COMP250 Final Project Documentation

Requirement Specifications

DreamHome is a property management company that offers a complete service to owners who wish to rent out their furnished property. The service provided by DreamHome includes advertising the property in the local or national press (when necessary), interviewing prospective renters, organizing visits to the property by prospective renters and negotiating the lease agreement. Once rented, DreamHome assumes responsibility for the property, which involves regular property inspections by DreamHome staff.

The purpose of this project was to build a database capable of recording and reporting on data tracked by the DreamHome company.

Listed below is a description of the data recorded, maintained and accessed at each branch office to support the day-to-day operation and management of the DrearnHome company.

Branch Offices

DreamHome has several branch offices located throughout the Oregon State. Each branch office is allocated members of staff including a Manager to manage the operations of the office. The data held on a branch office includes a unique branch number, and an address (street, area, city, postcode), telephone number, a fax number and the name of the member of staff who currently manages the office.

Staff

Each DreamHome branch office has a manager responsible for overseeing the operations of the office. The DreamHome company closely follows the performance of its managers, and notes the date that each manager assumed his or her position at their current branch office.- Each manager is allocated an annual car allowance and a monthly bonus payment based upon his or her performance in the property for rent market. Each DreamHome branch off-ice has members of staff with the job title of Supervisor (sometimes called Senior Administrator). Supervisors are responsible for the day-to-day activities of a dedicated group of staff (minimum of five and a maximum of ten members of staff) responsible for the management of property for rent. The administrative work of each group of- staff is supported by a secretary. Each member of staff is given a staff number, unique across all branch offices. Information held on each member of staff includes the name (first and last name), address, telephone number, sex, date of birth, social security number (SSN), job title (position), salary, the date the member of staff joined the DreamHome company,name of Supervisor(where applicable), and the branch office at which a member of staff is currently working.. Additional information held on staff with the job title of Secretary is their typing speed. It is company policy to record the details of the next-of-kin of members of staff and this includes the next-of-kin's full name, relationship to the member of staff, address and telephone number. Only the details of a single next-of-kin are held for each member of staff.

Property for Rent

Each DreamHome branch office has properties for rent that are identified by a property number, which is unique across all branch offices. The details of property for rent include the full address (street, area, city, postcode), type of property, number of rooms, the monthly rent, and the owner

number of the property owner.. The monthly rent for a property is reviewed annually. Each property for rent is assigned to a specific member of staff who is responsible for management of that property. A member of staff may only manage a maximum of 20 properties for rent at any one time. When a property is withdrawn from the DreamHome company and is no longer available for rent, it is company policy to retain the information associated with this property for a minimum of three years.

Property Owners

The DreamHome company manages property for private or business owners. Each private owner and business owner is uniquely identified by an owner number, which is unique across all branch offices. Additional information on private owners include the owner's name, address, and telephone number. The details of business owners include the name of the business, the type of business, business address, telephone number and contact name.

Clients/Renters

DreamHome refers to members of the public interested in renting property as clients. When a client first contacts a DreamHome branch office, his or her details are recorded. This includes the client's name (first and last name), address, telephone number, preferred type of accommodation and the maximum rent the client is prepared to pay. As a prospective renter, each client is given a unique number called the renter number, which is unique across all branch offices. It is DreamHome's company policy to interview all prospective clients wishing to rent property from the company. The information recorded about each interview is the date of interview, the member of staff who conducted the interview and any general comments about the prospective renter.

Property Viewing

In most cases, a prospective renter will request to view one or more properties before renting. The details of each viewing are recorded and include that date of the viewing and any comments by the prospective renter regarding the suitability or otherwise of the property. Property Advertising In the case of properties that prove difficult to rent out, the DreamHome company will advertise these properties in local and national newspapers. For each advert, the company notes the date the property is advertised and the cost. Only appropriate newspapers are used to advertise DreamHome's properties and the details of each newspaper used by the company include the newspaper name, address, telephone number, fax number and contact name.

