Survey about access to primary healthcare in the Maldives

Question paper

|  |  |  |
| --- | --- | --- |
| 1. Identification: | | Coding category |
| Administrative region |  | Coding category 100 - 105 |
| Atoll |  |
| Island |  |
| Hospital category |  |
| Participant ID |  |
| Condition |  |
| Region codes:   1. North 2. South   Hospital category codes:   1. Regional hospital 2. Atoll hospital 3. Island healthcare centre | | Condition codes:   1. Hypertension – high blood pressure 2. Diabetes 3. Chronic heart failure – heart failure 4. Chronic obstructive pulmonary disease – a lung disease called chronic obstructive pulmonary disease 5. Asthma |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. Visits by the interviewer (coding category 106 – 109) | | | | |
|  | Visit 1 | Visit 2 | Visit 3 | Final visit |
| Date (Day/month/year) |  |  |  |  |
| Visit time |  |  |  |  |
| Interviewer name |  |  |  |  |
| Result |  |  |  |  |
| Result codes:   1. Finished 2. Participant is not at home 3. Could not meet the participant due to change in address 4. Postponed 5. Refused | | | | |

|  |  |  |
| --- | --- | --- |
| 1. Language of the question paper | | Coding category |
| English |  | Coding category 110 |
| Dhivehi |  |
| Language codes:   1. Dhivehi 2. English | | |

Purpose of the question paper

Interviewer: carefully read.

My name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_ (name of the interviewer). I am collecting information about patient’s access to primary health care services. The information I gather by this question paper will only be used for the specified research purpose. It is very important to the researcher to obtain correct information. Your answers will be kept securely. Any information that could identify you will not be linked to any of your answers in anyway. If you need any information you can contact the researcher and her supervisors stated on this card. ‘Give the card that has the contact details’. Additional information is given at the back of this card. Read carefully. You can ask any question relevant to the information in this card.

When you sign the consent form, you agree that you are participating in this study willingly. If you want, you can withdraw your participation at interview process. Once the information you give is entered in the system, it will remain unidentified. Therefore, from this point, we cannot delete the information you have provided. Inform me if you do not want to answer a specific question.

Interviewer: Are you happy for me to continue?

1. No – Answer the participant’s questions and withdraw the participant from the study.
2. Yes – Give the consent form to sign

Interviewer to fill

I have read the purpose of the question paper and encouraged the participant to ask questions and provided enough time to clear the participant’s doubts.

Name: ------------------------------------

Signature: --------------------------------

Date: --------------------------------------

1. Participant agrees to be interviewed – continue – Write the time ------------------------
2. Participant does not agree to be interviewed – end – Write the time ---------------------

Section A – General information

Interviewer: Before we begin, I will enter some general information.

Question ID: A111 Variable name: Sex Core: A

Question text: Could you state your sex

Response code:

1. Male

2. Female

R. Refused

Question ID: A112 Variable name: date of birth Core: A

Question text: Which year were you born? Note: This is the year you were born according to your national identity card.

Response code:

Year of birth --------------- (write the year)

R. Refused

Note to Interviewer:

If refused, go to question A113

If year of birth is given, calculate the age and enter to question A113

Question ID: A113 Variable name: Age Core: A

Question text: How old are you? This is the age at your last birthday.

Response code:

Age --------------- (write the age)

R. Refused

Section B – Health information and hospital admissions

Interviewer: Now I am going to ask you questions related to health and hospital admissions

Question ID: B114 Variable name: Screening question Core: B

Question text: Has a doctor or other health worker at any time explained to you that you have or had any one or more of the below diseases?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes | 2. No | D. Don’t know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Hypertension (high blood pressure) at the time of pregnancy only  Note 1: This is also called gestational hypertension and pregnancy-Induced Hypertension. This type of hypertension develops after 20th week in pregnancy and goes away after delivery.  Note 2: This applies only if you are now pregnant and or was pregnant and have or had hypertension at the time of pregnancy. |  |  |  |  |
| Diabetes |  |  |  |  |
| Diabetes at the time of pregnancy only  Note: This is also called gestational diabetes. This is diabetes that develops in pregnancy and goes away after delivery.  Note 2: This applies only if you are now pregnant and or was pregnant and have or had diabetes at the time of pregnancy. |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |
| Asthma at the time of childhood only  Note: This is asthma that people have only during childhood and goes away later in their life. |  |  |  |  |

Note to interviewer:

If yes to 1) hypertension at the time of pregnancy only; 2) diabetes at the time of pregnancy only; and 3) asthma at the time of childhood only- thank the participant and discontinue the survey.

