Farbod Jahan

PRODUCT MANAGER & TECHNOLOGIST

ABOUT

- 6 years of professional experience in large scale, hyper-growth technology companies
- Technical expertise based on 5 years of digital product design & development.
- Passionate about solving complex customer driven problems & driving cross-functional teams in dynamic environments.
- Seeking a multi-disciplinary and strategic Product Management position at an innovative product-driven company focused on creating industry-leading customer experiences.

SKILLS

TOOLS
Jira • Jenkins • REST API's• Mixpanel • GiHub • Zendesk • Salesforce • Slack• SQL • AWS

MEASURE
A/B & Multivariate Testing Usage Analytics Sentiment Analysis Executive Reporting

DESIGN
Sketching • Wireframing Axure • Sketch • Low & High Fidelity Mockups Usability Testing

DISCOVER
Competitive Analysis Personas & Segmentation User Research & User Stories Journey & Flow Mapping Customer Interviews Feature Definition Requirements Gathering

CONTACT

☎ 1(408)398-6042
in /in/Farbod-Jahan
🏠 AmirFarbod.Jahan@gmail.com
🌐 http://farbodjahan.netlify.com

EXPERIENCE

SR. TECHNICAL PRODUCT MANAGER   DEC 2018 • PRESENT
SCREENMEET • SAN FRANCISCO, CA

- Redesigned Jira architecture from the ground up, streamlining project workflow and efficiency
- Partner with multiple stakeholders across multiple teams to create a solid productive working relationship
- Own and drive product delivery for ScreenMeet products through statistical analysis, management, and operational reporting
- Proactively identify risks and issues on projects, leading team to develop risk and issue management plans
- Manage day-to-day operational aspects of projects, coordinating activities across internal and external teams.

SOFTWARE ENGINEER   OCT. 2016 • DEC 2018
GUIDEWIRE SOFTWARE • SAN JOSE, CA

- Owned the technical design and implementation of features from start to finish, worked with product, design, and QA partners at every step of the way
- Translated customer needs and wants to clear and concise engineering requirements increasing efficiency by 13%
- Led an internal team of 4 engineers throughout the project lifecycle by monitoring progress and providing support
- Created scripts to increase performance up to 25% in 6 months, saving $15,000 in development costs

PRODUCT MANAGER   OCT 2015 • JUN 2017
SPELL TRAIN • SAN JOSE, CA

- Produced Spelling Bee application which boosted spelling accuracy by 43% and gained 1000+ user downloads
- Created a start-up from the ground-up, drafted business plans and pitch decks, created product road maps, produced concept videos, and created UC work-flows, wire-frames and mockups
- Researched and analyzed psychological data on effective learning, which increased cognitive abilities by 35%
- Developed and maintained 100% customer retention by demoing prototypes and receiving customer feedback

SOFTWARE ENGINEER INTERN   JUN 2016 • AUG 2016
AQUANTIA • SAN JOSE, CA

- Developed parallel regression testing which saved $80,000 in FPGA boards
- Wire-framed, presented, and developed a web application to various teams to improve efficiency internally by 40%
- Managed technical projects from conceptualization to delivery, worked closely with agile development teams to develop, test, and maintain web and desktop-based software applications

SOFTWARE ENGINEER INTERN   JAN 2016 • JUN 2016
AUDIBLE MAGIC • LOS GATOS, CA

- Provided support for 150+ customers during software implementation, which ensured 98% customer retention
- Analyzed complex problems, created reports and generated potential solutions for software, systems, and processes

SOFTWARE ENGINEER INTERN   JUN 2014 • AUG 2014
ACTUATE • SAN MATEO, CA

- Automated testing of Salesforce which decreased testing time by 33%

EDUCATION

SAN JOSE STATE UNIVERSITY   2012 • 2016
BACHELORS OF SCIENCE IN COMPUTER ENGINEERING