BUG REPORT on PrestaShop e-commerce site

Title/Summary

Spelling errors in words in "Clothes" section

Description

The word "favorites" used in the description for "Clothes" is grammatically incorrect. The correct word is "favorite".

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Click on bar menu "Clothes"

Expected Results

"Discover our favorite fashionable discoveries, a selection….."

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser
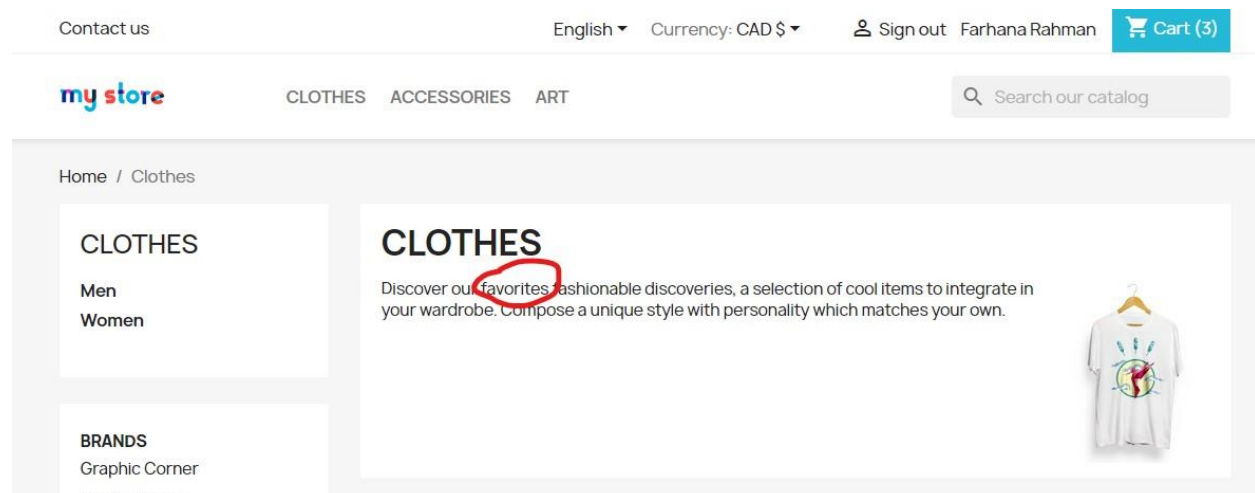
Severity

Low

Workaround

A change in the word from "favorites" to "favorite" in the html file

Attachments

Additional Information

It is a non-functional feature of the application. But still a bug and needs to be rectified in the next release or next sprint if not possible in this one. The user might have a wrong impression of this app.

Title/Summary

Images for unmatched pictures for Subcategories

Description

Images of bags are displayed for subcategories "Men" and "Women". These images do not reflect the subcategories properly.

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Click on bar menu "Clothes"

Expected Results

Images of men to reflect "Men" subcategory and images of women to reflect "Women" subcategory.

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser
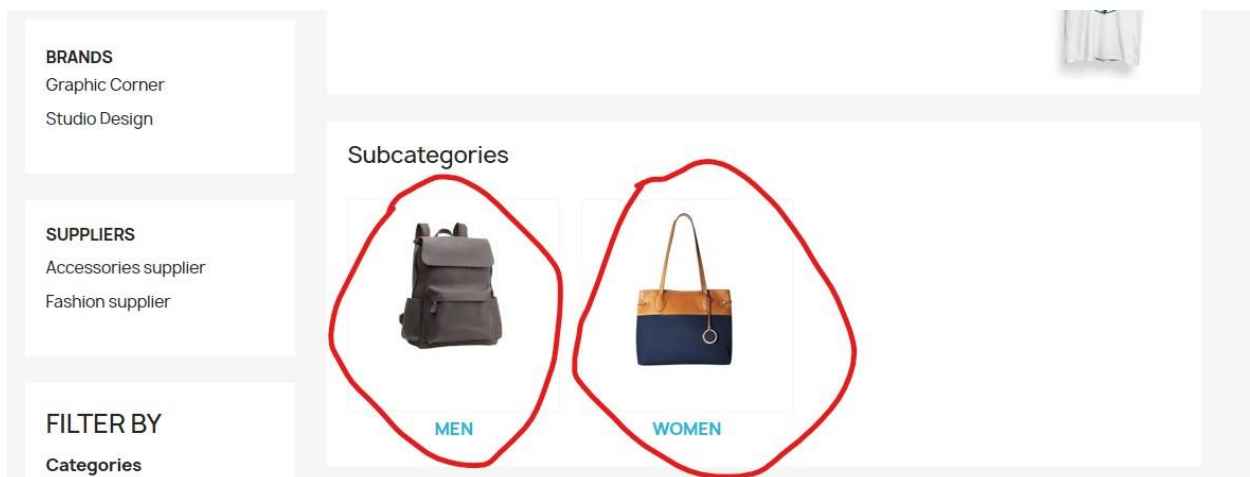
Severity

