

Anomaly Detection on Taxi Calls

We are contacted by a Taxi company:



Anomaly Detection on Taxi Calls

They have historical data about taxi calls in NYC

- In particular, they recorded the number of calls
- ...Over regular time intervals

A major decision for the company is choosing the size of the car pool

- This depends on how many calls are expected
- ...So, we'd like to figure that out

Moreover, sometimes the number of calls deviates from the usual patterns

- The company is interested in detecting such "anomalies"
- ...And anticipating them, if possible

We will focus on the task of detecting anomalies

How would	you start to	tackle this	problem?
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Getting Started

A couple of good ideas:

Talking to the customer to understand:

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- Formally: until we understand better its statistical distribution

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Doing both these things early is always a good idea

Basic Setup

Let us start by setting up the notebook:

```
In [1]: %load_ext autoreload
%autoreload 2
#%matplotlib widget
```

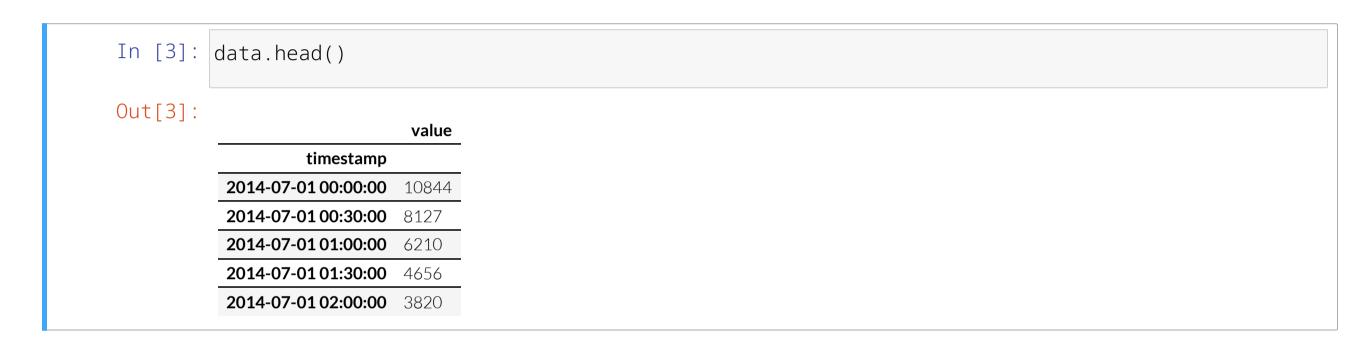
Our module contains a pre-built function to load the data:

```
def load_series(file_name, data_folder):
...
```

- We will use data from the <u>Numenta Anomaly Benchmark (NAB)</u>
- NYC taxi data nyc_taxi.csv is in the data/realKnownCause folder

```
In [2]: from util import util # Import our submodule
    data_folder = '.../data/nab'
    file_name = 'realKnownCause/nyc_taxi.csv'
    data, labels, windows = util.load_series(file_name, data_folder)
```

Let's have a look at all the data we loaded



- data is a pandas DataFrame object
- It is essentially a table, in this case representing a time series
- There are well defined column names (here "value")
- There is a well defined row index (here "timestamp")
- Jupyter displays DataFrame objects as HTML tables

Time Series and Pandas

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I.e. a sequence whose index represents time

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Times series have one difference w.r.t. classical table datasets

- ...l.e. their row index is meaningful
- Since it represents the position of the example in the sequence

That said, we do not care about how time is represented

- Hence, time series are stored just as usual!
- Their peculiarities arise when we start to manipulate them

Time Series and Pandas

In pandas:

- Time series are stored as usual, via DataFrame or Series objects
- ...You just need to pay more attention to the index

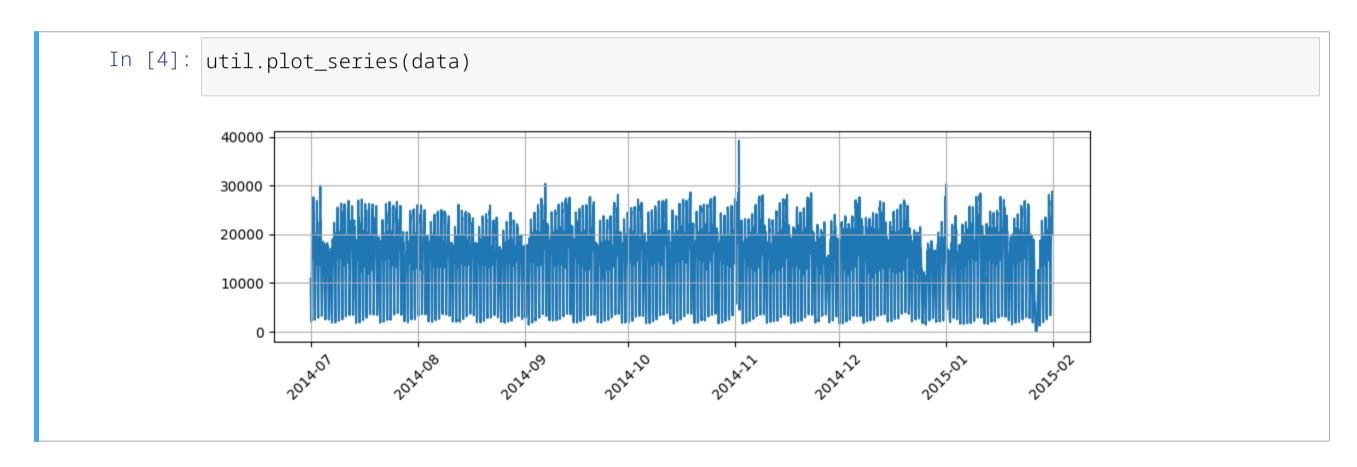
It may be convenient using a datetime index

- A datetime object in python allows to manipulate dates/hours directly
 - E.g. get year/month/day/hour/minute...
- In pandas they can be used as indices, so that for example:
 - Time stamps are easier to read
 - We can sort rows by time
 - We can represent arbitrarily long gaps between measurements
 - ...

That said, we still deal with normal DataFrame or Series objects

Let's have a look at all the data we loaded

Our module contains a function to plot NAB series:



■ If are curious, you can look up the <u>function code in the module</u>

Let's have a look at all the data we loaded

We can now move to other data structures

labels is a pandas Series object

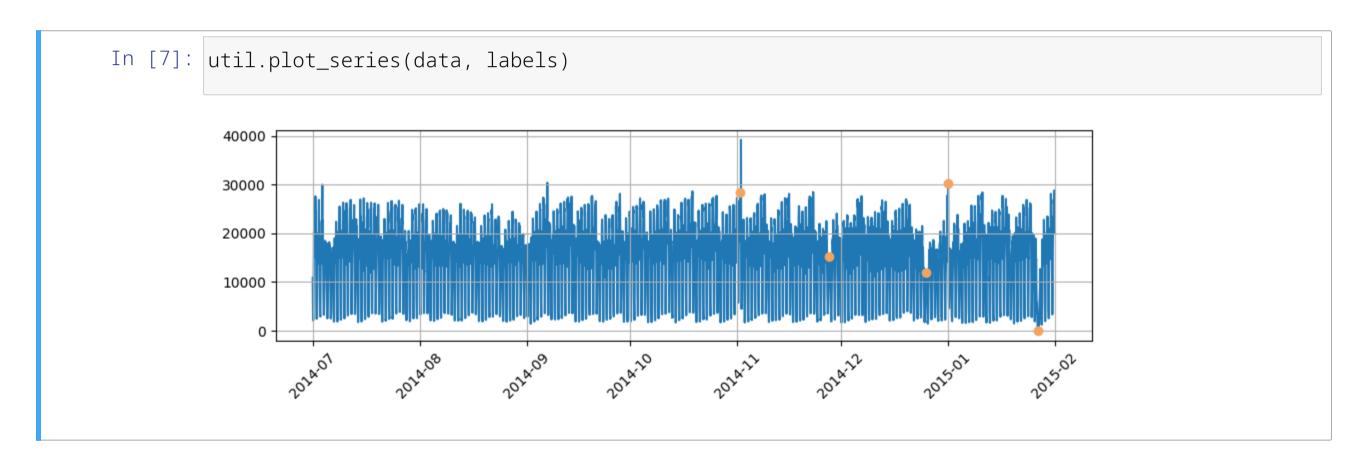
- Similar to a 1D array
- ...But with a well defined row index

This series contains the timestamp of all known anomalies

■ They are all hand-labeled

Let's have a look at all the data we loaded

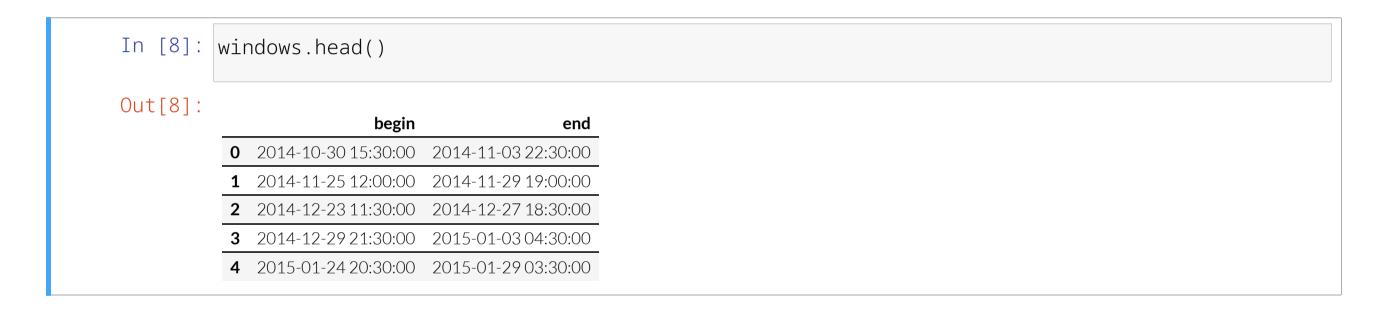
Let's plot both the series and the labels:



■ Anomalies occur rarely (which is typical for this kind of problem)

Let's have a look at all the data we loaded

Now the "windows" data structure:

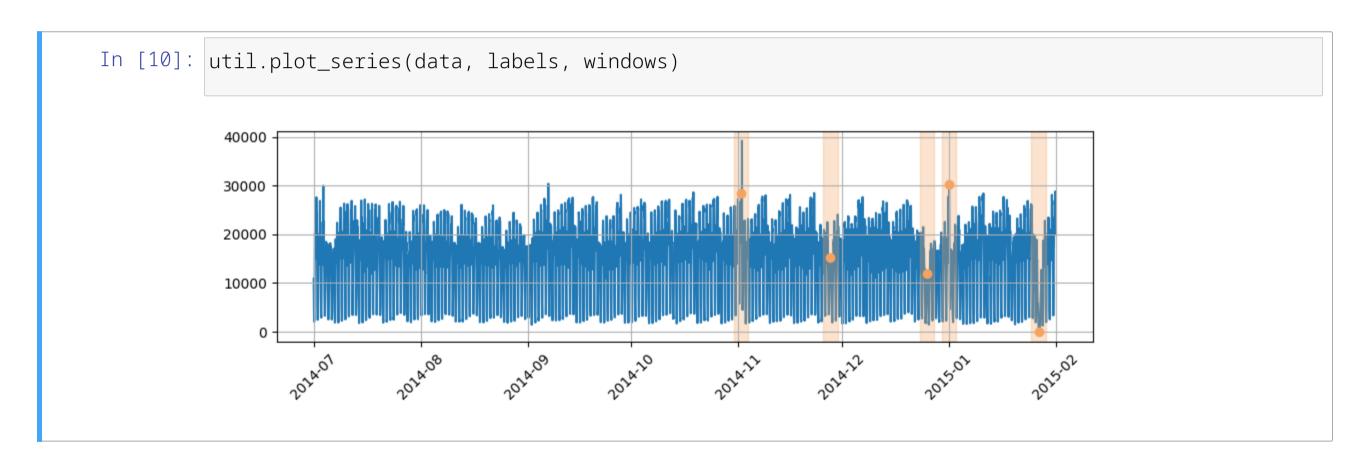


windows is a pandas DataFrame object

- Contains the start/end of windows containing anomalies
- They represent a suitable "resolution" for detecting anomalies
- Reporting the presence of anomalies at any point of the window...
- ... Has some value for the company

Let's have a look at all the data we loaded

Let's plot the series, the labels, and the windows all together:



■ Detections that occur too early/late count as misses