Fausto Lopez

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EDUCATION

UC San Diego Extended Studies   *San Diego, CA*
Award of Completion   *June 2022*
- Learned Front-end and back-end technologies through a dynamic curriculum, including HTML5, CSS3, JavaScript, jQuery, Express.js, React.js, Node.js, progressive web apps, agile methodology, computer science, database theory, MongoDB, MySQL

EXPERIENCE

Spectrum   *City Of Industry, CA*
Field Technician, Development & Operations   *June 2018 – Feb 2022*
- Managed various field issues by troubleshooting and independently resolving many system issues.
- Minimized downtime by efficiently diagnosing, tracing, and repairing problems with equipment.
- Leveraged industry knowledge to interpret engineering and construction plans
- Supported preventive maintenance programs at locations by managing documentation and updated training records.
- Resolved cable and internet issues, and installed cable, TV, Internet, and voice products

Kaman Industrial   *Bell, CA*
Support Service Rep   *July 2017 – May 2018*
- Completed accurate work tasks by carefully reviewing every order.
- Kept all areas clean, organized, and in line with company professional standards.
- Enhanced customer satisfaction with fast, knowledgeable service.
- Served customers by going above and beyond to offer exceptional support for all needs.
- Contributed ideas for improving work processes.

Ancon   *Signal Hill, CA*
Technician   *Jan 2017– June 2017*
- Reduced risk of work site incidents by following and enforcing all safety regulations and OSHA requirements.
- Investigated reported technical issues and determined needed actions.
- Calibrated, maintained, and repaired equipment.

Fry's electronics   *El Segundo, CA*
Sale's Associate   *Aug 2016– Jan 2017*
- Resolved customer concerns using strong communication and conflict management skills
- Explained promotions and special offers to customers.
- Helped customers navigate stores, complete sales, and process returns.

ADDITIONAL

Technical Skills:
- Databases (MySQL, MongoDB)
- Server-Side Development (Express, GraphQL)
- HTML5, CSS, JavaScript, jQuery, Bootstrap, Progressive Web Applications (API)
- Deployment (Heroku, Git, GitHub Pages, Shell Scripting)
- API Design(Client-Server Model, API, Rest, JSON, AJAX, HTTP request methods. GraphQL)