

Executive Summary:

This report presents the findings and recommendations of a cybersecurity risk assessment conducted for Jungle Kitchen, a small-scale food manufacturing enterprise undergoing digital transformation. The objective of this assessment was to identify critical assets, evaluate associated cybersecurity risks, and propose cost-effective mitigation strategies, aligning with the organization's operational goals.

The assessment was carried out using the **OCTAVE (Operationally Critical Threat, Asset, and Vulnerability Evaluation)** framework, which emphasizes organizational awareness, asset-based risk identification, and strategic risk mitigation. Jungle Kitchen's key digital assets include:

- Business laptops used for daily operations
- Google Drive, which stores sensitive business and staff-related information
- Gmail accounts used for internal and external communication
- A Wix-based website integrated with a payment portal
- Staff-owned BYOD (Bring Your Own Device) endpoints
- Cloud-based backups hosted on Google Cloud

Through the assessment, several risks and vulnerabilities were identified. Notably, the organization lacks multi-factor authentication (MFA) across critical services, does not enforce encryption for data in storage or transit, and has not implemented formal cybersecurity policies or training programs. Moreover, the absence of regular backup testing and over-reliance on a single backup location present a threat to business continuity in the event of data loss or system failure.

Despite existing controls such as WPA2-secured Wi-Fi, regularly updated antivirus software, and role-based access restrictions on cloud storage, significant gaps remain in governance, access control, and threat detection.

The following key recommendations are proposed:

1. **Implement Multi-Factor Authentication (MFA)** across all accounts and cloud services to strengthen access control.
2. **Develop and enforce formal cybersecurity policies** covering password hygiene, device usage, data classification, and incident response.
3. **Conduct cybersecurity awareness training** for all staff, with an emphasis on phishing prevention and secure file handling.
4. **Enhance data backup practices** by establishing geographically diverse storage locations and regularly testing data recovery processes.
5. **Perform third-party security reviews** of the Wix-based website and define clear roles and responsibilities regarding its maintenance.
6. **Introduce encryption mechanisms** for both data at rest and in transit to ensure confidentiality and compliance with best practices.

By adopting the above measures, Jungle Kitchen will significantly reduce its cybersecurity risk exposure while improving operational resilience and customer trust. The proposed approach is designed to be scalable, practical, and appropriate for the organization's current size and technical capacity.

Technical Analysis

1. Organizational Background

Jungle Kitchen is a micro/small-scale food manufacturing enterprise with two primary locations (Singapore and Sri Lanka). The organization is currently in its early digital transformation stage and relies on cloud-based tools such as Google Drive, Gmail, and a Wix-based e-commerce website for business operations. The organization comprises 25 employees and utilizes both company-owned and personally-owned (BYOD) devices to manage workflows. While the organization demonstrates commitment to adopting secure tools, it currently operates with minimal cybersecurity governance.

2. Identification of Critical Assets (OCTAVE Phase 1)

In accordance with the OCTAVE methodology, Jungle Kitchen's critical information assets were identified based on their importance to daily operations and their sensitivity to potential security incidents. These assets form the foundation upon which further risk analysis and mitigation strategies are built. The following table summarizes each asset, its role within the organization, and the justification for its classification as critical:

| Asset Name | Description | Why It's Critical |
|---------------------------------------|--|--|
| Google Cloud Drive | Used to store staff documents, operational files, and other sensitive data | Contains essential business and personal information that supports day-to-day operations |
| Laptops | Recognized as the organization's most vital digital tools | Primary devices used for accessing cloud services, communication, and managing business workflows |
| Wix-Based Website with Payment Portal | Main web application maintained by a third party | Facilitates customer payments and acts as a central platform for the company's online presence |
| Email Accounts | Used for internal and external communication across teams | Essential for operational coordination, file sharing, and cloud service authentication |
| BYOD Staff Devices | Staff-owned personal devices used for work-related tasks | These devices interact with company data but are not centrally managed, increasing security exposure |
| Cloud-Based Backups | Weekly backups stored on Google Cloud | Serve as the organization's primary disaster recovery mechanism in the event of data loss or breach |