Medium

Workaround

A change in the images in the html and css files

Attachments

Additional Information

It is a non-functional feature of the application. But still a bug and needs to be rectified in the next release or next sprint if not possible in this one. Images of bags only do not reflect the "Men" and "Women" subcategories. The user might have a wrong impression of this app.

Title/Summary

Sort by: Price, low to high / Price, high to low is not displaying any products for "Clothes" categories and its sub-categories.

Description

When products for "Clothes" are sorted by Price, low to high and Price, high to low, no products are displayed although it shows "There are 2 products". In addition, no products are displayed even when sub-categories' products are sorted by price.

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Click on bar menu "Clothes"
3. Select "Price, low to high" in the drop-down list of "Sort by".
4. Select "Price, high to low" in the drop-down list of "Sort by".
5. Click on Sub-category "Men"
6. Select "Price, low to high" in the drop-down list of "Sort by".
7. Select "Price, high to low" in the drop-down list of "Sort by".
8. Click on Sub-category "Women"
9. Select "Price, low to high" in the drop-down list of "Sort by".
10. Select "Price, high to low" in the drop-down list of "Sort by".

Expected Results

Images of men and women clothes with descriptions and prices are displayed under "Clothes" category. Images of men clothes with descriptions and prices are displayed under "Men" sub-category and images of women clothes with descriptions and prices are displayed under "Women" sub-category.

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser
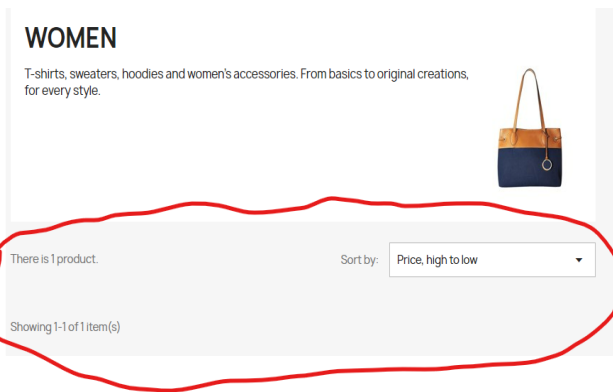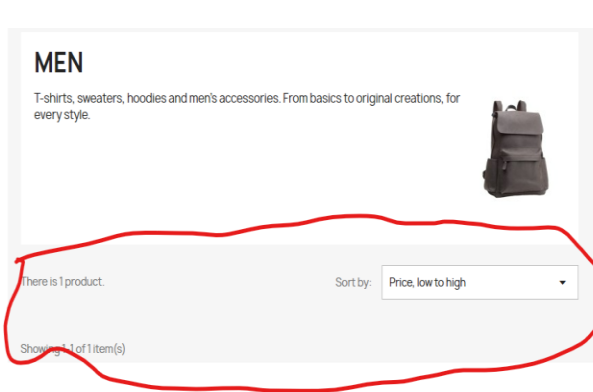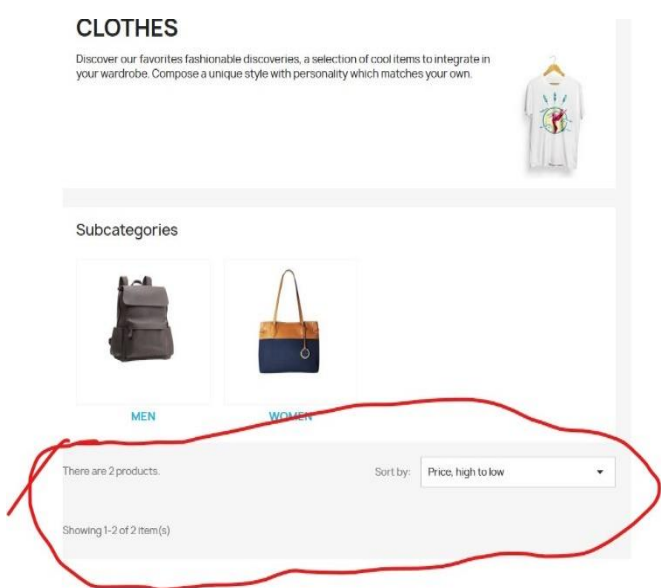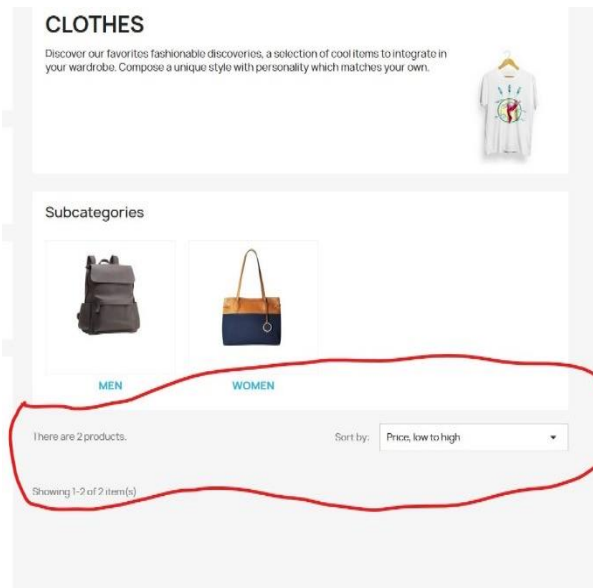
Severity

