CS518 Software Quality Assurance Term Project – Handout II

Guidelines for Different Documents:

Though this is a research based project where students have to search for different documents available on the net related to deliverables need to be submitted, though some guidelines for each deliverable are proposed under:

1. Method & Quality Planning Document

Following headings are useful

• Management Responsibility

The responsibility of your company

Quality Achievement Steps

Quality Policy of the company

• Responsibility & Authority

Responsibilities of Client Company

Responsibilities of Project Manager, System Analyst, Tester, Quality Controller, Developer, Designer, Database Developer, document writer & Team members

• Quality System

How will you ensure quality system?

What steps you have taken for CMM level III

Different techniques you are applying

Quality Planning & Standards

Quality Milestones (Mention the names of the deliverables you are required to submit in the course in the form of table). Table can contain three columns (Milestone, Description, Due Date [Write down the arbitrary due dates for each milestone)

Other Quality Milestones

• Document Control

Document Standards

Identification of each document

Approval Procedure of each document & Document Distribution

Document & Data Changes

Data Control Documents

• Product Identification & Traceability Procedure

Process Control

The process model applied with different activities done in different phases with respect to the project

ERD of the system

• Inspection & Testing

Plans for Inspections & Testing

Document Review, FTR, Inspection, Review Meeting, Testing Plans, Final Inspection, Meetings with clients etc.

• Training Needs

• Handling, Storage, Packaging & Delivery

2. Testing Strategy & Acceptance Test Specification Documents

• Introduction

Document Purpose & Overview

Project & System Overview

Objectives of Testing

Scope & Techniques of Testing {Mention techniques you will be conducting with reference to the system}

Audience of the Document

• Test Procedure

Testing Steps

Starting & Ending Criteria

Responsibilities of the people

Testing Environment

• Validation Test Report

How the requirements will be validated? Develop a check list

Product Requirements

• Form Testing, Query Testing & Integrity Testing

- o Examples of all form tests, query tests & integrity tests
- o State the test were pass or fail
- o <u>Signatures</u>
- o All forms, screens checklist, when the test was conducted, pass/fail

• Acceptance Criteria

Test Cases

Write as many test cases for different, forms, reports, navigations, options etc

A test case should at least have following

Name of the Test Case (Give a unique name for every test case)

Test Case ID (A unique ID)

Tester (Name of the tester)

Date (The Date when the test was conducted

Status (Tested/Untested)

Review Date

Review by

Result (Pass/Fail/Changes Required)

Precondition (Any precondition for the item under test)

Description of The test

Valid Inputs/ Invalid Inputs/ expected outputs / actual outputs

Each Passed or Failed

Changes Required

Post Conditions

Test Schedule

EXAMPLE OF VALIDATION PRODUCT REQUIREMENT & TEST CASE:

Snap Game has the following Product Requirements, which the Application had to meet to pass the Test successfully.

No.	Product Requirement	Pass/Fail	
	General:		
RQ1	Snap Game shall have four forms, Welcome Form, Entry Form, Game Form and Summary Form	Pass	
	Welcome Form:	Pass	
RQ2	When the Snap Application is launched the Welcome screen shall be displayed	Pass	
RQ3	A click button shall be displayed to enable the user to go to the next screen (Entry Form)	Pass	
	Entry Form :	Pass	
RQ4	The Entry Form shall request User Identification (Name)	Pass	
RQ5	The Name box shall contain no more than 25 positions	Pass	
RQ6	When no name is entered and the user presses Start button a message appears instructing the user to enter a name or exit the game	Pass	
RQ7	The Entry Form shall have a Start button	Pass	
RQ8	When user click Start button, the Game form shall be displayed	Pass	
RQ9	The Entry form shall have an Exit button	y form shall have an Exit button Pass	
RQ10	When user clicks on the Exit button, the Game Application shall be exited/terminated	Pass	
	Game Form :	Pass	
RQ11	The Game Form displays an Image randomly	Pass	

RQ12	After a certain time (TBD) The Image shall be displayed at another position randomly	Pass
RQ13	The Image shall be displayed 10 times	Pass
RQ14	When the user hits the Image by clicking on it with the mouse, it shall display a different Image (TBD) in the same position	Pass
RQ15	After displaying the Image 10 times at different positions randomly, the Game shall stop	
	Database :	Pass
RQ16	The Database shall contain a table	Pass
RQ17	The Table shall contain the following fields: Name of Player, Number of Hits, High Score and Level	Pass
RQ18	The Database shall include a Table of Successful Hits	Pass
RQ19	The Database shall refresh each time a new game is played. The Database shall contain a table	Pass
	Short Cuts - Welcome Form	Pass
RQ20	The shortcut for Click Here (to Entry form) shall be Alt + C	Pass
	Short Cuts - Entry Form	Pass
RQ21	The shortcut for Name shall be Alt + N	Pass
RQ22	The shortcut for Start shall be Alt + S	Pass
RQ23	The shortcut for Exit shall be Alt + X	Pass
	Shortcuts - Game Form	Pass

Test Cases

Test Case : Snap_Welcome_001

Control Document

Test Case	Snap_Welcome_001
Tester Date	Tester 1
	(test date)
Status	Tested
Review Date	(Date Reviewed)
Reviewed By	Tester 2 (Name preferred)
Result	
	Pass

Product Requirement Reference:

RQ1 : Snap Game shall have 4 four forms – Welcome Form, Entry Form, Game Form and Summary Form

RQ2: When the Snap Application is launched the Welcome screen shall be displayed

RQ3: A click button shall be displayed to enable the user to go to the next screen (Entry Form)

RQ20: The shortcut for Click Here (to Entry form) shall be Alt + C

Test description:

- Verify that the Snap Application is launched, the Welcome screen is displayed
- Verify that the user can continue to the next screen by pressing either on the click button ("Click here to continue") or by pressing and holding down the Alt button whilst pressing the C Button

Pre-Condition:

Snap application is loaded on test PC

Sub-Case 1: Use activates Snap application and continues to next screen

Steps	Verification/Activity	Expected result	Test 1	Test 2	Test 3
1.	User activates Snap application on test PC	 Verifies that Snap application activates Verify that Welcome screen is displayed 	V	V	V
2.	User continues to the next screen by pressing on the 'Click here to Continue' button	 Verify that Welcome screen closes Verify that Entry form screen opens 	V	V	√

3.	Repeat Step 1	Same as 1	V	V	V
4.	User continues to next screen by pressing Alt + C key	 Verify that Welcome Screen closes Verify that Entry form screen opens 	√ √	√ √	√ √

Post Condition

- > Welcome screen opens when the Snap application is activated
- > The Entry form opens when the user continues to the next screen

Issues:

None

3. **User Manual**

• Introduction to the System & Document

Purpose of the Document

Intended Readers

System Responsibilities

• Installation Instructions

System Overview

Hardware & Software Requirements

Installation of Software (Step by Step)

- Conventions Used
- System Navigation

The step by step flow of the system with description & usage

- System Reports
- Maintenance & Operation

HELP FOR THE SYSTEM:

The detailed guidelines of what is required from the system are mentioned on the handout 1 of the project details.

The best way to understand the system is to consider the system under the following user roles:

a) The customer or the visitor of the Real Estate Agency

This can be any random person who can come & visit the real estate for any purpose either to sell/rent his property, buy or rent a property or just to have a look. This person will just have search rights and can't modify/edit any detail in the system. He can view different properties according to his needs.

b) The employee/staff of the Real Estate Agency

They will have the rights to add/delete a property

They will have the rights to add customer (Can be buyer, seller, renter, and rentee)

And all other rights for searching properties, details of customers, property sold, rented, available etc.

Sample Reports Can be:

Available Property for Rent

Available Property for Sell for some area within some specified price range, size etc.

Properties sold by the estate agency within some specified time period

Customers looking properties for rent

Customers selling properties at a particular area etc

Rent properties for different No of rooms

(All the attributes mentioned in Project Details handout 1 can be helpful)

SUBMISSION REQUIREMENTS:

All the documents hard copy & soft copy is essential
The system executable file
The installation file
Any other software/component necessary for the system to be installed
Code