If no / don’t know / refused to all diseases – thank the participant and discontinue the survey.

Question ID: B115 Variable name: Last screening question Core: B

Question text: Has a doctor or other health worker at any time explained to you that you now have any one or more of the below diseases?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes | 2. No | D. Don’t know / Not sure | R. Refused |
| Hypertension (high blood pressure)  Note 1: This does not include hypertension at the time of pregnancy only |  |  |  |  |
| Diabetes  Note 1: This does not include diabetes at the time of pregnancy only |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma  Note 1: This does not include asthma at the time of childhood only |  |  |  |  |

Note to Interviewer:

If “Yes” to one or more diseases, go to B116

If “No / Don’t Know / Refused” to all diseases – thank the participant and discontinue the survey.

Question ID: B116 Variable name: Health status Core: B

Question text: In your opinion is your health in general very good, good, neither good nor fair, fair, or poor?

Response code:

1. Poor

2. Fair

3. Neither good nor fair

4. Good

5. Very good

D. Don’t know / Not sure

R. Refused

Question ID: B117 Variable name: Information about treatment Core: B

Question text: Has a doctor or other health worker at any time explained to you what medical treatments you need for your disease / diseases?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: B118 Variable name: Information management Core: B

Question text: Has a doctor or other health worker at any time explained to you what lifestyle changes you need for your disease / diseases? For example: Eating healthy diet and exercise.

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: B119 Variable name: Hospital admission Core: B

Question text: Have you at any time got admitted in a government hospital overnight for one or more of the below diseases?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Note to Interviewer:

If “Yes” to any one or diseases, go to B120

If “No / Don’t Know / Refused” to all diseases, go to following section – Section C

Question ID: B120 Variable name: admission hospital Core: B

Question text: If you at any time got admitted in a government hospital overnight for one or more of the below diseases could you tell me the number of times you have been admitted in the hospital?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes (Write number of times admitted) | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Question ID: B121 Variable name: Admission hospital Core: B

Question text: If you at any time got admitted in a government hospital overnight for one or more of the below diseases could you tell me the name of the hospital or hospitals?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes (Write name of the hospital or hospitals) | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Question ID: B122 Variable name: Admission hospital Core: B

Question text: If you at any time got admitted in a government hospital overnight for one or more of the below diseases could you tell me what was the reason / reasons for hospital admission? Note 1: If participant has patient discharge sheet, verify the reason from it.

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes (Write reason or reasons) | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Question ID: B123 Variable name: Admission hospital Core: B

Question text: In the last 12 months, have you at any time got admitted in a government hospital overnight for one or more of the below diseases?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Note to Interviewer:

If “Yes” to one or more diseases, go to B124

If “No / Don’t Know / Refused” to all diseases, go to following section – Section C

Question ID: B124 Variable name: Admission hospital Core: B

Question text: In the last 12 months, If you at any time got admitted in a government hospital overnight for one or more of the below diseases could you tell me the number of times you have been admitted in the hospital?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes (Write number of times) | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Question ID: B125 Variable name: Admission hospital Core: B

Question text: In the last 12 months, If you at any time got admitted in a government hospital overnight for one or more of the below diseases could you tell me the name of the hospital or hospitals?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes (Write name of the hospital or hospitals) | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Question ID: B126 Variable name: Admission hospital Core: B

Question text: In the last 12 months, If you at any time got admitted in a government hospital overnight for one or more of the below diseases could you tell me what was the reason / reasons for hospital admission? Note 1: If participant has patient discharge sheet, verify the reason from it.

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Diseases | 1. Yes (Write reason or reasons) | 2. No | D. Don’t Know / Not sure | R. Refused |
| Hypertension (high blood pressure) |  |  |  |  |
| Diabetes |  |  |  |  |
| Chronic heart failure |  |  |  |  |
| Chronic obstructive pulmonary disease |  |  |  |  |
| Asthma |  |  |  |  |

Section C – Utilisation of health service and patient’s experiences

Interviewer: Now I am going to ask you some questions about how you use primary health care services in the last 12 months in your region for one or more of the following diseases. These diseases are hypertension, diabetes, chronic heart failure, chronic obstructive pulmonary disease, and asthma.

