

Device Buy-Back Program

How it works

SIMPLE PROCESS

We've developed a simple 3-step process that allows you to quickly get a credit for your previously used devices. You are maximizing your device investment while minimizing the effect on our environment.

MAXIMIZED VALUE

Regardless of your device's condition, rest assured that you are receiving maximum trade-in market value for it. You will be reinvesting into your communication needs by leveraging the capital you already have.

SAFE & SECURE

Your data is always safe, whether you are able to delete your data or not, we securely delete all device data with government grade technology.



1. Let us know what products you have

- Email us the details of your devices, and we will provide a buy-back quotation.
- Include condition of each device:

FUNCTIONAL	DEFECTIVE	RECYCLE
Good working condition	Broken Screen, Issues with: Charging, Camera, Buttons, Bluetooth, WiFi, etc.	No Power, Apple ID Locked <small>(device will be destroyed under R2 certification to protect personal data)</small>

- If you don't have the device information, send the product to us for assessment, and we will provide a buy-back quotation.

For buy-back quotations, contact:

Steve Roberts

steve.roberts@evergreen-wireless.com

2. Ship your products to us

- You have the choice to directly ship your devices to us, or we can arrange to have them picked up at your location.
- If we are picking up the device(s), you will enjoy the benefits of our preferred shipping rates with the major couriers.

- ⚠ • **NOTE:** Account ID's and Device Management Software (MDM) must be removed or disabled before returning devices. Failure to do so will render the device unusable and assessed as a defective device.

Ship your product to us at:

Evergreen Wireless C/O {your company name}
2889 Brighton Road, Oakville, Ontario L6H 6C9.

3. Get your trade-in device credit

- Once your devices are received, they will undergo inspection to assess its condition and functionality. Final quotations will then be provided.
- Upon acknowledgement, your device credit will be applied to your account.

The Evergreen Wireless Advantage

Your Data is Safe

- All returned devices have their data securely deleted with government-grade technology
- Secure Wipe certificates are generated for each device IMEI

Environmentally Conscious

- Devices that are beyond economical repair will be recycled using R2V3 certified recycling methods.

Payment Options

- We offer secure and prompt payment using preferred methods.