Lease Agreements

The DreamHome company is responsible for drawing up the terms of the lease (rental) agreement between a client and a property. The lease agreement details the lease number, the month, rent, the method of payment, the rental deposit, whether the deposit is paid(deposit is calculated as twice the monthly rent), the date the rent starts and finishes, the duration of the lease and the member of staff who arranged the lease. The minimum and maximum duration for a single lease period are three months and 1 year, respectively. The lease number is unique across all branches of offices. DreamHome's clients can rent out one or more properties at any one time. When a lease agreement expires between a client and a property, it is DreamHome's company policy to retain this information for a minimum of three years. Property Inspection As part of service to property owners, the DreamHome company is responsible for undertaking regular inspections of property to ensure that the property is being correctly maintained. Each property is inspected at least once over a six month period. However, DreamHome staff are only required to inspect

property that is currently being rented or is available for rent. For each inspection, the company notes the date of the inspection and any comments regarding the state of the property given by the member of staff undertaking the inspection.

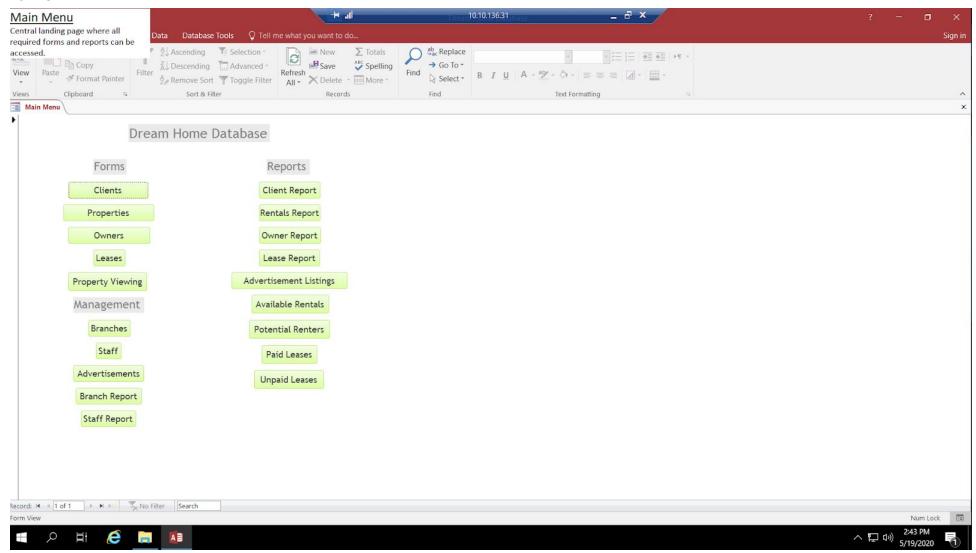
Mission objectives for the DreamHome Database application

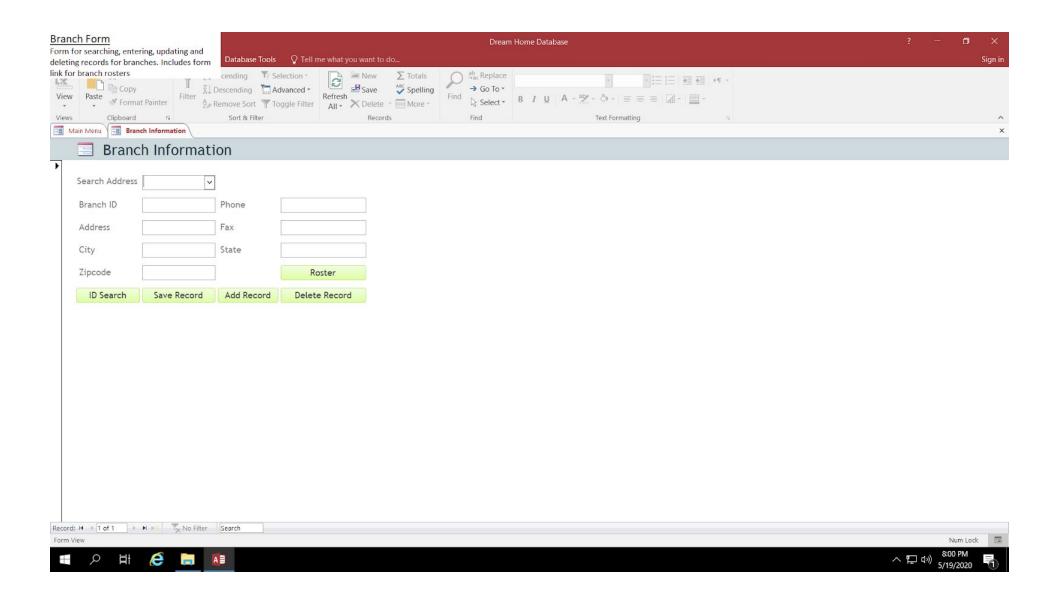
- To maintain(enter, update, and delete) data on branches
- To maintain(enter, update, and delete) data on staff
- To maintain(enter, update, and delete) data on properties for rent
- To maintain(enter, update, and delete) data on property owners
- To maintain(enter, update, and delete) data on clients
- To maintain(enter, update, and delete) data on property for viewings
- To maintain(enter, update, and delete) data on leases
- To maintain(enter, update, and delete) data on newspaper adverts
- To perform searches on branches
- To perform searches on staff
- To perform searches on properties for rent
- To perform searches on property owners
- To perform searches on clients
- To perform searches on leases
- To perform searches on newspaper adverts
- To track the status of property for rent
- To track the status of clients wishing to rent
- To track the status of leases
- To report on branches
- To report on staff
- To report on properties for rent
- To report on property owners
- To report on clients
- To report on leases
- To report on newspaper adverts

