# **Bug Report**

# Part 1: UI Bugs

### Before getting started

• **Test Environment:** Google Chrome Version 121.0.6167.85 (Official Build) (64-bit)

• Actor: User

• Website: <a href="http://automationpractice.multiformis.com/index.php">http://automationpractice.multiformis.com/index.php</a>

• **OS:** Windows 11

# 1. Leaving all the fields Blank

Bug Name: ContactUSPage\_Leave\_MandatoryFields\_Blank

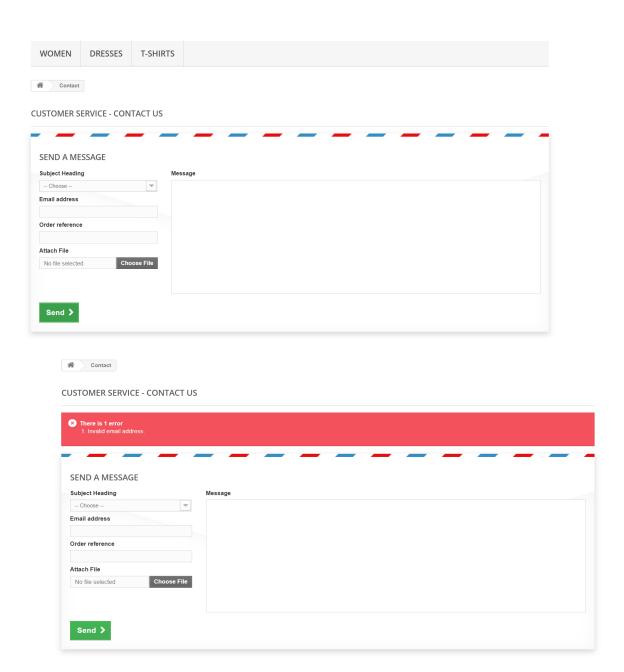
• **Bug ID:** Bug\_001

• **Description:** In the contact us form, in order to know which fields are mandatory to fill you should leave the form blank and click on send. An error message should appear indicating all the fields that should be filled. Instead, an error message with an invalid email only appears.

#### Test Steps:

Steps	Expected Result	Actual Result
1. Open the Website	Website is opened successfully	Website is opened successfully
2. Navigate to the Contact us page on the top right corner	Page is Opened successfully	Page is opened Successfully
3. Leave all the fields blank then click Send button	An error message appears showing all the mandatory Fields needed to be filled	An error message "Invalid Email Address" Appears

#### Snapshots:



# 2. Leave the message field and the subject heading blank.

#### • Bug Name:

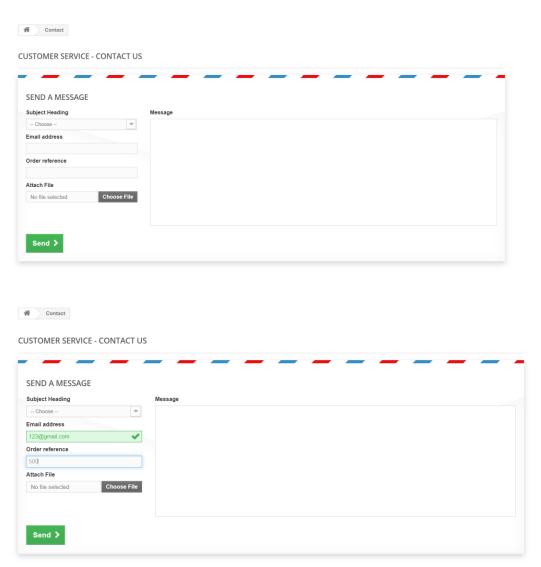
ContactUSPage\_Create\_Complaint\_Without\_Message&SubjectHeading

• **Bug ID:** Bug\_002

• **Description:** On Creating a complaint when leaving the message and the subject heading empty, there must be an error message displayed Indicating all the error messages. But instead, only one error message is displayed.