This asset inventory is a prerequisite for determining risk exposure, developing threat profiles, and allocating protective controls. Each of the listed assets was later assessed for its confidentiality, integrity, and availability requirements as per OCTAVE's next phase

3. Security Requirements (OCTAVE Phase 2)

Each identified asset was evaluated against the three fundamental security principles: **Confidentiality (C), Integrity (I), and Availability (A)**. The goal is to understand how essential each principle is to the asset's proper functioning and to support risk-based decision-making in later phases.

| Asset | Confidentiality | Integrity | Availability | Justification |
|------------------------------|-----------------|-----------|--------------|--|
| Google Cloud Drive | High | High | Medium | Stores operational and potentially sensitive personal and business data. Unauthorized access or tampering may lead to privacy violations or data loss. |
| Company Laptops | High | Medium | High | Used to access and manage all digital operations. Loss or compromise can result in both operational downtime and data leakage. |
| Wix Website & Payment Portal | High | High | High | Handles customer payments and public presence. Requires all three pillars to protect user trust and ensure business continuity. |
| Email Accounts (Gmail) | High | High | Medium | Core communication tool. Compromise could expose confidential information or allow attackers to pivot to other systems. |
| BYOD Staff Devices | Medium | Medium | Medium | Used for accessing organizational services. Potential data leaks or loss from personal device misuse or compromise. |
| Cloud-Based Backups | High | Medium | High | Vital for recovery from disasters or cyber incidents. Loss or corruption of backups would severely impact business continuity. |

This CIA analysis guides the prioritization of security controls such as encryption, MFA, backup redundancy, and access restriction.

4. Threat Identification & Vulnerability Analysis

Each asset was analyzed in terms of common threats, system weaknesses, and the impact such events would have on Jungle Kitchen's operations. The following table summarizes the threat landscape:

Threat Profile Table

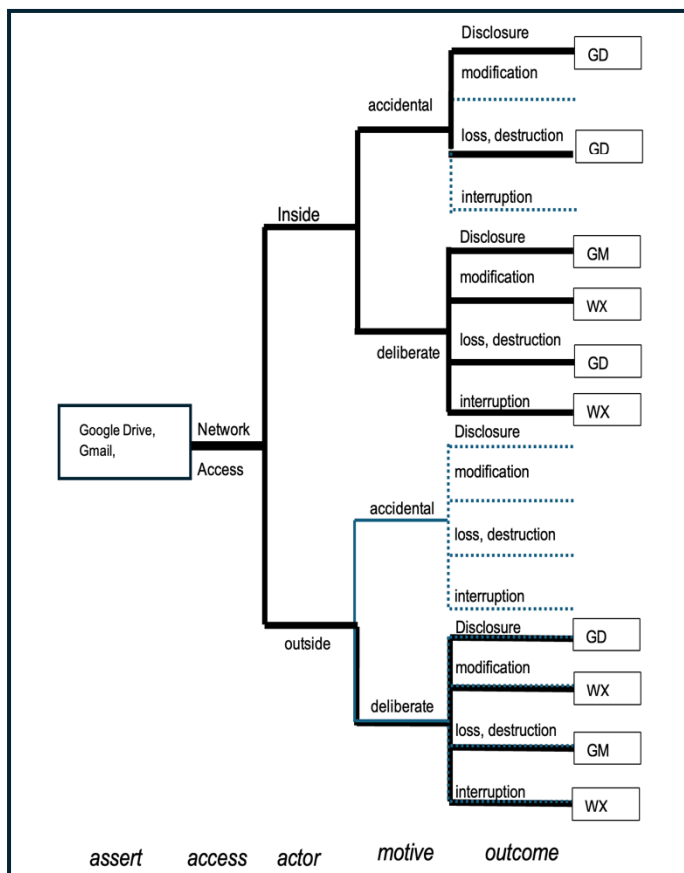
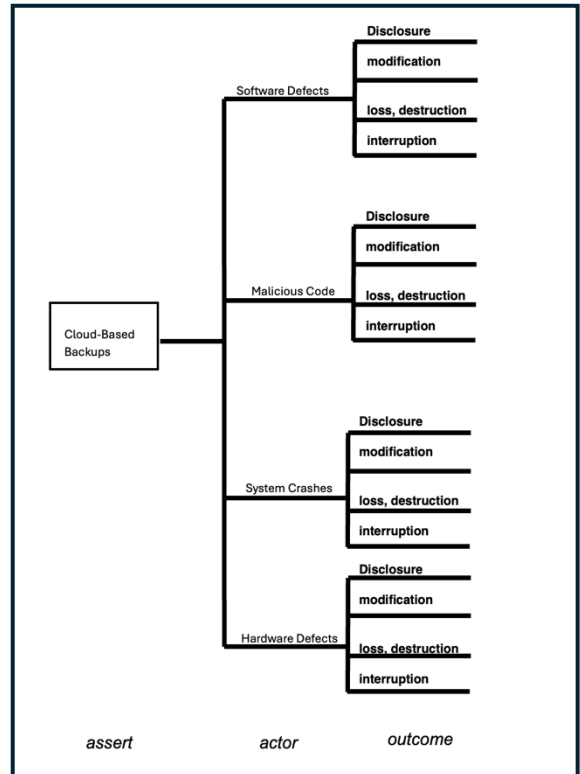
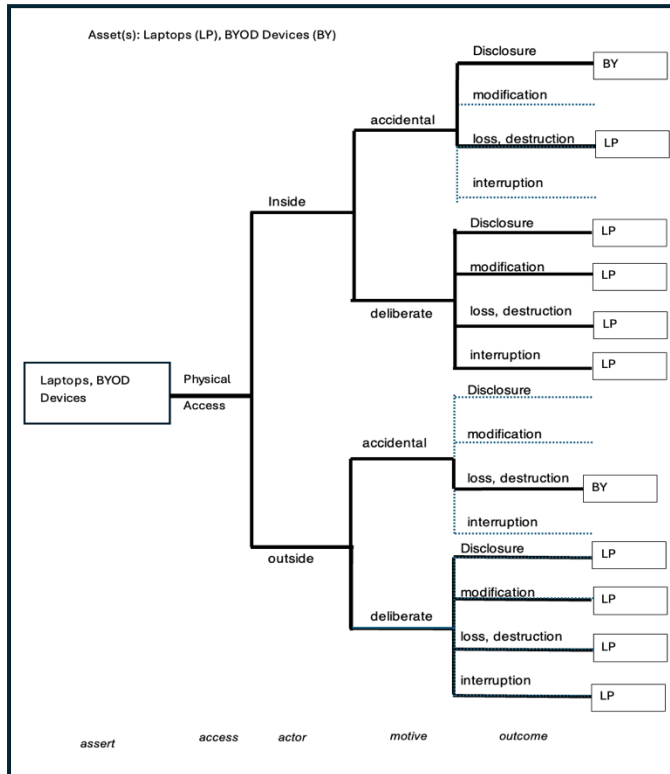
| Asset | Threat | Vulnerability | Impact on Organization |
|--------------------|------------------------------------|--|--|
| Google Cloud Drive | Unauthorized access or data breach | No encryption (Q5.2), limited access controls | Exposure of sensitive staff; privacy/legal issues |
| Laptops | Malware infection or theft | Default password settings (Q4.2), lack of endpoint | Operational disruption; potential unauthorized access to cloud and email |

| | | | |
|---------------------------------|---|---|--|
| | | hardening, no asset tracking | |
| Wix Website with Payment Portal | Website compromise, defacement, or payment skimming | Third-party managed (Q12.2), no internal control or code review | Financial loss; reputational damage; trust issues with customers |
| Email Accounts | Phishing attacks or credential theft | No enforced MFA (Q4.2), no awareness training (Q8.1), no monitoring (Q17.1) | Unauthorized access to sensitive communication; potential compromise of cloud accounts |
| BYOD Devices | Data leakage, device loss or misuse | No plan for lost devices (Q14.3), weak control over personal device access | Breach of organizational data; potential regulatory violations |
| Cloud-Based Backups | Data loss or failed recovery | No backup testing (Q6.2), single backup location (Q6.3) | Inability to restore operations after an incident or attack |