Note to interviewer: Refer to the guide given to you and explain the participant what region the participant belongs to. For example: Gan is in Laamu Atoll. Laamu Atoll is in the South Region.

Question ID: C127 Variable name: General physician visit Core: C

Question text: In the last 12 months, have you at any time needed to see a general physician for your disease / diseases in your region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Note to Interviewer:

If “Yes” go to C128

If “No / Don’t Know / Refused” go to following section – Section D

Question ID: C128 Variable name: General physician visit Core: C

Question text: In the last 12 months, how many times have you seen a general physician for your disease / diseases in your region?

Response code:

1. Write the number of times -----------------------

D. Don’t know / Not sure

R. Refused

Question ID: C129 Variable name: Type of healthcare facility Core: C

Question text: To what kind of healthcare service do you usually visit to see a general physician for your disease / diseases in your region?

Response code:

1. Island health centre

2. Atoll hospital

3. Regional hospital

R. Refused

Question ID: C130 Variable name: usual experience and communication Core: C

Question text: When you think about your last visit to the general physician, how well do you believe the general physician explained your diseases and treatments in a way you could understand properly? This is about the general physician at your usual health care facility in your region.

Response code:

1. Poor

2. Fair

3. Neither good nor fair

4. Good

5. Very good

D. Don’t know / Not sure

R. Refused

Question ID: C131 Variable name: Usual experience and treatment decisions Core: C

Question text: To what extent do you feel that the general physician involved you in decision making regarding your care, for example discussing the treatment choices? This is about the general physician at your usual health care facility in your region.

Response code:

1. Poor

2. Fair

3. Neither good nor fair

4. Good

5. Very good

D. Don’t know / Not sure

R. Refused

Question ID: C132 Variable name: Usual experience and management of disease Core: C

Question text: In the last 12 months, has anyone at your usual healthcare centre or hospital had done or arranged one or more of the below tests for you?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test | 1. Yes | 2. No | D. Don’t Know / Not sure | R. Refused |
| Weight measurement |  |  |  |  |
| Height measurement |  |  |  |  |
| Diabetes test |  |  |  |  |
| Blood pressure test |  |  |  |  |
| Chest X-Ray |  |  |  |  |

Question ID: C133 Variable name: Usual experience and risk management Core: C

Question text: In the last 12 months, has anyone at your usual healthcare centre or hospital had discussed or arranged anyone to discuss with you regarding the below life style changes?

Response code:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Life style changes | 1. Yes | 2. No | D. Don’t Know / Not sure | R. Refused |
| Smoking |  |  |  |  |
| Healthy food or nutrition |  |  |  |  |
| Weight |  |  |  |  |
| Exercise or physical activity |  |  |  |  |
| Alcohol or drugs |  |  |  |  |

Question ID: C134 Variable name: Usual experience and opinion about treatment Core: C

Question text:

When you think about your last visit to the general physician, to what extent are you satisfied with the treatment you got by the general physician? This is about the general physician at your usual health care facility in your region.

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C135 Variable name: Usual waiting time Core: C

Question text: When you think about your last visit to the general physician, how much time you had to wait in the queue to see a general physician? This is for the general physician at your usual health care facility in your region.

Response code:

1. Less than 1 hour

2. 1 hour and more but less than 2 hours

3. 2 hours and more

D. Don’t know / Not sure

R. Refused

Question ID: C136 Variable name: Usual waiting time opinion Core: C

Question text: When you think about your last visit to the general physician, to what extent are you satisfied with the time you had to wait in the queue to see a general physician? This is for the general physician at your usual health care facility in your region.

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C137 Variable name: Trust for GP Core: C

Question text: Do you have confidence and trust in the general physician you consulted at your usual health care facility in your region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C138 Variable name: Trust in healthcare facility Core: C

Question text: Do you have confidence and trust in the medical treatment you got from your usual health care facility in your region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C139 Variable name: Trust for GP at usual healthcare facility Core: C

Question text: In the last 12 months, was there any time you felt like you had to see a general physician for your disease / diseases, but you did not see a general physician because you do not trust the general physicians at your usual health care facility? This is the general physician at your usual health care facility in your region.

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C140 Variable name: Trust for healthcare facility Core: C

Question text: In the last 12 months, was there any time you felt like you require medical treatment for your disease / diseases, but you did not go to your usual healthcare facility because you do not trust the medical treatment you might get from your usual health care facility? This is your usual health care facility in your region.

