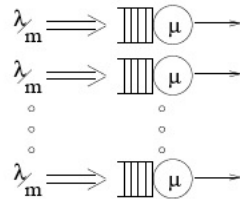
Prof. Vittoria de Nitto Personè

14

14

## Communication systems

### Frequency-division Multiplexing



1

QoS guarantee for each stream:  
a specific service rate to each  
stream

### Statistical multiplexing



No QoS guarantee

2

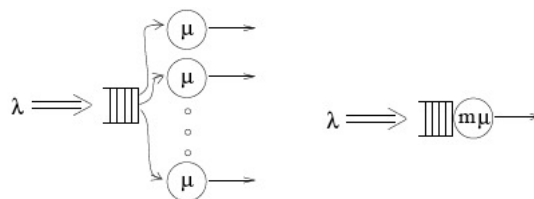
If the original  $m$  streams were very regular (not Poisson), i.e., they were much less variable than Poisson, by merging them, we introduce lots of variability into the arrival stream. This leads to problems if the application requires a low variability in delay, e.g., voice or video.

Prof. Vittoria de Nitto Personè

15

15

## Server Organizations

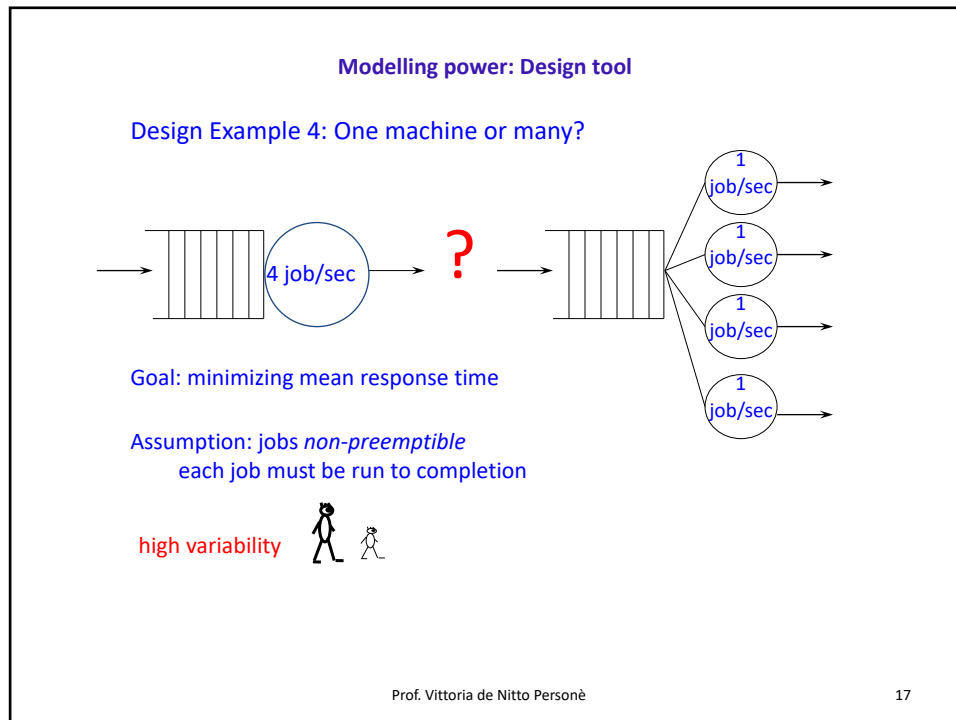


Prof. Vittoria de Nitto Personè

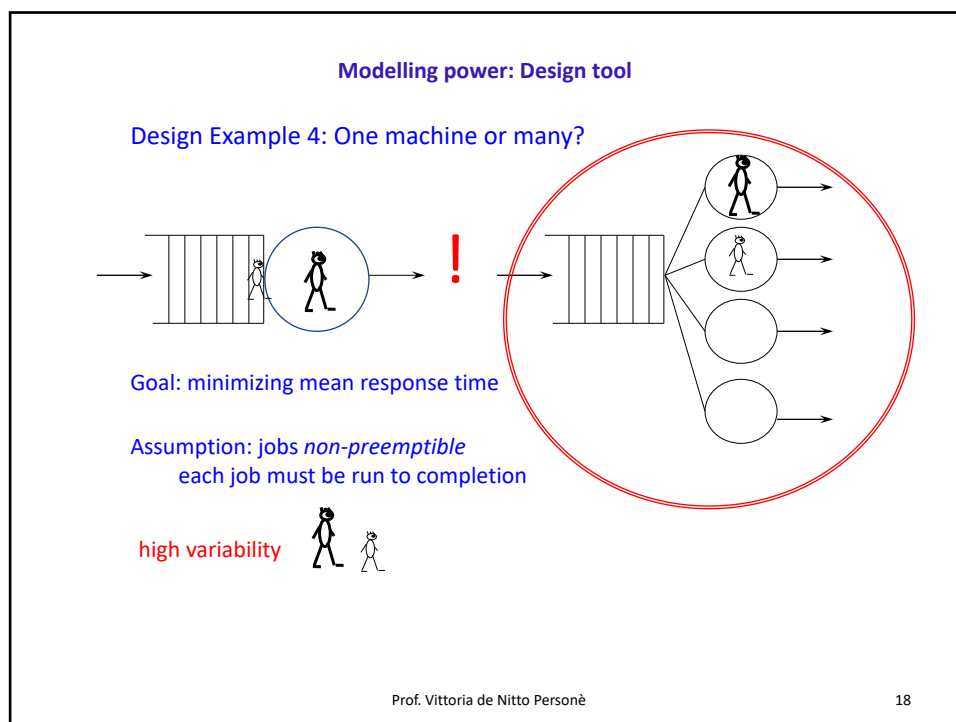
16

16

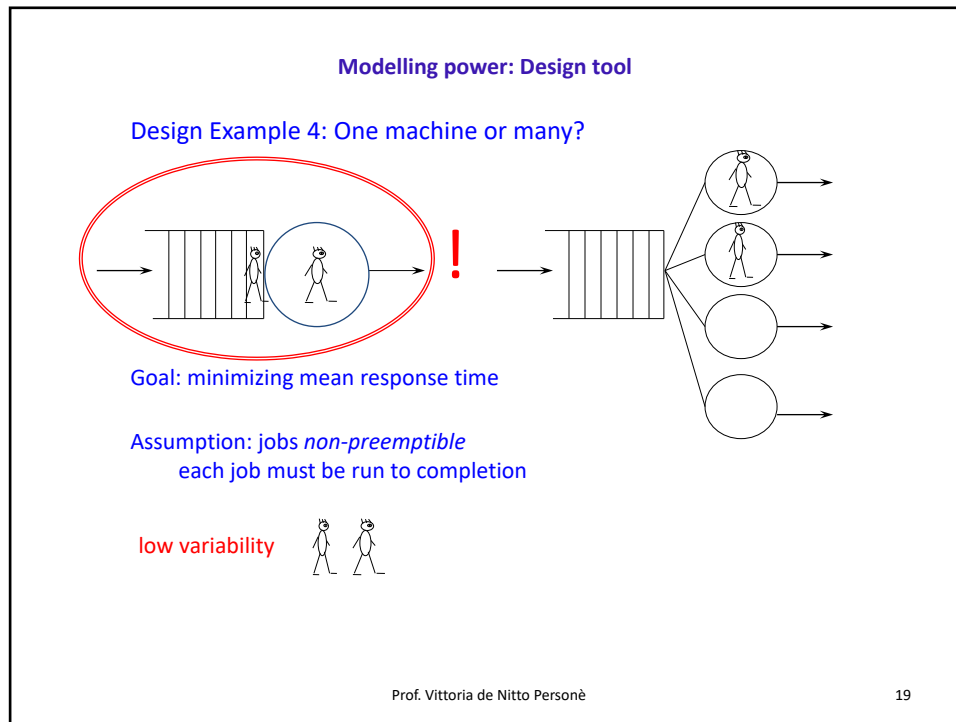




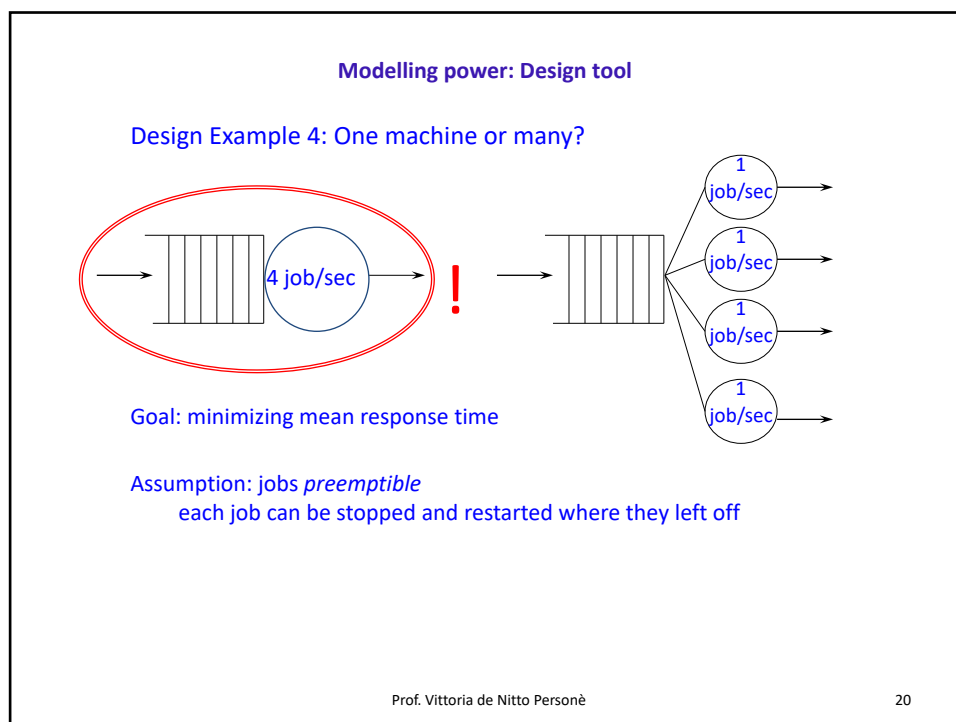
17



18

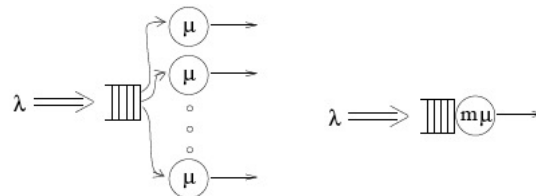


19



20

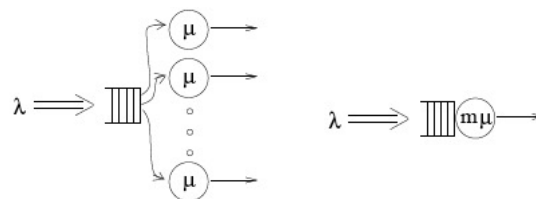
## Server Organizations



$$E(T_Q)_{Erlang} = \frac{P_Q E(S)}{1 - \rho} \quad E(T_Q)_{KP} = \frac{\rho E(S)}{1 - \rho}$$

$\rho \geq P_Q$  ➡ from the waiting time perspective the distributed capacity solution produces an improvement in the user perceived QoS

## Server Organizations

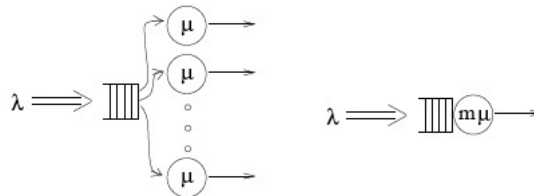


What about the response time perspective??

$$E(T_S)_{Erlang} = \frac{P_Q E(S)}{1 - \rho} + E(S_i) \quad E(T_S)_{KP} = \frac{\rho E(S)}{1 - \rho} + E(S)$$

$$E(S_i) = \frac{1}{\mu} = m \frac{1}{m\mu} = mE(S)$$

## Server Organizations



What about the response time perspective??

$$E(T_S)_{Erlang} = \frac{P_Q E(S)}{1 - \rho} + mE(S)$$

Decreasing less than linear       $\wedge$        $\vee$       linear growth

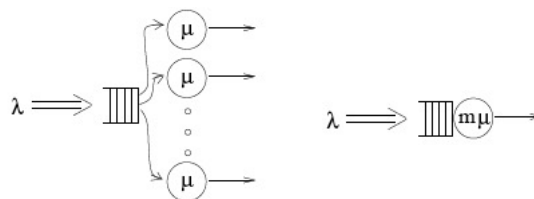
$$E(T_S)_{KP} = \frac{\rho E(S)}{1 - \rho} + E(S)$$

Prof. Vittoria de Nitto Personè

23

23

## Server Organizations



Performance goal:

Waiting time perspective

Distributed capacity

$\rho \rightarrow 0$

distrib. capac. gives an  $m$  times slower organization

Response time perspective

$\rho \rightarrow 1$

approximately the same response time

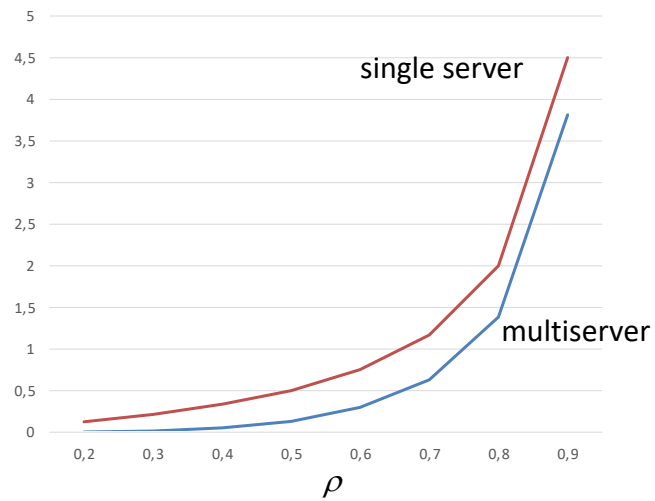
Prof. Vittoria de Nitto Personè

24

24

## Waiting time perspective

$E(S)=0,5 \text{ s}$

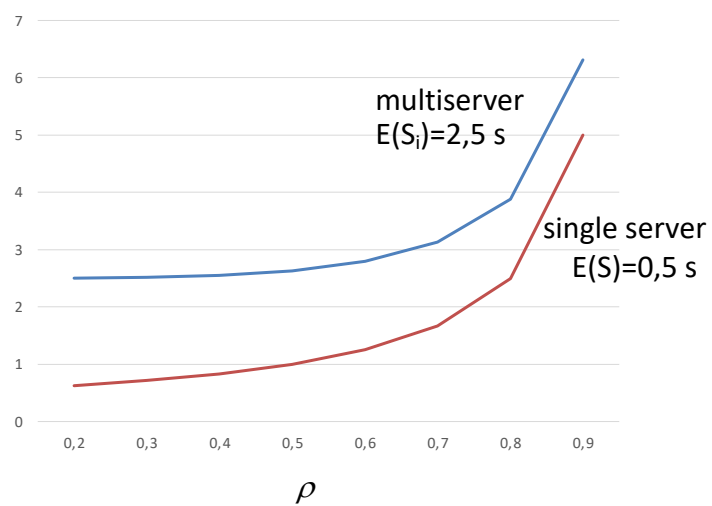


Prof. Vittoria de Nitto Personè

25

25

## Response time perspective

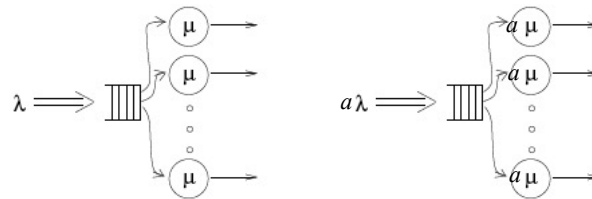


Prof. Vittoria de Nitto Personè

26

26

## Scaling factor



What about waiting and response time?

$$\rho = \frac{\lambda}{m\mu}$$

$$E(S_i) = \frac{1}{\mu}$$

$$\rho = \frac{a\lambda}{ma\mu} = \frac{\lambda}{m\mu}$$

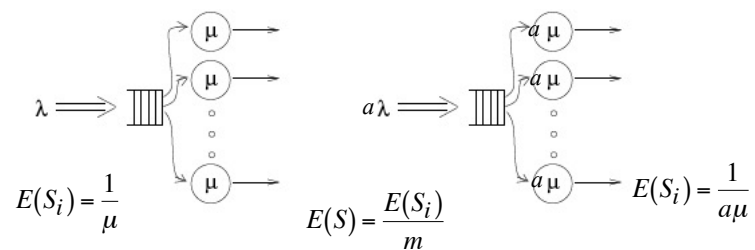
$$E(S_i) = \frac{1}{a\mu} \quad E(S) = \frac{E(S_i)}{m}$$

Prof. Vittoria de Nitto Personè

27

27

## Scaling factor



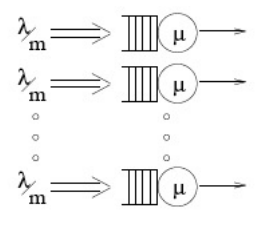
Mean waiting time

$$E(T_Q)_{m,a} = \frac{P_Q E(S)_{m,a}}{1 - \rho} = \frac{P_Q}{ma\mu(1 - \rho)} = \frac{1}{a} \frac{P_Q E(S)_{m,1}}{(1 - \rho)} = \frac{1}{a} E(T_Q)_{m,1}$$