Organizational Vulnerabilities Table

| Area | Observed Vulnerability | Evidence from Data |
|---------------------------------|---|--|
| Cybersecurity Policies | No formal written policies (e.g., acceptable use, data classification, password policies) | Q2.1 – "No" |
| Policy Acknowledgment | Staff are not required to read or acknowledge security policies | Q2.2 – "No" |
| Information Security Governance | No Data Protection Officer or Security Officer assigned | Q2.3 – "No" |
| Data Encryption | Data is not encrypted during storage or transmission | Q5.2 – "No" |
| Backup Practices | Backups are not tested for recovery; only stored in cloud | Q6.2 – "No"; Q6.3 – "Google Cloud only" |
| Incident Response | No history of incident handling; incident response plan exists but not practiced | Q7.1 – "No incidents"; Q7.3 – "Yes", but no evidence of implementation |
| Access Control | Accounts are managed manually; no enforced password policies | Q4.1 – "Manually"; Q4.2 – "Windows default" |
| BYOD Security | No clear plan in place if staff device with data is lost; only antivirus is enforced | Q14.2 – "Antivirus only"; Q14.3 – "No plan" |
| Training and Awareness | No current cybersecurity training for staff | Q8.1 – "Yes (future plan)"; not implemented yet |
| Monitoring and Logging | No system or network activity monitoring tools in place | Q17.1 – "A bit"; Q17.2 – "No experience with SIEM tools" |
| MFA Adoption | MFA is not confirmed across all systems | Q4.2, Q14.3 – no clear enforcement |
| Physical Security | No CCTV or visitor logbook system currently used | Q9.2 – "No, but planning" |
| Third-Party Risk Management | No evaluations of third-party vendors for security practices | Q13.3 – "No" |
| Legal & Compliance Awareness | Not aware of Sri Lanka's Personal Data Protection Act | Q16.1 – "No" |
| Secure Data Disposal | No secure disposal practices for physical or digital records | MSME intake Q4 – "No" |

Threat Tree Diagrams

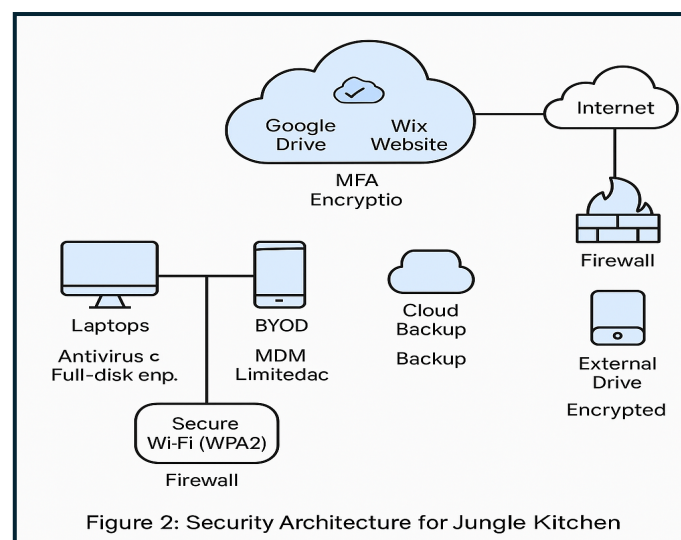


Proposed Security Architecture

The following architecture is proposed to enhance Jungle Kitchen's cybersecurity posture while remaining practical and cost-effective for a small business. The design is based on the critical assets and vulnerabilities identified through the OCTAVE assessment.