High

Workaround

The drop-down list items in Sort by should be linked properly to the relevant products in the html and css files.

Attachments

Additional Information

It is a functional feature of the application. When users will sort the category "Clothes" by price or will sort the sub-categories "Men" and/or "Women" by price, they will not be able to view any product or item. This will not only hamper the image of the company but also might result in the loss of customers.

Title/Summary

Sort by: Price, low to high / Price, high to low is not displaying any products for "Accessories" categories and its sub-categories.

Description

When products for "Accessories" are sorted by Price, low to high and Price, high to low, no products are displayed although it shows "There are 11 products". In addition, no products are displayed even when sub-categories' products are sorted by price.

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Click on bar menu "Accessories"
3. Select "Price, low to high" in the drop-down list of "Sort by".
4. Select "Price, high to low" in the drop-down list of "Sort by".
5. Click on Sub-category "Stationery"
6. Select "Price, low to high" in the drop-down list of "Sort by".
7. Select "Price, high to low" in the drop-down list of "Sort by".
8. Click on Sub-category "Home Accessories"
9. Select "Price, low to high" in the drop-down list of "Sort by".
10. Select "Price, high to low" in the drop-down list of "Sort by".

Expected Results

Images of Stationery and Home Accessories items with descriptions and prices are displayed under "Accessories" category. Images of Stationery items with descriptions and prices are displayed under "Stationery" sub-category and images of Home Accessories items with descriptions and prices are displayed under "Home Accessories" sub-category.

