



MOHAMAD FARIZULHILMY BIN ADZHAR AMIR

+601 78 212 903
farizulhilmy7@gmail.com
farizulhilmy.vercel.app

IT professional with almost two years in IT Support, contributing to TNB Deployment Project 2020. Freelance Web Developer for 3 years, skilled in React/Next.js, Tailwind CSS, and TypeScript. I am seeking a position where I can continue to grow, both as a technical support and developer.

WORK EXPERIENCE

EDUCATION Computer Science

UPTM
2017-2020

IT Support

Mohammed Al Otaiba Group Est. | Jan 2021 - Oct 2021

- Provide comprehensive IT support services, promptly addressing hardware, software, and network-related issues to minimize downtime and optimize productivity.
- Collaborated with team members to troubleshoot and resolve technical problems, maintaining a high level of efficiency and user satisfaction.
- Assisted in the deployment and maintenance of IT systems, ensuring optimal performance and adherence to industry standards.

System & Network Engineer

Beyond2U Sdn Bhd | Dec 2019 - Dec 2020

- Provided onsite technical support, advice and assistance for information systems and network infrastructure.
- Coordinate with technology vendors and service providers to procure and maintain hardware, software, and support services as needed.
- Document technical issues and resolutions in a ticketing system.
- Participate in IT projects, **TNB Deploy Project 2020**.

Web Developer (Intern)

Novux sdn bhd | Apr 2019 - Sep 2019

- Redesign company website, managing the entire web development lifecycle, including planning, development, testing, deployment, and ongoing maintenance.
- Successfully implemented E-Commerce functionality for renting visual office, meeting room, and training room spaces, enhancing the company's online service offerings.
- Took initiative to self-learn SEO strategies, optimizing the website for search engines, and achieved an impressive site speed improvement to 98%.
- Demonstrated strong problem-solving skills and attention to detail in creating a visually appealing and user-friendly online presence.

PORTFOLIO



PROFESSIONAL CERTIFICATES

Professional Certificate in IT Support

Google

Relevant Skills

- | | | |
|-----------------------|-------------------------|------------------------------|
| • Technical Support | • Operating System | • IT Infrastructure Services |
| • Computer Networking | • System Administration | • IT Security |

SKILLS

Relevant Skills

- | | | |
|--------------|-----------|---------|
| • TypeScript | • React | • React |
| • Sass | • Node.JS | • Git |

PROJECT

TNB Deploy Project 2020

TNB Tanjung Malim | Jan 2020 - Oct 2020

- Responsible for the development and execution of software development projects to meet corporate objectives.
- Engage with leaders and vendors for departmental app development on internal and hosted platforms.
- Assisting applications programmers, systems developers, and other ICT professionals to develop and test ICT products and services.
- Collaborate with team members to identify and implement process improvements.