

## Product FAQ - SimpleChat App

Q: How do I reset my password?

A: Go to Settings > Account > Reset Password. Enter your email and check for reset link.

Q: How do I upgrade my plan?

A: Click on Billing in the sidebar, then select "Upgrade Plan" and choose your desired tier.

Q: Why can't I send messages?

A: This usually happens when you've reached your daily message limit. Upgrade your plan or wait until tomorrow.

Q: How do I delete my account?

A: Go to Settings > Account > Delete Account. This action cannot be undone.

Q: What file types can I upload?

A: We support PDF, DOC, TXT, and images (PNG, JPG) up to 10MB each.