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C141 Variable name: GP trust now Core: C

Question text: Do you now have confidence and trust in the general physician in your usual health care facility in your region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C142 Variable name: Health facility trust now Core: C

Question text: Do you now have confidence and trust in the medical treatment you might get from your usual health care facility in your region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C143 Variable name: Health facility island Core: C

Question text: Is your usual health care facility situated in your own island?

Response code:

1. Yes - it is in my own island

2. No - it is in a another island

R. Refused

Note to Interviewer:

If “Yes / refused” go to question C147

If “No” go to next question – C144

Question ID: C144 Variable name: Health facility island trust Core: C

Question text: Do you have confidence and trust in health care services in your own island? Note: These include general physicians and medical treatment.

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C145 Variable name: Island GP trust Core: C

Question text: In the last 12 months, was there any time you felt like you had to see a general physician for your disease / diseases, but you did not see a general physician because you do not trust the general physicians in your own island?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C146 Variable name: Island medical treatment trust Core: C

Question text: In the last 12 months, was there any time you felt like you require medical treatment for your disease / diseases, but you did not go to healthcare facility because you do not trust the medical treatment you might get from the health care facility in your own island?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C147 Variable name: Category degree GP trust Core: C

Question text: How do you rate your degree of confidence and trust to see general physicians for your disease / diseases from the below health care facilities?

Response code:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Healthcare facility | Trust a lot - 5 | Trust - 4 | Neutral - 3 | Don’ trust - 2 | Don’t trust at all-1 | R. Refused |
| 1. Island health centre |  |  |  |  |  |  |
| 2. Atoll hospital |  |  |  |  |  |  |
| 3. Regional hospital |  |  |  |  |  |  |
| 4. Government health care facilities in Male’. For example: IGMH hospital |  |  |  |  |  |  |
| 5. Private health care facilities in Male’. For example: ADK hospital |  |  |  |  |  |  |
| 6. Healthcare facilities abroad. For example: hospitals in India |  |  |  |  |  |  |

Question ID: C148 Variable name: Category degree treatment trust Core: C

Question text: How do you rate your degree of confidence and trust in the medical treatment you have got and / or might get for your disease / diseases from the below health care facilities?

Response code:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Healthcare facility | Trust a lot - 5 | Trust - 4 | Neutral - 3 | Don’ trust - 2 | Don’t trust at all-1 | R. Refused |
| 1. Island health centre |  |  |  |  |  |  |
| 2. Atoll hospital |  |  |  |  |  |  |
| 3. Regional hospital |  |  |  |  |  |  |
| 4. Government health care facilities in Male’. For example: IGMH hospital |  |  |  |  |  |  |
| 5. Private health care facilities in Male’. For example: ADK hospital |  |  |  |  |  |  |
| 6. Healthcare facilities abroad. For example: hospitals in India |  |  |  |  |  |  |

Question ID: C149 Variable name: Category degree facility confidence Core: C

Question text: How do you rate your degree of confidence and trust in the healthcare services you have got and / or might get for your disease / diseases from the below health care facilities?

Response code:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Healthcare facility | Very confident - 5 | Confident - 4 | Neutral - 3 | Not confident - 2 | Not at all confident-1 | R. Refused |
| 1. Island health centre |  |  |  |  |  |  |
| 2. Atoll hospital |  |  |  |  |  |  |
| 3. Regional hospital |  |  |  |  |  |  |
| 4. Government health care facilities in Male’. For example: IGMH hospital |  |  |  |  |  |  |
| 5. Private health care facilities in Male’. For example: ADK hospital |  |  |  |  |  |  |
| 6. Healthcare facilities abroad. For example: hospitals in India |  |  |  |  |  |  |

Question ID: C150 Variable name: Access need island Core: C

Question text: In the last 12 months, was there any time you required medical care for your disease / diseases but you did not get it from your own island?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C151 Variable name: Access need island available Core: C

Question text: How strongly do you agree the medical care you require for your disease / diseases are available in your own island?

Response code:

1. Strongly agree

2. Agree

3. Neutral

4. Disagree

5. Strongly disagree

R. Refused

Question ID: C152 Variable name: Access medication island Core: C

Question text: In the last 12 months, has there been any time you were in need of medicine for your disease / diseases but was not able to get it from your own island?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C153 Variable name: Access medication island available Core: C

Question text: How strongly you agree the medicine you require for your disease / diseases are available in your own island?

