FAWZY MOHAMED

Ashmoun, Menofia, Egypt

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SUMMARY

Front-end Developer with experience in building dynamic, responsive, and user-friendly web applications. Proficient in developing reusable components, managing state with Redux or Context API, and integrating RESTful APIs. Skilled in modern JavaScript (ES6+), HTML5, CSS3, Typescript, and front-end build tools like Webpack and Babel. Experienced in debugging, performance optimization, and collaborating with cross-functional teams using Agile methodologies. Passionate about writing clean, maintainable code and staying updated with the latest front-end technologies.

Also equipped with strong IT Specialist skills, including hardware/software troubleshooting, Windows and Office 365 support, network fundamentals (CCNA-level), Active Directory user management, printer and device setup, and system maintenance tasks such as patching, updates, and backup solutions. Adept at diagnosing technical issues, supporting end users, and ensuring smooth IT operations with professional communication and problem-solving abilities.

EDUCATION

- Bachelor's in Computer and Artificial Intelligence

- Benha University | 2019 - 2023

WORK EXPERIENCE

- **Ahmed Abdelkawy Accounting Group**   **[Sharm Elsheikh, Egypt]**

IT Specialist & Help Desk   **[May 2025 – Present]**

- Provide technical support to 50+ employees, resolving hardware, software, and network issues.
- Manage Windows and Office 365 systems, ensuring user access and system reliability.
- Handle Help Desk tickets with a 95% resolution rate within 24 hours.
- Administer Bricks ERP system (like Odoo), managing user accounts, permissions, and workflows for 50+ employees.
- Train staff in ERP system usage and office software, enhancing workflow efficiency.

CERTIFICATE

- Advanced JavaScript course (Udemy)

- The Ultimate React Course (Udemy)

- Cisco CCNA 200-301 (Udemy)

TECHNICAL SKILLS

- Front-end Development: React.js, Next.js, JavaScript (ES6+), Typescript, HTML5, CSS3, Bootstrap, Tailwind CSS, WordPress.

- State Management: Redux, Context API.

- API Integration: RESTful APIs.

- Database Management: Oracle, SQL Server.

- Development Tools: Webpack, Babel.

- Version Control: Git, GitHub.

- Responsive Design: Mobile-first development, cross-browser compatibility.

- Collaboration & Agile Methodologies.

- Software & Tools: Microsoft Office 365, Active Directory.

- Technical Support: End-user support, troubleshooting hardware/software issues.
- Hardware: Desktop/laptop troubleshooting, printer setup, peripheral maintenance.
- System Administration: Patch management, software updates, backup solutions.
- **Networking (CCNA-level):** TCP/IP, Subnetting, VLANs, DHCP, DNS, NAT, Routing & Switching (Cisco CLI), network troubleshooting

SKILLS

- Strong analytical and problem-solving skills
- Effective communication and interpersonal skills
- Team collaboration and project management
- Adaptable, quick learner with a passion for continuous improvement
- Strong organizational skills and attention to detail
- Ability to work under pressure and manage multiple tasks efficiently

LANGUAGES

- English (Proficient)
- Arabic (Native)

PROJECTS

- **My Projects:**

-To see all my projects, view my portfolio website for some of my skills and projects