Prof. Vittoria de Nitto Personè

28

28

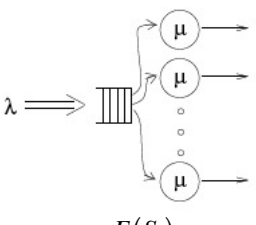


$\lambda = 4 \text{ j/s}, m=4, \mu=1.5 \text{ j/s} \quad E(S)=0.666667 \text{ s}$

$\rho = 0.666667$

$E(T_S) = \frac{1}{\mu - \lambda} = 2 \text{ s}$

$E(T_Q) = \frac{\rho E(S)}{1 - \rho} = 1.3336$



$E(S) = \frac{E(S_i)}{4} = 0.1667$

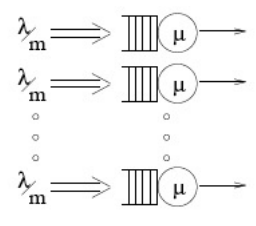
$\rho = 0.666667$

$p(0) = \left[ \sum_{i=0}^3 \frac{(4\rho)^i}{i!} + \frac{(4\rho)^4}{4!(1-\rho)} \right]^{-1}$

$= \left[ 1 + 4\rho + \frac{(4\rho)^2}{2} + \frac{(4\rho)^3}{6} + \frac{(4\rho)^4}{24(1-\rho)} \right]^{-1} = 0.059857$

Prof. Vittoria de Nitto Personè

29

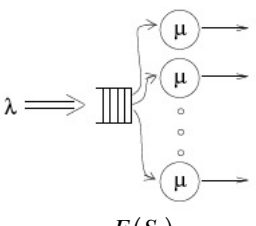


$\lambda = 4 \text{ j/s}, m=4, \mu=1.5 \text{ j/s} \quad E(S)=0.666667 \text{ s}$

$\rho = 0.666667$

$E(T_S) = \frac{1}{\mu - \lambda} = 2 \text{ s}$

$E(T_Q) = \frac{\rho E(S)}{1 - \rho} = 1.3336$



$E(S) = \frac{E(S_i)}{4} = 0.1667$

$E(S_i) = 0.666667 \text{ s}$

$\rho = 0.666667$

$P_Q = \frac{(4\rho)^4}{4!(1-\rho)} p(0) = 0.37847$

$E(T_S) = \frac{P_Q E(S)}{1 - \rho} + E(S_i) = 0.855992$

$E(T_Q) = 0.189292$

Prof. Vittoria de Nitto Personè

30



$$\lambda = 4 \text{ j/s}, \quad m\mu = 4 \times 1.5 = 6 \text{ j/s} \quad E(S) = 0.166667 \text{ s}$$

$$\rho = 0.666667$$

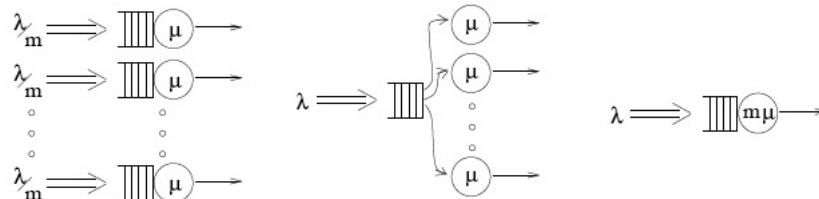
$$E(T_S) = \frac{1}{m\mu - \lambda} = 0.5$$

$$E(T_Q) = 0.3334$$

Prof. Vittoria de Nitto Personè

31

31



$$\rho = 0.666667$$

$$E(T_S) = \frac{1}{\mu - \lambda} = 2$$

$$E(T_Q) = \frac{\rho E(S)}{1 - \rho} = 1.3336$$

$$E(T_S) = 0.855992$$

$$E(T_Q) = 0.189292$$

$$E(T_S) = \frac{1}{\mu - \lambda} = 0.5 \text{ s}$$

$$E(T_Q) = 0.3334$$

Esercizio proposto:  $\rho = 0.533334$     $\rho = 0.8$

Prof. Vittoria de Nitto Personè

32

32