Response code:

1. Strongly agree

2. Agree

3. Neutral

4. Disagree

5. Strongly disagree

R. Refused

Question ID: C154 Variable name: Payment method-medication-island Core: C

Question text: In the last 12 months, was there any time you got a prescription for your disease / diseases but you did not take one or more medicine from the pharmacy in your own island because of the payment arrangement? (For example: you had to buy the medicine on your own because it was not covered under Asandha scheme or it was not available by Asandha pharmacy in your own island)

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C155 Variable name: Access need region Core: C

Question text: In the last 12 months, was there a time you required medical care for your disease / diseases but you did not get it from any hospital in your region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C156 Variable name: Access need region available Core: C

Question text: How strongly you agree the medical care you require for your disease / diseases are available in your own region?

Response code:

1. Strongly agree

2. Agree

3. Neutral

4. Disagree

5. Strongly disagree

R. Refused

Question ID: C157 Variable name: Access medication region Core: C

Question text: In the last 12 months, was there a time you required medicine for your disease / diseases but you were not able to get it from any Asandha pharmacy in your region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C158 Variable name: Access medication region available Core: C

Question text: How strongly you agree the medicine you require for your disease / diseases are available in your own region?

Response code:

1. Strongly agree

2. Agree

3. Neutral

4. Disagree

5. Strongly disagree

R. Refused

Question ID: C159 Variable name: Payment method medicine region Core: C

Question text: In the last 12 months, was there any time you got a prescription for your disease / diseases but you did not take one or more medicine from the pharmacy because you had to buy the medicine on your own as it was not available in any Asandha pharmacy in your own region?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Note to interviewer: questions about transport by sea – questions C160 to C175 must only be questioned to participants who say no to question C143. These participants agree their usual healthcare facility is in a different island.

Question ID: C160 Variable name: Travel public sea Core: C

Question text: In the last 12 months, was there any time you had to see a general physician for your disease / diseases and you used public transport by sea such as ferry, boat and speed launch to reach there? Note: this is travel by sea using modes of sea transport available for public from the island you live in, to the island where your usual healthcare facility is situated in in your region. This public transport by sea is either publically funded or with a fee.

Response code:

1. Yes

2. No

R. Refused

Note to Interviewer:

If “Yes” go to question C161

If “No / Refused” go to question C198

Question ID: C161 Variable name: Transport mode sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, what type of public transport you used to travel by sea to reach the healthcare provider?

Response code:

1. Atoll ferry

2. Boat - Dhoani

3. Speed launch

D. Don’t know / Not sure

R. Refused

Question ID: C162 Variable name: Transport-mode-satisfaction-sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied were you with the type of public transport you used to travel by sea to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C163 Variable name: Transport payment method sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, what was the payment method you used to pay for the public transport to travel by sea to reach the healthcare provider?

Response code:

1. Government funded

2. Out-of-pocket

3. Others - paid by family, relatives or friends and / or money borrowed from family, relatives, or friends

D. Don’t know / Not sure

R. Refused

Question ID: C164 Variable name: Transport payment satisfaction sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied are you with the payment method you used to pay for the transport by sea to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C165 Variable name: Transport-cost-sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how much you paid for the public transport to travel by sea to reach the healthcare provider?

Response code:

1. 1 to 100 MVR

2. 101 to 200 MVR

3. 201 to 300 MVR

4. 301 to 400 MVR

5. 401 to 500 MVR

6. 501 and above

D. Don’t know / Not sure

R. Refused

Question ID: C166 Variable name: Transport cost satisfaction sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied were you with the amount of money you had to pay for the transportation by sea to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C167 Variable name: Transport-cost-visit-sea Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases, but was not able to see a general physician because of the cost of transport by sea?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C168 Variable name: Transport cost referral Core: C

Question text: In the last 12 months, was there any time you were referred to another hospital related to your disease / diseases, but was not able to go to the hospital because of the cost of transport? (These include referrals to atoll hospitals, regional hospitals, and Indira Gandhi Memorial Hospital)

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C169 Variable name: Transport availability sea Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases, but you were not able to see a general physician because public transport by sea was not available?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C170 Variable name: Transport availability satisfaction sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied were you with the availability of public transport you used to travel by sea to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C171 Variable name: Transport availability sea usual Core: C

Question text: Overall, how satisfied are you with the availability of public transport you used to travel by sea to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C172 Variable name: Transport delay sea Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by sea such as ferry, boat or speed launch was delayed? This is travel between the island you live in and the island where your usual healthcare facility is situated in your region by sea

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Note to Interviewer:

If “Yes” go to question C173

If “No / Refused” go to question C192

Question ID: C173 Variable name: Transport delay time sea Core: C

Question text: In the last 12 months, if there was any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by sea was delayed, how much time was it delayed? This was the amount of time public transport was delayed before you could travel between the island you live in and the island where your usual healthcare facility is situated in your region by sea.

