

Farbod Jahan

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Summary

My professional interest lies at the intersection of Technology and Design. I love shipping intuitive and delightful user experiences with data driven and user centric mindset. I enjoy building, tinkering and story telling, working with stakeholders to identify user needs and translating them into engineering requirements so that we can build successful products that people love.

PROFESSIONAL EXPERIENCE

ScreenMeet

Dec. 2018 – Present

Sr. Technical Product Manager

- Redesigned Jira architecture from the ground up, streamlining project workflow and efficiency
- Partner with multiple stakeholders across multiple teams to create a solid and productive working relationship
- Own and drive product delivery for ScreenMeet products (statistical analysis, management, and operational reporting)
- Proactively identify risks and issues on projects, leading team to develop risk and issue management plans
- Manage day-to-day operational aspects of project, coordinating activities across internal and external teams

Guidewire Software

Nov. 2016 – Dec. 2018

Software Engineer

- Owned the technical design and implementation of features from start to finish, worked with product, design, and QA partners at every step of the way
- Translated customer needs and wants to clear and concise engineering requirements increasing efficiency by 13%
- Led an internal team of 4 engineers throughout the project lifecycle by monitoring progress and providing support
- Created scripts to increase performance up to 25% in 6 months, saving \$15,000 in development costs

Spell Train

Oct. 2015 – June 2017

Product Manager

- Produced Spelling Bee application which boosted spelling accuracy by 43% and gained 1000+ user downloads
- Created a start-up from the ground-up, drafted business plans and pitch decks, created product road maps, produced concept videos, and created UX work-flows, wire-frames and mock-ups
- Researched and analyzed psychological data on effective learning, which increased cognitive abilities by 35%
- Developed and maintained 100% customer retention by demoing prototypes and receiving customer feedback

Aquantia

June 2016 – Nov 2016

Software Engineer (Intern)

- Developed parallel regression testing which saved \$80,000 in FPGA boards
- Wire-framed, presented, and developed a web application to various teams to improve efficiency internally by 40%
- Managed technical projects from conceptualization to delivery, worked closely with agile development team to develop, test, and maintain Web and desktop-based software applications

Audible Magic

Jan. 2016 – June 2016

Software Support Engineer (Intern)

- Provided support for 150+ customers during software implementation, which ensured 98% customer retention
- Analyzed complex problems, created reports and generated potential solutions for software, systems and processes

Actuate

Jun. 2014 – Aug. 2014

Software Engineer (Intern)

- Automated testing of Salesforce which decreased testing time by 33%

EDUCATION

San Jose State University - Bachelor of Science in Computer Engineering

2016

TECHNICAL SKILLS

Tools: Jira, Google Analytics, inVision, Jenkins, GitHub, Zendesk, Salesforce, Slack, Trello, MS Office

Programming: SQL, Python, Java, JavaScript, XML, Django, AWS, HTML, CSS, jQuery