Environment

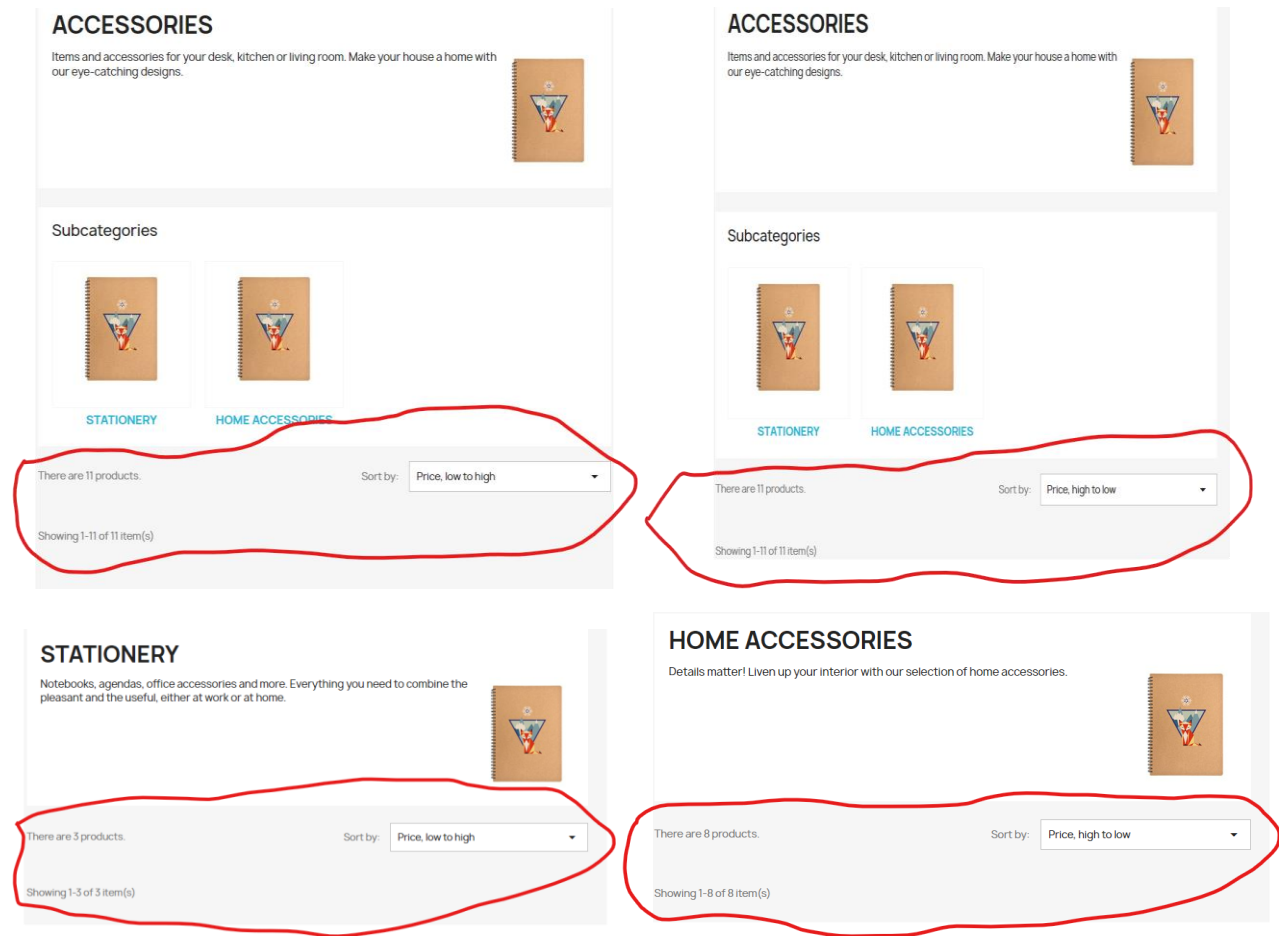Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

High

Workaround

The drop-down list items in Sort by should be linked properly to the relevant products in the html and css files.

Attachments

Additional Information

It is a functional feature of the application. When users will sort the category "Accessories" by price or will sort the sub-categories "Stationery" and/or "Home Accessories" by price, they will not be able to view any product or item. This will not only hamper the image of the company but also might result in the loss of customers.

Title/Summary

Sort by: Price, low to high / Price, high to low is not displaying any products for "Art" category.

Description

When products for "Art" are sorted by Price, low to high and Price, high to low, no products are displayed although it shows "There are 7 products".

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Click on bar menu "Art"
3. Select "Price, low to high" in the drop-down list of "Sort by".
4. Select "Price, high to low" in the drop-down list of "Sort by".

Expected Results

Images of Art items with descriptions and prices are displayed under "Art" category.

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

High

Workaround

The drop-down list items in Sort by should be linked properly to the relevant products in the html and css files.

