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FARDINA SULTANA KIMI

PMP Trained | Software & Business Analyst | Tech Enthusiast

About Me

I am a results-driven Business Analyst and Software Enthusiast with PMP training and experience in managing government and international projects. Skilled in requirement analysis, business process optimization, and stakeholder communication, I bridge technical teams and end users. Adaptable, quick learner, and problem-solver, I excel in fast-paced environments.

WORK EXPERIENCE

Mar 2023 - Dec 2024

Senior Business Analyst | Tappware Solutions Limited

- Managing government and international projects, including Business Analyst teams.
- Overseeing QA reports and ensuring quality standards.
- Preparing key documentation (SRS, CRS, RFP, EOI, user manuals).
- Acting as a bridge between developers, end users, and stakeholders.

Apr 2020 - Feb 2023

Business Analyst I Divine IT Limited

- Creating technical documentation and performing in-depth requirements analysis.
- Evaluating business processes, identifying improvements, and implementing solutions.
- Conducting software testing and providing training to end users.

Sep 2018 - Dec 2019

Support Engineer | Digicon Technologies Ltd

- Maintain and troubleshoot call center solutions (Avaya, Asterisk, Vicidial, GoAutoDial).
- Troubleshoot Windows workstations and basic networking issues.
- Liaise with vendors, ISPs, and IP telephony providers for issue escalation.

TRAINING & ACHIEVEMENTS

- 2024 IEEE day ambassador, Germany Section.
- Project Management Professional (PMP) Training.
- Data Science Training under Fast Track Future Leader (FTFL) of ICT Division, Bangladesh Govt.
- "Orientation and Advance IT trouble-shooting" Training.
- Participation in CSE Math Olympiad, IUBAT University.

PROJECTS

- Banking Management System in C++
- Online Examination System in PHP
- Patient Management System with JAVA
- School Management System with C#

EDUCATION

Germany

Masters in Automotive Software Engineering TU Chemnitz

2023 - Current

Bachelor of Science

2015 - 2018

SKILLS

- · Strong analytical skill
- Negotiation Skills
- Problem-Solving
- Time Management
- Presentation Skills
- Team Collaboration

LANGUAGE

English (Professional proficiency)

German (Beginner)