

ISLAMIC UNIVERSITY OF TECHNOLOGY (IUT)
ORGANISATION OF ISLAMIC COOPERATION (OIC)

Department of Computer Science and Engineering (CSE)

MID SEMESTER EXAMINATION

TIME: 1 Hour 30 Minutes

SUMMER SEMESTER, 2013-2014

FULL MARKS: 75

CSE 4807: IT Organization and Management

Programmable calculators are not allowed. Do not write anything on the question paper.

There are 4 (four) questions. Answer any 3 (three) of them.

Figures in the right margin indicate marks.

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| a) Considering yourself as a head of a department, a mid-manager of IUT, briefly mention the roles that any head performs as a manager according to the concept of Henry Mintzberg. | 5 |
| b) It is expected that you have acquired a good level of knowledge in Computer Technology in last 4 years of your study. How can you change manager's job in future? | 10 |
| c) You want to organize an ICT FEST in IUT. What sort of analysis will you make during the planning of this festival in the context of management? | 5 |
| d) In management, decision making is an important task. Briefly discuss on various decision-making styles. | 5 |
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| a) Organization structure may be made in different ways. Compare divisional, functional and matrix structures. Give some comments on the case of IUT. | 10 |
| b) Performance evaluation becomes very difficult in many situations. Rewarding sometimes become difficult than giving punishment. Explain the situation. | 5 |
| c) Explain how organizations can stimulate innovation and state some comments related to innovation on the management structure of garments factory and educational institution. | 5 |
| d) With an example of IUT, state how roles and norms influence employee's behavior. | 5 |
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| a) Effective team development is a difficult task. Explain various stages of team development. | 10 |
| b) What do you understand by motivation and differentiate Theory X from Theory Y of management style. | 8 |
| c) It is really difficult to become an effective team leader. Explain various qualities of team leaders. | 7 |
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| a) Describe the steps in analyzing and resolving conflict. | 8 |
| b) Describe three approaches to control approaches. | 7 |
| c) Explain how technology can improve productivity. Describe what is meant by the term supply chain management. | 5+5 |