

Bug Report

Part 1: UI Bugs

Before getting started

- **Test Environment:** Google Chrome Version 121.0.6167.85 (Official Build) (64-bit)
- **Actor:** User
- **Website:** <http://automationpractice.multiformis.com/index.php>
- **OS:** Windows 11

1. Leaving all the fields Blank

- **Bug Name:** ContactUSPage_Leave_MandatoryFields_Blank
- **Bug ID:** Bug_001
- **Description:** In the contact us form, in order to know which fields are mandatory to fill you should leave the form blank and click on send. An error message should appear indicating all the fields that should be filled. Instead, an error message with an invalid email only appears.

Test Steps:


Steps	Expected Result	Actual Result
1. Open the Website	Website is opened successfully	Website is opened successfully
2. Navigate to the Contact us page on the top right corner	Page is Opened successfully	Page is opened Successfully
3. Leave all the fields blank then click Send button	An error message appears showing all the mandatory Fields needed to be filled	An error message "Invalid Email Address" Appears

Snapshots:

WOMEN

DRESSES

T-SHIRTS

 Contact

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading

-- Choose --

Email address

Order reference


Attach File

No file selected

Choose File

Send >

Message

 Contact

CUSTOMER SERVICE - CONTACT US

There is 1 error

1. Invalid email address.

SEND A MESSAGE

Subject Heading

-- Choose --

Email address

Order reference

Attach File

No file selected

Choose File

Send >

Message

2. Leave the message field and the subject heading blank.

- **Bug Name:**
ContactUSPage_Create_Complaint_Without_Message&SubjectHeading
- **Bug ID:** Bug_002
- **Description:** On Creating a complaint when leaving the message and the subject heading empty, there must be an error message displayed Indicating all the error messages. But instead, only one error message is displayed.

Steps	Expected results	Actual Results
1. Open The Website	The website is opened successfully	The website is opened successfully
2. Navigate to the Contact us page	Page is opened successfully	Page is opened Successfully
3. Enter The Following Fields: <ul style="list-style-type: none"> • Email address • Order reference • Attach file. And leave Both the subject heading and the message field blank	An error message appears showing all the mandatory Fields needed to be filled	A "1. Message cannot be blank" error message is displayed

Snap Shots:

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading

-- Choose --

Email address

Order reference

Attach File

No file selected

Choose File

Send >

Message

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading

-- Choose --

Email address

123@gmail.com ✓

Order reference

500

Attach File


No file selected

Choose File

Send >

Message

CUSTOMER SERVICE - CONTACT US

 There is 1 error
1. The message cannot be blank.

SEND A MESSAGE

Subject Heading

Email address

Order reference

Attach File


Message

3. Enter a Text In the order reference Number field

- **Bug Name:** Contact_Us_Enter_Text_In_OrderRef_NEG
- **Bug ID:** Bug_003
- **Description:** on filling the form in the contact us page it turns out that if the user fills the contact the order reference number field with text, the form is submitted successfully without showing any error messages

Steps	Expected Result	Actual Result
Open the website	Website is opened successfully	Website is opened successfully
Navigate to the contact us page	Page is opened successfully	Page is opened successfully
Fill in the mandatory fields as follows: <ul style="list-style-type: none">• Email: a valid email address• Order reference: a Text• Message: you issue	Fields are filled successfully	Fields are filled successfully
Click on send	An error message will be displayed regarding the order reference number	Form is sent successfully

SnapShots:

 [Contact](#)

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading

-- Choose --

Email address


Order reference

Attach File

No file selected [Choose File](#)

[Send >](#)

Message


 [Contact](#)

CUSTOMER SERVICE - CONTACT US

SEND A MESSAGE

Subject Heading

Customer service

 For any question about a product, an order

Email address

test@gmail.com ✓

Order reference

test

Attach File

No file selected [Choose File](#)

[Send >](#)

Message

dummy message



Search



Cart (empty)

WOMEN

DRESSES

T-SHIRTS



Contact

CUSTOMER SERVICE - CONTACT US



Your message has been successfully sent to our team.

< Home

Part 2: API Bugs

Before getting started

- **Test Environment:** Google Chrome Version 121.0.6167.85 (Official Build) (64-bit)
- **Actor:** User
- **Website:** <http://localhost:3000/api/v1/users>
- **OS:** Windows 11

1. Token isn't generated on creating a user.

- Bug name: Token_Generation_On_Creating_User
- Bug ID: API_001

Steps	Expected result	Actual Result
Create a user! N.B provide the host with the needed valid data	User is created successfully, and a token should be generated	User is created however the token isn't generated

2. Token isn't generated on deleting a user.

- Bug name: Token_Generation_On_Deleting_User
- Bug ID: API_002

Steps	Expected result	Actual Result
Delete any user you want!	User should be deleted successfully, and a token should be generated	User is deleted however the token isn't generated