Hamada Kamal Mahmoud

Business Development | Corporate Sales | Logistics Operations

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Professional Summary

Results-driven Business Development and Sales Executive with over 10 years of experience in B2B and B2C environments. Proven success in logistics management, corporate sales, and customer engagement with toptier companies such as Amazon, Etisalat, Vodafone, and EGBANK. Skilled in contract negotiation, client acquisition, and team leadership. Seeking a leadership role to drive growth and improve operational performance, and now seeking a strategic role in logistics and sales leadership.

Education

Workers' University – Beni Suef Bachelor's Degree | Class of 2005

Professional Experience

• Logistics Manager | Delivery Hero

Feb 2025 - Present

- Leading last-mile delivery operations across multiple zones and cities.
- Managing KPIs, optimizing performance, and coordinating with internal and external teams.
- Overseeing logistics strategies, vendor management, and process improvement initiatives.
- Utilizing ERP tools and data analytics to drive operational efficiency
- Account Business Development Executive & Logistics | Amazon Egypt

2021 - 2025

- Oversee end-to-end logistics operations, maintaining a delivery success rate above 92%
- Established contracts with delivery partners to optimize cost and speed of last-mile delivery
- Contributed to regional logistics planning, improving delivery coverage by 18%

Sales Representative | Royal Palace Electrical Company 2020 – 2021

- Marketed a portfolio of electronic appliances to retail clients
- Exceeded monthly sales targets by an average of 20%
- Senior Sales Executive | EGBANK

2019 - 2020

- Managed a portfolio of SME clients, providing tailored financial solutions
- Achieved 125% of annual sales quota through upselling and referrals
- Senior Outdoor Sales | Traxl

Oct 2019 - Apr 2020

- - Acquired new B2B clients and closed multiple high-value corporate contracts
- Corporate SME Sales Executive | Etisalat Misr

Apr 2018 - Oct 2019

- - Served as main contact for SME clients, developing and executing service contracts
- Corporate Outdoor Sales Executive | Vodafone Egypt

Iul 2014 - Mar 2018

- - Expanded client base through targeted prospecting and relationship building
- Corporate Sales Business Lines | Mobinil (Orange Egypt)

Apr - Jun 2016

• Customer Service – 888 | Vodafone (ECOO Outsourcing)

Nov 2015 - Mar 2016

• Customer Service – 333 | Etisalat (Raya Outsourcing)

Jul – Oct 2015

• Data Entry | Vodafone (ECOO Outsourcing)

Mar - Jun 2015

• Sales Representative | Company for Pharmacists 2013 – 2014

Certifications

- Odoo ERP Training Sales & Inventory Modules Completed 2025
- Excel Supply Chain Analysis: Managing Simulations Using VBA, LinkedIn Learning, Oct-2024
- Excel Supply Chain Analysis: Solving Transportation Problems LinkedIn Learning Sep-2024
- International Logistics LinkedIn Learning Sep-2024
- Supply chain in E-Coomers Edraak Aug-2024
- Microsoft Office Specialist Microsoft, Nov-2013
- Training of Trainers (ToT), Nov-2013

Core Competencies

- Business Development & Strategic Sales
- Client Acquisition & Relationship Management
- Logistics & Last-Mile Delivery Optimization
- Contract Negotiation & Vendor Management
- Customer Service & Communication
- Team Leadership & Target Achievement

Languages

• Arabic (Native), English (Very Good)

Technical Skills

- Microsoft Office Suite: Word, Excel, Outlook Very Good
- Data Analysis and Visualization using Power BI
- Creating Dashboards and Interactive Reports
- Connecting to multiple data sources (Excel, SQL, APIs)

Personal Information

• DOB: April 1, 1985 | Military Status: Completed | Marital Status: Married | Nationality: Egyptian