

## **LETTER OF UNDERTAKING** Date: \_\_\_\_\_ Dear Mr./Ms. \_\_\_\_\_\_, We acknowledge your request for Voluntary Disconnection for Account No. \_\_\_\_\_ with telephone For us to proceed with your request, please email us back with your reply to the statement below: • I agree and understand that I shall continue to be liable for any and all charges due to the mentioned account and commits to settle all valid bills prior and subsequent to the effective date of this request. Your prompt confirmation is need for us to facilitate your request. Thank you and stay safe! **CUSTOMER CONFORME** (Please check the box below and indicate your name, signature, and date signed) ☐ I agree and understand that I shall continue to be liable for any and all charges due to the mentioned account and commits to settle all valid bills prior and subsequent to the effective date of this request. Customer's Signature and Printed Name: Date Signed: