

### Documentation for Magento Game License Delivery Extension



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November 16, 2015

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### 1. Introduction

Thank you for purchasing **Game License Delivery extension** by Magenest, a powerful tool that allows Magento store admins to create and sell PIN codes, software activation codes, license keys,... with little effort.

Codes can be added easily, and store admins will be able to manage PIN products, orders, codes and invoice the customer to complete the delivery. Meanwhile, the extension will deliver the codes directly to customers via email. Admins can also add an invoice ID within a set of code, making delivery orders easier to manage.

- Allows to add unlimited PIN for a product
- Easily to edit and delete serial keys of product
- Admins can import and export PIN using CSV file
- Admins can manage with game licenses were sold for particular customer in the order view
- The module will send notification email for both customer and admin when an order has been made
- Customers can manage the purchase PIN in customer dashboard
- Stable and security: text PIN is encrypted before saving in database to enhance security

### Visit the extension page:

http://store.magenest.com/magento-extensions/game-license-delivery.html

### **About Magenest**



<u>Magenest</u> is a leading e-Commerce company with professional solutions for Magento and Woocommerce platform. Besides, we provides standard and custom integration services for installation of components on your systems or application of software for e-

Commerce businesses. With our dedicated experiences in customizing and improving upon the e-Commerce product, we are committed to providing the highest quality extensions for our E-business customers.

### Please follow us to know more detail:

o Website: <a href="http://magenest.com/">http://magenest.com/</a>

o **Facebook**: <a href="https://www.facebook.com/MagenestJSC">https://www.facebook.com/MagenestJSC</a>

o **Twitter**: <a href="https://twitter.com/magenestjsc">https://twitter.com/magenestjsc</a>

o Youtube: <a href="https://www.youtube.com/channel/UCK6S9V2nriNNL17czCeo-iQ">https://www.youtube.com/channel/UCK6S9V2nriNNL17czCeo-iQ</a>

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### 2. System requirement

Your system should be running on **Magento Community Edition Version 1.8.x** or **1.9.x** 

### 3. Product License Agreement

This product is neither a freeware nor shareware. It is a commercially licensed product.

Purchasing any module from Magenest means you agree to the following clauses (Agreement):

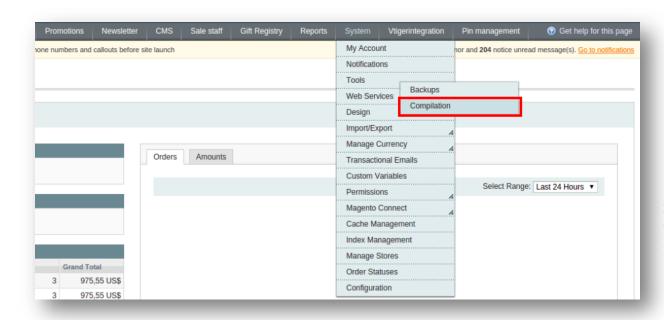
- By purchasing the module you acknowledge that you have read this agreement and that you agree to the content of the agreement and its terms, and agree to use the product in compliance with this agreement.
- We are the copyright holder of the product. The product or any portion of it is a
  copyrightable matter and is liable to be protected by the law. Any activity that
  infringes on the terms of this agreement or violates copyright law will be
  prosecuted according to the current law. We reserve the right to revoke any
  invalid license.
- All of our Magento extensions are 100% open source .
- You may not give, sell, distribute, sub-license, rent, lease or lend any portion of
  the module or documentation to anyone. You may not place the module on a
  server so that it is accessible via a public network such as the Internet for
  distribution purposes.
- This agreement gives you the right to use only one copy of the product on one
  Magento installation solely for your own personal or business use, subject to all
  other terms of this agreement. A separate license must be purchased for each
  new module installation. Any distribution of the product without our consent,
  including noncommercial distribution is regarded as violation of this agreement
  and entails liability, according to the current law.

### 4. Installation

### 4.1. Turn off Compilation mode

If compilation mode in your Magento is enabled in your Magento store, you have to turn it off, otherwise your store and admin site would be inaccessible after installing the extension.

To disable Magento Compilation, go to **System > Tools > Compilation**.

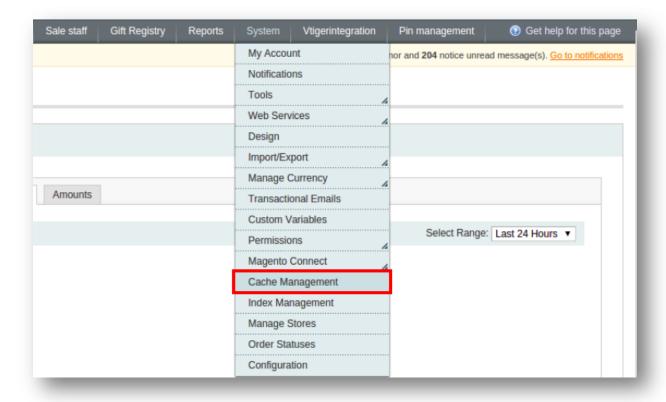


Make sure you have backed up your Magento files and databases in case things go wrong.

### 4.2. Turn on cache

You have to turn on your configuration cache to prevent early installation, as it could be a reason of errors.

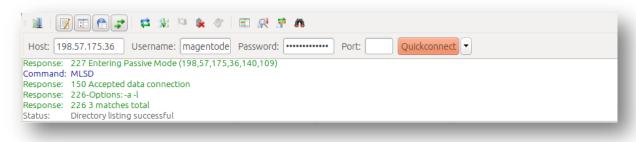
Go to **System > Cache Management**.



### 4.3. Perform the Installation

After purchasing and download the module's zip file, unzip it into a directory of your choice.

We recommend using FileZilla to perform the installation via FTP. Enter your store's Host IP, Username and Password, then hit **Quickconnect**.



Carefully upload the files of the module to the corresponding directory.

### 4.4. Post-installation

You should refresh Magento's cache to provide Magento with the ability to register a new extension.

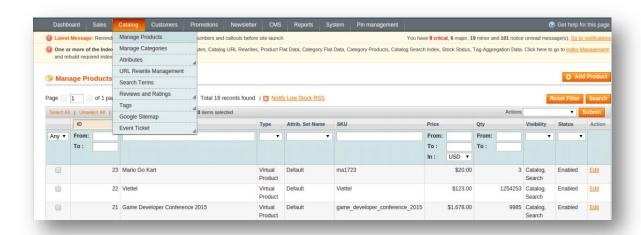
To prevent an "Access Denied" error, you have to re-enter to the backend. Log in with a full administrator account to get the new permissions.

Now you should check whether your website and your newly installed module works as expected

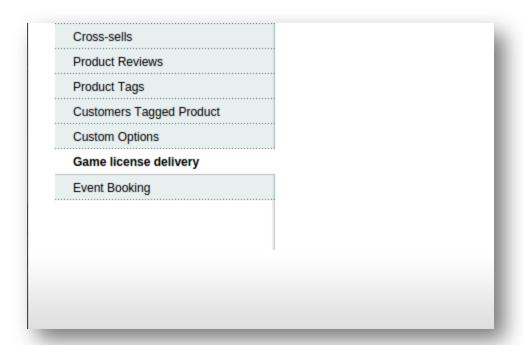
### **5. Managing PIN products**

### 5.1. Creating a PIN product and upload codes

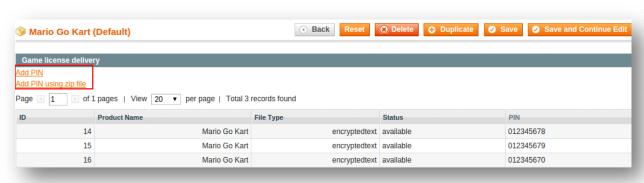
Navigate to **Catalog > Manage Products** to see available products. If you want to create a new product, Click on **Add Product**, the product should be of type virtual.



When you have a product ready, go to its detail page and find the Tab **Game license delivery** 



To add a new set of codes, click on **Add PIN** for a text or image code, **Add PIN using zip file** for zip file upload. Keep in mind that with **Add PIN using zip file**, you can upload multiple text files or image files

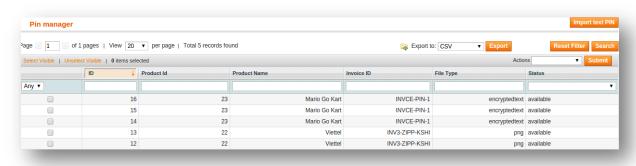


A simple dialog will pop up, the very first thing to do is ticking on **Is PIN product**. This product is a PIN product from now on

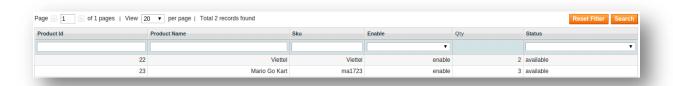


Select PIN type: text or file. If **text** is selected, you can start typing in your codes; otherwise, if **file** is selected, you can upload your image files. Notice that you can always use the button **Add more** to add another field for another code

Click on **Upload**, your code is now ready to be delivered. Click on **Pin Management > Manage PIN** on the main tab, your fresh added codes should be present

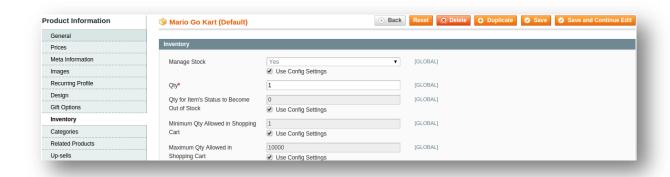


Also, a new PIN product will be added in **Pin Management > Manage PIN Product** 

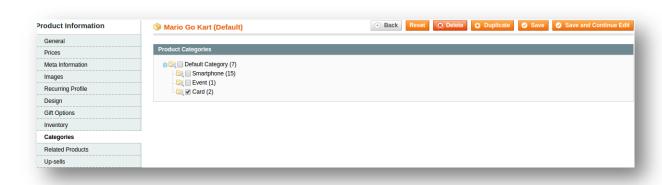


### 5.2. Set the product on store's front end

Go to your product's detail page and go to **Inventory** Tab, set the quantity of your product; for example:

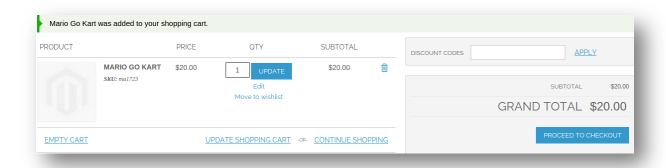


Go to your also, we need to set the category of the product. Go to **Categories** tab, and choose your desired category for the product



### 6. PIN Delivery

At the front end, when a customer place an order for the product:

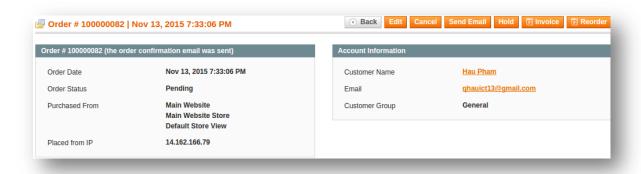


The customer can choose the quantity. This is also he number of codes that will be delivered. However, the quantity also depends on the actual product quantity defined in Magento Backend, so the admin needs to make sure that the actual product quantity in Magento is always larger than the quantity of PINs available.

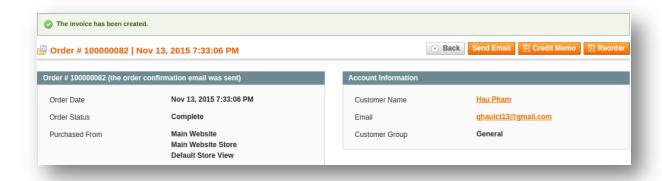
If you go to **Pin Management > Manage PIN Order**, you should see an order has been placed, with **pending** status and **Not completed** delivery status



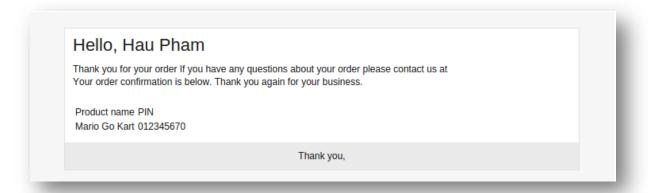
To complete this order, go to Sales > Orders and click on the order's detail



Click on **Invoice** and submit the invoice, example outcome:



By this point, the PIN has already arrived at the customer's email



### 7. Updates

- When a bug fix or new feature is released, we will provide you with the module's new package. All you need to do is repeating the above installing steps and uploading the package onto your store. The code will automatically override.
- Flush the config cache. Your store and newly installed module should be working as expected.

### 8. Help & Support

### 8.1. Document

- Visit this link to get other documents for Magento Salesforce CRM Integration extension, includes wiki userguide, FAQ and road map:

http://wiki.magenest.com/doku.php?id=magento-extension-guideline:game-license-delivery

### 8.2. Submit a Ticket

If you have an issue and our guide can't help for your issue. To resolve your issue in the quickest time possible please submit a ticket in the following guidelines:

- Provide us with the sufficient and valid access parameters, specifically:
  - For server access, make sure that our user has write permissions at least for the following folders and their content:
    - /app/code/...
    - /app/etc/modules/...
    - /app/design/...
    - /skin/..
    - ./js/...
    - /var/...
  - For the Admin panel, we normally need the access at least to the following areas:
    - System > Cache Management
    - System > Tools > Compilation
    - System > Index Management
    - System > Configuration > Magenest Extensions
    - System > Configuration > Advanced > Advanced

System > Configuration > Advanced > Developer

Obviously, we need an access to all tabs of our extension as well.

If the issue is related to particular customers, products or orders, we also may need an access to the correspondent areas.

### Provide us with the detailed description of the problem

- Example:
  - go to www.store.com/category/product.html
  - click the button...
  - desired result is ...
  - actual result is ...

Please specify any related rule, product, customer or order IDs so that we could reproduce the issue quicker.

- Let us know whether we can place test orders, create test rules, blocks etc.
- > Provide us with important environment-related information.
  - External caching is in place, in this case, either disable any external caching software, or provide us with the instructions how to clear it.
  - If you are running load-balanced server, make sure to provide us with the access to all the involved servers.
  - In case any customizations had been implemented, give an outline on the modified files.
- ▶ Please note our time zone is GMT+7, so if we don't have the required information immediately available, it may be in three days before we can gain access to your site and resolve your problem.
- Magenest does not keep your passwords on file after technical help or installation but we recommend creating a temporary password for your additional security.

Please send your ticket to email: support@magenest.com

### 8.3. Support

- > Magenest offers the response time can be up to **3-5 days**.
- > We offers **lifetime support free for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products work well in your site exactly like our demo.
- > Support **DOES NOT** include other services as customize our product to fit your own needs, installation service, uninstallation service. We **ONLY** support you with exist features of module

-THE END-

### Thank you!

Your feedback is absolutely welcome! For feedback on this book and all other inquiries, please send we the letter to

info@magenest.com

We would love to hear from you!

Published November, 2015.

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