

Terms and Conditions

- ✿ All dogs must have been inoculated against distemper, hepatitis, parvovirus and infectious bronchitis (Kennel Cough) and cats against feline enteritis and cat flu. All must be carried out at least 1 month prior to boarding. **(CERTIFICATE MUST BE PRODUCED CONFIRMING INOCULATIONS).**
- ✿ Whilst the welfare and security for your animal is our main priority we cannot be held responsible for any loss or illness that may arise during their stay.
- ✿ In the unlikely event of your pet requiring any veterinary treatment or any other costs incurred for any reason, all fees will be the full responsibility of the owner. Birchwood Kennel veterinary surgeon will be the first called to administer any treatment deemed necessary
- ✿ Medication will be administered at our discretion and with the owners or a veterinary surgeons written instruction.
- ✿ Birchwood Boarding Kennels do not accept responsibility for any resulting damage or loss that may be due to the medication however caused.
- ✿ Should your pet be left uncollected after more than 15 days with no contact we reserve the right to dispose of the animal as we see fit.
- ✿ A deposit of £50 will be required and is non-refundable if we are not given written notice of cancellation 28 days clear of the booked reservation. All boarding fees are to be paid in full when you drop your pet off for their stay with us.
- ✿ All dates booked will be charged for.
- ✿ Christmas and Boxing Day are charged at double rates.
- ✿ Birchwood Kennels reserves the right of admission of any pet at any time.
- ✿ All Bank holidays and weekends times apply, 10.00am - 12.00pm.
- ✿ All pets entering Birchwood Boarding Kennels must wear a collar and ID tag or tube with the name address and telephone number of the owner.
- ✿ All dogs and cats entering Birchwood Boarding Kennels must have comfortable bedding which is capable of being cleaned and must be supplied by the owner.
- ✿ All belongings left at Birchwood Boarding Kennels are left solely at the owner's risk.
- ✿ All items brought into Birchwood Boarding Kennels must be marked with the pets name.