

# WIDI.A

## OPERATIONAL SUPPORT

Memiliki pengalaman hampir 4 tahun menjadi operational support. Loyalitas dan integritas tinggi terhadap sebuah pekerjaan



## SPECIALIZATIONS

- Customer Service
- Hardware Computer Troubleshooting
- LAN and Networking
- Warehousing & Transportasi
- MS. Office

## CONTACT INFORMATION



628976238145

JL. H Tamad firdaus Blok A1 no 90  
A



alpiansyahwidi@gmail.com



LinkedIn: <https://www.linkedin.com/in/widialpiansyah/>

## EDUCATION BACKGROUND

### UNIKOM

TEKNIK INFORMATIKA, CLASS OF 2008

### SMAN 113

IPA, CLASS OF 2004

## WORK EXPERIENCE

### Operatioanl Support (Backline)

PT. SOLUSI PENGIRIMAN INDONESIA (GRAB EXPRESS)

- backline 1,5 tahun
- investigasi dan rekomendasi claim

### Operational support ( customer support )

PT. SOLUSI PENGIRIMAN INDONESIA

- expor/import data shipment
- handle query from whatsapp
- Took part in the warehouse