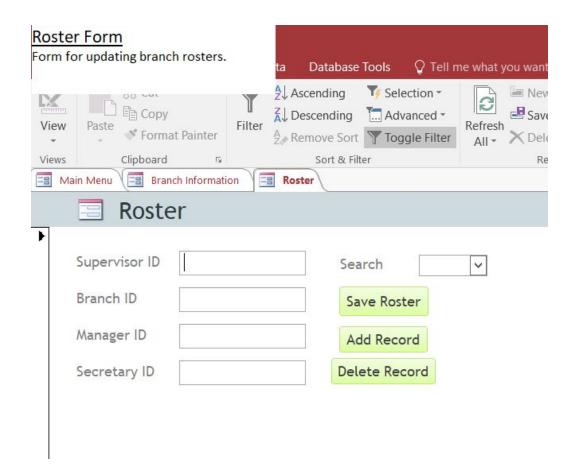
User Interface

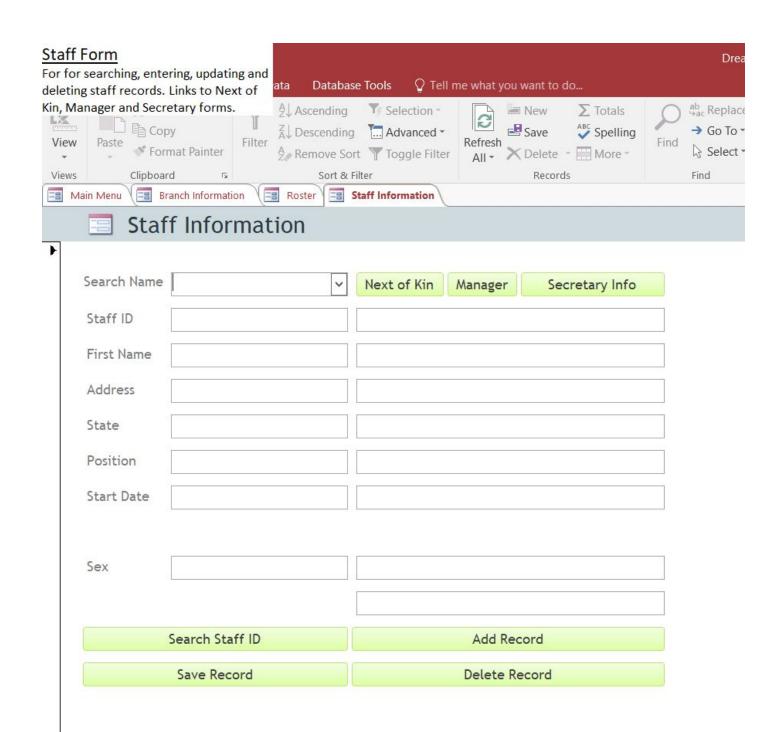
This section describes the various forms in the Dream Home Database and their purposes.

