**Farzam Mohammadi**

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**EXPERIENCE**

* 1 year of experience working at a Cabinet making warehouse positioned mainly as sander with also having responsibility to load and un-load cabinets and merchandise.
* 1 year of experience working part-time as HVAC helper.
* 3 years of experience working mainly as a pizza chef and at times also delivery boy at Mama’s Pizza. Customer service and working under pressure (mainly with deadlines) at Mama’s pizza two of the main skills to perfect and gain.
* 3 years of management position at Pizza Nova. (latest position fulfilled)

**QUALIFICATIONS**

* Have tried to make myself be a person who doesn’t need to be told how to do something twice.
* Able to plan ahead and manage to work towards deadlines.
* Always reliable, flexible and can be counted on to take serious responsibility.
* Accurate math skills to calculate numbers and decently well with mental math.
* Absolute team player, at 22yrs old I’ve taught many new co-workers and always enjoyed showing them the best ways to complete different tasks in order to build the strongest team possible.
* Moderate knowledge of Microsoft applications: Word, Excel

**SKILLS**

* Ensured high level of customer satisfaction by listening effectively to understand customer’s needs, working with staff members to resolve concerns quickly and effectively.
* Excellent customer service (specially in regards to assisting customers with making decisions and purchases) and talented in the communications area, gained mainly from experience but also from personality. Love helping customers and seeing them leave happy and satisfied.
* Great attention to detail.
* Have the ability to easily lift up to 50lbs.
* Strong Leadership skills.
* Highly skilled in dough stretching, making both traditional Italian and modern pizzas, pastas and working with heavy duty ovens.
* Ability to work in the kitchen and have skills in areas such as cooking, cutting, dish washing and maintaining a clean work area.

**Education**

* Second year psychology major – York University