



Call Center Analytics.

Home

Decomposition

Call Center

☒ Select all

☐ Baltimore/MD

☐ Chicago/IL

☐ Denver/CO

☒ Los Angeles/CA



Home.

Calls

2537

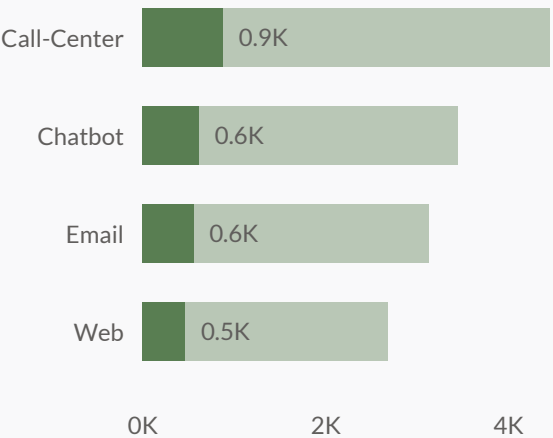
Average Call Duration (Mins)

25

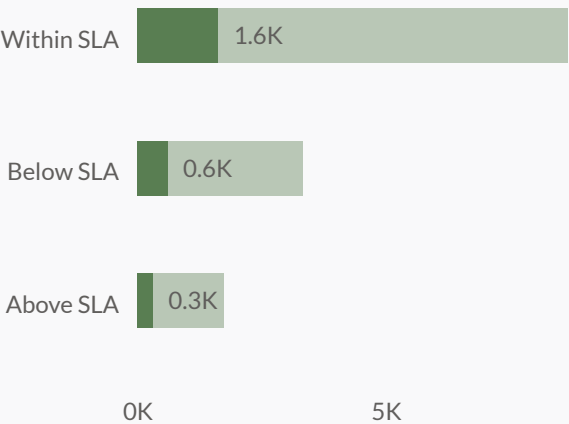
Average CSAT Score



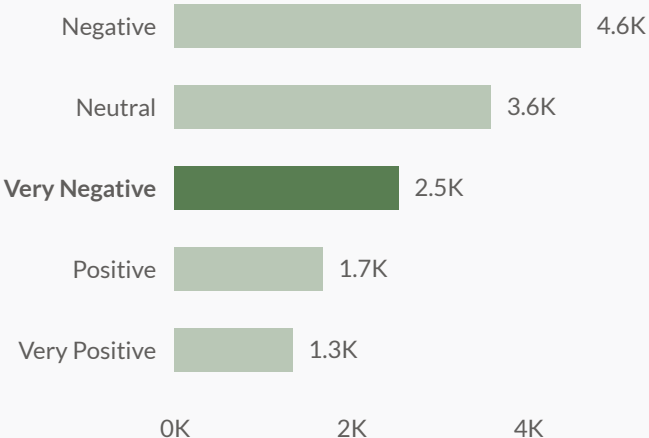
Call Channel



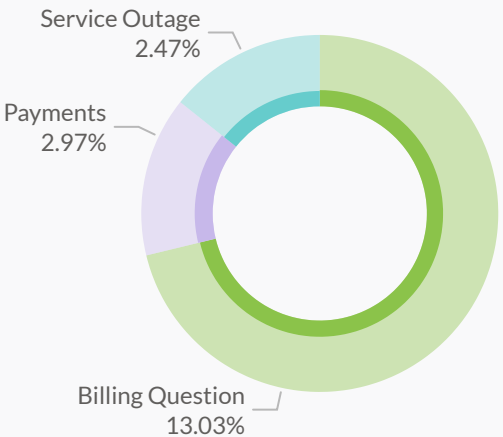
Response Time



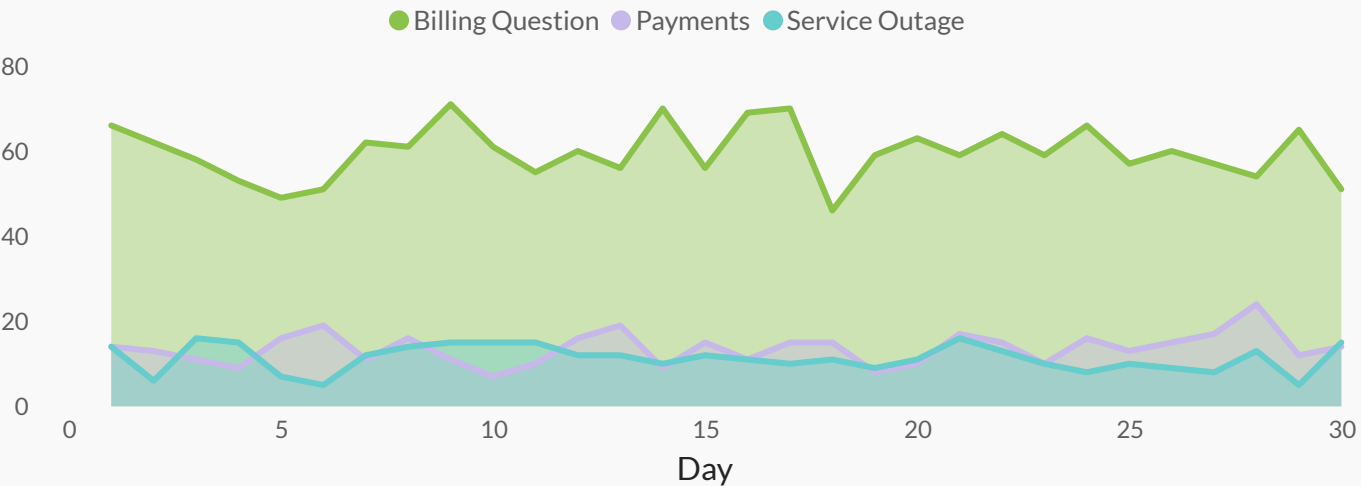
Sentiment



Reason of Call



Timestamp of Calls By Reason





Call Center Analytics.

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Call Center ▼

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