

FANNY CRUZ

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EDUCATION

University of South Florida, Tampa, FL

B.S., Computer Science, expected May 2025

Activities: Institute of Electrical and Electronics Engineers, *Graphic Design Chair*
Society of Women Engineers
Girls Who Code

William R Boone High School, Orlando, FL

High School Diploma, received May 2021

Honors: *AP Scholar* with Honors

Activities: Math Club
Coding Club
Hispanic Honors Society

EXPERIENCE

The Arcade Guys LLC, Orlando, FL

IT Systems Intern

May 2024 – August 2024

Diagnosed and resolved hardware and software issues, enhancing system efficiency and reducing downtime. Provided technical support to customers, troubleshooting a wide range of issues to ensure optimal user experience. Collaborated with the design team to integrate visual elements such as game art, marquees, and control layouts, ensuring alignment with project aesthetics. Gained proficiency in various emulator software, accurately replicating the performance and behavior of original arcade hardware to support product development and testing.

Institute of Electrical and Electronics Engineers Club (IEEE), Tampa, FL

Graphic Design Chair

January 2022 – Present

Designed visually appealing infographics to effectively communicate technological concepts and promote IEEE club events. Collaborated with club members to brainstorm innovative ideas for technology related initiatives and activities. Ensured consistent branding and identity across promotional materials to enhance visibility and reputation within the University.

Sunset Lake Condominiums, Orlando, FL

Administrative Assistant

June 2018 – January 2022

Automated and managed the creation and distribution of digital notices and contracts, maintaining accuracy and efficiency in communication with residents and stakeholders. Coordinated and implemented compliance projects, including overseeing fire safety checks, ensuring adherence to regulations. Utilized Microsoft Word and Canva to design and develop digital flyers, enhancing community engagement through targeted graphic design and digital communication.

RELEVANT SKILLS: Python (with SQL libraries), HTML, C, C++, CSS, JavaScript, PHP, Quantitative Analysis, Project Management

CERTIFICATIONS: Codecademy Learn HTML (July 2024)

LANGUAGE SKILLS: Spanish (fluent)