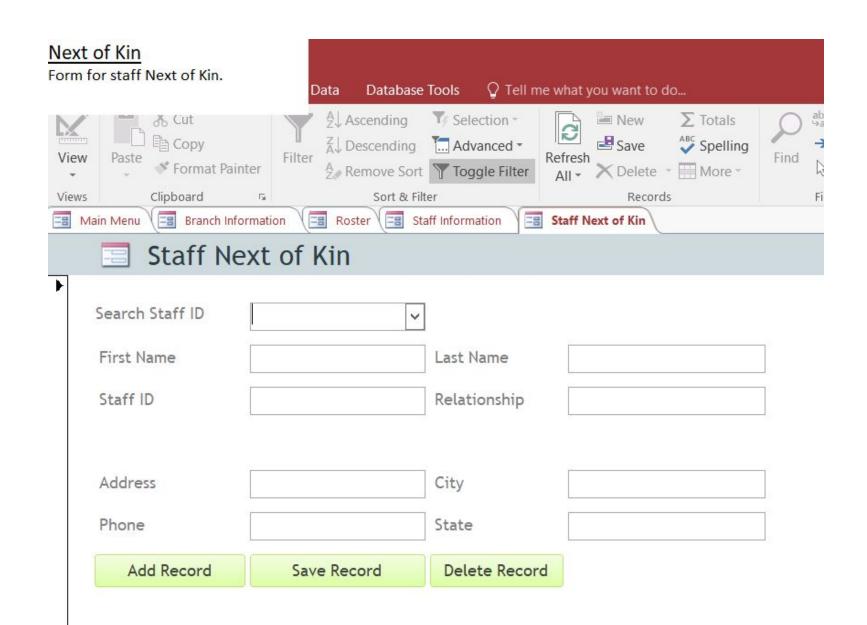
Forms

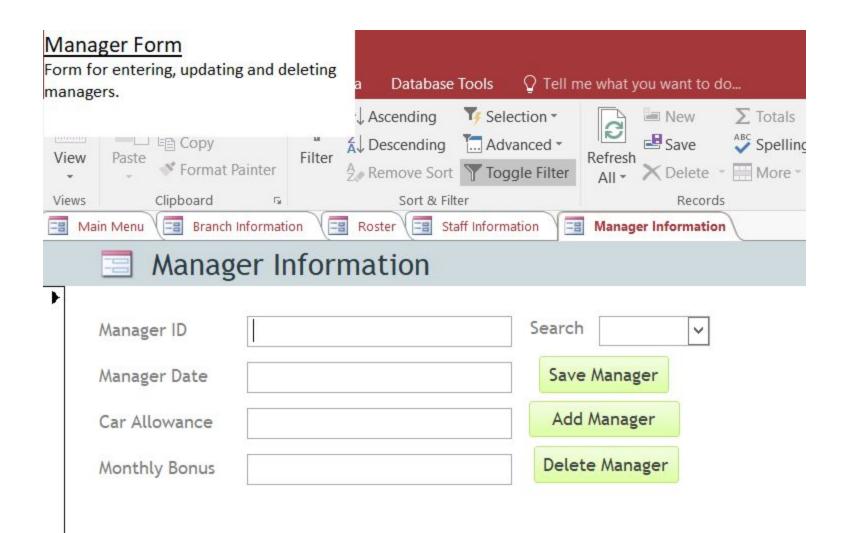