Response code:

1. Less than 1 hour

2. 1 hour and more but less than 2 hours

3. 2 hours and more

D. Don’t know / Not sure

R. Refused

Question ID: C174 Variable name: Travel transport discourage sea Core: C

Question text: In the last 12 months, if there was any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by sea was delayed, did this discourage you to see the general physician?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C175 Variable name: Transport delay times sea Core: C

Question text: In the last 12 months, if there was any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by sea was delayed, how many times did this happen?

Response code:

1. Number of times public transport by sea was delayed ----------------

D. Don’t know / Not sure

R. Refused

Note to interviewer: questions about transport by land – questions C176 to C191 should only be questioned to participants who say yes to question C143. These participants agree their usual healthcare facility is situated in their own island.

Question ID: C176 Variable name: Transport public land Core: C

Question text: In the last 12 months, was there any time you had to see a general physician for your disease / diseases and you used public transport by land such as car, van, bus, lorry, or pick-up to reach there? Note: this is travel by land using modes of land transport available for public from the house you live in, to your usual healthcare facility situated in your region. This public transport by land is either publically funded or with a fee. Walk, bicycle and motor cycle are not included in this.

Response code:

1. Yes

2. No

R. Refused

Note to Interviewer:

If “Yes” go to question C177

If “No / Refused” go to question C198

Question ID: C177 Variable name: Transport mode land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, what type of public transport you used to travel by land to reach the healthcare provider?

Response code:

1. Car

2. Van

3. Lorry and pick-up

4. Bus

D. Don’t know / Not sure

R. Refused

Question ID: C178 Variable name: Transport mode satisfaction land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied were you with the type of public transport you used to travel by land to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C179 Variable name: Transport payment method land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, what type of payment method you used to pay for the public transport to travel by land to reach the healthcare provider?

Response code:

1. Publically funded

2. Out-of-pocket

3. Others - paid by family, relatives or friends and / or money borrow from family, relatives, or friends

D. Don’t know / Not sure

R. Refused

Question ID: C180 Variable name: Transport payment satisfaction land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied are you with the type of payment method you used to pay for the public transport to travel by land to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C181 Variable name: Transport cost land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how much you paid for the public transport to travel by land to reach the healthcare provider?

Response code:

1. 1 to 100 MVR

2. 101 to 200 MVR

3. 201 to 300 MVR

4. 301 to 400 MVR

5. 401 to 500 MVR

6. 501 and above

D. Don’t know / Not sure

R. Refused

Question ID: C182 Variable name: Transport cost satisfaction land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied were you with the amount of money you had to pay for the public transport to travel by land to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C183 Variable name: Transport cost visit land Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases, but was not able to see a general physician because of the cost of transport by land?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C184 Variable name: Transport cost referral Core: C

Question text: In the last 12 months, was there any time you were referred to another hospital related to your disease / diseases, but was not able to go to the hospital because of the cost of transport? (These include referrals to atoll hospitals, regional hospitals, and Indira Gandhi Memorial Hospital)

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C185 Variable name: Transport availability land Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases, but you were not able to see a general physician because public transport by land was not available?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C186 Variable name: Transport availability satisfaction land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied were you with the availability of public transport you used to travel by land to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C187 Variable name: Transport availability land usual Core: C

Question text: Overall, how satisfied are you with the availability of public transport you used to travel by land to reach the healthcare provider?

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C188 Variable name: Transport delay land Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by land was delayed? This is travel between the house you live in and your usual healthcare facility by land.

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Note to Interviewer:

If “Yes” go to question C189

If “No / Refused” go to question C195

Question ID: C189 Variable name: Transport delay time land Core: C

Question text: In the last 12 months, if there was any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by land was delayed, how much time was it delayed? This was the amount of time public transport was delayed before you were able travel from your house to your usual healthcare facility by land.