Key Components:

- Wi-Fi Network: WPA2 secured, limited to known devices only.
- Laptops: Protected by antivirus (Kaspersky), encrypted hard drives, and strong password enforcement.
- BYOD Devices: MDM-enforced, limited to work-related access with remote wipe capability.
- Google Services:
 - Drive and Gmail protected with MFA, role-based access control, and link sharing restrictions.
 - Wix Website: Third-party maintained, with admin credentials secured via MFA and password manager.
 - Backups: Weekly Google Cloud backups plus local encrypted offline backup (e.g., portable hard drive).



Security Controls Summary:

| Component | Control Applied |
|--------------------|---|
| Laptops | Antivirus software, full-disk encryption, strong password policies |
| BYOD Devices | Mobile Device Management (MDM), restricted access policies, antivirus |
| Wi-Fi Network | WPA2 encryption, hidden SSID, MAC address filtering |
| Google Drive/Gmail | Multi-Factor Authentication (MFA), link-sharing control, access logging |
| Wix Website | Admin credentials secured with MFA, regular third-party audits |

| | |
|---------|--|
| Backups | Weekly cloud backups, encrypted external drive, recovery testing |
|---------|--|

Technical Staff Summary:

This section provides a prioritized action plan for Jungle Kitchen’s technical personnel to implement the recommended cybersecurity enhancements. The goal is to address critical risks while remaining practical, cost-effective, and scalable for a small business context.

Implementation Priorities:

- 1.Enable Multi-Factor Authentication (MFA):
 - Apply MFA to Gmail, Google Drive, and Wix admin accounts.
 - Use authenticator apps or hardware tokens.
- 2.Initiate Staff Cybersecurity Training
 - Cover phishing, password hygiene, and secure data handling.
 - Repeat every 3–6 months.
- 3.Upgrade Laptop and BYOD Security:
 - Enforce disk encryption, antivirus, and OS updates on laptops.
 - Apply MDM policies to control personal device access.
- 4.Review Cloud Access and Permissions:
 - Audit Google Drive link sharing and enforce role-based permissions.
5. Secure the Website and Payment Portal
 - Request a third-party audit of the Wix setup.
 - Ensure admin access is limited and protected.
- 6.Enhance Backup Strategy:
 - Add a secondary backup location (e.g., encrypted external drive).
 - Test backup restoration procedures regularly.

Suggested Tools/Resources:

- Google Workspace Admin tools (for MFA and Drive control)
- Kaspersky or Bitdefender (antivirus)
- Google Endpoint Management or Microsoft Intune (MDM)
- Free phishing training: Google Security Awareness Training or KnowBe4 Free Tier

Recommended Timeline:

| Week | Task |
|------|---|
| 1–2 | Enable MFA, initiate training |
| 3–4 | Upgrade laptop security, BYOD controls |
| 5 | Audit Google Drive & Wix admin settings |
| 6 | Add backup drive, perform recovery test |

References:

[1] C. Alberts and A. Dorofee, *Managing Information Security Risks: The OCTAVE Approach*. Addison-Wesley Professional, 2002.

[2] National Institute of Standards and Technology (NIST), *Guide for Applying the Risk Management Framework to Federal Information Systems: A Security Life Cycle Approach*, NIST Special Publication 800-37 Rev. 2, Dec. 2018. [Online]. Available: <https://csrc.nist.gov/publications/detail/sp/800-37/rev-2/final>

[3] Google Workspace Admin Help, "Set up 2-Step Verification (MFA)," [Online]. Available: <https://support.google.com/a/answer/175197?hl=en>

[4] Wix Help Center, "Site Security Guidelines," [Online]. Available: <https://support.wix.com/en/article/security-at-wix>

[5] KnowBe4, "Free Cybersecurity Awareness Training," [Online]. Available: <https://www.knowbe4.com/free-training-resources>

[6] ISO/IEC 27001:2013, *Information technology — Security techniques — Information security management systems — Requirements*, International Organization for Standardization, 2013.