Attachments
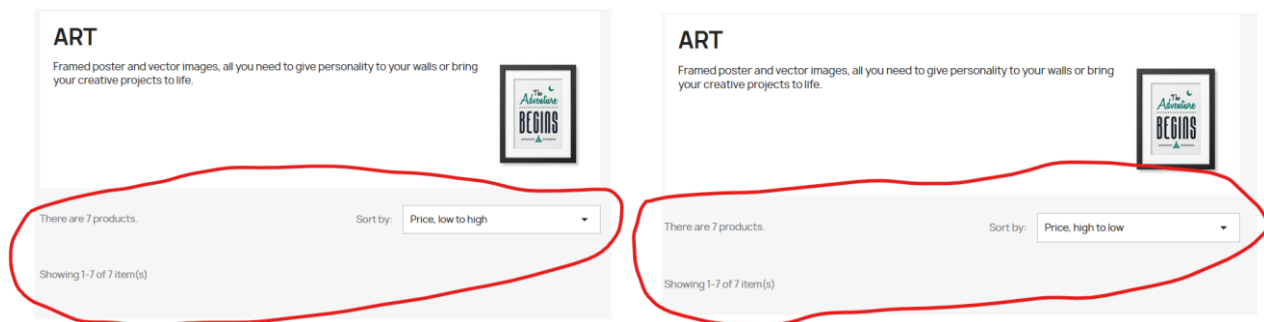
Additional Information

It is a functional feature of the application. When users sort the category "Art" by price they will not be able to view any product or item. This will not only hamper the image of the company but also might result in the loss of customers.

Title/Summary

Images for unmatched pictures for both "Accessories" Category and "Home Accessories" Subcategory

Description

Images of notebooks are displayed for both Category "Accessories" and subcategory "Home Accessories". These images do not reflect the subcategories properly.

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Click on bar menu "Accessories"

Expected Results

Images such mugs/cushions to reflect "Home Accessories" subcategory and images of both Stationery items and Home Accessories to reflect "Accessories" subcategory.

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

High

Workaround

A change in the images in the html and css files
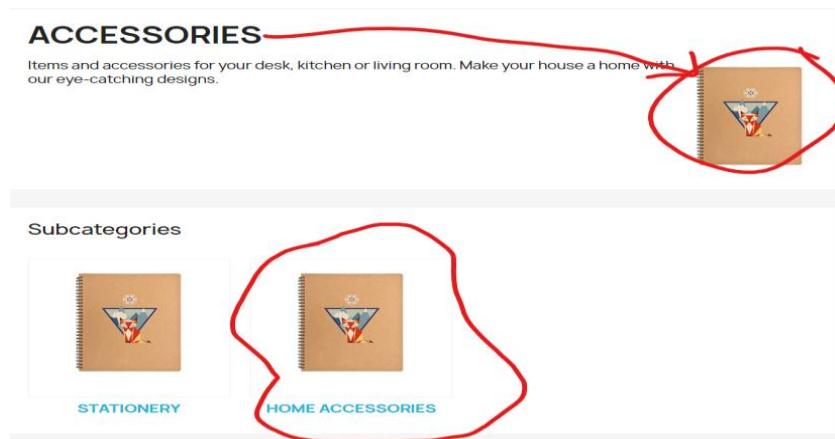
Attachments

Additional Information

It is a non-functional feature of the application. But still a bug and needs to be rectified in the next release or next sprint if not possible in this one. Images of notebooks only do not reflect the "Accessories" category and image of notebook do not reflect "Home Accessories" subcategory. The user might have a wrong impression of this app.

Title/Summary

French translator in the webpage do not work properly.

Description

When French translator is turned on in the web page, the top bar, side bar and sub-titles are translated into French except for Categories and Sub-categories names. The main layout of the page is translated but the product description in the product images is not translated.

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Click on header bar item from "English" to "Francais CA"

Expected Results

All the page layout write-ups as well as the product title and descriptions along with prices translated to French.

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

Medium

Workaround

A separate html page with French descriptions of images to be used for French translator.