Response code:

1. Less than 1 hour

2. 1 hour and more but less than 2 hours

3. 2 hours and more

D. Don’t know / Not sure

R. Refused

Question ID: C190 Variable name: Travel discourage land Core: C

Question text: In the last 12 months, if there was any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by land was delayed, did this discourage you to see the general physician?

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C191 Variable name: Transport delay times land Core: C

Question text: In the last 12 months, if there was any time you had to visit the general physician for your disease / diseases at you usual healthcare facility and public transport by land was delayed, how many times did this happen?

Response code:

1. Number of times public transport by land was delayed ----------------

D. Don’t know / Not sure

R. Refused

Note to interviewer: Questions about travel time by sea – questions C192 to C194 must only be questioned to participants who say no to question C143. These participants agree their usual healthcare facility is situated in a different island.

Question ID: C192 Variable name: Travel time sea Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases, but you did not see a general physician because of the expected travel time you might take to reach your usual healthcare provider by sea? This is time taken to travel between the island you live in and the island where your usual healthcare facility is situated in your region by sea

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C193 Variable name: Travel time satisfaction sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied you were with the total time it took you to reach there by sea? This is time taken to travel between the island you live in and the island where your usual healthcare facility is situated in your region by sea

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C194 Variable name: Travel amount of time sea Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how much time in total it took you to reach there by sea?

Response code:

1. Total amount of time ----------------

D. Don’t know / Not sure

R. Refused

Note to interviewer: questions about travel time by land – questions C195 to C197 must only be questioned to participants who say yes to question C143. These participants agree their usual healthcare facility is situated in their own island.

Question ID: C195 Variable name: Travel time land Core: C

Question text: In the last 12 months, was there any time you had to visit the general physician for your disease / diseases, but you did not see a general physician because of the predicted travel time you might take to reach your usual healthcare provider by land? This is travel between the house you live in and your usual healthcare facility by land.

Response code:

1. Yes

2. No

D. Don’t know / Not sure

R. Refused

Question ID: C196 Variable name: Travel time satisfaction land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how satisfied you were with the total time it took you to reach there by land? This is travel between the house you live in and your usual healthcare facility by land.

Response code:

1. Not at all satisfied

2. Somewhat dissatisfied

3. Neither satisfied nor dissatisfied

4. Somewhat satisfied

5. Completely satisfied

D. Don’t know / Not sure

R. Refused

Question ID: C197 Variable name: Travel amount of time land Core: C

Question text: When you think about your last visit to the general physician for your disease / diseases, how much time in total it took you to reach there by land?

Response code:

1. Total amount of time ----------------

D. Don’t know / Not sure

R. Refused

Question ID: C198 Variable name: Access difficult Core: C

Question text: In general, in the last 12 months, how easy was it for you to access healthcare for your disease / diseases when you require it?

Response code:

1. Very easy

2. Easy

3. Neither easy nor difficult

4. Difficult

5. Very difficult

D. Don’t know / Not sure

R. Refused

SECTION D – SOCIO-DEMOGRAPHICS

Interviewer: Now I am going to ask you some general questions.

Question ID: A199 Variable name: Marital Core: A

Question text: Among the following, what is your marital status?

Response code:

1. Single

2. Married

3. Divorced

4. Widowed

R. Refused

Question ID: A200 Variable name: Education Core: A

Question text: What is the highest level of schooling you have completed?

Response code:

1. No formal education

2. Primary

3. Secondary

4. Higher secondary

5. Diploma

6. Degree and above

R. Refused

Question ID: A201 Variable name: Employment Core: A

Question text: Among the following categories, what best describes the nature of your employment status?

Response code:

1. Self-employed

2. Government employment

3. Private employment

4. Not employed

D. Don’t know / Not sure

R. Refused

Question ID: A202 Variable name: Income Core: A

Question text: In the last one month, what was your total income from all sources?

Response code:

1. Do not get any income

2. 1 – 5000 MVR

3. 5001 – 10,000 MVR

4. 10,001 - 15,000 MVR

5. 15,001 - 20,000 MVR

6. 20,001 - 25,000 MVR

7. 25,001 and more

D. Don’t know / Not sure

R. Refused

End of questions

Interviewer: Finished. On behalf of Fazeela Mohamed and her supervisory team, I thank you for giving me information about your health. I would like to assure you one more time that your answers will be kept confidential.