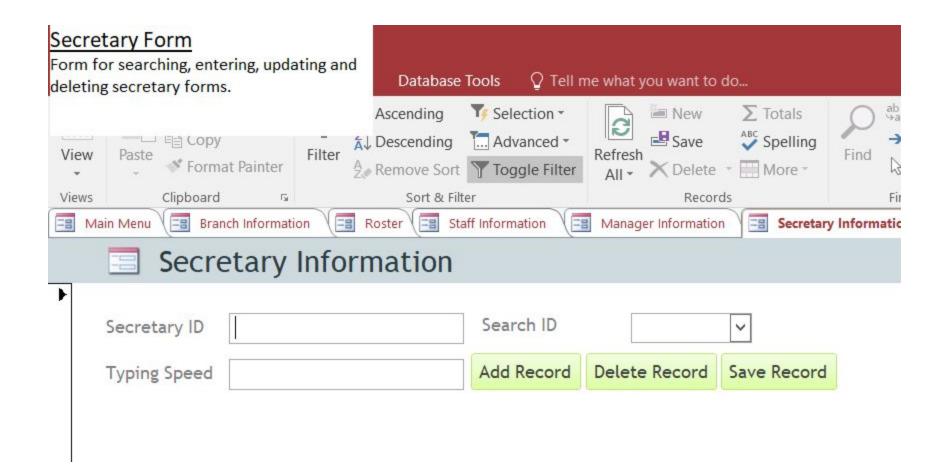


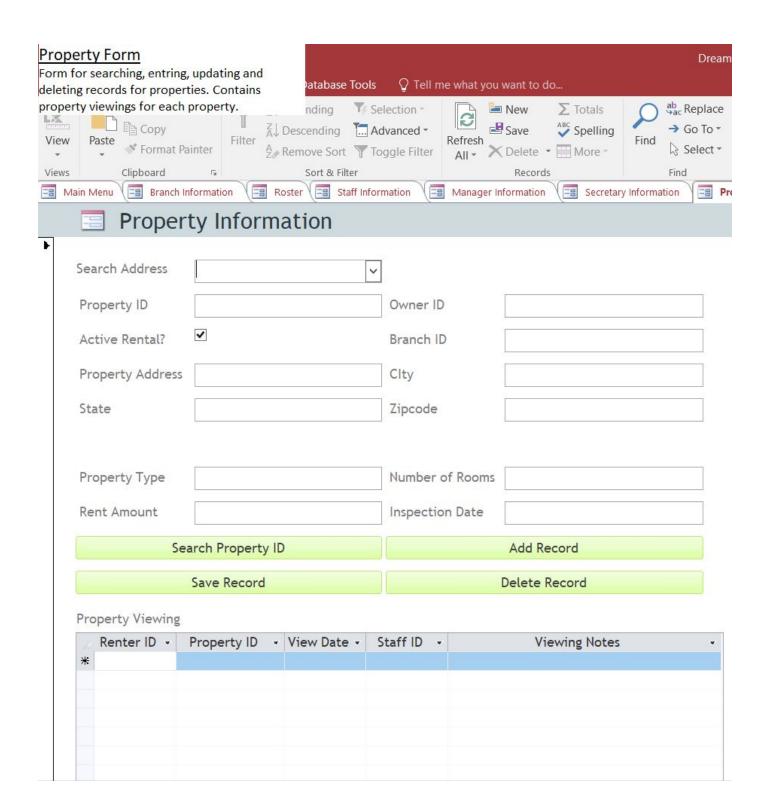


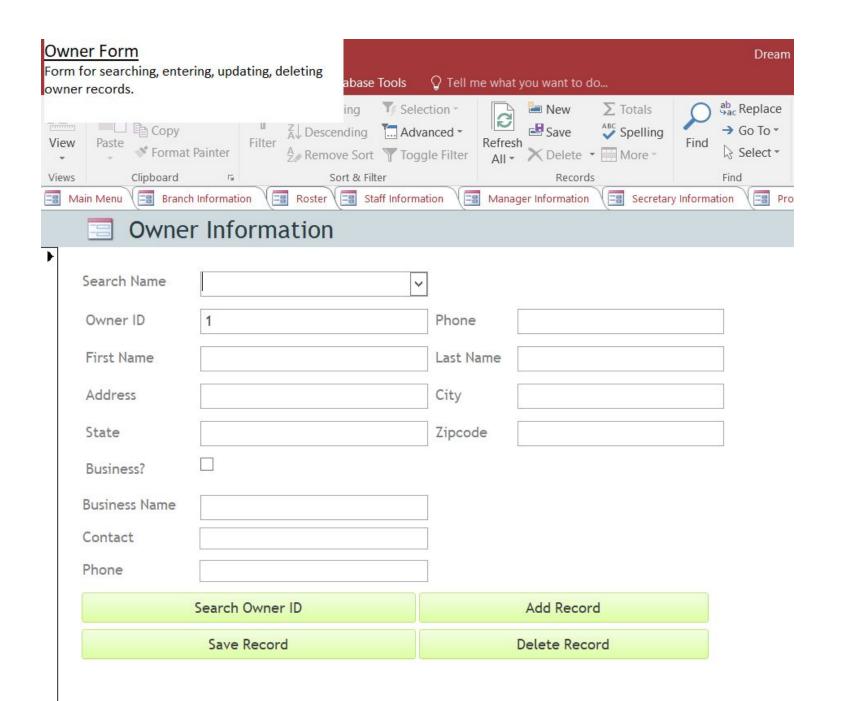