Appendix A – Threat Tree Diagrams

Figure A1: Threat Tree – Google Drive

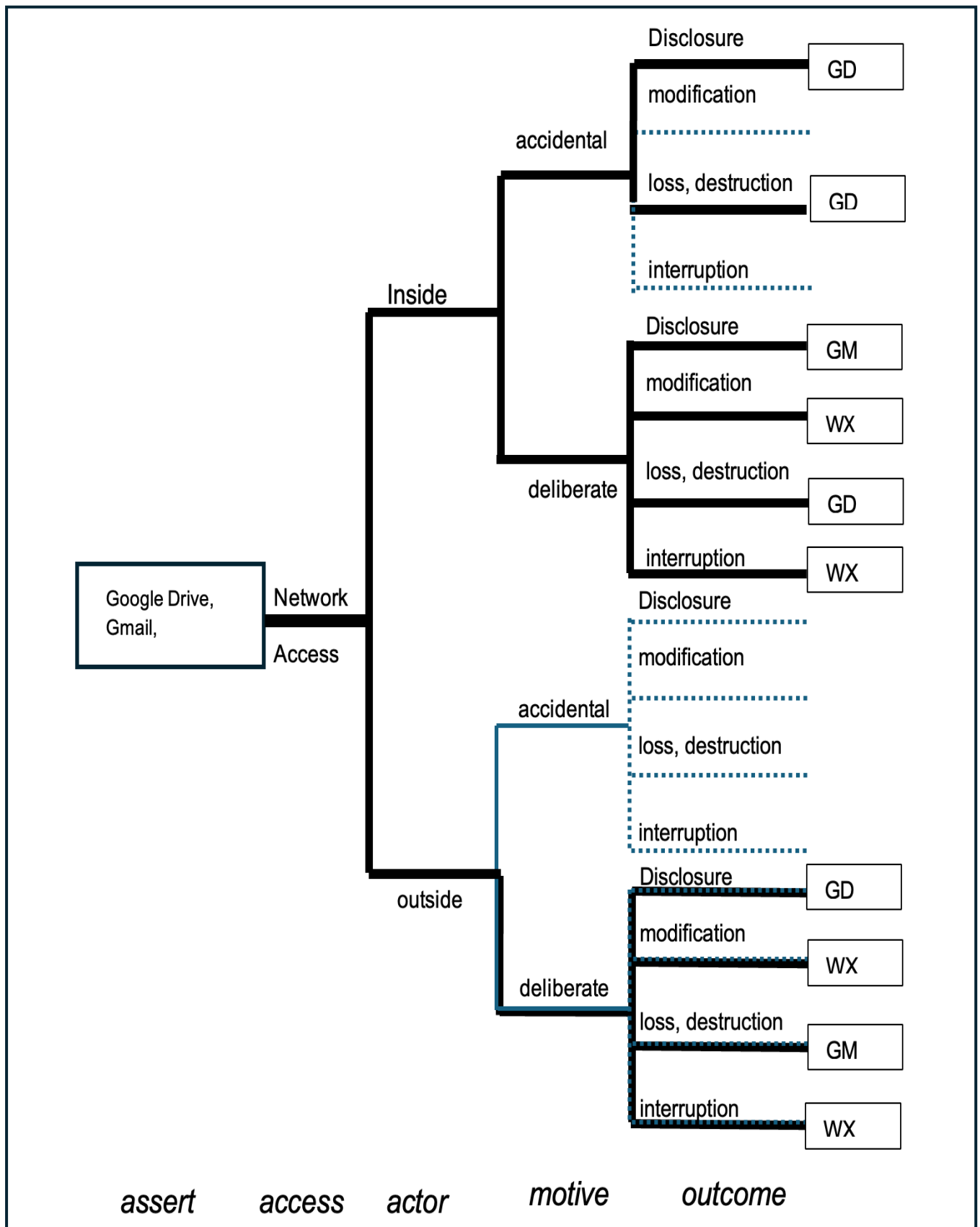