Attachments
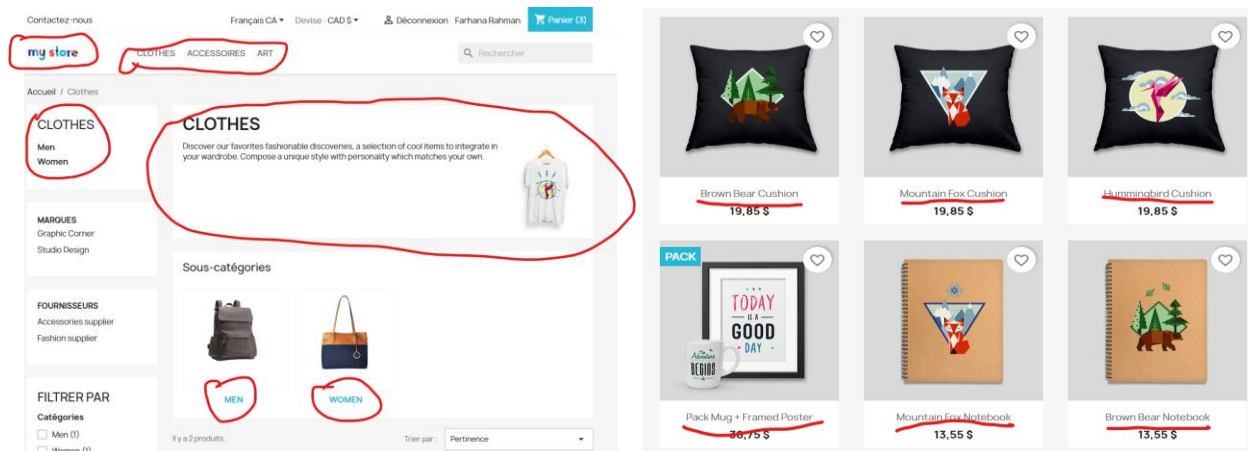
Additional Information

It is a functional feature of the application especially for the French. The user might not understand the products completely due to language issues and might have a wrong impression of this app.

Title/Summary

Shopping Cart Total Amount displays $0.01 less than the actual value.

Description

When we calculate the total of the items plus the Shipping charges, we get a Total that shows an amount of $0.01 less than the actual amount.

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Add items to the cart
3. Click on Cart

Expected Results

Exact value of items purchased including the other costs reflected in the "Total" amount

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

High

Workaround

A minor correction to the code is needed.

Attachments

Additional Information

It is a functional feature of the application for the users. The user might not take this easily and might assume that there might be issues in other calculations in the app. Customers are very sensitive when it comes to monetary transactions.

Title/Summary

Shopping Cart item wise total amount mostly displays a wrong number in the 2nd decimal digit when more than one quantity of the same item is added to the cart. Applicable for some products/items.

Description (mandatory)

When more than one quantity is added to the cart, the item total displays $0.01 or in some cases $0.02 less in the Shopping Cart

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Add items to the cart
3. Click on Cart

Expected Results

Exact item wise total value for each item

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

High

Workaround

A minor correction to the code is needed.

Attachments

SHOPPING CART

	Mug The adventure begins $12.50	2	**25.00** $24.99	🗑
	Mountain fox cushion $19.85 Color: White	3	**59.55** $59.54	🗑
	Hummingbird printed t-shirt $25.10 -20% $20.08 Size: M Color: Black	4	**80.32** $80.30	🗑
	The best is yet to come' Framed poster $30.45 Dimension: 40x60cm	5	$152.25	🗑

14 items — $317.08
Shipping — $7.35

Total — $324.43

PROCEED TO CHECKOUT

Security policy
(edit with the Customer Reassurance module)

Delivery policy
(edit with the Customer Reassurance module)

Return policy
(edit with the Customer Reassurance module)

Additional Information

It is a functional feature of the application for the users. The user might not take this easily and might assume that there might be issues in other calculations in the app. Customers are very sensitive when it comes to monetary transactions.

Title/Summary

Missing option to "Go Back" in the Order page

Description (mandatory)

There is option to Go Back to Shopping or to the Shopping Cart page or to the index page

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Add items to the cart
3. Click on Cart
4. Click on "Proceed To Checkout"

Expected Results

A button to "Go Back" to Shopping Cart or "Continue Shopping" in the Order page

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

High

Workaround

A correction to the code and placement of buttons in the html file is needed.

Attachments

Additional Information

It is a functional feature of the application for the users. The user might want to make a change to the items or quantity but will not have the option to go back and edit. This might not be a user friendly app for the customers.

Title/Summary

Incomplete method of calculating a cart total

Description

There is VAT and HST applied in the sales invoice

Steps to Reproduce

1. Navigate to https://testapp1.andresfloresv.com/index.php
2. Add items to the cart
3. Click on Cart
4. Click on "Proceed To Checkout"

Expected Results

In the Order page, in the sales invoice, there is no tax applied.

Environment

Windows 11, version 22H2, HP PC- 16GB RAM intel core i7 processor, Chrome browser

Severity

High

Workaround

A correction to the code and in the html file is needed with tags for VAT and HST

Attachments

Additional Information

It is a functional feature of the application for the users. The VAT and HST are charges that are paid to the government and the retailer must collect these from the customers.