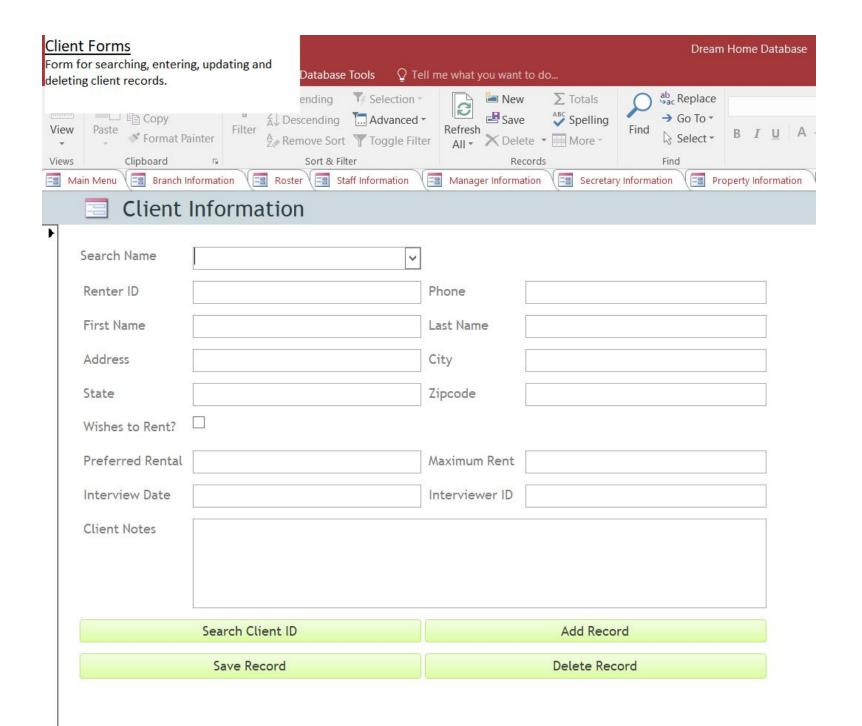


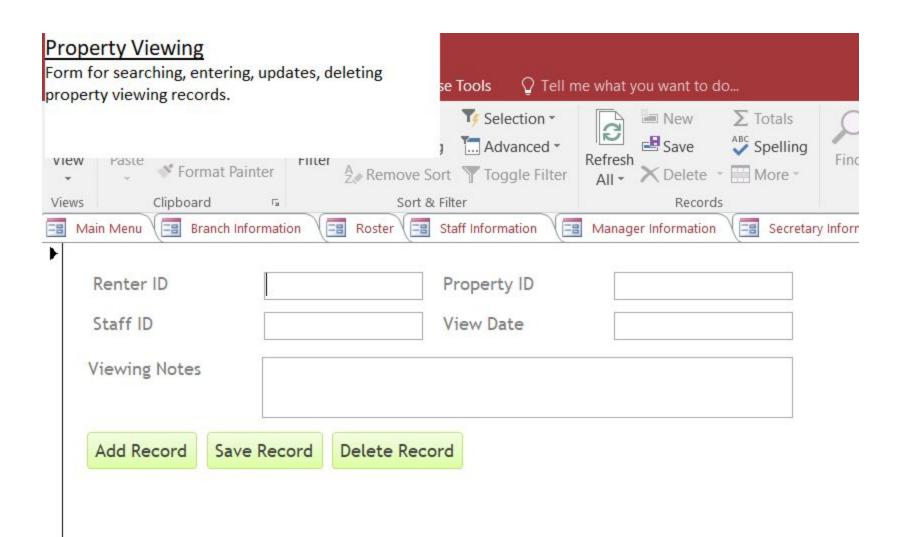