Figure A2: Threat Tree – Laptops & Email

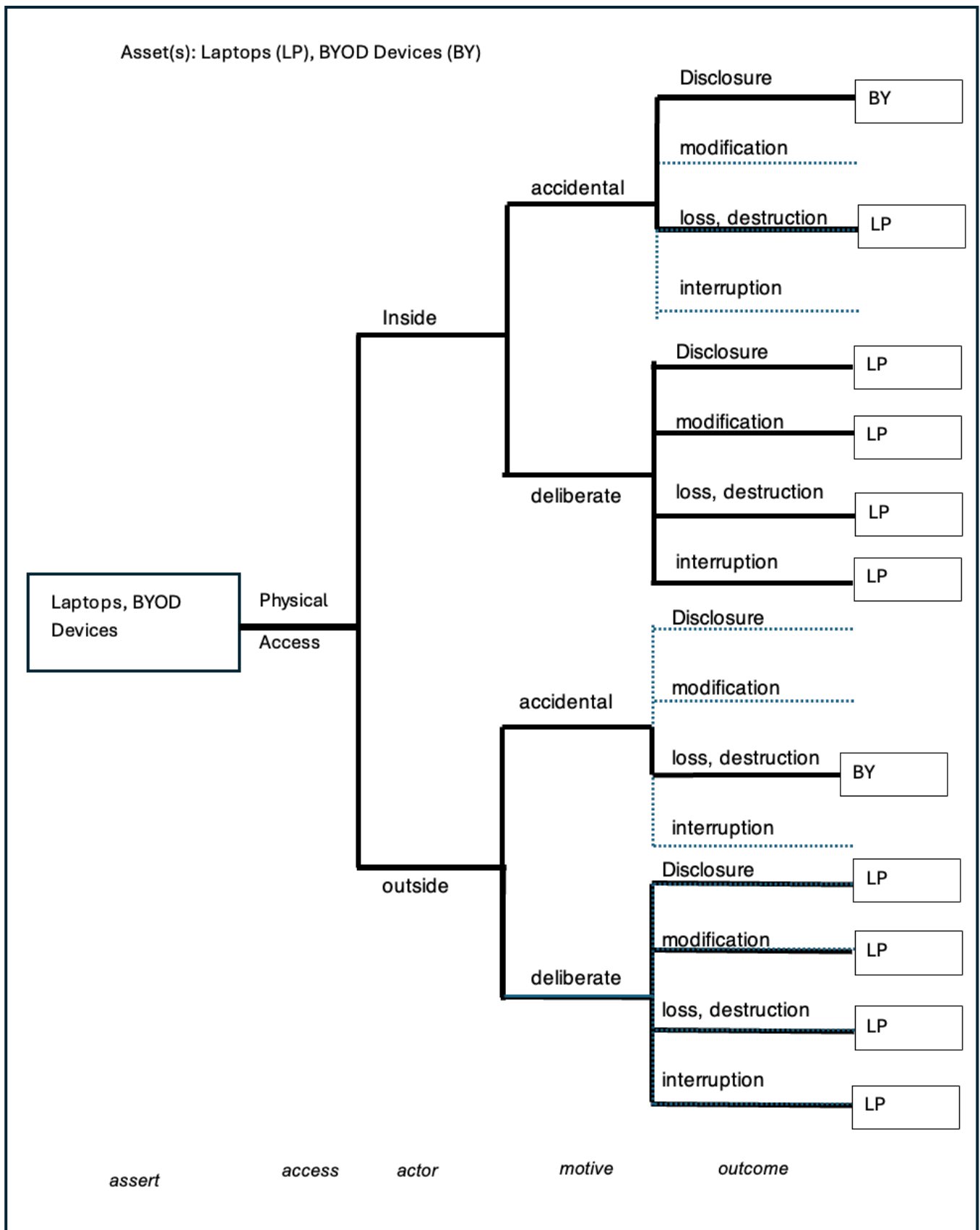
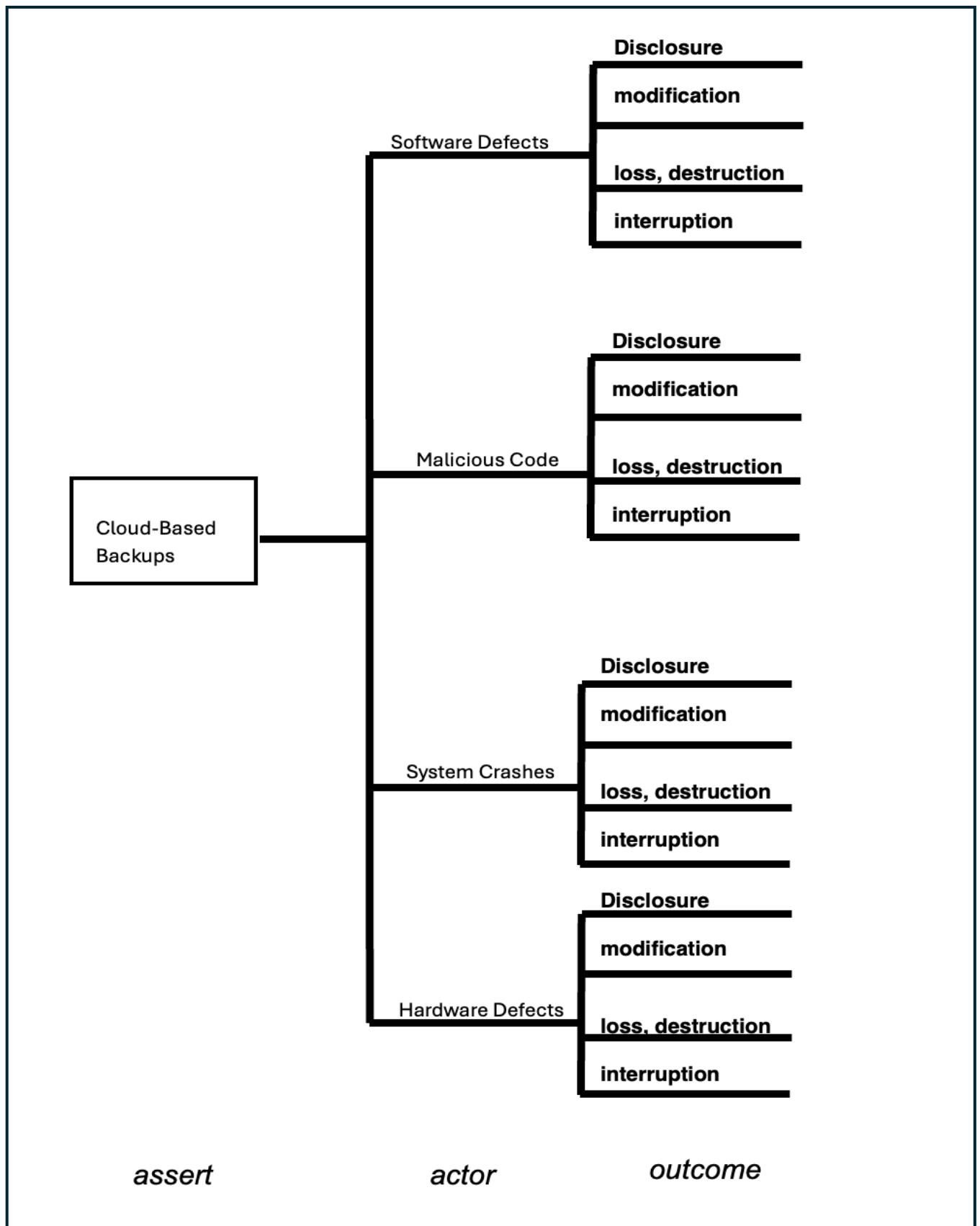


Figure A3: Threat Tree – BYOD & Backups



Appendix B – Security Architecture Diagram

Figure B1: Proposed Security Architecture for Jungle Kitchen

