



FINANCE SHARED SERVICES GOAL SETTING SUGGESTED AI PROMPTS RESERVOIR

Below are suggested prompts for effectively leveraging the AI Goal Enhancement feature. We encourage you to add, amend or refine these prompts as necessary to meet the unique requirements of your division, function, or department.



FINANCE SHARED SERVICES PROMPTS

For setting goals in finance shared services, effective prompts should address efficiency, accuracy, customer service, compliance, and digital transformation. Here are some goal setting prompts specifically for finance shared services:

- **Process Efficiency and Cost Reduction:**

What goals can we set to streamline financial processes, reduce cycle times, and lower operational costs? How can we eliminate redundancies and enhance workflow efficiency?

- **Accuracy and Data Integrity:**

What specific targets can we establish to improve the accuracy and consistency of financial data? How can we implement checks and balances to reduce errors in reporting and reconciliation?

- **Customer Service and Responsiveness:**

How can we set goals to improve the responsiveness and satisfaction of our internal stakeholders? What steps can we take to ensure that departments and teams receive timely, accurate financial support?

- **Compliance and Regulatory Adherence:**

What goals can we set to strengthen compliance with financial regulations and standards? How can we enhance internal controls to ensure ongoing regulatory adherence?

- **Digital Transformation and Automation:**

What digital tools and automation technologies can we leverage to improve efficiency in financial processes? How can we set targets to increase automation in areas such as invoice processing, expense management, or reporting?

- **Financial Planning and Analysis (FP&A) Support:**

How can we set goals to provide better analytical insights and forecasting support to the organization? What steps can we take to improve data-driven decision-making in budgeting and financial planning?

- **Standardization and Best Practices Implementation:**

What specific goals can we create to standardize financial processes across teams and regions? How can we ensure consistent adherence to best practices in all shared services operations?

- **Employee Training and Knowledge Development:**

What training initiatives can we implement to upskill finance shared services team members? How can we ensure our team is proficient in new technologies, regulatory requirements, and process improvements?