ISLAMIC UNIVERSITY OF TECHNOLOGY (IUT)
ORGANISATION OF ISLAMIC COOPERATION (OIC)
Department of Computer Science and Engineering (CSE)

MID SEMESTER EXAMINATION　　　　　　　SUMMER SEMESTER, 2014-2015
DURATION: 1 Hour 30 Minutes　　　　　　　　　　FULL MARKS:75

CSE 4807: IT Organization and Management

Programmable calculators are not allowed. Do not write anything on the question paper.
There are **4 (four)** questions. Answer any **3 (three)** of them.
Figures in the right margin indicate marks.

---

1. a) Being a CSE graduate, how can you contribute to a manager's job in future? —— 10
   b) A head of the department in IUT may be considered as a mid-manager of IUT. —— 5
   Briefly mention the roles that any head is performing as a manager that has been concluded by Henry Mintzberg.
   c) Explain the potential benefits and drawbacks of planning. —— 5
   d) State four decision making styles. —— .5

2. a) Organization structure depends on some important parameters. Summarize the effect —— 10 of those parameters on organization structures, and give some comments on the cases of IUT and BUET.
   b) Performance evaluation becomes very difficult in many situations. Explain the —— 8 various techniques that managers can use in evaluating employee performance and state an example of a situation where it becomes extremely difficult to use the result of performance evaluation.
   c) Explain how organizations can stimulate innovation. —— 7

3. a) Identify different common types of work teams. —— 10
   b) In management, personality assessment is an important issue. Describe personality —— 8 type framework and its use in organizations that was described by Myers and Briggs.
   c) Describe the motivational implications of equity theory. —— 7

4. a) Compare the qualities of a charismatic leader and an effective leader. —— 12
   b) In any organization, delegation of authority is required. Describe contingency factors —— 8 influencing delegation, and compare this level of delegation in IUT and BUET.
   c) Describe three approaches to control. —— 5