# Report: Medical Office Management Application

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## 1. Introduction

#### **Problem Statement**

Managing a medical office is a complex task that requires rigorous organization and high efficiency to ensure quality care for patients. Manual processes are prone to human errors, delays, and a lack of precise tracking. Therefore, it is essential to automate these processes to improve reliability and optimize human effort.

## **Main Objective**

The main goal of this software is to organize and automate the management of activities in a medical office. This includes managing medical records, appointments, patient files, and generating prescriptions and medical certificates.

#### **Benefits**

- Reduction of human errors.
- Time-saving and efficiency for doctors and staff.
- Accurate tracking of patient medical information.
- Improved patient experience through smooth and professional management.

# 2. Requirements Analysis

## 2.1 Functional Requirements

1. Medical Record Management and Tracking

- Creation, modification, and consultation of medical records.
- History of consultations and treatments.

## 2. Appointment Management

 Recording appointments with patient information (name, surname, date, time).

## 3. Patient File Management

Creation of files including personal data, medical, and surgical history.

#### 4. Document Generation

- Generation of prescriptions.
- Generation of medical certificates.

## **2.2 Non-Functional Requirements**

- Intuitive and ergonomic user interface.
- Multi-platform accessibility (desktop and mobile).
- Patient data security through an authentication system.

# 3. Design

#### **Use Cases**

Each profile (secretary, doctor) will have distinct functionalities:

- Secretary: Management of appointments and patient files.
- Doctor: Consultation of medical records, editing prescriptions, and certificates.

## **Class Description**

#### 1. Patient Class

Attributes: id, firstname, lastname, age, gender, phonenumber, email,
 a list of allergies, and a list of medical history.

#### 2. Appointment Class

 Attributes: id, firstname, lastname, date, reason (String), isDone (boolean), isNotShow (boolean).

#### 3. MedicalRecord Class

 Attributes: id, name, firstname, dateOfBirth, gender, address, phone number.

#### 4. DossierMedicale Class

 Attributes: same as most of MedicalRecord attributes with additional attributes for family history, personal history, surgical history.

#### 5. MedicalCertificate Class

 Attributes: id, name, firstname, type, age, gender, from (date), to (date), patientId.

# 4. Development

## **Technologies Used**

- 1. Language: Dart for managing business logic.
- **2. Frontend Framework:** Flutter for developing a modern, responsive, and multi-platform user interface.

## **Description of Main APIs**

#### 1. Mailer service API

Sends emails to patients (certificates ).

## 5. Features

## **5.1 Medical Record Management**

- Creation, modification, and consultation of records.
- Adding observations and treatments by the doctor.

## **5.2 Appointment Management**

Scheduling appointments through an intuitive interface.

Filtering concept that organizes appointments time ( time management ).

## **5.3 Patient File Management**

- Storing personal information (name, surname, phone, email ...).
- Medical history, including antecedents and constants.

#### **5.4 Document Generation**

- **Prescriptions:** Details of medications, doses, and duration.
- Medical Certificates: Customized medical certificates.

# **6. Conclusion and Perspectives**

## **Summary of Benefits**

This software significantly improves the management and organization of a medical office. It reduces human errors, saves considerable time, and ensures precise tracking of patients.

## **Possible Future Improvements**

- Integration of a mobile application for patients, enabling online appointment scheduling.
- Addition of data analysis for overall health tracking of patients.
- Enhanced security through the integration of technologies such as data encryption.
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