

# Farhana Rahman

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## Summary of Qualifications

- Skilled in Software Requirements Analysis, Stakeholder Analysis, Quality Assurance and Testing
- Experienced in developing test cases / scripts, manual / automation testing, test implementation
- High attention to detail, analytical and problem-solving skills require minimal supervision
- Fast learner with ability to meet strict deadlines and fluctuating demands in agile environments
- Effective communication skills to collaborate across teams, clients, and stakeholders

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## Technical Skills

- MS Suite: Word, Excel, Teams, SharePoint, Outlook, Project, PowerPoint
- Programming Languages: C#, JavaScript, React Native, NodeJS, HTML, CSS
- Databases: **MySQL, MongoDB, Firebase**, MS SQL Server
- Code Editors and IDEs: Visual Studio, Visual Studio Code, Eclipse
- Frameworks: .NET, **Cucumber BDD, Selenium**, TestNG, Maven, NUnit
- Tools: **Git, GitHub**, JIRA, Azure DevOps, Visual Paradigm, Jenkins, Postman

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## Work Experience

### Curriculum Developer, Siddiqi's International, Bangladesh Jan 2012 – Jun 2016

Designed and developed curriculum and lesson plans of Business Studies and Economics, monitored, and identified training needs, planned, and designed training modules, conducted trainings, delivered lectures.

### Business Analyst/Process Owner, Otobi Limited, Bangladesh Sep 2008 – Aug 2009

Developed Business Requirements Document (BRD), Requirements Traceability Matrix (RTM) for CRM and MAP Modules in SAP ERP implementation project.

### Business Research & Planning Assistant Manager, Otobi Limited Jul 2007 – Aug 2008

Conducted research for existing and potential businesses, managed and worked with internal research team and external research agencies, analyzed sales data for strategic managerial decision making, developed reports for management on all research outcomes and on existing business performances.

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## Academic Projects

### EDO Performance Measurement Tool, The Evidence Network, Toronto May – Aug 2022

Team Lead; Responsible for Software Requirement Specification and Analysis; Responsible for Project Planning and Client Communication; Responsible for manual and automated software testing; Responsible for defining, implementing, executing, and maintaining test plans, test cases, test tools in software testing; Responsible for creating test reports; Technologies used: Laravel PHP Framework, HTML, CSS, Selenium IDE

### Software Quality Testing Projects, NEXTTECH ITC, Texas USA Mar – Aug 2021

Received hands-on training on:

- SDLC using Agile Methodology
- Cucumber BDD automation framework using Page Object Model (POM)
- Frameworks: Selenium WebDriver, TestNG, Maven
- Tools: JIRA, Postman, Jenkins CI/CD
- Smoke / Functional / Integration / System / Front-end (GUI) / Regression Testing and User Acceptance testing (UAT) on many Client/Server and web applications.

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## Professional Memberships

Member, Kitchener Waterloo Software Quality Association (KWSQA) Sep 2022 – Sep 2023

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## Education

### Computer Applications Development (CAD) Jan - Aug 2022

Conestoga College, Waterloo, Ontario, Canada

*Relevant Courses: Software Quality Assurance, Web Design and Development, Mobile Applications Development, System Analysis and Design, Microsoft Web Technologies*

### Master of Business Administration (MBA) Jan 2012 – Apr 2014

University of Dhaka, Bangladesh

### Bachelor of Business Administration (BBA) Feb 2002 – Aug 2006

The University of Asia Pacific, Bangladesh