

FUNCTIONAL AND PERRFORMANCE TESTING

DATE	
TEAM ID	LTVIP2025TMID30624
PROJECT NAME	Cafeteria Menu Display

MILESTONE 6: TESTING

Activity 1: testing UI Action

Purpose:

The purpose of testing a cafeteria menu display, whether digital or traditional, is to optimize the menu for increased sales, improved customer satisfaction, and operational efficiency. This involves evaluating how effectively the menu communicates offerings, influences purchasing decisions, and enhances the overall dining experience

Uses:

Cafeteria menu display testing uses involve evaluating how well the menu board design, content, and placement influence customer behavior and sales. This includes assessing the clarity of information, visual appeal, and how effectively the menu drives desired actions like increased order values or faster decision-making.

Activity 1 : Testing Service Catalog

Steps:

1. Open service catalog

2 on try it

3.Fill in the menu item , menu name and menu date details

4.And then click on order now

The screenshot shows the ServiceNow interface for creating a new catalog item. The browser address bar shows the URL: `dev251401.service-now.com/now/nav/ui/classic/params/target/sc_cat_item.do%3Fsys_id%3D8623eb92c35622104ea3f44ed40131ce%26sysparm_record_list%3Dtype%2521%253Dbundle%2...`. The page title is "Catalog Item - Submit new Cafeteris Menu Display".

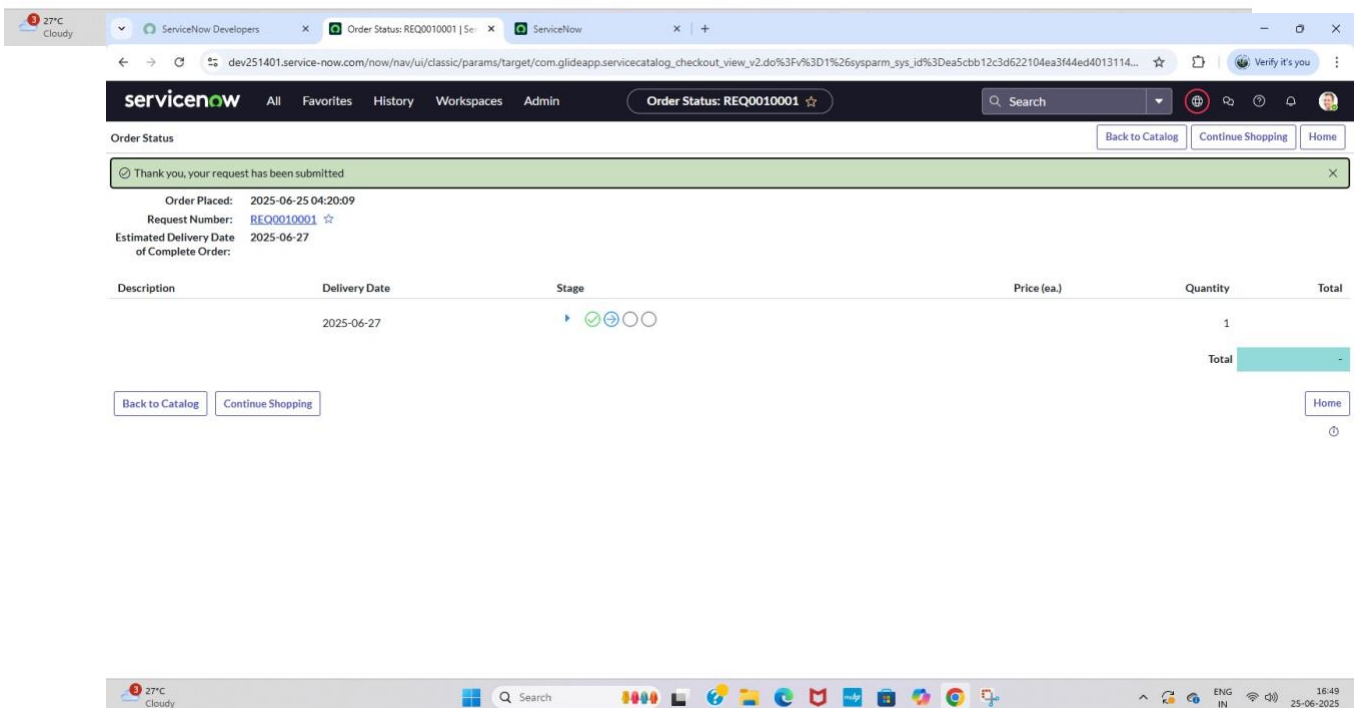
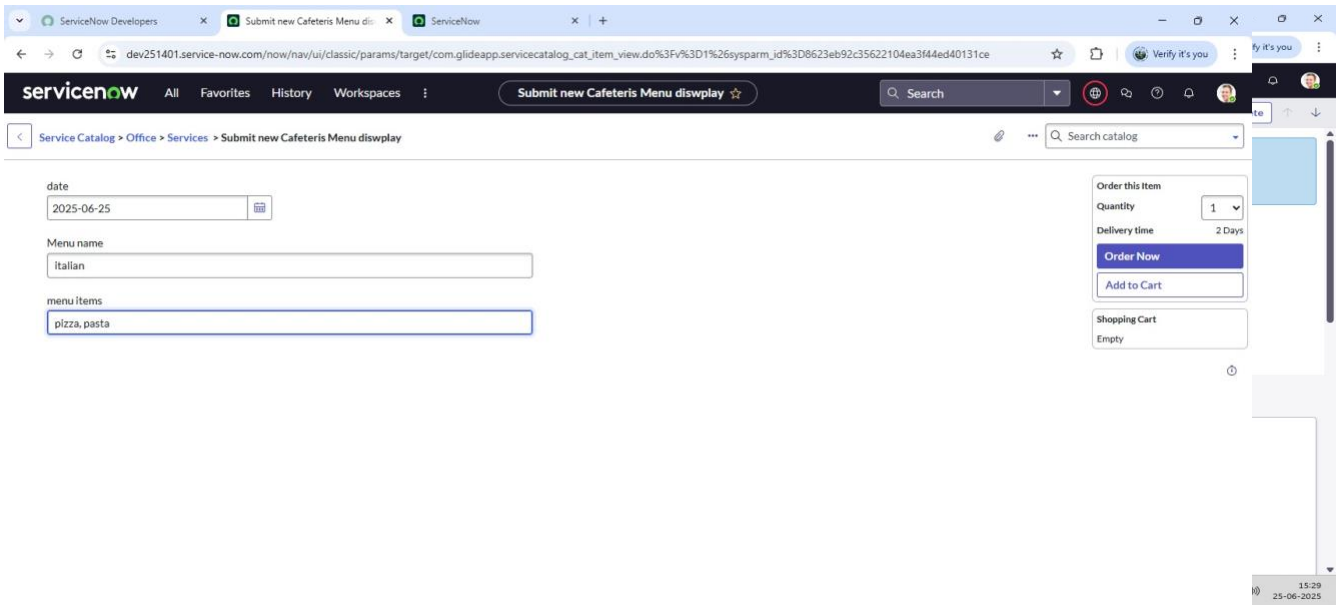
Form Fields:

- Name:** Submit new Cafeteris Menu
- Application:** AES Role Builder
- Catalogs:** Service Catalog
- Category:** Services
- Active:** ☒
- Fulfillment automation level:** Unspecified
- State:** -- None --
- Checked out:** -- None --
- Owner:** System Administrator

Item Details Section:

- Short description:** (Empty text field)
- Description:** (Rich text editor with a toolbar showing Bold, Italic, Underline, Text Color, Background Color, Bulleted List, Numbered List, Indent, Outdent, Link, Unlink, Table, and other formatting options. The text area is currently empty.)

The bottom of the screen shows the Windows taskbar with the date and time: 15:29, 25-06-2025.



Activity 2: Testing UI Action Steps

- 1.Navigate to cafeteria menu table
- 2.Click on new
- 3.Fill in the details of menu items, menu date , menu name
- 4.And click on mark as

ServiceNow Developers x Created 2025-06-25 03:16:06 x +

dev251401.service-now.com/now/nav/ui/classic/params/target/sn_role_builder_cafeteria_menu.do%3Fsys_id%3Da3ec6f5ec35622104ea3f44ed40131e4%26sysparm_record_target%3Dsn_rol... Verify it's you

servicenow All Favorites History Workspaces cafeteria menu - Created 2025-06-25 03:16:06 Search

cafeteria menu Created 2025-06-25 03:16:06 Update Mark as published Delete

Menu Name Menu Date

Status

Menu Items

Update Mark as published Delete

28°C Cloudy Search ENG IN 10:38 26-06-2025

The screenshot shows a web browser window with the ServiceNow interface. The browser's address bar displays the URL: dev251401.service-now.com/now/nav/ui/classic/params/target/sn_role_builder_cafeteria_menu.do%3Fsys_id%3D-1. The ServiceNow header includes the logo, navigation tabs (All, Favorites, History, Workspaces, Admin), and a breadcrumb trail: 'cafeteria menu - Create Created'. The main form area contains the following fields: 'Menu Name' with the value 'Chinese', 'Menu Date' with the value '2025-06-25', 'Status' with a dropdown menu showing '-- None --', and 'Menu Items' with the text 'Noodle Maggi'. At the bottom of the form are two buttons: 'Submit' and 'Mark as published'. The Windows taskbar at the bottom shows the system clock as 10:42 on 26-06-2023, along with various application icons and a weather widget indicating 28°C and 'Cloudy'.