

FATHIMA KOUSAR



@fathima-kousar

kousar28fathima@gmail.com (+91 9916998974)



/fathima-kousar

Objective

Proactive and communicative professional with excellent English proficiency, currently pursuing certifications in digital marketing and social media marketing.

Experience

GreetLabs

Full stack developer Internship

Bengaluru,Karnataka

Oct 2023 - July 2024

- Collaborated with UI/UX designers to implement visually appealing and user-friendly interfaces
- Optimized app performance and ensured responsiveness.Participated in code reviews and ensured code quality.
- Developed and maintained cross-platform mobile applications using React js.

Meraqi advisors

Business Development Telecaller Internship

Bengaluru,Karnataka

Dec 2022 - March 2023

- Generated leads through outbound calls to CEOs ,property owners for ₹5cr investments and premium properties.
- Sourced premium villas and large commercial spaces, performed detailed research and cost analysis, and maintained client databases while tracking follow-ups.

Royal Brothers Bike Rental

Customer care executive

Bengaluru,Karnataka

Sep 2021 - Oct 2022

- Verified customer documents for online vehicle rentals and provided scheduling and directions via inbound calls.
- Handled subscription, payment, and vehicle issues via outbound calls.

Licious

Customer care executive

Bengaluru,Karnataka

Dec 2021 - Jun2022

- Utilized strong communication skills to interact with customers and understand their needs.
- Developed problem-solving skills by handling complex customer issues effectively.

Projects

Ecommerce App | React.js, HTML, CSS, JS, Django, MySQL, Python, Razorpay

March 2024 - May 2024

- Developed CRUD APIs in Django for managing user data stored in MySQL database.Also Integrated Razorpay payment gateway.
- Achieved a **91%** Google PageSpeed Insights score, enhancing load times and user experience.

Portfolio App | React.js, Framer Motion, CSS, HTML, JavaScript

Dec 2023 - Feb 2024

- Integrated **email.js** for seamless contact form functionality, enhancing user interaction on the portfolio website.
- Used Framer Motion to enhance visual appeal and user engagement, contributing to a modern,responsive and interactive browsing experience.

Employee Management app | Django, Bootstrap, MySQL, Clever Cloud,Python

Feb 2024 - April 2024

- Developed a responsive HR application enabling CRUD operations for employee management with a user-friendly Bootstrap frontend.
- Integrated MySQL on Clever Cloud for secure data storage and efficient record handling.

Skills

- **Technical Skills** : HTML,CSS,Javascript,Python,React.js,Django,Git,Github,SQL,MS-Word,MS-Powerpoint,MS-Excel.
- **Communication Skills** : Excellent written and oral communication.
- **Project Management** : Tracking progress,coordinating teams,time management,problem-solving, data analysis.

Certifications

- **MS Excel Tips and Tricks Certificate**
- **FullStack Web Development**

Education

Prostack academy

Full stack web development

Bengaluru,Karnataka

Apr 2023 - Sep 2023

Smt VHD Central Institute of Home Science

Bachelor of Science (BSc.) in PCM | CGPA : **9.1/10**

Bengaluru,Karnataka

2021

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