WARRANTY CLAIM FORM



Customer: GENERAL PHARMACEUTICALS LTD.	Date of Failures: 22.11.2023	
	Claim Number: TFR-20231122	
Factory Address: KONABARI, GAZIPUR, BANGLADESH	TRIDENT AGENCY LTD.	
	Contract: SAYED AL HOSSAIN	
Model Dryer: TAS-75PMC (55KW)	Date of Commissioning: 12.03.2023	
Serial No: 22070042	Warranty End Date: 12.03.2025	
Total Hours: 2818 Hrs Loaded Hours: 2289 Hrs	WC-Parts Received Date:	

Fault: Transformer problem.

Action Taken : Transformer(GZ-Transformer JBK3-80,50 Hz, I/O=380V,O/P=220V), Fuse,Solenoid Valve and Techlon Tube replaced from trident stock. Problem solved.

Recommendation: Transformer needs to be replaced with new one.

Parts Required: Transformer(GZ-Transformer JBK3-80,50 Hz, I/O=380V,O/P=220V), Fuse, Solenoid Valve and Techlon Tube.

Photos:













Cost of Parts :		Warranty Claim Closed : Yes Y N	o		
Cost of Labour :					
Total Cost:					
Custome Charges: 160kW VFD = 5000 USD payment received in commission accounts via date: 22.11.2022					
Authorisation to Proceed Yes Y No	Date: 19.11.2022	Manufacturer Approval Yes Y No	Date: 20.11.2022		
Signed : MUHAMMAD ALI		Signed : JESSICA			
			Rev 0		