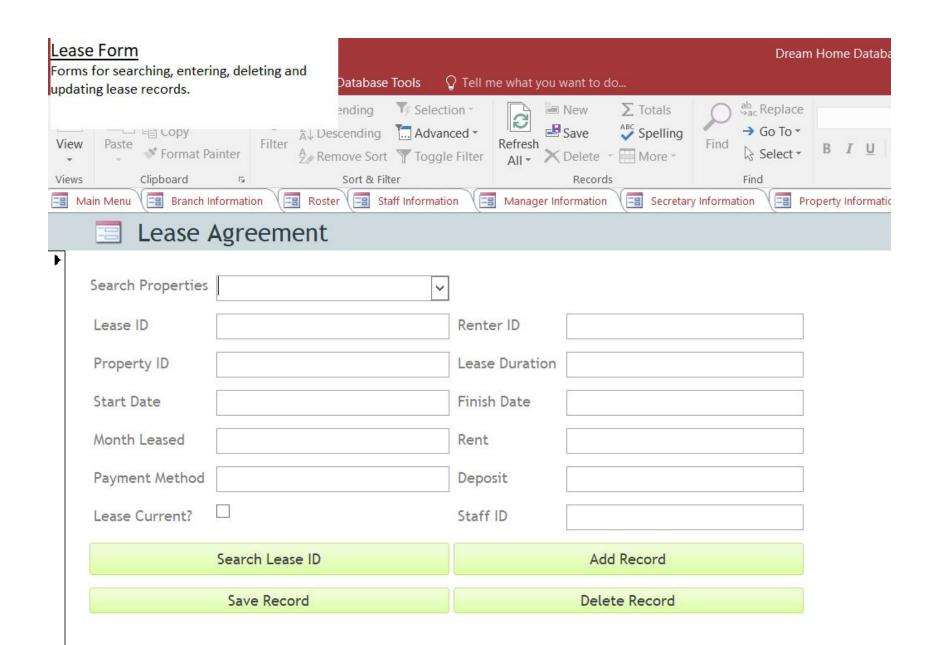


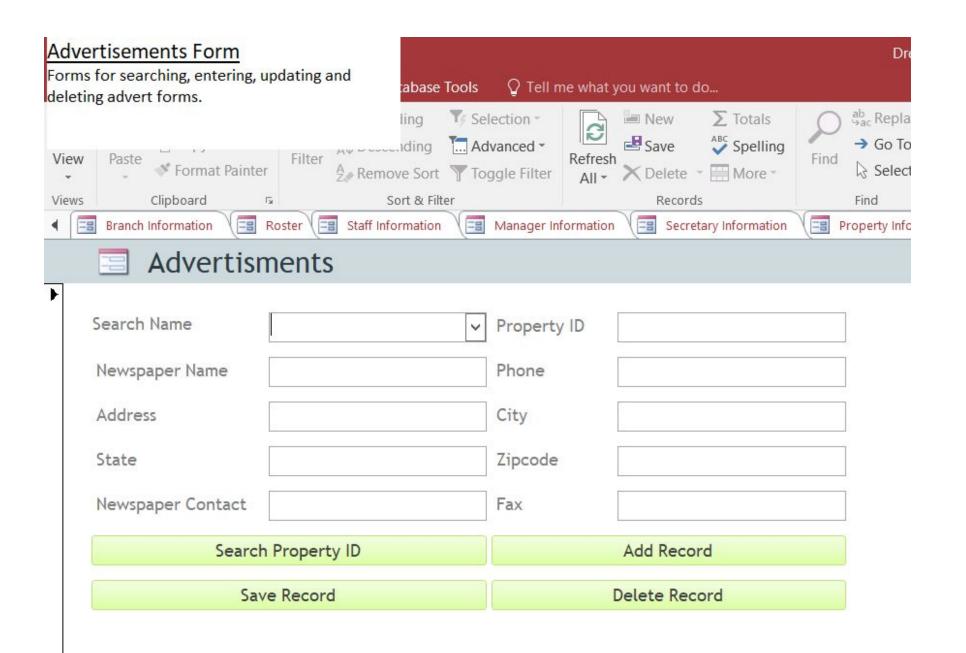












Reports