Steps	Expected results	Actual Results
1. Open The	The website is opened	The website is opened
Website	successfully	successfully
2. Navigate to the	Page is opened	Page is opened
Contact us page	successfully	Successfully
3. Enter The	An error message	A "1. Message cannot
Following Fields:	appears showing all the	be blank" error
• Email	mandatory Fields	message is displayed
address	needed to be filled	
<ul><li>Order</li></ul>		
reference		
<ul> <li>Attach file.</li> </ul>		
And leave Both the		
subject heading and the		
message field blank		

#### Snap Shots:





#### CUSTOMER SERVICE - CONTACT US



### 3. Enter a Text In the order reference Number field

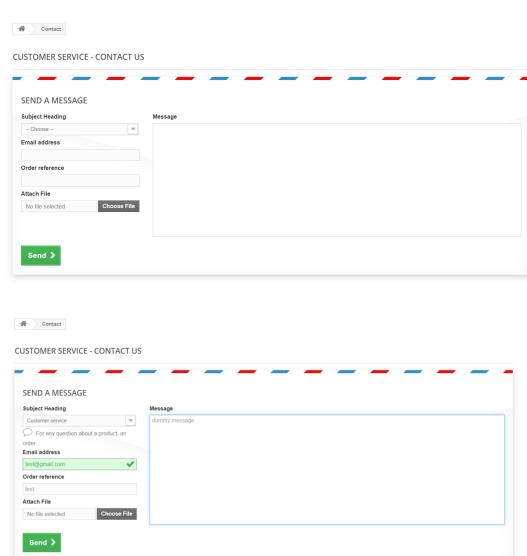
• **Bug Name:** Contact\_Us\_Enter\_Text\_In\_OrderRef\_NEG

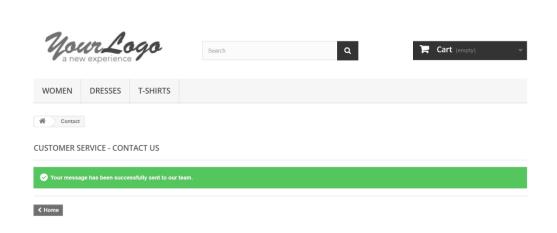
• **Bug ID:** Bug\_003

• **Description:** on filling the form in the contact us page it turns out that if the user fills the contact the order reference number field with text, the form is submitted successfully without showing any error messages

Steps	<b>Expected Result</b>	Actual Result
Open the website	Website is opened	Website is opened
	successfully	successfully
Navigate to the contact	Page is opened	Page is opened
us page	successfully	successfully
Fill in the mandatory	Fields are filled	Fields are filled
fields as follows:	successfully	successfully
<ul><li>Email: a valid</li></ul>		
email address		
<ul> <li>Order reference:</li> </ul>		
a Text		
<ul><li>Message: you</li></ul>		
issue		
Click on send	An error message will be	Form is sent successfully
	displayed regarding the	
	order reference number	

## Snapshots:





# Part 2: API Bugs

## Before getting started

• **Test Environment:** Google Chrome Version 121.0.6167.85 (Official Build) (64-bit)

• Actor: User

• Website: <a href="http://localhost:3000/api/v1/users">http://localhost:3000/api/v1/users</a>

• OS: Windows 11

# 1. Token isn't generated on creating a user.

• Bug name: Token\_Generation\_On\_Creating\_User

• Bug ID: API\_001

Steps	Expected result	Actual Result
Create a user!	User is created	User is created however
N.B provide the host	successfully, and a token	the token isn't generated
with the needed valid	should be generated	
data		

# 2. Token isn't generated on deleting a user.

• Bug name: Token\_Generation\_On\_Deleting\_User

• Bug ID: API\_002

Steps	<b>Expected result</b>	Actual Result
Delete any user you	User should be deleted	User is deleted however
want!	successfully, and a token	the token isn't generated
	should be generated	