

Safeguarding Statement

Lavena Cleaning
Reading, Berkshire, and surrounding areas (UK).

Last updated: 2026-02-04

1. Our commitment

Lavena Cleaning is committed to working respectfully and safely in environments that may involve vulnerable adults. We recognise safeguarding concerns and take appropriate action.

2. What we look out for

- Signs of neglect, abuse, exploitation, or serious self-neglect
- Unsafe living conditions that create immediate risk
- Coercion, intimidation, or threats

3. What we do

- If there is immediate danger: call emergency services.
- If not immediate: record factual observations (date/time/what happened) and report to the appropriate contact (agent/authority).
- Keep information confidential and share only with those who need to know.

4. Professional boundaries

- We do not provide medical or social care services.
- We treat clients with dignity and avoid personal involvement beyond professional service delivery.
- We do not accept inappropriate requests or unsafe working practices.

Safeguarding contact: poinarlavinia@yahoo.com | 07789 007055