



# Software engineering

User story

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Sec:6

1. As a coffee enthusiast, I want to easily browse through a menu of coffee options with detailed descriptions, so I can choose the perfect coffee for my mood.

2. As a first-time visitor, I want a simple onboarding process that introduces me to the app's features, helping me navigate and make the most of my coffee shop experience.

3. As a first-time visitor, I want a simple onboarding process that introduces me to the app's features, helping me navigate and make the most of my coffee shop experience.

4. As a customer, I want the option to customize my coffee order through the app, including choosing the type of milk, syrup flavors, and level of sweetness, so I can tailor my drink to my preferences.

5. As a frequent visitor, I want to join a loyalty program that rewards me with points or discounts for each purchase, encouraging continued patronage.

6. As a customer on the go, I want to locate nearby coffee shops on a map, view their opening hours, and get real-time updates on their current crowd levels.